MARJORIE CORMAN AARON is a professor of practice and director of the Center for Practice at the University of Cincinnati College of Law, where she teaches client counseling, ADR, mediation, negotiation, trial practice, and decision analysis. Aaron previously was executive director of the Program on Negotiation at Harvard Law School and vice president and senior mediator at Endispute, Inc.

Aaron has been a mediator, arbitrator and dispute resolution consultant for legal disputes for more than 30 years. She also has taught workshops for law firms, corporations, and other organizations in the U.S. and internationally.

Aaron is the author of *Risk and Rigor: A Lawyer's Guide* to Decision Trees for Assessing Cases and Advising Clients (2019), Client Science: Advice for Lawyers on Counseling Clients Through Bad News and Other Legal Realities (2012), and many articles, chapters, simulations, and videos.

Aaron is a graduate of Princeton University and Harvard Law School. She initially practiced litigation at Goodwin Proctor and served as a prosecutor in Massachusetts.

RICHARD L. ALTMAN is a magistrate at the Fulton County Court of Common Pleas and has worked in the dispute resolution field for more than 30 years. During his career, he has mediated matters in all areas of civil and family law. Altman is president-elect of the Association of Family and Conciliation Courts (AFCC) and the current chairperson of the Ohio Supreme Court Commission on Dispute Resolution. He's a nationally known speaker on issues of dispute resolution, having made presentations for groups such as the Supreme Court of New Mexico, the Ohio Supreme Court, the Ohio Judicial College, Ohio state and local bar associations, the Wisconsin Association of Mediators, and the AFCC. He's a member of the Ohio State Bar Association, American Bar Association, Ohio Mediation Association, and the Fulton and Henry county bar associations.

AMY ARMSTRONG has dedicated her career to the productive resolution of conflict. She is a family therapist, parent educator, mediator, certified parent coach, parenting coordinator, and family coach in collaborative law cases. Armstrong inspires selfawareness, skillful communication, and solutions that support parents as they reach their goals for parenting and co-parenting. As a co-founder of The Center for Family Resolution, LLC, she often involves legal professionals and other therapists to address family needs in complex situations, such as high-conflict separation and divorce or post-decree co-parenting issues.

Armstrong serves as a clinician with the Overcoming Barriers Family Program. Armstrong serves as a cotrainer for the two-day introductory interdisciplinary training for collaborative professionals, and is a frequent speaker and trainer for professional groups on topics such as family mediation, parental alienation, parenting coordination, and effective management of high-conflict family matters. She also served as president of the Central Ohio Academy of Collaborative Divorce Professionals and the Ohio Chapter of the Association of Family and Conciliation Courts, where she currently serves on the board of directors.

JENNIFER BATTON is the former director of education programs for the Ohio Commission on Dispute Resolution and Conflict Management. She has 23 years of experience in the field of conflict resolution, and served as the director of the Status Offender Mediation Program in Butler County courts, where she oversaw and conducted hundreds of mediations each year for first-time offenders. She earned a Master's of Conflict Analysis.

KRISTEN M. BLANKLEY is a scholar, educator, and practitioner of dispute resolution. She is a professor of law at the University of Nebraska College of Law and teaches ADR classes, including mediation, family mediation, and arbitration. Her research primarily focuses on the intersection of ADR and ethics, as well as arbitration issues. Blankley is a practicing mediator, working on family cases, workplace disputes, community issues, and restorative justice. She also is an arbitrator for securities and employment disputes under the Financial Industry Regulatory Authority. She serves on the American Bar Association (ABA) Section of Dispute Resolution Council and is co-chair of the ABA Section of the Dispute Resolution Ethics Committee.

SASHA A. M. BLAINE ESQ. is an attorney and dispute-resolution professional. Blaine serves as the full-time mediator for Ohio's Twelfth District Court of Appeals. Blaine has taught dispute resolution techniques at numerous continuing legal education courses and served as a faculty assistant for the civil mediation course at the National Judicial College. Blaine has taught other legal and professional topics as adjunct faculty for the University of Dayton School of Law and Sinclair Community College.

Prior to becoming a mediator, Blaine litigated a variety of civil and criminal cases with a large law firm in Dayton, focusing in appellate practice, and served as a staff attorney for two trial court judges.

DR. ADONIS BOLDEN has worked with youth for more than 25 years as a counselor, intervention specialist, dean of students, and now as an assistant principal. During this time, he has worked in collegiate and K-12 settings, shaping the minds of future leaders.

HON. JAMES W. BROWN serves as a judge on the Franklin County Court of Common Pleas, Domestic Relations and Juvenile Divisions. Prior to taking the bench, Judge Brown was a sole practitioner representing parties in domestic relations and juvenile matters for 32 years. Since taking the bench, he has been appointed to and serves on several committees, including the Supreme Court of Ohio's Advisory Committee on Domestic Violence, and the Court's Domestic Relations Curriculum Committee.

Judge Brown also serves as a trustee on the Board of the Ohio Association of Domestic Relations Judges and on the board of trustees for the Ohio Judicial College. Judge Brown currently works with stakeholders in the Franklin County court system to develop a centralized domestic violence center to facilitate services for and to aid survivors.

SUE BRONSON LCSW has worked as a mediator since 1983, and as a psychotherapist for 35 years. She serves as co-chair of the Elder Justice Initiative on Eldercaring Coordination and on the American Bar Association Task Force on Elder Abuse Screening. Bronson teaches mediation at the University of Wisconsin in Milwaukee and is the lead author of *Self-Assessment Tool for Mediators*. She has served in leadership at the Association for Conflict Resolution and Academy of Family Mediators.

ELAINE S. BUCK is a partner at the firm Buck & Fish, Ltd., is certified by the Ohio State Bar Association as a family relations law specialist, and provides representation in adoption, surrogacy, and probate cases. She is trained in collaborative practice, mediation, and co-resolution. Buck served on the Ohio Supreme Court's sub-committee on ADR: Collaborative Law that drafted the Ohio Collaborative Family Law Act, and she supported its passage by providing testimony and assistance for its enactment.

Buck is a co-founder and trainer for the Central Ohio Academy of Collaborative Divorce Professionals' (COACDP) annual two-day training on interdisciplinary-collaborative practice. She meets the standards for collaborative-practice trainers of the International Academy of Collaborative Professionals. Buck has presented at conferences and meetings of the Ohio House Judiciary Committee, Supreme Court of Ohio, Ohio State Bar Association, Columbus Bar Association, Capital University Law School, and Ohio Council of School Board Attorneys.

Buck is past president and current trustee of the COACDP. She is a fellow of the Ohio State Bar Association Foundation, and a member of the International Academy of Collaborative Professionals. She has been awarded the designation of "Super Attorney" and is listed on the Martindale Hubbell Bar Register of Preeminent Lawyers.

SUSAN J. BUTTERWICK is an attorney and juvenile court referee at the Washtenaw County Trial Court (22nd Circuit Court of Michigan) and served as director of the court's Peacemaking Court. She is an approved civil mediation trainer by the Michigan State Court Administrative Office and provides advanced training in child protection mediation, adult guardianship probate mediation, and restorative practices. Butterwick teaches mediation at the Wayne State University Law School and the Wayne State University graduate program in dispute resolution. She is a recipient of the Bernard O'Connor Award for Commitment to Humane Resolution to Social Conflict (2002), the Dispute Resolution Center's Pioneer of Peace Award (2015), and the State Bar of Michigan's Distinguished Service Award (2015).

DEBRA CARTER PH.D is a clinical and forensic psychologist, licensed in Florida since 1987. She also is a Florida Supreme Court-certified family law mediator and a parent coordinator. She is co-founder and chief clinical director of the National Cooperative Parenting Center (NCPC), which offers services to the mental health and legal communities as well as to families and

children who struggle with divorce-related issues. She is a qualified parenting-coordinator trainer, a frequent expert to the court, and an in-demand speaker and lecturer on parenting in divorce.

Carter is the leader in the development of standardized Parental Responsibility Guidelines emphasizing the needs of children in divorce, which have been adopted and endorsed by courts.

The Florida Psychological Association has honored her with the following awards: the Child, Adolescent, and Family Division's Outstanding Contributions Award (1998), Psychologist of the Year (1999), Distinguished Psychologist and Outstanding Work in the Profession of Psychology (2001), and Exceptional Legislative Efforts (2004). In 2010 she received the prestigious Presidents Award from the Florida Chapter of the Association of Family and Conciliation Courts, and the International Chapter of the Association of Family and Conciliation Courts awarded her with the John E. Van Duzer Distinguished Service Award.eCarter is the author of Parenting Coordination: A Practical Guide for Family Law Professionals (2011, Springer Publishing), as well as articles on empirically based parenting plans, parenting coordination, and family law matters.

KWAME CHRISTIAN M.A. ESQ. is the director of the American Negotiation Institute and conducts negotiation and conflict-management workshops around the country. As an attorney and mediator with a Bachelor's in psychology, a Master's of public policy, and a Juris Doctor, Christian brings a unique multidisciplinary approach to making difficult conversations easier. In addition to his role with the American Negotiation Institute, Christian is a professor at The Ohio State University Moritz College of Law and at Otterbein University's MBA program.

Christian is the author of *Nobody Will Play With Me: How to Find Confidence in Conflict* and hosts the top negotiation podcast, "Negotiate Anything." The show has been downloaded more than one million times and has listeners in 183 countries. His TEDx Talk, "Finding Confidence in Conflict," was the most popular TED Talk on the topic of conflict in 2017.

HEATHER CLINGERMAN joined the Office for Exceptional Children (OEC) at the Ohio Department of Education in 2014. While at the OEC, she has served as a complaint investigator, mediation/facilitation cocoordinator, and on interagency committees. Prior to joining the OEC, Clingerman was an attorney in private practice, focusing on family law. Heather received a BA and a BS from Ohio University. She received a Juris Doctor with a concentration in Children and Family Law from Capital University Law School. She is licensed to practice law in Ohio.

MARYA CODY KOLMAN is the director of mediation services for the Franklin County Court, Domestic Relations and Juvenile divisions. Additionally, Kolman is an adjunct professor at The Ohio State University Moritz College of Law, where she previously served as a supervising attorney. Kolman also served as a mediator and attorney in private practice, as law clerk for former Justice Craig Wright at the Ohio Supreme Court, and as a staff attorney for the Legal Aid Society of Columbus. She is the past president and current board member of the Association for Conflict Resolution, an international organization of conflict resolution professionals. Kolman earned her Juris Doctor from Yale Law School and her Bachelor's in social welfare from Pennsylvania State University.

CARRIE CONNELLY is the mediation attorney and assistant court administrator at Ohio's Sixth District Court of Appeals, where she previously served as a staff attorney. Connelly is a member of the Ohio Mediation Association and has presented continuing legal education courses on the topics of limited scope representation and final-appealable orders. In 2019, she obtained her certified court manager certification through the National Center for State Courts.

VERONICA CRAVENER is the small claims and dispute resolution supervisor at Franklin County Municipal Court. Carver mediates various civil-case types for the court and supervises mediation programs that utilize online and other participation options. Cravener previously taught ADR as an adjunct faculty member at Columbus State Community College and served as a mediator for Community Mediation Services of Central Ohio, mediating eviction cases at the Franklin County Municipal Court.

Cravener received her Juris Doctor from The Ohio State University Moritz College of Law and her Bachelor of Business Administration from the University of Notre Dame.

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SHELBY CULLY ESQ. is the chief counsel for Lucas County Children Services. Prior to her promotion to chief counsel in 2019, Cully served in various roles in child protection including as legal manager, attorney for children services, attorney for parents and children, Guardian ad Litem, and child protection mediator. Cully has developed trainings in areas of conflict resolution, case worker testimony, case planning, secondary trauma and resiliency in case work, and child protection mediation. Cully currently is the chair of the Public Children Services Association of Ohio (PCSAO) rules committee and a member of the PCSAO legislative committee. Cully graduated from the University of Toledo with her Bachelor of Arts in 2002 and her Juris Doctor in 2005.

CHRISTY CUMBERLANDER WALKER is a

senior family services specialist at the Clark County Department of Family Services in Nevada. Previously, she mediated temporary protection order cases at the Neighborhood Justice Center in Las Vegas, and served as a mediation coordinator at Ohio's Franklin County Court of Common Pleas. She has more than 20 years of experience and a varied background in the conflict resolution field, including in conciliation, mediation, arbitration, facilitation, and training for private, governmental, and non-profit organizations in the U.S., Scotland, and Canada. She served as board member and treasurer for the Association for Conflict Resolution.

Walker earned her Master in Public Administration from Central Michigan University and Bachelor degrees from Franklin University in accounting and public fiscal management.

TERESA P. CUSMA M.ED. is the director of mediation and conflict management at Coleman Professional Services, providing services for family, court, school, workplace, and community disputes. She has significant experience as a trainer and consultant on the topics of mediation, conflict resolution skills development, and establishing mediation programs. She serves as adjunct faculty at Kent State in Stark and conducts trainings across Ohio. Cusma served on the Ohio Supports Attendance subcommittee of the Commission on Dispute Resolution at the Supreme Court of Ohio and assisted with the development of a toolkit for courts, schools and communities.

Cusma also founded and operated the Community Mediation Center of Stark County before it merged with Coleman Professional Services, and continues to offer a variety of dispute resolution services and training to the greater Stark County community. She is a founding member and past president of the Ohio Community Mediation Association and currently serves as executive vice president of the Ohio Mediation Association. Cusma is a recipient of the Stark County Bar Association's Liberty Bell Award.

BENJAMIN G. DAVIS is a professor of law at the University of Toledo College of Law and has extensive experience in international commercial arbitration. Davis was the American legal counsel from 1986 until 1996 at the Secretariat of the International Chamber of Commerce (ICC) International Court of Arbitration in Paris, France. During that time, Davis directly supervised approximately 1,000 arbitrations, commented on drafts of proposed arbitration laws for other countries, prepared submissions on behalf of the ICC for courts around the world, and acted as an expert on ICC International Court of Arbitration in a U.S. court. Davis worked closely with some of the greatest international arbitration practitioners and trained hundreds of practitioners of international commercial arbitration at the ICC Institute of World Business Law. Davis has submitted an amicus curiae in support of respondents in U.S. Supreme Court cases. He teaches contracts, international and domestic arbitration, international law, commercial law, international business transactions, and extended bar preparation courses.

Davis served as chair of the American Bar Association Section of Dispute Resolution and in 2018 received the Champion of Change Award from Arbitral Women, the international NGO of women-ADR practitioners. Davis publishes widely and speaks around the world.

ELLEN E. DEASON is the Joanne Wharton Murphy/ Classes of 1965 and 1973 Professor in Law at The Ohio State University Moritz College of Law. She is known for her scholarly work on mediation confidentiality. Deason teaches courses in the fields of ADR and civil procedure, and has authored casebooks on both subjects. Her most recent book is *Global Issues in Mediation* (2019) and her article on appropriate roles for judges in settlement was selected by the Association of American Law Schools Section of Dispute Resolution as the best ADR article published in 2017.

Deason serves as reporter for Uniform Law Commission's Committee to Monitor Developments in Civil Litigation and Dispute Resolution. Deason attended the United Nations Commission on International Trade Law (UNCITRAL) deliberations on the Singapore Convention as a delegate of the American Society of International Law. Before becoming a legal academic, she was a law clerk for the honorable Harry A. Blackmun of the U.S. Supreme Court, served as a legal assistant to arbitrator Howard M. Holtzmann at the Iran-U.S. Claims Tribunal, and practiced law at Morrison and Foerster. Prior to attending law school, Deason worked as a marine biologist and is widely published in scientific journals.

RICHARD A. DOVE ESQ. is the director of the Ohio Board of Professional Conduct. Dove was appointed director of the board in 2011 and is the board's chief legal, administrative, and fiscal officer. Prior to joining the board, he was a member of the administrative staff of the Supreme Court for more than 22 years, the last four of which were as assistant administrative director. Dove is recognized in Ohio and nationally for his work in the area of judicial ethics, with a focus on judicial campaign conduct. He is a past president and board member of the National Council of Lawyer Disciplinary Boards. In 2019, he was selected as the Distinguished Alumnus of the Year by the Capital University Law School.

Dove is a graduate of Wittenberg University and Capital University Law School and is admitted to practice in Ohio, the U.S. District Court for the Southern District of Ohio, and the U.S. Supreme Court.

MONICA DRVOTA is the interim associate director of the Office for Exceptional Children at the Ohio Department of Education (ODE). She has served with ODE for 20 years, investigating complaints, coordinating each of the dispute resolution sections, and directing the dispute resolution section.

PAUL EMBLEY is the CIO and technology division director at the National Center for State Courts. He began his career in Silicon Valley and after 25 years in the private sector shifted to public-sector work on integrated justice. Embley has become a product-lifecycle expert from working on diverse and challenging projects in U.S. states and territories, Australia, many EU nations, and several emerging democracies, including Haiti and Nigeria. He has led justice-related IT assessments and technology initiatives ranging from child welfare and terrorist watchlist to ODR. He currently is involved in international, national, and localized technology initiatives for criminal and civil justice, with emphasis on ODR.

Embley is one of the leading experts in state court utilization of ODR. He facilitates the Joint Technology Committee of the Conference of State Court Administrators and National Association of Court Management and oversees a significant grant from the Pew Charitable Trusts that directly assists states in implementing and evaluating ODR. He also leads a group of vendors, academics, and technical experts working to develop ODR standards and metrics. He has participated in panels and delivered presentations at international ODR gatherings and at U.S. technology conferences.

SERPIL ERGUN is the executive director of judicial operations at the Cuyahoga County Domestic Relations Court. She has more than 30 years of experience serving as an administrator and as a magistrate of family cases. Ergun is trained in mediation, parenting coordination, early neutral evaluation, and collaborative law models of dispute resolution. Additionally, she holds certifications as a court manager and court executive from the National Center of State Courts (NCSC), and is a fellow of the NCSC's Institute of Court Management (ICM). In 2016, Ergun received the Ohio Association of Magistrates' Education Award "in recognition of extraordinary contributions to the education of Ohio's Judiciary." She is active in judicial branch curriculum development and course planning for the Ohio Judicial College and is certified to teach Purposes and Responsibilities for the court management program offered by ICM and the Ohio Judicial College. Ergun is a frequent lecturer and writer on civil justice and court reform, case management, parenting coordination, child support, medical support, and other legal topics.

KENNETH R. FEINBERG has been key to resolving many of our nation's most challenging and widely known disputes. He is best known for serving as the Special Master of the Federal Sept. 11th Victim Compensation Fund of 2001, in which he reached out to all who qualified to file a claim, evaluated applications, determined appropriate compensation, and disseminated awards. Feinberg shared his extraordinary experience in his book *What Is Life Worth*, (Public Affairs Press, 2005) and in his follow-up book *Who Gets What*, (Public Affairs Press, 2012).

Feinberg has been appointed to two presidential-level commissions due to his experience and expertise, and has had a distinguished teaching career as an adjunct professor of law at Harvard Law School, Georgetown University Law Center, the University of Pennsylvania Law School, Columbia University Law School, New York University Law School, and the University of Virginia Law School.

LINDA FIELDSTONE M.ED. is the co-chair of the Association for Conflict Resolution's Elder Justice Initiative on Eldercaring Coordination, as well as a parenting and eldercare coordinator in Miami, Florida. Fieldstone served as president of the Association of Family and Conciliation Courts (AFCC), as well as on the AFCC task force for Parenting Coordination. She served as supervisor of family court services at Florida's Eleventh Judicial Circuit Court and on the Policy Committee for the Florida Supreme Court. She was recognized for her work in ADR with an award from the Florida Supreme Court in 2018.

ROSALIND C. FLOREZ began mediating in 1999 when the Supreme Court of Ohio funded common pleas court projects to resolve disputes, and has served as a magistrate in Hamilton County Court of Domestic Relations since 2006. Florez trained Hamilton County area attorneys when the Uniform Mediation Act was enacted. She is a faculty member for the Supreme Court of Ohio's Judicial College on family law mediation, neutral evaluation, and parenting coordination.

In 2015, Florez was appointed director of the Dispute Resolution Center of the Hamilton County Court of Domestic Relations and created the Dispute Resolution Center. Ohio Chief Justice Maureen O'Connor appointed Florez for a second three-year term to the Advisory Committee on Language Services. She also serves on the education subcommittee of the Supreme Court of Ohio Commission on Dispute Resolution. Florez serves as president and a board member of the Ohio Chapter of the Association of Family and Conciliation Courts.

Florez received a Bachelor of Science in journalism from Ohio University and a Juris Doctor from the University of Cincinnati. HON. PEGGY FOLEY JONES is a private mediator, arbitrator, and a partner at the law firm of Thrasher Dinsmore & Dolan in Cleveland, Ohio. Previously, she served as a judge on the Cuyahoga Common Pleas Court for 12 years. Her areas of expertise in ADR include business and commercial litigation, employment discrimination, workplace disputes, civil rights, insurance coverage, real estate, personal injury, wrongful death, probate matters, and medical, nursing home, and professional malpractice.

Jones is listed as a distinguished neutral of numerous ADR panels including the American Arbitration Association (AAA), where she serves on the employment, commercial, and judicial panes and is a AAA master mediator. She also serves on panels of Resolute Systems, Inc. and the U.S. Equal Employment Opportunity Commission mediation program. Jones is a member of the ADR section and of the Mediation Committee of the American Bar Association (ABA) and frequently presents at ABA conferences. She also speaks on ADR topics for the AAA and Cleveland Metropolitan Bar Association, and serves on the Supreme Court of Ohio's Commission on Dispute Resolution.

Jones trains attorneys, human resource staff, and managers on mediation and arbitration techniques, as well as conflict management. She has served as mediator for numerous civil rights and employment disputes between faculty, students, and school boards in Ohio schools, colleges and universities.

HEATHER J. FOURNIER ESQ. has served as a courtappointed special advocate (CASA) emancipation specialist, CASA trainer, mediation director, and most recently as chief deputy clerk. Previously, she was inhouse counsel, a human resource associate, and quality associate at a medical-supply company. She also worked as a family law attorney representing children and parents in juvenile, domestic relations, and appellate courts. She served as both secretary and president of the Toledo Bar Association.

Fournier earned her Bachelors of Art in political science at Bowling Green State University and earned a Juris Doctor at Whittier Law School, where she was a Fellow at the Center for Children's Rights and president of the Public Interest Law Foundation. BILL FROEHLICH is the deputy director of the Divided Community Project and the Langdon Fellow in Dispute Resolution at The Ohio State University Moritz College of Law, where he manages Moritz's top-ranked Program on Dispute Resolution and teaches mediation, negotiation, and ADR. He serves as a member of the Supreme Court Commission on Dispute Resolution. Previously, Froehlich served as a labor attorney and advocate in mediation, arbitration, and other dispute resolution forums. He is a member of the Supreme Court Commission on Dispute Resolution. Froehlich earned his Juris Doctor from The Ohio State University Moritz College of Law and is a graduate of Denison University.

DOUGLAS N. GODSHALL ESQ. is a mediator and arbitrator, practicing as a neutral at the probate courts of Summit and Stark Counties and in the general division of the Stark County Court of Common Pleas as a mediator in probate and civil cases. He began his career as a civil trial lawyer, serving as lead counsel for 250 jury trials. He began serving as a mediator more than 20 years ago and has served as an arbitrator for 30 years. In private practice, Godshall mediates civil and probate matters with Attorneys Mediation Services LLC in Canton. He currently is serving his second term as a commissioner on the Supreme Court of Ohio's Dispute Resolution Commission. He regularly is engaged to speak on mediation issues in Ohio and nationally.

JEFFREY C. HAGLER began his service as administrative director for the Supreme Court of Ohio in July 2019. He retired from the U.S. Army after 29 years of active duty service, culminating in his appointment as a judge on the Army Court of Criminal Appeals. His has served as a staff judge advocate (senior legal advisor), XVIII Airborne Corps and Fort Bragg, North Carolina; staff judge advocate, Operation Inherent Resolve in Kuwait and Iraq; deputy chief of personnel, plans and training for the Army JAG Corps; legislative counsel, Army Office of the Chief, Legislative Liaison; staff judge advocate, 82nd Airborne Division at Fort Bragg and in Afghanistan; deputy staff judge advocate, 1st Infantry Division in Germany; professor of criminal law, the Judge Advocate General's School; and in several attorney positions in the 82nd Airborne Division and infantry positions in the 25th Infantry Division in Hawaii.

Hagler graduated with a Bachelor's of Science from the United States Military Academy and received his Juris Doctor from the University of Texas School of Law. He received his LLM from the Judge Advocate General's School and a Master's of Science from the National Defense University Eisenhower School for National Security and Resource Strategy.

WENDY S. HAWBAKER is the program coordinator of the Ashtabula County Mediation and Conflict Management Services Program. A mediator and attorney for more than 30 years, Hawbaker has mediated hundreds of court-connected and private cases, and has been integrally involved in the design and implementation of court-connected dispute resolution systems. Hawbaker has led mediation-training sessions approved by the Supreme Court of Ohio and is an adjunct professor of law at Case Western Reserve University. Hawbaker holds a Juris Doctor from Case Western Reserve University, and a Bachelor's from Kent State University.

DANIELLE HIRSCH is a principal court management consultant at the National Center for State Courts (NCSC), where she consults on access-to-justice programs. Previously, Hirsch served as the assistant director of the civil justice division of the Administrative Office of Illinois Courts, where she was responsible for leading and managing the judicial branch's work to promote, facilitate, and enhance access to justice in Illinois. Her work emphasized efforts to remove barriers and increase the ease of interacting with courts by those who cannot afford representation. Hirsch also served as the executive director of the Illinois Supreme Court Commission on Access to Justice and as the director of advocacy at the Chicago Bar Foundation. Hirsch developed and managed Illinois JusticeCorps, an innovative program placing college and law students in courts to provide procedural assistance to people without lawyers. Hirsch has authored numerous articles in law reviews, bar journals, and other publications and frequently speaks at legal, academic, and nonprofit meetings and events.

MERRIL HIRSH of HirshADR PLLC and the Law Office of Merril Hirsh PLLC in Washington, D.C. is the co-chair of the American Bar Association (ABA) Judicial Division Lawyers Conference Committee on Special Masters, and was the convener of the ABA Working Group that drafted the Guidelines for the Appointment and Use of Special Masters in Federal and State Civil Litigation. Hirsh has litigated for more than 37 years on behalf of plaintiffs, defendants, and

the U.S. government in federal or state courts in more than 40 states. He also is a hearing examiner for the Architect of the Capitol and the DC Board of Professional Responsibility, a member of the mediation panel for the DC Court of Appeals and the International Task Force on Mixed-Mode Dispute Resolution, and is a two-time recipient of the Academy of Court Appointed Masters Civil Justice Award.

KIP HOLLEY is a research associate in the Opportunity Communities Program at Ohio State University's Kirwan Institute for the Study of Race and Ethnicity, where his primary areas of focus are community engagement, social capital, and civic leadership. During his time at Kirwan, Holley has worked on a profile of Central Ohio neighborhoods for the Community Development Collaborative of Columbus used to inform the Central Ohio Neighborhood Summit, a report on community engagement capacity for the community of White Center, WA for the White Center Community Development Association, and mapping and civic engagement projects as part of the Kirwan Institute's work with HUD Sustainable Community Initiative grantee communities. Currently, Holley is working with civic engagement fellows in Detroit to craft a civic-engagement framework empowering minority and low-income residents, bringing equity to the city's reshaping process, and working to assist communities with community engagement and mapping assistance.

Holley earned a Bachelor's of Science in city and regional planning from The Ohio State University Knowlton School of Architecture. He also holds an associates degree in geographic information systems from Columbus State Community College.

ALISHA C. JIMENEZ is the restorative justice program analyst for the Nebraska Supreme Court's Office of Dispute Resolution. Jimenez oversees data collection and analysis pertaining to juvenile restorative justice programs and works with Nebraska's six ODRapproved mediation centers to develop new case management materials and to ensure congruency across the statewide centers. She convenes regularly with the centers' restorative justice coordinators to help reduce the distance between centers across the state and to increase collaborative efforts and learning between centers.

Jimenez earned her Juris Doctor and Master of Arts in social psychology. She is doctoral candidate in the University of Nebraska-Lincoln's Psychology and Law Program, where her research includes issues of disparate treatment of offenders of color in criminal justice, with a primary focus in juvenile justice, and program evaluation of justice programs.

BARBARA A. JOHANNESSEN is the president of Mediation Specialists, Inc., which provides a broad range of conflict resolution services, including mediation, arbitration, facilitation, conflict coaching, and training to agencies, organizations, and individuals. She serves as a contract mediator for the Equal Employment Opportunity Commission, the U.S. Postal Service, and Vocational Rehabilitation Services of Michigan. She is approved in Michigan to provide 40-hour general civil mediation training and appears on court rosters throughout the state for general civil, probate, and domestic relations mediation. Johannessen is a member in good standing of the state bars of Michigan and California and was the recipient of the State Bar of Michigan ADR Section Distinguished Service Award in 2009, and the Southeast Michigan Association for Conflict Resolution chapter's Pioneer Award in 2012. Johannessen is adjunct faculty at Wayne State University.

JANE JULIANO has served as a mediator, arbitrator, facilitator, and investigator in hundreds of cases for government and private sector clients for more than 25 years. She has presented at numerous conferences, conducted research in ADR, and taken a particular interest in working with difficult behavior in mediation.

Juliano currently teaches social intelligence in the practice of law at Georgetown University Law Center and has taught mediation and negotiation at Harvard University, Georgetown University Law Center, and George Washington University Law School. She studied the science of decision-making and the role of religious values in negotiation at Harvard Divinity and Kennedy Schools and was a visiting scholar at the Harvard Law School's program on negotiation in 2008-9. Juliano serves as chief of the ADR Unit at the U.S. Office of Special Counsel since 2011, where she designed and manages the ADR program.

Prior to devoting her practice to ADR, Julian served as a trial lawyer at the U.S. Department of Justice and in private practice. She earned her Juris Doctor at Georgetown University Law Center, a Master in Public Administration at Harvard Kennedy School, and a Master in Theological Studies at Harvard Divinity School. VERA KORZUN LL.M., S.J.D. is an assistant professor of law at the University of Akron School of Law where she teaches international commercial arbitration, international business transactions, international law, international negotiations, and contracts. Her scholarship focuses on corporate and business law, international trade and investment law, and international commercial and investment law, and international commercial and investment arbitration. Korzun's work has appeared in the University of Pennsylvania Journal of International Law, Vanderbilt Journal of Transnational Law, New York University Journal of International Law and Politics, and the Fordham International Law Journal.

Korzun received her Master of Laws (LL.M.) degree from the University of Michigan, where she was a Michigan Grotius Fellow. Prior to that, she earned her Master in law and economics degree, cum laude, from the University of Hamburg in Germany and an LL.M. degree in International Business Law, with merit, from Central European University in Budapest, Hungary. Her Doctor of Juridical Science (S.J.D.) degree is from Fordham Law School and her Ph.D. in Law is from Belarusian State University, where she also earned her first degree in law.

MARK LANDES is managing partner of Isaac Wiles and serves as special counsel for the Ohio Attorney General's office on some of their most challenging cases. He also serves on the Drafting Committee of the Ohio Jury Instructions for employment-discrimination cases. Landes was named special master for the U.S. District Court, served as a prosecutor for a U.S. cavalry unit stationed along the Iron Curtain, and served as a civil litigator at the Pentagon. He earned an \$11.2 million jury verdict for a developer, and represents 65 Ohio counties, 110 school districts, other government entities, and businesses.

Landes recently was named "lawyer of the year" by Best Lawyers for First Amendment Litigation, and also is listed in Municipal Litigation and Labor and Employment.

JAMES K. L. LAWRENCE is a retired partner from the law firm of Frost Brown Todd LLC and served as trial attorney for the National Labor Relations Board at its Cincinnati Regional Office. In 1970 he joined Frost Brown Todd in Cincinnati, where his practice concentrated in labor and employee relations and conflict resolution. He is past-chair of its Labor and Employment Department and its ADR Practice Group. Lawrence has mediated disputes for the U.S. District Court, the Southern District of Ohio, the Hamilton County Court of Common Pleas, the Equal Employment Opportunity Commission's Mediation Project, and through private referrals. He has been a member of the employment disputes panel for the CPR International Institute for Conflict Prevention and Resolution and the American Arbitration Association.

Lawrence is an adjunct professor, teaching negotiation and mediation at the University of Cincinnati College of Law, The Ohio State University Moritz College of Law, and the Straus Institute for Dispute Resolution at Pepperdine University School of Law. He has conducted numerous negotiations, as well as mediation and conflict resolution workshops for major institutions and public workshops. His publications include numerous pieces for the Ohio State Journal on Dispute Resolution.

Lawrence graduated from The Ohio State University in 1962 and from The Ohio State University College of Law in 1965. He is a graduate of the Harvard Negotiation Project at Harvard Law School and has served as a Harvard teaching fellow.

BRANDON LESTER serves as the associate general counsel for The Ohio State University. Lester advises and counsels the university on faculty matters, issues facing the Office of Academic Affairs, and other labor and employment litigation. Previously, Lester practiced labor and employment law in the Pittsburgh office of Jones Day, where he represented employers in individual and class litigation over discrimination, wage and hour, whistleblower, and other issues; handled labor arbitrations; and counseled clients on labor and regulatory issues. He served as the Simon Karas Fellow and deputy solicitor in the Appeals Section of the Ohio Attorney General's Office, where he briefed and argued civil and criminal matters before the U.S. Supreme Court and the Supreme Court of Ohio. He also worked as a law clerk for the Honorable Chief Justice Thomas J. Moyer of the Supreme Court of Ohio. Lester graduated from The Ohio State University Moritz College of Law in 2005 and completed a certificate in ADR. In 2010, he was honored with the Moritz College of Law's Outstanding Recent Alumnus Award for his service work in the community and for the university.

MICHAEL K. LEWIS is a mediator, arbitrator, ombudsman, court monitor, and special master, and has worked in dispute resolution for nearly 40 years. He conducts his neutral work through JAMS Mediation, Arbitration and ADR Services, and is based in JAMS' Washington, D.C. Resolution Center. He has extensive experience in employment, environmental, civil rights, credit, franchise, products liability, and consumer disputes. Lewis taught mediation at the Harvard Negotiation Institute for nearly 30 years, and taught mediation and negotiation at Georgetown University Law Center for more than 20 years. Lewis has prepared lawyers to mediate in federal and state courts across the country, and has trained mediators in Canada, Australia, New Zealand, and Europe.

SHARON MAERTEN-MOORE is an attorney and has served as the court administrator and a magistrate for Ohio's Fourth District Court of Appeals. Previously, Maerten-Moore served as the founding mediator for the Fourth District's mediation program where she completed basic mediation training and many other continuing education classes. Maerten-Moore was a presenter at the 2018 Dispute Resolution Conference, and is a certified court manager through the National Center for State Courts.

TAMMY MARTIN KOSIER J.D. is a mediator and program coordinator for Ashtabula County Court of Common Pleas.

Kosier served as program director and mediator in Lucas County, specializing in delinquency issues and developing mediation models for truancy prevention and juvenile domestic violence. Both program models are being replicated in Ohio and nationally. The truancy prevention model was developed as a pilot project in Lucas County, Ohio and is used as a national model, having been adopted in more than 135 school districts and 515 schools within Ohio. Kosier has trained and consulted school systems to implement this program in Maryland, New York, Arizona, Florida, and Michigan. She continues to train and consult on program development, mediation, negotiation, and conflict management across the country. Additionally, Kosier served as chair of the Education and Training Workgroup for the Ohio Supports Attendance subcommittee of the Commission on Dispute Resolution at the Supreme Court of Ohio.

She is a graduate of Gettysburg College with a degree in psychology, and from the University of Toledo College of Law.

DEIRDRE McCARTHY GALLAGHER is a dispute resolution professional with more than 20 years of experience as a mediator, facilitator, trainer, and strategic-planning consultant. She is the president and founder of Voices of Value, LLC, a disputeresolution firm committed to helping clients navigate and resolve conflict. McCarthy Gallagher's career has encompassed international and domestic conflict resolution initiatives, from collaborating with grassroots organizations to promote peace and women's rights in the Horn of Africa, to managing multi-party energy disputes, and overseeing two-party workplace disputes involving prohibited personnel practices. McCarthy Gallagher is interested in understanding dispute systems, believing that to be critical to managing conflict productively.

McCarthy Gallagher is the chair of the American Bar Association Section of Dispute Resolution Committee on Committees. Additionally, she is a former chair of the Interagency ADR working group and its Civil Enforcement and Regulatory Section. McCarthy Gallagher serves as an adjunct professor of mediation and negotiation at Georgetown Law and the American University Washington College of Law.

She received a BA from Harvard University in 1991, an MS from the School for Conflict Analysis and Resolution at George Mason University in 1997, and a Juris Doctor from Georgetown University Law Center in 2004.

HON. DENISE McCOLLEY has been the judge of the Henry County Family Court since 2005. Prior to her election, she served as magistrate of the Henry and Fulton County Common Pleas Courts for eight years and, prior to that, engaged in private practice for 15 years. During her last seven years in private practice, she maintained a private mediation practice. She served as president of the Association of Family and Conciliation Courts, the Henry County Bar Association, and the Ohio Association of Domestic Relations Courts Judges and served as chair of the CLE and Public Education Subcommittee of the OSBA Dispute Resolution Committee. She also was a member of the Ohio Task Force for Family Law and Children, the Ohio Lawyers' Assistance Program Judicial Advisory Group, the Ohio Judicial College Board of Trustees, the American Bar Association Pro Bono Child Custody Project Advisory Committee, the Ohio Juvenile Court Judges Board, and the OSBA's House of Delegates.

McColley is a member of the Ohio Judicial Conference's Juvenile Law and Procedure and Domestic Relations Law and Procedure Committees and co-chair of the Supreme Court's Advisory

Committee on Children and Families. She recently was elected to the OSBA's Board of Governors and is an advanced practitioner member of the Association for Conflict Resolution Academy of Family Mediators.

McColley received the Association of Family and Conciliation Courts John E. VanDuzer Distinguished Service Award (2008) and the President's Award (1999), The Ohio State Bar Foundation Public or Government Service Award (2001), the Ohio Association of Magistrates Judicial Award (2008), the Northwest State Community College Foundation Making a Difference Award (2017), The Ohio State University Alumni Association Pay it Forward Award (2017), and was named to the Napoleon Schools Distinguished Alumni Hall of Fame (2017). McColley received her B.S. and M.Ed. from Bowling Green State University and her Juris Doctor from The Ohio State University College of Law.

HON. BRENDAN P. McCULLAGH was appointed to serve on the West Valley City Justice Court in 2002. McCullagh also has served as a deputy district attorney for Salt Lake County, Utah and was elected by his justice-court peers to serve two terms on the Utah Judicial Council. McCullagh received the Utah Judicial Council's Quality of Justice award for his dedication to justice (2007), the Scott M. Matheson Award for outstanding service to law-related education (2008), and the Utah Substance Abuse Advisory Council's Governor's award for contributions to establishing the Utah E-Warrant system (2010). McCullagh earned a law degree from the University of Utah College of Law in 1995.

MATT MENNES is a civil mediator for the Cuyahoga County Court of Common Pleas. Mennes has helped resolve more than 1,000 civil matters in his capacity as court mediator. He has more than 15 years of extensive mediation training, and served as board president of the Cleveland Mediation Center and the Mediation Association of Northeast Ohio. Mennes is active in the Cleveland Metropolitan Bar Association's (CMBA) ADR Section, and has written several articles for the CMBA Bar Journal. Before moving back to Ohio, Mennes was a director of arbitration for the New York Stock Exchange in its San Francisco office. Mennes holds a Juris Doctor from Case Western Reserve University School of Law. WILLIAM MILLER is a senior associate dean of research and professor of epidemiology at The Ohio State University's College of Public Health. Miller worked for nearly 20 years at the University of North Carolina, where he served as the Robert Wood Johnson Clinical Scholar. He has work published in several peer-reviewed journals and speaks regularly across the country. Miller received his MD and Ph.D. from Johns Hopkins University and his Masters of Public Health from the University of North Carolina.

JOHN MINTER is the mediation attorney for Ohio's Ninth District Court of Appeals. Previously, he worked at the Cuvahoga County Court of Common Pleas, General Division as a foreclosure mediator, civil mediator, and department head. Minter has a varied background in private practice, academia, government agency representation, and extensive mediation experience. In private practice, Minter worked as an associate attorney at Collins & Lowther in Marion, where he represented clients in the criminal, family, probate, and appellate courts. He also served as an assistant prosecutor in the Marion County Prosecutor's Office, where he represented Marion County Children Services. His mediation experience includes working as a contract mediator and serving as the 2007-9 Langdon Fellow in Dispute Resolution at The Ohio State University Moritz College of Law, which included working as the staff attorney for the school's mediation practicum courses. Minter graduated from The Ohio State University Moritz College of Law with a Juris Doctor and a certificate in dispute resolution.

SUSAN MOUSSI is a certified public accountant, trained mediator, collaborative professional, and has been working with clients looking to end their marriages for more than 20 years. Susan has worked with more than 300 clients in many capacities, including as an expert witness in divorce and dissolution matters and as a joint neutral in mediation and collaborative matters. She also maintains a tax practice. Moussi's passion for helping clients find resolution without resorting to litigation led to her co-founding and developing The Center for Family Resolution.

Moussi has been a co-trainer since 2015 for Central Ohio Academy of Collaborative Divorce Professionals' (COACDP) annual two-day training, Introductory Interdisciplinary Collaborative Practice Training. Moussi has presented to members of the International

Academy of Collaborative Professionals Forum and the Columbus Bar Association and publishes articles on tax and divorce issues.

Moussi is an active member of COACDP, and has served as president, treasurer, and chairperson of various committees. She also has served on the Board of the Association of Divorce Financial Professionals and co-founded a professional study group for those financial professionals serving divorcing clients.

KATHERYN MUNGER ESQ. works as policy counsel for the Court Services Division of the Supreme Court of Ohio. Previously, she worked as assistant prosecuting attorney in Delaware County for 12 years, and as chief of the Juvenile Division, where she handled juvenile felony and misdemeanor cases and represented children services in abuse, neglect, and dependency cases. Munger has been a trainer for the Ohio Prosecuting Attorneys' Association, the Public Children Services Attorney Seminar, and the Delaware Juvenile Attorney Group. She is an Ohio State Bar Association Fellow and in 2018 received the District 5 Community Service Award for attorneys 40 and under. She received her Bachelor's from The Ohio State University and her Juris Doctor from The University of Toledo College of Law.

APRIL NELSON JD is a staff mediator with the Delaware County Court of Common Pleas, Probate and Juvenile Division. Previously, she worked with Delaware Municipal Court, creating a mediation program and the Mental Health and OVI specialized dockets. Prior to that, she spent more than a decade practicing law in Delaware, Ohio. Nelson has presented at conferences on topics including implicit bias, designing mediation programs, making justice accessible, and therapeutic drumming in the courts. Nelson served on the Ohio Supports Attendance: A Community Collaboration Subcommittee for the Supreme Court of Ohio's Committee on Dispute Resolution.

Nelson believes in the power of community and has volunteered extensively in the greater Delaware area for more than 25 years. She has volunteered at Delaware's free monthly legal clinic for most of its 16 years, first as a volunteer attorney and since 2006 as a jack-of-all-trades. HON. MAUREEN O'CONNOR is the first woman and 10th chief justice in Ohio history. She was reelected as head of Ohio's judiciary in 2016. Since becoming chief justice in 2011, she has led significant reforms and improvements in the Ohio judicial system, including improving access to justice by advocating for reasonable court fines, fees, and bail practices, especially for economically disadvantaged communities. She also leads efforts of an eight-state initiative to combat the nation's opioid epidemic. She is past president of the Conference of Chief Justices and former chair of the National Center for State Courts Board of Directors. Chief Justice O'Connor joined the Supreme Court in January 2003.

JAMES PETAS M.ED. has been mediating for 24 years and has served as senior mediator and director of mediation services for the Toledo Municipal Court for the past 21 years. Under his tenure the court's mediation program has become one of the most comprehensive municipal court programs in Ohio. He also coordinates for the Domestic Violence Intervention Program for the Sylvania Municipal Court. and works as a private practice therapist in Sylvania.

Petas served on the Toledo Bar Association Dispute Resolution Committee as co-chair, and as both board president and member of the Board of the Ohio Mediation Association. Petas presently serves as a member of the Supreme Court of Ohio's Commission on Dispute Resolution. Petas assisted in developing a mediation program for the Oregon Municipal Court and has presented at numerous trainings for judges, magistrates, and law students.

Petas received his Bachelor's degrees in psychology and philosophy and his Master's degree in counseling from the University of Toledo.

SYLVIA PLA-RAITH MA, LSW is a social services administrator with 25 years of experience in elderabuse investigation, training, and policy development. She serves as director of the Ohio Attorney General's Elder Justice Unit, and lead staff of the Attorney General's Elder Abuse Commission. Pla-Raith is committed to promoting elder-justice services through community education, outreach, advocacy, and coalition building.

Pla-Raith previously served as the chief supervisor of Cuyahoga County Adult Protective Services and chairs the Ohio Coalition for Adult Protective Services (OCAPS). In 2017 Pla-Raith was awarded the Advocate

the Year award by the Ohio Association of Area Agencies on Aging.

HON. DAN A. POLSTER was appointed by President Clinton in 1998 to serve as a federal judge. Judge Polster works in Cleveland where he previously served as a federal prosecutor for 22 years, first as a trial attorney with the Department of Justice, Antitrust Division, and then for 16 years as an assistant U.S. attorney, handling a variety of fraud and corruption cases.

Judge Polster is a member of the Judicial Conference Committee on International Judicial Relations and supervises the Re-Entry Court for the Cleveland office. He is a board member of the Jewish Federation of Cleveland, the Mandel Foundation, the Jewish Education Center of Cleveland, Bellefaire JCB, the Mt. Sinai Healthcare Foundation, Global Cleveland, and the advisory committee member for the Siegal Lifelong Learning Program at Case Western Reserve University. He is a past board chair of Siegal College of Jewish Studies and Mandel Jewish Day School. Judge Polster has been a member and team leader for the Cleveland Metropolitan Bar Association 3Rs Committee since its inception. Polster teaches a mediation course at Cleveland Marshall Law School, serves as a reading tutor through the Federation's PEI program, and helps teach 9th graders and confirmation students at Park Synagogue.

Judge Polster is graduated A.B. cum laude from Harvard College in 1972 and earned his Juris Doctor, cum laude from Harvard Law School in 1976.

SHAWNIEKA E. POPE MSW, LSW serves as the guardianship director at Montgomery County Court of Common Pleas, Probate Division, where she provides mediation and eldercaring-coordination services. Previously, Pope worked for more than 20 years with individuals, families, groups, and communities to provide mental health services. She was appointed as team lead for the crisis response team of a large school district, providing supportive services to those experiencing trauma. Pope served as director of social services for a long-term care facility, and is a certified mental health first aid, trauma 101, and suicide intervention and prevention instructor. She has provided mental health first aid and trauma education for various courts in Dayton and serves as an adjunct instructor for the Miami Valley Joint MASW Program.

Pope holds a Master's degree from Indiana University School of Social Work. She received her undergraduate degree in psychology from Purdue University. EILEEN PRUETT is a retired mediator, mediation trainer, and program design consultant. Pruett served as the manager of the Small Claims Division and Dispute Resolution Department for the Franklin County Municipal Court from 2005-15, and managed the Franklin County Foreclosure Mediation Project from 2008-15. Pruett worked for the Supreme Court of Ohio for 13 years to establish and maintain courtconnected mediation services for Ohio trial and appellate courts. She has served as a member of the Supreme Court Commission on Dispute Resolution and was a founding board member of Community Mediation Services of Central Ohio. Pruett is a graduate of Indiana University and The Ohio State University College of Law.

FRANK RAY has practiced as a trial lawyer for 41 years, including as lead counsel in more than 125 civil trials. In 2014, Ray transitioned to full-time service as a mediator of complex-civil cases. By private engagements and court appointments, Ray has mediated and facilitated resolutions of many high-profile matters, including class actions, collective actions, and mass tort cases.

Ray began his legal career in 1973 as an assistant Franklin County prosecutor assigned to the Criminal Division. In 1975, he accepted appointment as executive director of the Economic Crime Project of the National District Attorneys Association in Washington, D. C., and the following year returned to Columbus as chief civil counsel for the Franklin County Prosecuting Attorney. Since 1979, Ray has been engaged in the private practice of law, primarily operating as a small-firm owner or solo practitioner.

Ray has served as president of the Columbus Bar Association, the Columbus Bar Foundation, the Ohio Chapter of the American Board of Trial Advocates, the Central Ohio Association for Justice, the Ohio Association for Justice, and the Judge Robert Duncan Chapter of Inns of Court. He has been inducted as a fellow of the American College of Trial Lawyers and of the International Society of Barristers, and is designated as a diplomate of the National Academy of Distinguished Neutrals. Ray taught as an adjunct professor at his alma mater, the Moritz College of Law at The Ohio State University from 2003-2010. In 2017, 2019, and 2020, Super Lawyers magazine ranked Ray as the number one lawyer in Ohio.

MARTHA L. RIEWALDT J.D. is an attorney who has been in private practice in Toledo for more than 35 years. In addition to representing parties in domestic relations and juvenile cases, she has served a Guardian ad Litem in several counties in Northwest Ohio. After taking family and divorce training in 1989, she began her practice as a private mediator in family law disputes. Riewaldt served on the curriculum development committee for the Advanced Mediation Training at Lucas County Court of Common Pleas, Juvenile Division, and was selected by the Ohio Supreme Court Dispute Resolution Section to be featured in a training video demonstrating co-mediation techniques. Riewaldt has presented at local and national workshops, and at continuing education programs regarding mediation, parent coordination, and child-custody issues. She is a member of the Association of Family and Conciliation Courts and the Toledo Bar Association.

KIMBERLY VANOVER RILEY is a partner with the law firm of Montgomery Jonson LLP, where she practices in the areas of employment, civil rights, and disciplinary defense. She concentrates her practice on designing and implementing personnel policies for private and public sector employers, defending them in civil litigation, and conducting internal workplace investigations. In addition, she specializes in the areas of attorney and judicial ethics, and she defends disciplinary matters before the Ohio Board of Professional Conduct.

Riley is a certified instructor in human resources for the National Center for State Courts' Institute for Court Management, and an Ohio State Bar Certified Specialist in Labor and Employment Law. She has previously served as the chair of the Ethics and Professionalism Committee of the Cleveland Metropolitan Bar Association (CMBA) and the Chair of its Labor and Employment Section. She also serves on the CMBA Bar Admissions Committee, and is a master of the bench in the Cleveland Employment Inn of Court. She has served on two joint planning committees of the Supreme Court of Ohio, the Ohio State Bar Association, and the Commission on Professionalism to conduct statewide education on sexual harassment prevention for the bar. Riley is the original and sole author of the Ohio chapter of BNA's "State-by-State Wage and Hour Law Survey" and its annual supplements, now in its third edition. Riley frequently speaks to groups of employers, managers, judges, and attorneys on various aspects of employment law, civil rights, and legal ethics. She is a regular instructor for the Ohio Judicial College.

NANCY H. ROGERS teaches and writes on dispute resolution. Her co-authored treatise on mediation received the CPR Legal Program Book Prize in 1989 and her co-authored short text on mediation received the same national prize in 1987. Rogers also co-authored a leading law school textbook in dispute resolution, and a textbook on dispute system and process design. She is the emeritus Michael E. Moritz chair in ADR, and has served as Ohio attorney general, dean of The Ohio State University Moritz College of Law, vice provost for academic administration of The Ohio State University, visiting professor of law at Harvard Law School, and associate dean for academic affairs for Moritz. Prior to joining the faculty, she was a law clerk for U.S. District Judge Thomas D. Lambros in Cleveland and practiced in the Glenville-area office of the Cleveland Legal Aid Society.

Rogers served as president of the Association of American Law Schools and as a member of its executive committee. She also served on the Board of Directors of the Legal Services Corporation, a presidential appointment requiring U.S. Senate confirmation. She received a gubernatorial appointment to serve as one of Ohio's five commissioners on the National Conference of Commissioners of Uniform State Laws, as a reporter for the conference's Uniform Mediation Act, now enacted in 11 jurisdictions, and as chair of the Judicial Advisory Committee.

Her awards include the James F. Henry Award from the International Institute for Conflict Prevention and Resolution (2014); the Making a Difference Award from the Ohio Mediation Association (2013); the Community Service Award from the Columbus Bar Association (2012); the Judge Robert M. Duncan Award for Progressive Public Service from the American Constitution Society/Columbus (2010); the Ohio Bar Medal from the Ohio State Bar Association (2008); the President's Award from the Columbus Bar Foundation (2008); the Women of Achievement Award from the Columbus YWCA (2008); the the Mortar Board Alumni Achievement Award (2008); the D'Alemberte-Raven Award from the American Bar Association Section on Dispute Resolution (2002); the Ritter Award from the Ohio State Bar Foundation (1998); the College of Law Alumni Association's Outstanding Professor Award (1996); the Legal Aid Society of Columbus' Service Recognition (1996); the and Whitney North Seymour, Sr. Medal from the American Arbitration Association (1990).

ALEX SANCHEZ ESQ. is a manager and mediator at Franklin County Municipal Court, Small Claims Division and in the Dispute Resolution department. Prior to joining the court, Sanchez worked with the State of Ohio, The Ohio State University, and nonprofit organizations across the country. In addition to overseeing the Small Claims Division and Dispute Resolution Department for the Franklin County Municipal Court, Sanchez mediates all civil case types and led the launch of the first small-claims online dispute resolution platform in the U.S. to increase access to civil social justice. Sanchez is a graduate of The Ohio State University Moritz College of Law and received his undergraduate degree from Loyola Marymount University.

ANNE MARIE SFERRA is a partner at Bricker & Eckler and chair of the firm's Appellate Advocacy group. She has trial and appellate experience litigating a variety of commercial and insurance cases including class actions, life and health claims, interpleader actions, bad-faith claims, and coverage issues. She also has substantial experience as an advocate attorney in trial court and appellate mediations. In 2008, Sferra became the first Columbus-area attorney to be certified as an appellate law specialist by The Ohio State Bar Association and is listed regularly on the Ohio Super Lawyers and Best Lawyers in America lists for general litigation and appellate practice. Sferra is a frequent presenter and writer on appellate practice, brief writing, tort reform, insurance litigation issues, and dispute resolution. She is a former president of the Ohio Association of Civil Trial Attorneys, state representative for the Dispute Resolution Institute, and is on the board of the Legal Aid Society of Columbus.

ROBBY SOUTHERS JD has managed the Franklin County Municipal Court Self Help Resource Center since August 2017. Previously, Southers worked on various projects at Children's Defense Fund-Ohio and the Divided Community Project. He also previously served as a mediator at the Ohio Automobile Dealers Association. Southers received a Juris Doctor from the Moritz College of Law and a Masters of Arts in Public Administration from The Ohio State University's John Glenn College of Public Affairs. KYLE STRICKLAND JD is a senior legal research analyst at The Ohio State University's Kirwan Institute for the Study of Race and Ethnicity. At Kirwan, Strickland works to develop and articulate strategies to increase the policy impact of the Institute and represent the organization through community, corporate, and non-profit partnerships. His work focuses on local and national civil rights issues, criminal justice reform, fair housing policy, and equitable access to education. In addition, Strickland is the director of My Brother's Keeper Ohio, a statewide network that helps provide educational and community opportunities for boys and young men of color.

Prior to joining Kirwan, Strickland earned his law degree from Harvard Law School, where he served as student body president. Strickland earned his B.A. in Political Science from The Ohio State University.

JOSH STULBERG is the emeritus Michael E. Moritz chair in ADR at The Ohio State University Moritz College of Law. A former vice president of the American Arbitration Association in charge of its community dispute services, he regularly conducts mediator training programs for court-annexed programs, government agencies, and professional and community groups both domestically and internationally. Stulberg has mediated disputes of national significance involving Native-American land claims, environmental controversies, and state budget negotiations, and has facilitated public planning processes among governmental leaders, NGOs, unions, and citizen groups in emerging democratic societies in Central and Eastern Europe.

Among his many publications are his co-authored law school textbook, *Mediation Theory and Practice* and mediator practitioner's guide, *The Middle Voice*.Stulberg served as co-chair of the Editorial Board of the Dispute Resolution Magazine (2012-17) and the Reporter for the AAA/ABA/ACR Model Standards of Conduct for Mediators (2003-5). He was the 2019 recipient of both the Outstanding Scholar Award from the American Bar Association's Section of Dispute Resolution and the Mary Parker Follett Award from the Association for Conflict Resolution. He received the Lifetime Achievement award from the American College of Civil Trial Mediators in 2013.

Stulberg earned his Juris Doctor from NYU School of Law and Ph.D. in moral philosophy from the University of Rochester. He is a member of the New York Bar. **RONNELL TOMLINSON** is the director of housing enforcement and mediation and the director of mediation/ADR Services for the Ohio Civil Rights Commission. He also serves as the Commission's liaison with U.S. Department of Housing and Development (HUD), working closely with HUD in the administration of housing cases. Together with the Commission's executive director and director of operations, Tomlinson works to develop and implement the commission's housing and mediation policies and procedures. He conducts public relations activities, diversity training, gives both mediation and housing presentations at colleges and universities, as well as to employees of public and private entities. He also coordinates program activities with private and public agencies, disability advocacy agencies, and other fair housing advocacy groups. He is a nationally recognized expert in housing discrimination cases, serving on panels and providing training to attendees HUD's national policy conferences and regional trainings. In 2009, Tomlinson received the commission's Director's Award, the agency's highest acknowledgement of service.

JANE TSAI is a graduate of The Ohio State University Moritz College of Law where she received a certificate in dispute resolution. Tsai served as a consultant for the Divided Community Project, and in Fall 2019 provided dispute-systems-design support for collaborative conversations focused on the opioid crisis in southern Ohio.

APRIL WEHRLE is the senior elder services coordinator of the Elder Justice Unit for Ohio Attorney General Dave Yost. Wehrle previously served as the Adult Protective Services supervisor and as a Children Services caseworker for Delaware County Department of Job and family Services. Wehrle has an advanced certification in Project FIND (Forensic Interviewing Individuals with Disabilities) and serves on the Ohio Attorney General's Task Force on Criminal Justice and Mental Illness, the Aging Committee, and the Board of Directors of the Ohio Coalition for Adult Protective Services. Wehrle's experience includes hands-on child- and elder-abuse investigation, training, and collaboration in the field of social services. NANCY A. WELSH is professor of law and director of the Dispute Resolution Program at Texas A&M University School of Law. Welsh is a leading scholar and teacher of dispute resolution and procedural law. She examines negotiation, mediation, arbitration, judicial settlement, and dispute resolution in U.S. and international contexts, focusing on self-determination, procedural justice, due process, and institutionalization dynamics.

Welsh was a professor of law and the William Trickett faculty scholar at Penn State University, Dickinson School of Law prior to joining Texas A&M. She served as chair of the American Bar Association Section of Dispute Resolution and currently chairs the section's Dispute Resolution Research Advisory Committee. In 2006, she conducted research in the Netherlands as a Fulbright Scholar and taught at Tilburg University. Before joining the legal academy, Welsh was the executive director of Mediation Center in Minnesota and practiced law with Leonard, Street and Deinard.

Welsh presents nationally and internationally and has written more than 60 articles and chapters that have appeared in law reviews, professional publications, and books. Welsh also is co-author of the fourth, fifth and sixth editions of *Dispute Resolution and Lawyers*. Her article, "The Thinning Vision of Self-Determination in Court-Annexed Mediation: The Inevitable Price of Institutionalization," has been recognized as one of the three most-cited articles from the first 10 years of the Harvard Negotiation Law Review. In 2018, the Texas Bar Foundation selected her article, "Do You Believe in Magic? Self-Determination and Procedural Justice Meet Inequality in Court-Connected Mediation," for its Outstanding Law Journal Article Award.

Welsh has advised state legislatures, federal and state agencies, and courts regarding the institutionalization of dispute resolution, conducted empirical research, convened roundtables and symposia on various dispute resolution topics, and served as a mediator, facilitator, and arbitrator.

ADAM WILLS MSW, LISW-S is an employee assistance program counselor for the City of Columbus, where he provides counseling services to city employees and their family members. Wills has worked as a counselor and therapist in private practice and outpatient settings. In his clinical work he integrates a variety of therapeutic approaches, including solutionfocused, cognitive-behavioral, and mindfulness-based interventions. His current role also involves providing

continuing education presentations for social workers and counselors at Columbus Public Health. Wills is a licensed independent social worker with a Master of Social Work degree from Ohio University.

KATHRYN WOLLENBURG is a mediator for the Sixth Circuit U.S. Court of Appeals. Previously, Wollenburg served for 12 years as mediation director and staff counsel for the Union County Court of Common Pleas, General Division, where she mediated more than 200 cases annually in civil and domestic relations. Additionally, Wollenburg mediated cases for the Automotive Consumer Action Program program, a joint program between the Ohio Attorney General's Office and the Ohio Automobile Dealers Association, established to assist consumers and dealers in resolving vehicle disputes without litigation. Wollenburg passionately supports the practice of mediation, and served as an appointed executive board member and newsletter editor for the Ohio Mediation Association.

Wollenburg received her Bachelor of Music in flute performance from The Ohio State University and her Juris Doctor from Capital University Law School where she was a member of Law Review and earned a concentration in dispute resolution. ZENA ZUMETA is internationally known a mediator and trainer of mediators. Zumeta is president of the Mediation Training & Consultation Institute, Zena Zumeta Mediation Services, and the Collaborative Workplace in Ann Arbor, Michigan. She is a former president and board member of the Academy of Family Mediators, the Society of Professionals in Dispute Resolution, and the Family Section Council for Association for Conflict Resolution. She teaches divorce and elder mediation nationally, and is a frequent speaker at state and national conferences. She is adjunct faculty at the Straus Institute for Dispute Resolution at Pepperdine University Law School, and at Western Michigan University Cooley Law School.

Zumeta is the recipient of the Family Mediation Council-Michigan Lifetime Achievement in Mediation Award; the National Education Association/ Saturn Corporation Award for Union-Management Collaboration; the John Haynes Distinguished Mediator Award from the Association for Conflict Resolution; and the Kumba Award from the National Conference on Minorities in ADR.