

Bright **Heart** Health

Telemedicine MAT

2019, Specialized Docket Annual Conference



On-Demand MAT

On-Demand MAT is available when patients need care, when courts need an assessment, when an emergency room needs to refer a patient, or when a parent or spouse needs help.





Comprehensive Services

Every patient is assigned a physician, a therapist, a dietitian, a case manager, a care navigator, and a wellness coach. AND, some patients may have multiple physicians or therapists.

23 Days



82 Days



139 Days

Comprehensive Services

Addiction is not JUST ADDICTION.
Addiction is addiction + ...

Physical Health

Pain Management

Co-Occurring

Activities of Daily Living

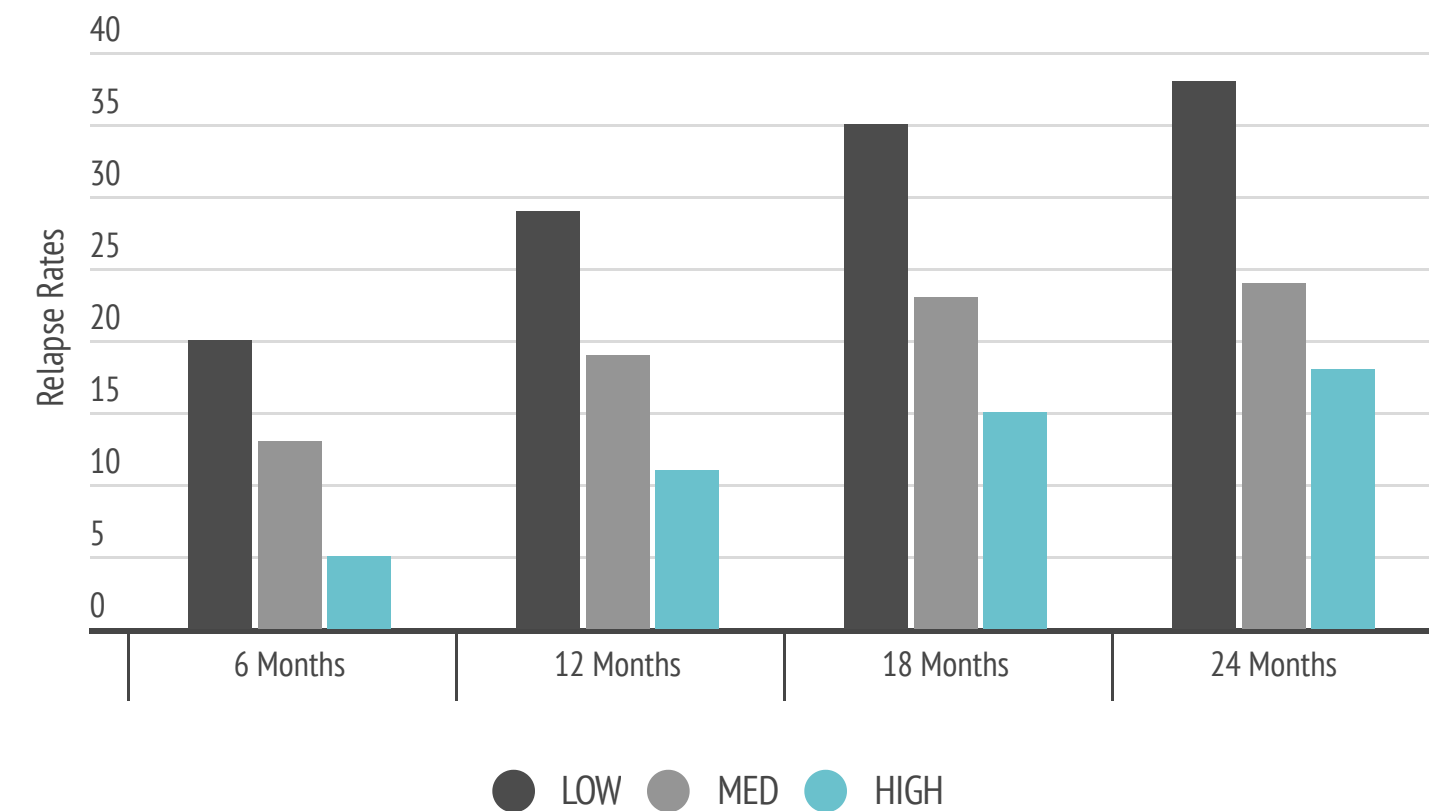
Harm Reduction

Harm reduction is meeting patients where they are at and working with them at their pace.

37.9%

6-week postrelease mortality rates, opioid Overdoses ranked highest

EMPATHY



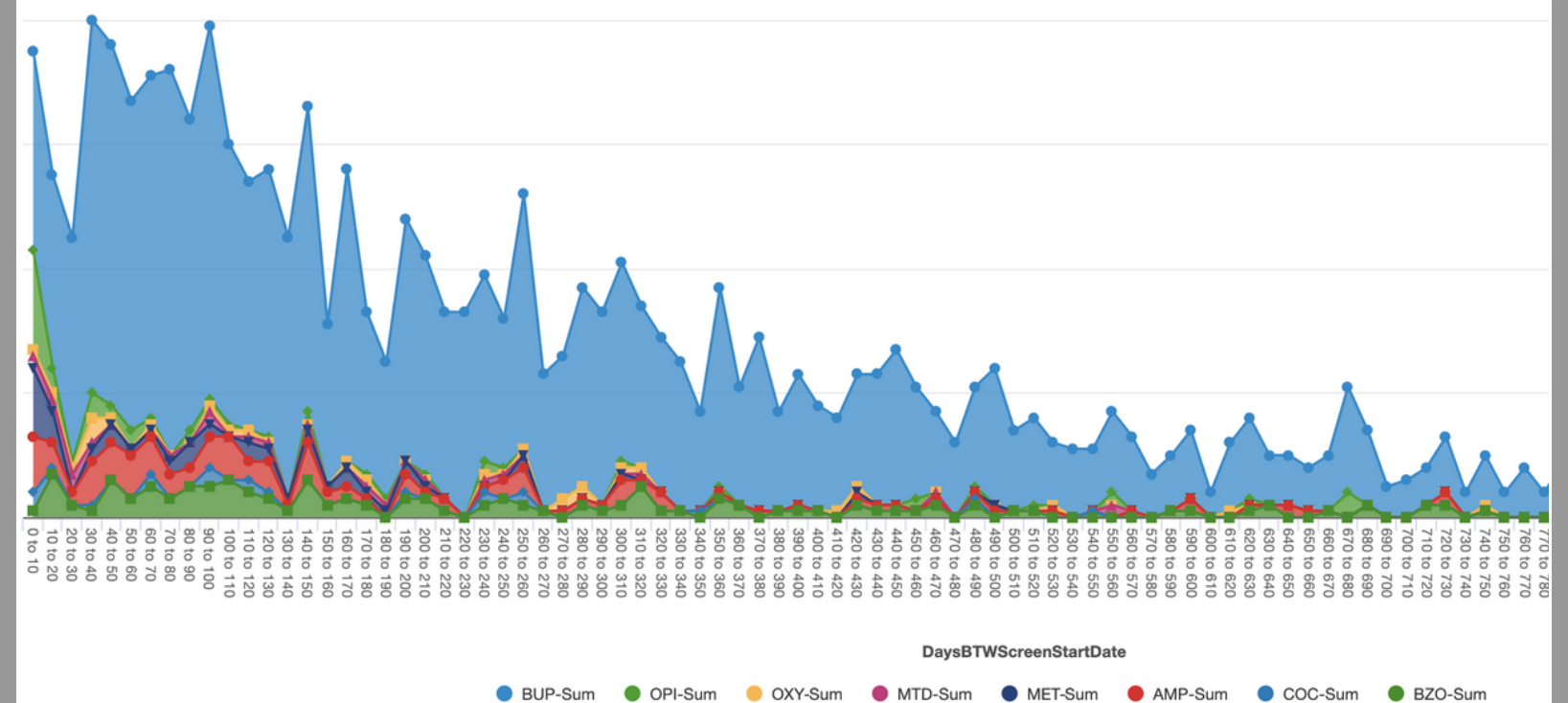
Superior Outcomes



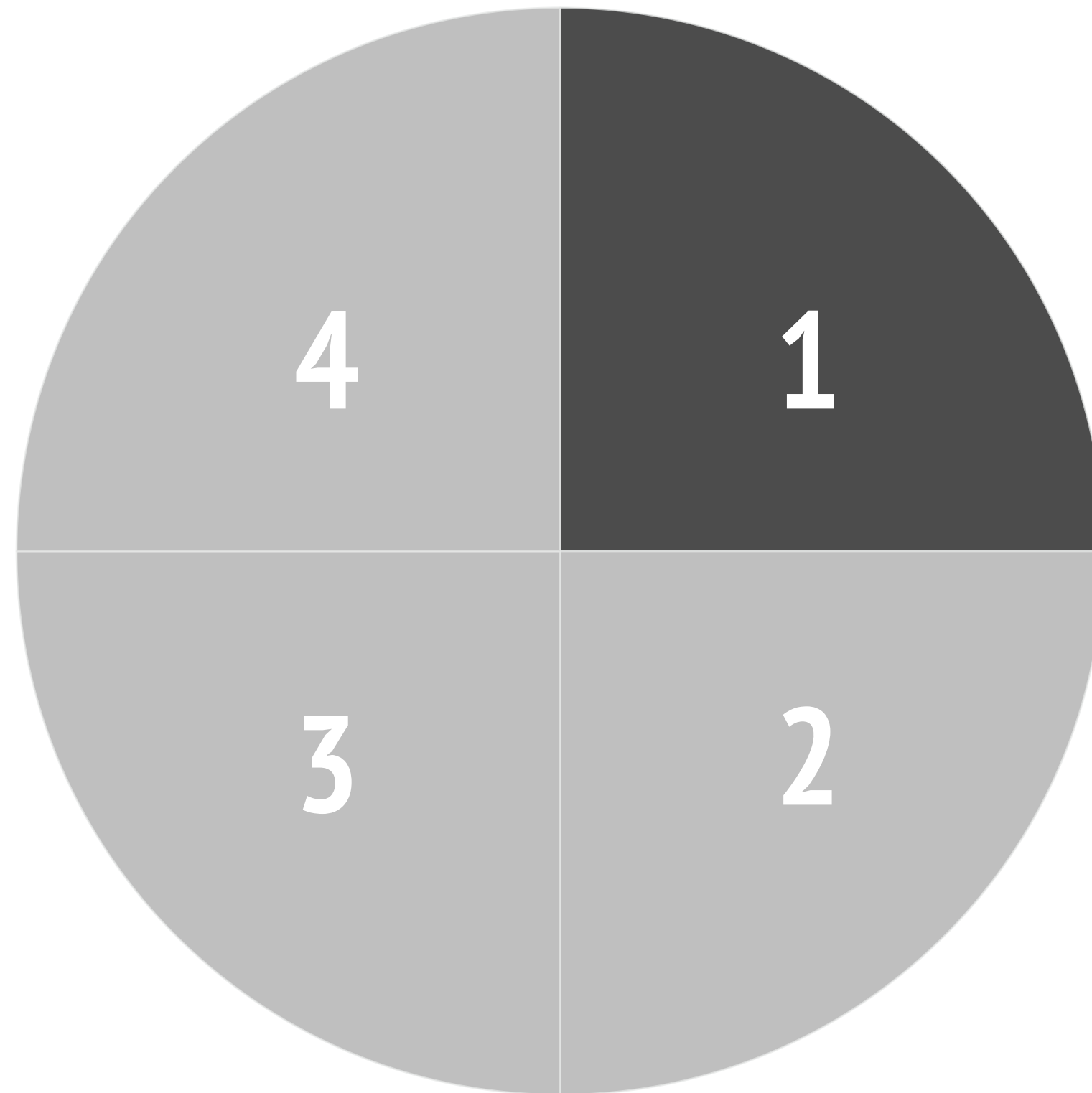
● 30 Days Retention ● Discontinued

Over 90% of patients are retained at 30 Days in Treatment, significantly above all major published studies.

Reduction in Substance Use



97% of patients are negative for opioids in 90 days, while more than 85% are negative for opioids, stimulants, and sedatives.



On-Demand Assessments

Assessments completed at the courthouse reducing time to recommendation to <24hrs

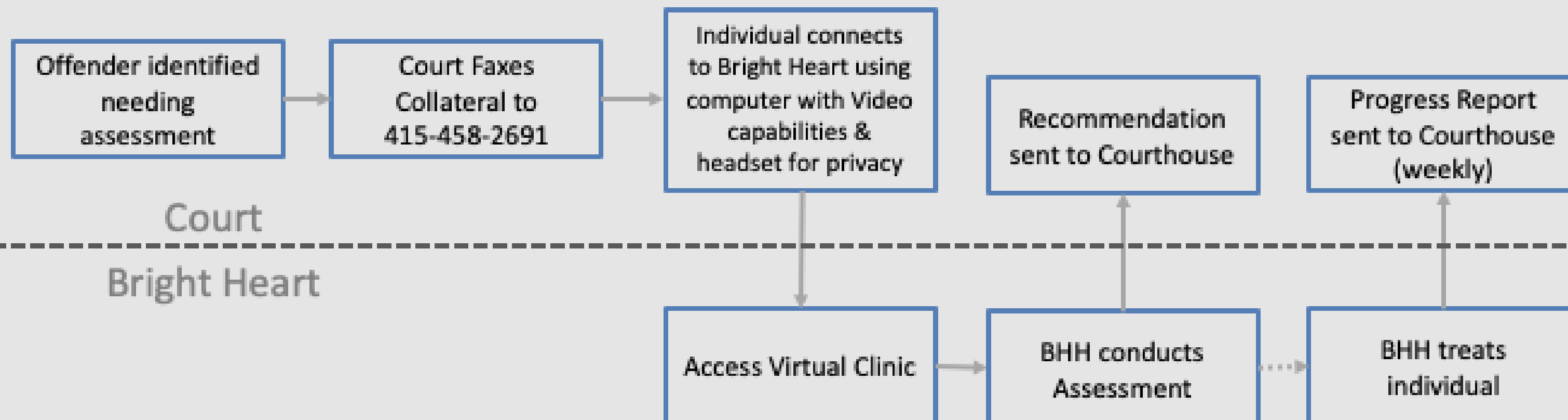


Mansfield Court could experience 15-30 days to get an assessment. Offenders had many excuses, providers may not always be reliable, and Judges wanted more consistency

On-Demand Assessments

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Process Flow





Requirements

Individuals in custody or at the courthouse

Need access to computer/tablet with video & audio

Recommend headphones for privacy (use alcohol swabs to clean)

Need wifi internet access

Individuals not in custody

Require individual to use own device (computer, tablet, phone) to connect to BHH, or use computer at courthouse



On-Demand Assessments

Assessments completed at the courthouse reducing time to recommendation to <24hrs

Evidence-Based Recommendations

Patients evaluated using evidence-based tools for SUD, mental health, psychiatric, and physical health needs.

Bright Heart Health

2960 Camino Ramon, Suite 105
Walnut Creek, CA 94957
Phone (844) 884-4474
Fax (415) 458-2691
www.BrightHeartHealth.com

Referrer Information:

Mansfield Municipal Court
30 North Diamond Street, Mansfield, Ohio 44902

Patient Information:

NAME: [REDACTED]
DOB: [REDACTED]
ID: [REDACTED]

Recommendation as of 8/14/2019 10:35:11 AM

Based on diagnostic assessment, the following services are recommended:
Psychiatric Evaluation; Substance Use Disorder Treatment IOP

Comments:

Patient would benefit from an intensive outpatient program (Third Street Clinic) to work on healthy copings skills and improving decision making skills. Patient reported history of alcohol, cocaine/crack, methamphetamine, marijuana and tobacco/cigarettes use. Patient reported feeling down, depressed and hopeless. Patient reported previous psychiatric hospitalizations due to suicidal attempt. Patient reported family issues and stating that he misses his children that he does not get to see. A psychiatric evaluation is recommended due to report of previous suicidal attempt and to assess any other mental health condition. Patient does not require medication assisted treatment at this time.

Based on patient preference, patient was referred to:

Third Street Clinic

Electronically Signed by: -- [AUG-14-19 10:35 AM Magalie Marcellus] -----
-2147483648

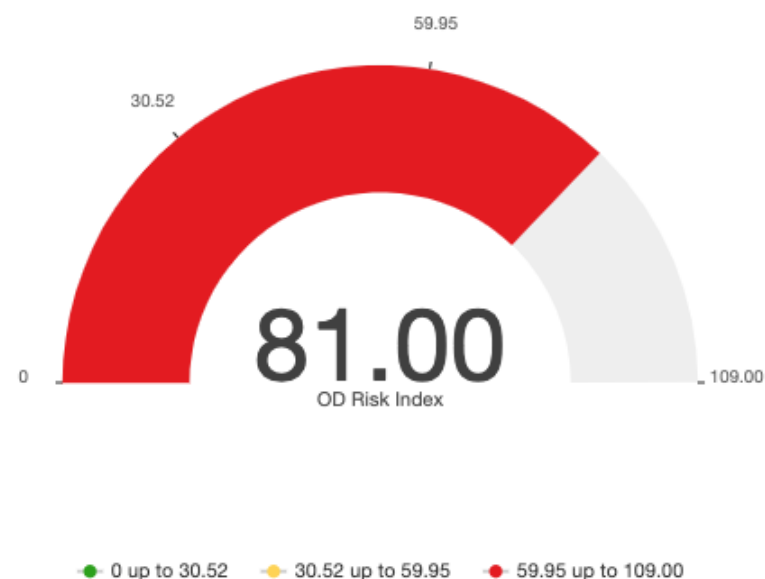
For any questions, please call Bright Heart Health at (844) 884-4474.

Standard of care varies across providers and settings. In a digital environment, using well-validated psychometrics, assessments, and symptomatology ensures offenders and the court know individuals are assessed consistently and to the highest standard.

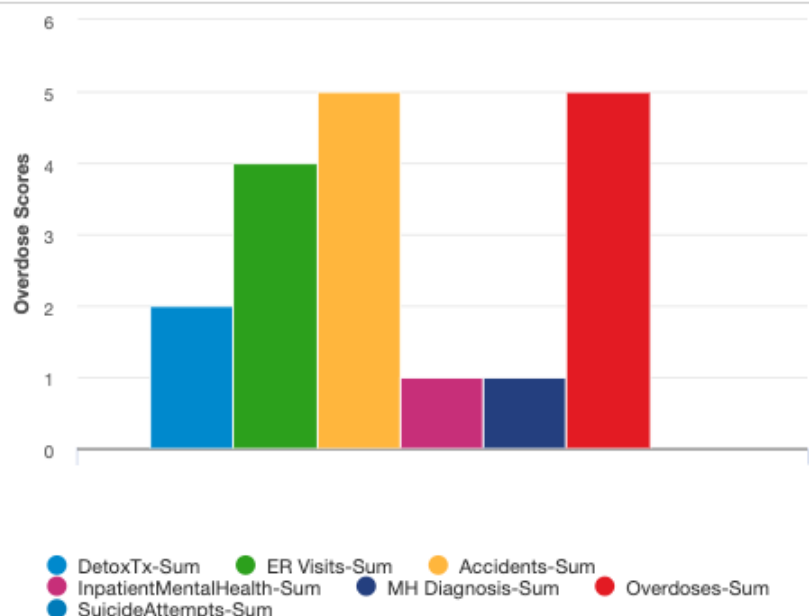
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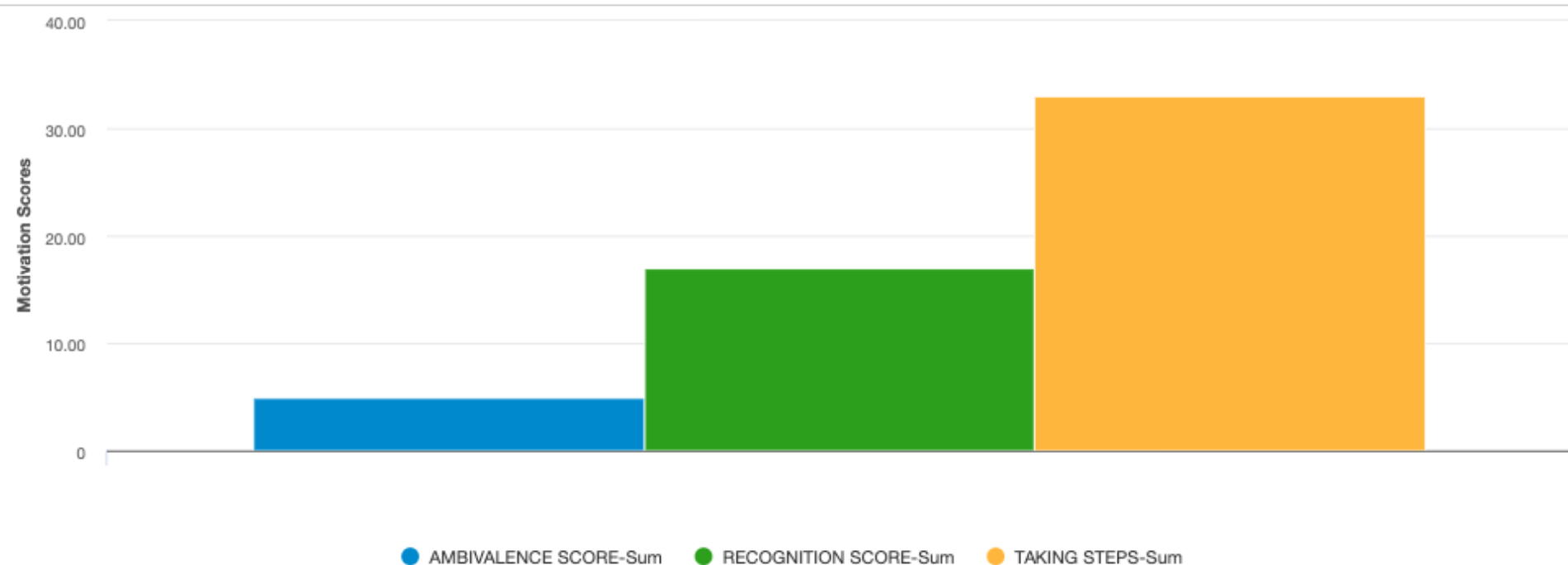
Dashboard Overdose Index



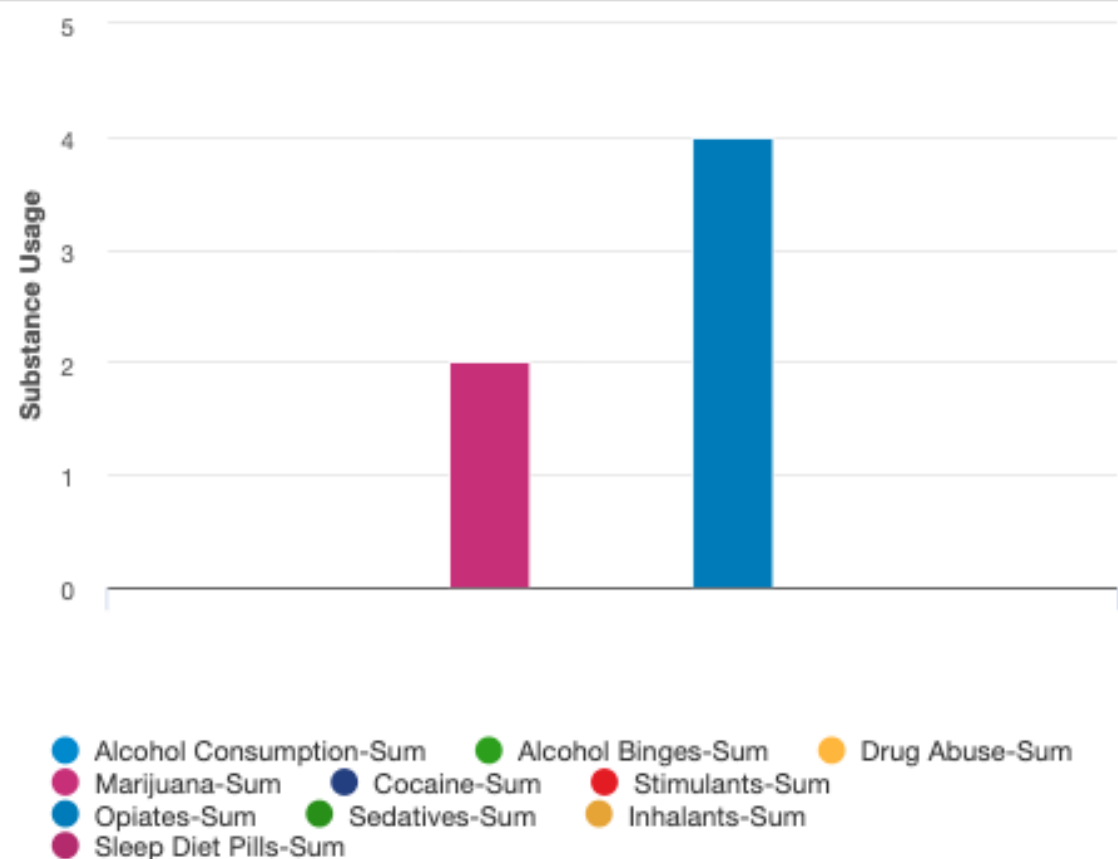
Dashboard Overdose Scores



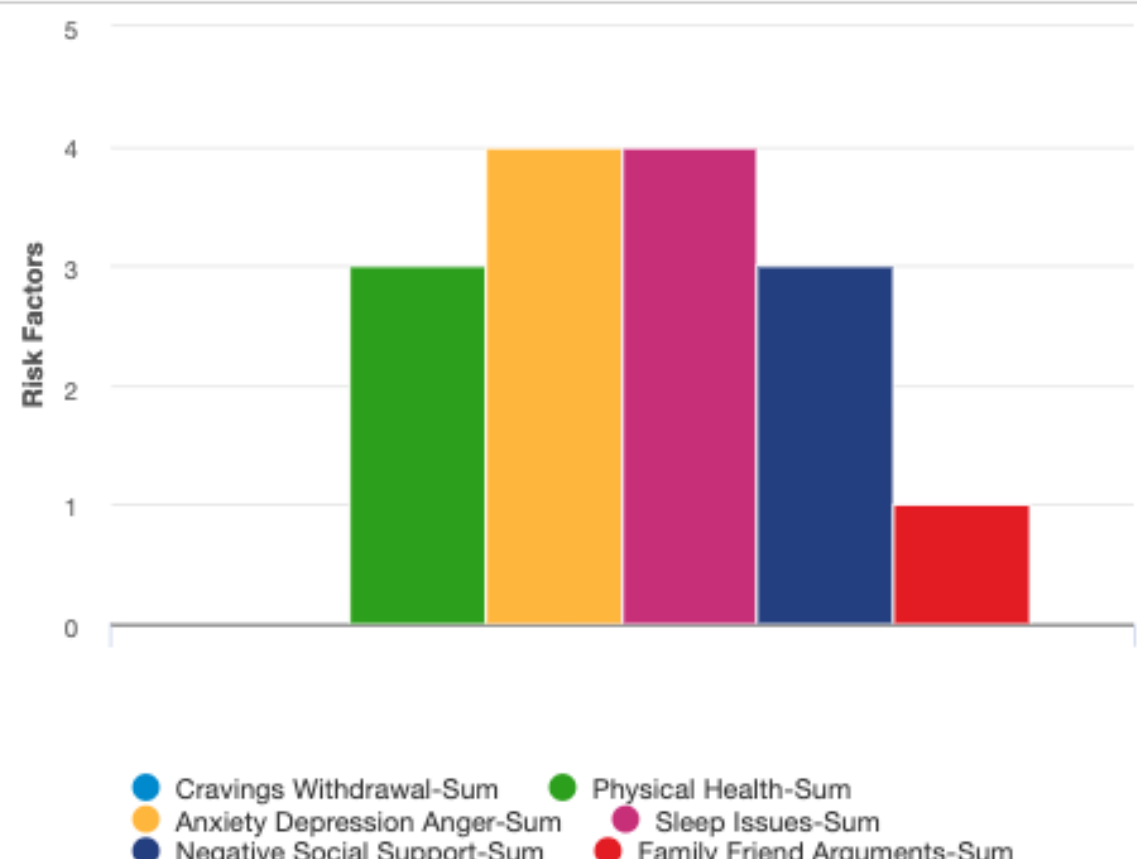
Dashboard Motivation Scores



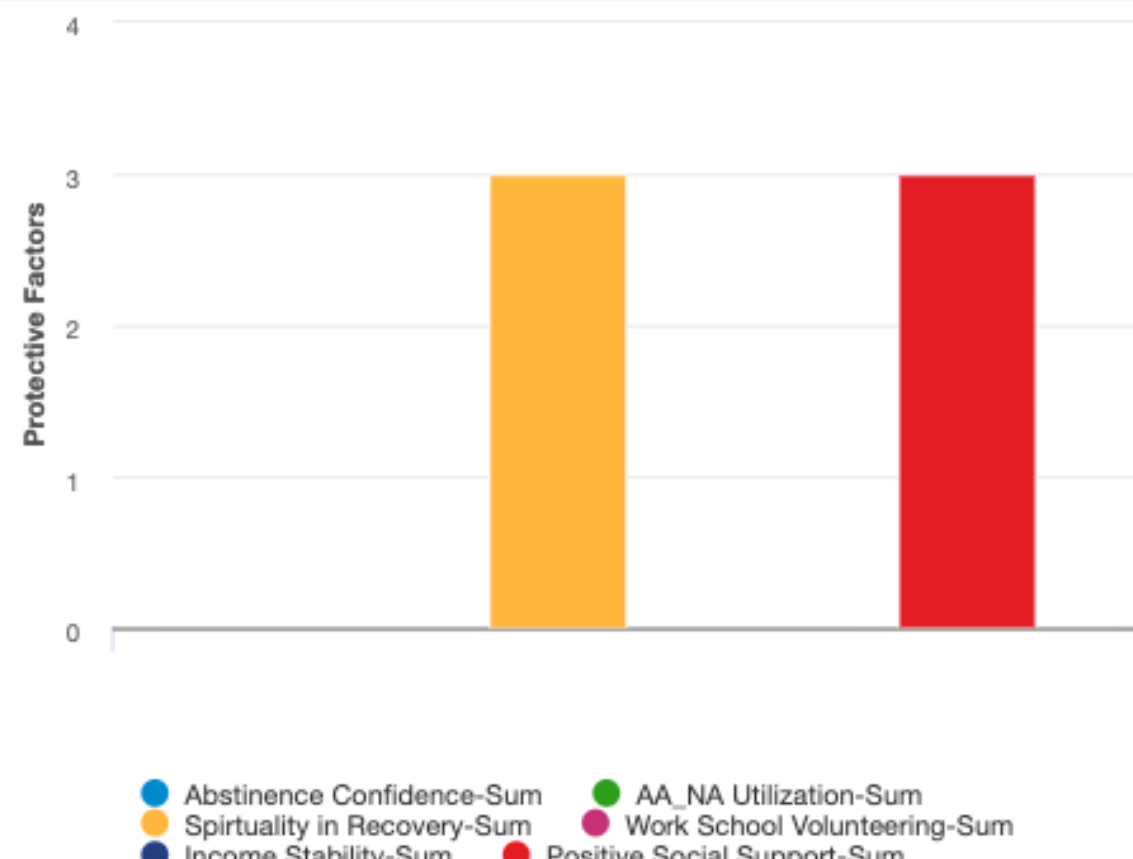
Dashboard USE Scores



Dashboard RISK Scores

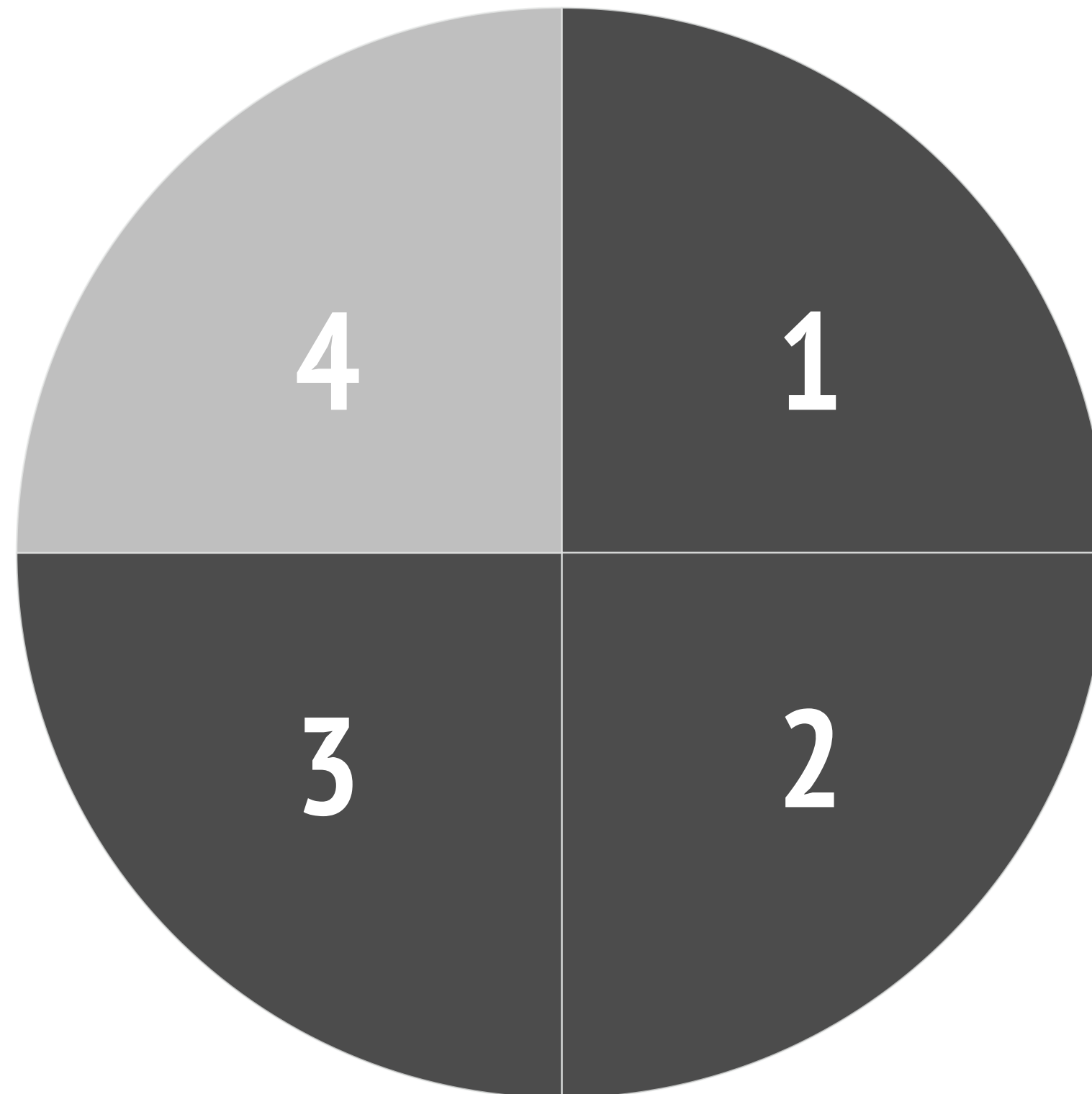


Dashboard PROTECTIVE Scores



Comprehensive Treatment

Patients are assigned a multi-disciplinary team for MAT, Pain Mgmt, CBT, DBT, CM, MI, EMDR, Case Mgmt, Care Navigation, Wellness Coaching.



On-Demand Assessments

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Evidence-Based Recommendations

Patients evaluated using evidence-based tools for SUD, mental health, psychiatric, and physical health needs.

Addiction treatment is marred by bad actors, pill mills, unqualified professionals, or profit seekers. OUD patients fail tx ~6 times before positive change, and poor treatment only worsens the problem.

”

Burt Dhira, CEO of central Ohio’s Phoenix Recovery Center, said the cash practice represents “the worst concern I have right now. It’s ruining patient care more than anybody knows. The only person who benefits is the owner.”

The Columbus Dispatch

Comprehensive Treatment

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COUNSEL BUDDY

Home Courses Contact Log In

Complete a counseling session today using:

COUNSEL BUDDY

Learn about different ways to deal with addiction at your own pace on your own time.
You'll also receive a certificate verify that you have completed the session.

Get Started

Automated Progress Reports

Patient Progress Reports are sent automatically, and include care progress metrics and longitudinal analysis.

On-Demand Assessments

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Comprehensive Treatment

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Evidence-Based Recommendations

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4

1

3

2

Automated Progress Reports

Patient Progress Reports are sent automatically, and include care progress metrics and longitudinal analysis.

What affects care? What would influence the a decision? What happens when a report is not available? How do you know where and how an individual is struggling?

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Referrer Information:

Mansfield Municipal Court
 30 North Diamond Street, Mansfield, Ohio 44902

PATIENT INFORMATION	TREATMENT INFORMATION
NAME: ██████████ DOB: ██████████ ID: ██████████	START DATE: 4/17/2019 END DATE: ██████████ DAYS IN TREATMENT: 204 days

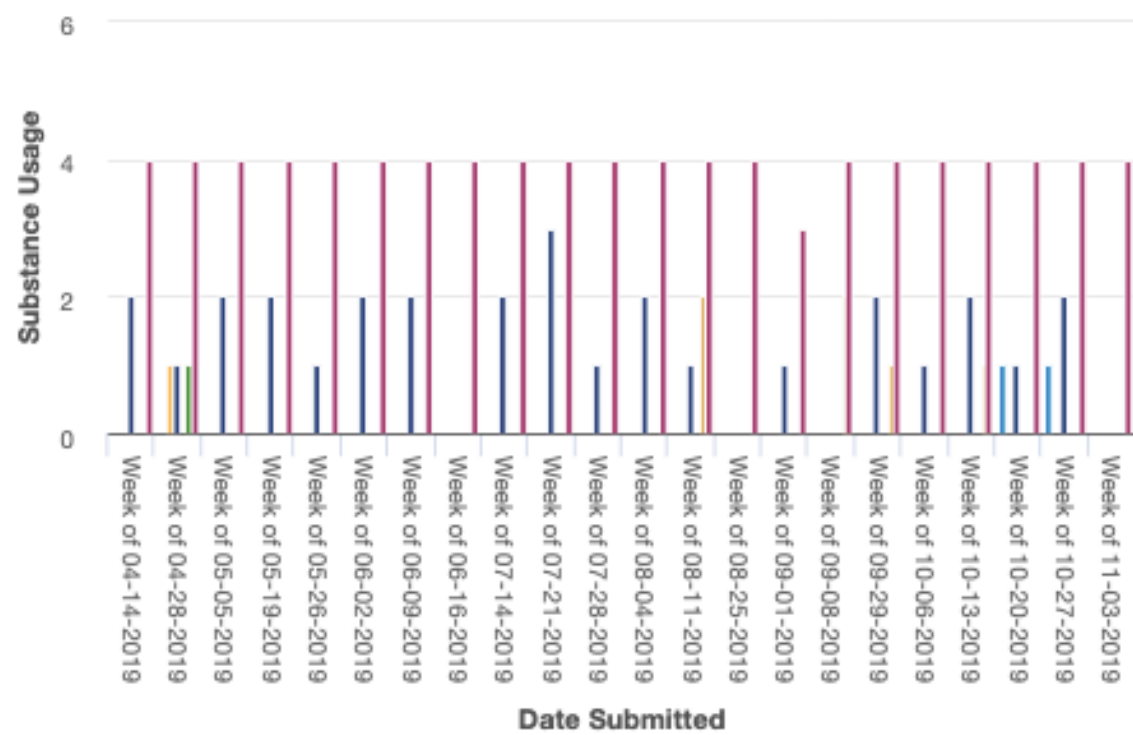
PROGRESS REPORT as of 11/7/2019 7:02:22 PM

Progress: Good		Motivation: Good	
<i>The three (3) most important events, accomplishments, issues, or concerns experienced by the person during the month.</i> Attending Appointments; Decreased anxiety or depression; Decreased arguments with family & friends			
<u>Treatment Services Provided</u> Mental Health/Drug & Alcohol Counseling: Yes CSP Individual: No CSP Group (AOD): No Treatment Hours: 2 Relapse Prevention Hours: .5 ED AOD:		<u>Program Compliance</u> Safe/Stable Housing: Living with Family Sober/Health Support Network or Family: Yes Using Coping Skills & Meaningful Activities: Yes Attendance Compliant: Yes Presence of illicit substances: Reduction in Recovery Risk Factors:	
Additional Comments: Patient continues to attend group and is also does outpatient Therapy.			
Electronically Signed: -- [NOV-07-19 7:01 PM Richelle Direny] ----- -2147483648 Richelle Direny			

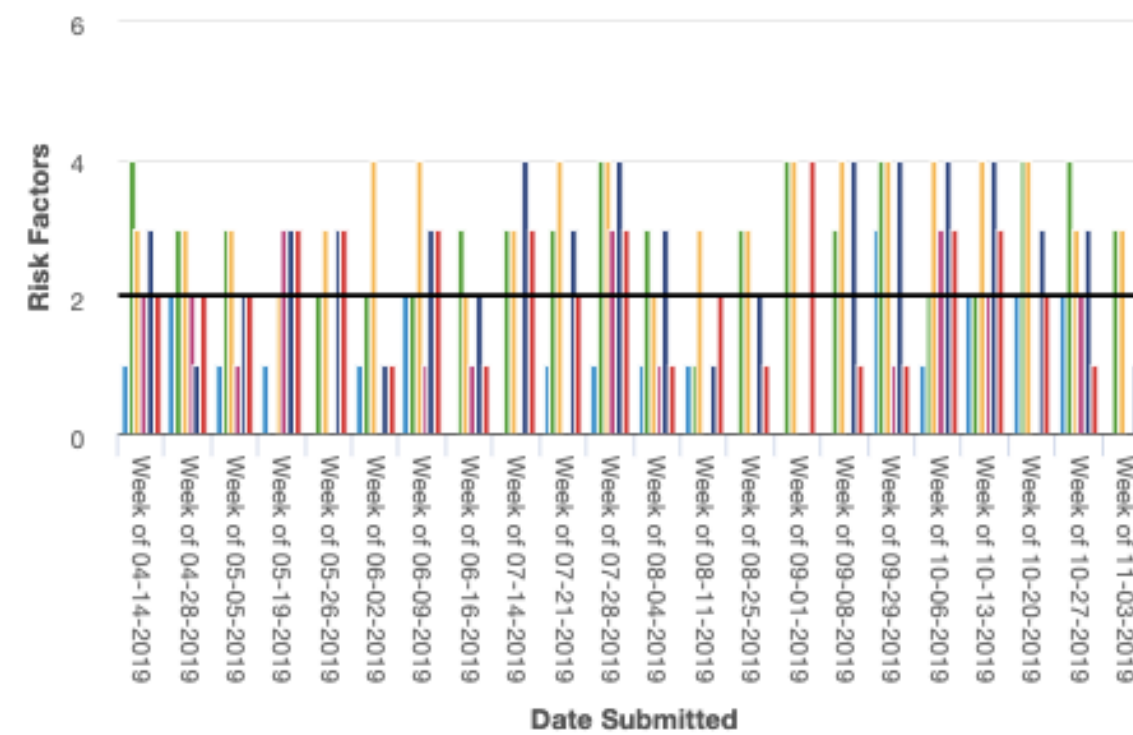
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Quantitative longitudinal measures provide additional insight into patient care, areas of struggle, areas of strength and areas of progress. Arming courts with simple information that helps focus on key aspects of recovery -- substance use, co-occurring issues, social determinants, and activities of daily living -- helps individuals. Treatment providers and the court become a team, focused on the same care goals.

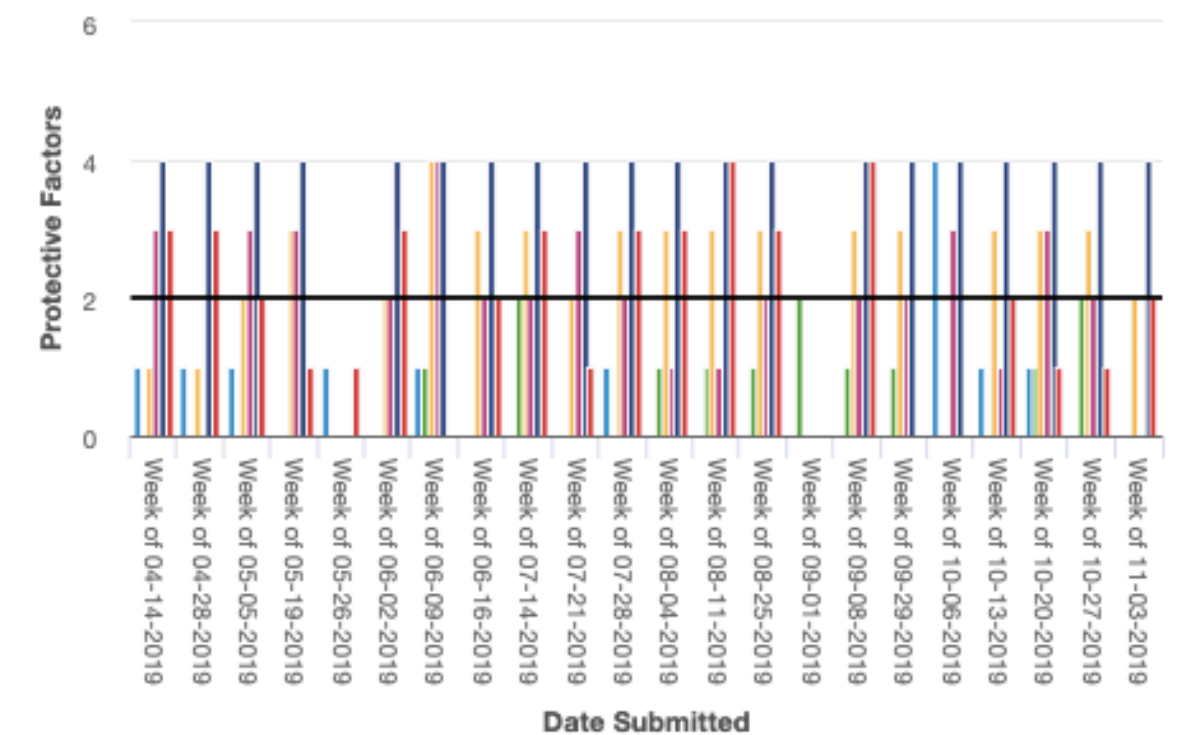
Dashboard Patient Use Scores Over Time



Dashboard Patient Risk Scores Over Time



Dashboard Patient Protective Scores Over Time



Reduced Time



High Quality Experience



Better Outcomes

