Incentives, Sanctions, Monitoring & Therapeutic Responses:

How to Motivate Lasting Change Part 1

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- Shannon Carey, Ph.D.



IMPORTANT DISCLAIMERS

We love this stuff

We will get excited and interrupt each other

We don't mind

Please don't be offended on our behalf

Also, please don't video the videos

We have an agreement with the participants not to use them outside of the training

Change is HARD.





If you've ever found it hard to keep those New Year's resolutions...



Imagine Additional Barriers to Change

- Addiction
- Mental illness, trauma
- Lack of motivation
- Lack of resources
- Lack of support
- Antisocial thoughts, behaviors, attitudes, peers

We must treat the whole person and instill hope and confidence.

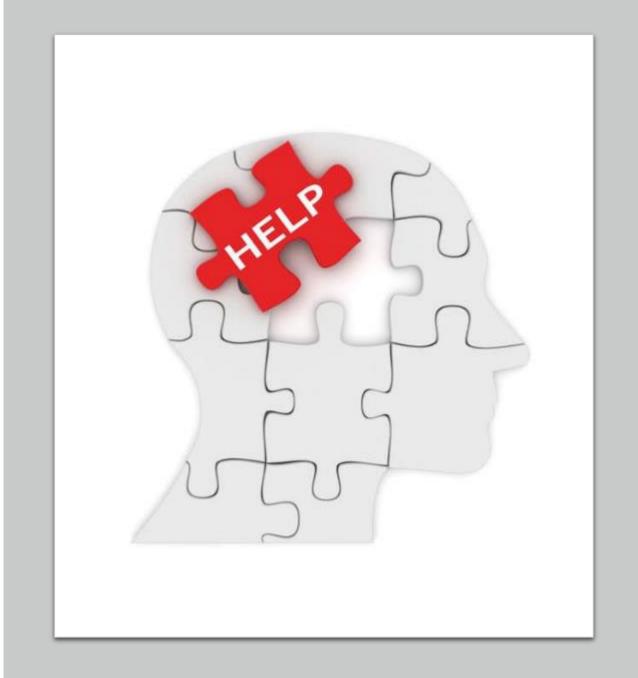
We Have A Tough Adversary



- Change is <u>especially</u> hard for HR/ HN individuals.
- Addicted brains take a long time to heal.
- Expect many stumbles and setbacks, especially in the beginning.
- How do we motivate longterm change?

Understanding the drugs

- It is important for us to understand how these drugs work because it informs our response to client behaviors.
- Memory deficits, depression, energy deficits, confusion, hallucination are a part of their lives. We must respond with these behaviors in mind.
- Patience, repetition, and engagement are the tools which lead to success.



This is a marathon, not a sprint Do not give up, and don't let them give up.



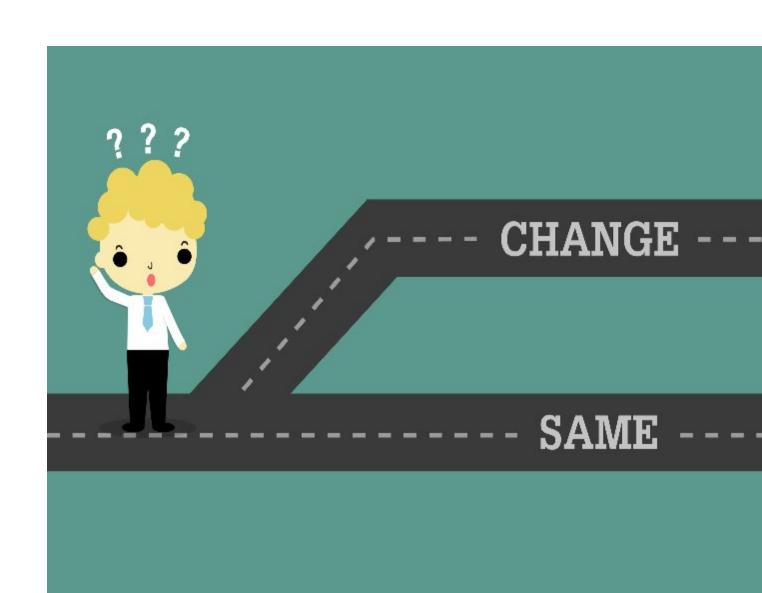


Behavior Modification 101

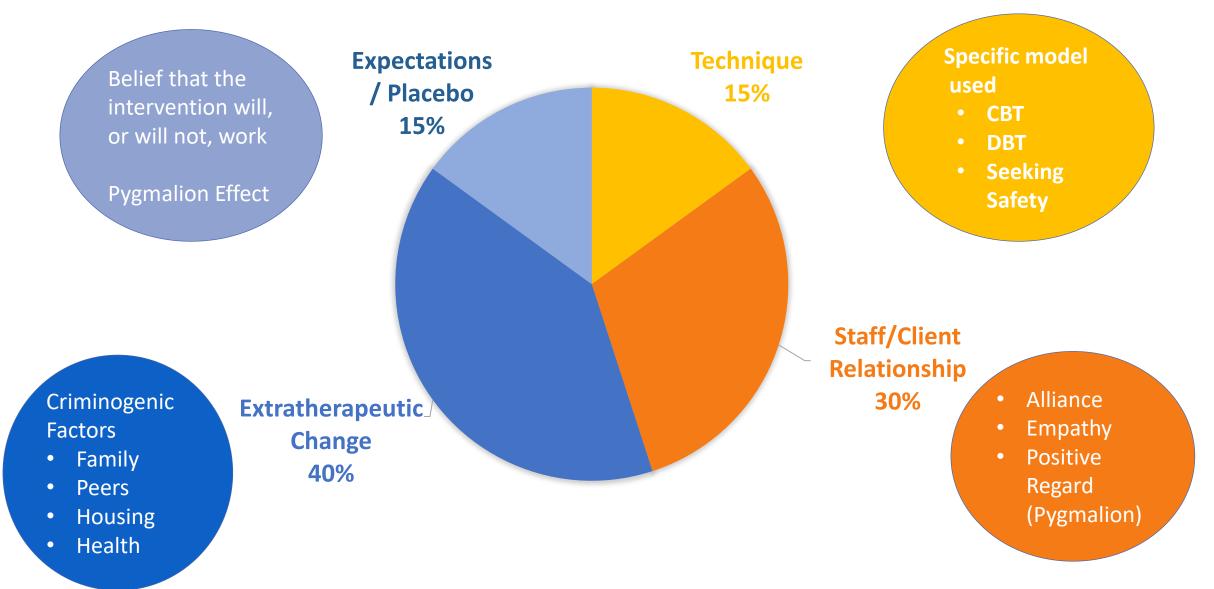
The Basics

Understanding our participants and their behavior

Developing responses
that lead to lasting
change



What leads to behavior change?



Lambert and Barley 2001; Soto 2011; Albarracín 2020 (Rosenthal and Jacobsen (1968)

HUMAN CONNECTION & BEHAVIOR CHANGE

We are neurologically wired for connection

In brain imaging studies **Perceived Social Isolation** was associated with changes in connectivity between and within different portions of the brain associated with:

- Diminished executive function
- Decreased ability to sustain attention which impacts working memory, executive control and maintaining task sets
- Hypervigilance to social threat and diminished impulse control



Video: Kyle and the importance of support and the human connection

Proximal? Distal? What the heck is that?

Proximal = Proximate/Close



- Show up
- Try hard
- Tell the truth



Proximal? Distal? What the heck is that?

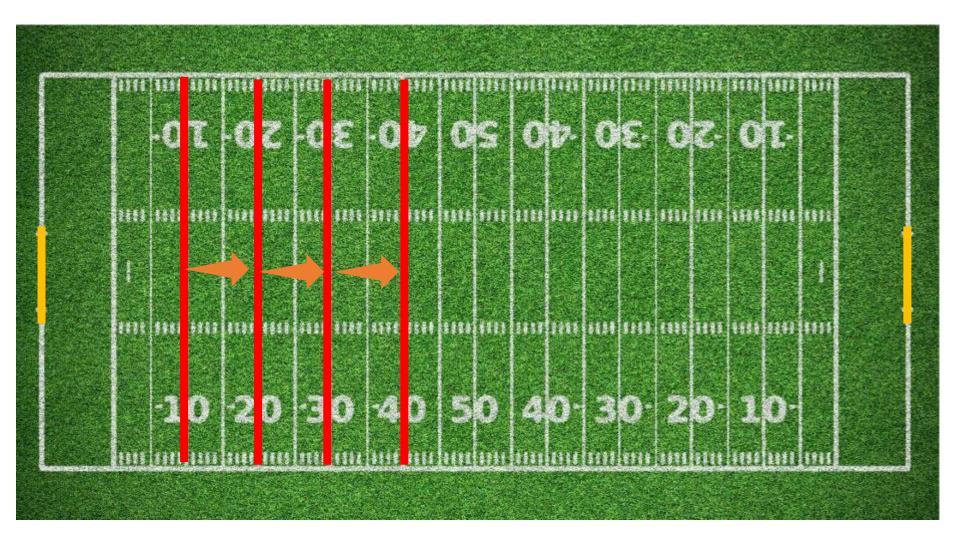
Proximal = Proximate/Close



- Show up
- Try hard
- Tell the truth

Behaviors and thoughts that are distal should become proximal over time as the brain heals and tools are learned *Don't change or add new goals until they have mastered the proximal goals

What do you do after the first down? Is the game over?



Proximal? Distal? What the heck is that?

Proximal = Proximate/Close



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Behaviors and thoughts that are distal should become proximal over eals and tools are learned *Don't change or add new goals until they have mastered the proximal goals

Distal = Distant



- Abstain from use
- Accept disease
- Work recovery

Why is this important?

- Clients can't behave as expected if:
- Our demands are excessive, or
- They lack the skills required to respond appropriately, <u>or</u>
- They're not adequately motivated.
 - -- Doug Marlowe



Would you put a car with three wheels missing on a racetrack and expect it to perform like a Ferrari?





The car on the left might need some service before it can perform at its best

VIDEO: Judge Davis – No Overreacting, Honesty Kept You Out of Jail

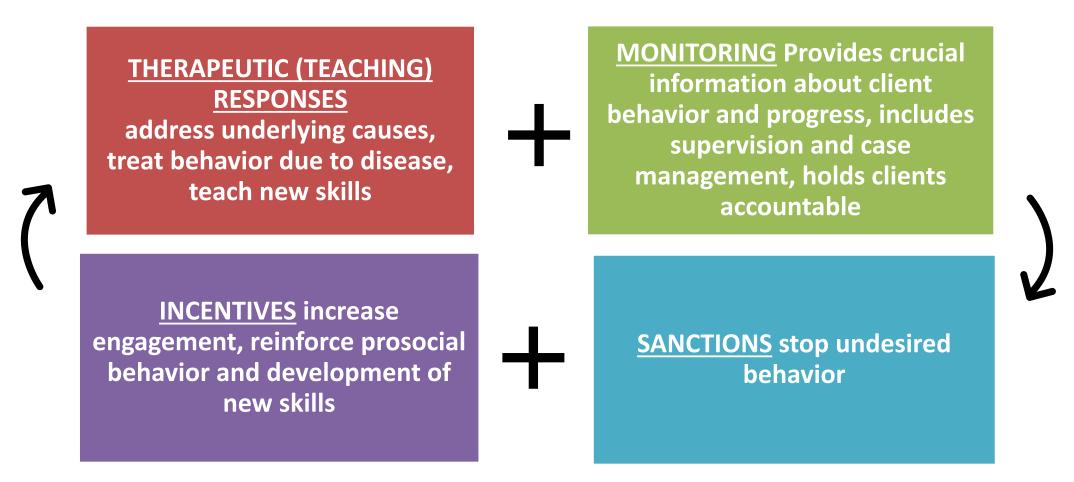
Tool #1

Response options for efficient staffing meetings and decision making

The Matrix



Treatment Court Responses That Motivate Behavior Change— and Work!



We Use These Responses in Unison.

Using the Responses To Motivate:

- This week Jimmy missed a UA and lied, saying he was at the ER with his wife. He wasn't.
- He was ordered to test immediately.
 Subsequent test was negative.
- But Jimmy went bowling with the peer mentors this week and had a great time.

How do we respond?

- ✓ Therapeutic response
- ✓ Supervision adjustment
- **✓** Sanction
- Incentive?





WWYD: Should Jimmy receive both an incentive <u>and</u> a sanction this week?

- A. No, that would dilute the effect of the sanction.
- B. No, that would send a very confusing message to Jimmy.
- C. Both of the above.
- D. Yes, we should reward target behaviors even if there were also problems that week.



Should Jimmy Receive Both an Incentive and a Sanction?

YES!

- We never miss an opportunity to reinforce target behavior-- even if other things went wrong.
- We will carefully explain WHAT behaviors we are responding to.
- Change is hard!
 Recognizing hard work
 helps clients <u>hang in there.</u>



Our <u>specific</u> response choices will depend on what Jimmy is capable of and where Jimmy is in the program. (proximal v. distal)

Tools For Behavior Change

THERAPEUTIC (TEACHING) RESPONSES

address underlying causes, treat behavior due to disease, teach new skills MONITORING Provides crucial information about client behavior and progress, includes supervision and case management, holds clients accountable

INCENTIVES increase engagement, reinforce prosocial behavior and development of new skills

SANCTIONS stop undesired behavior

How do you know how to respond to behavior

if you don't know what behavior they're engaged in?

Certainty of Detection

(Both positive and negative behaviors)

Consistent Detection

Detection allows the gathering of information needed by judge and team to determine appropriate response

Reliable Response (Immediacy)

Behavior reliably results in a response

- <u>Swift</u> consequences

Consistency and Immediacy - NOT severity that motivates change

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Speeding ex



Certainty is About MONITORING (Supervision)

Reliable Detection of Behavior – Best Practices

- Urine drug testing at least twice per week
- Random testing equal chance all 7 days
- Continuous detection methods (patches, bracelet)
- Electronic monitoring
- Home visits (Extend supervision into natural social environment work, home, school, street, cell phones)
- Include law enforcement on the team
- Case manager, supervision, treatment

Monitoring - Contacts

Provides key information needed by the team to make informed decision on responses to behavior



Increase/decrease (as appropriate)

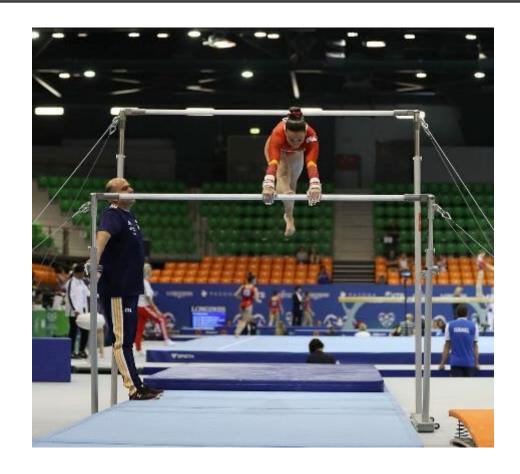
- Court appearances (In-person or virtual)
- Drug testing
- In-person check-ins with supervision/case manager
 - ✓ Home visits
 - ✓ Work visits
 - ✓ Office visits
- Remote contacts (lessons learned from Covid)
 - ✓ Facetime and Duo check in, while looking around a room (remote observed breath and oral tests)
 - ✓ Zoom meetings and CBT
 - Text chats and check-ins

• GPS

Monitoring = support

Golden Gate Bridge construction safety net, which ended up saving the lives of 19 workers. (1936)





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SANCTIONS stop undesired behavior

Therapeutic (Teaching) Responses (In Court)



Respond to behaviors due to illness

Teach new skills

Develop understanding

Teaching Responses are designed to help participants understand the need to change, how to change, and to learn new behaviors

Therapeutic responses in the courtroom are **NOT THERAPY** – Therapy (treatment) is only provided by a licensed treatment provider

Therapeutic (Teaching) Responses

- Judge explaining/confirming need for reassessment (assessment will then be performed by clinician)
- Judge explaining/confirming plan for LOC change (Based on clinical assessment by treatment)
- Oral presentation (easy for us, hard for them)
- Thinking report/essay
- Homework/practice
- Volunteering (service in community) participant choice



Therapeutic (Teaching) responses (lessons learned from Covid)

- Quick "what did you learn" video chats, etc.
- "Look for the Helpers"-life help
- Connecting participants to a distance learning options at local community college Writing to nursing homes
- Homework chats online
- Conversations in court about goals, strengths, successes and actions participants can take to become successful
- Behavior chain/ Cost-benefit discussion



SITUATION

An old buddy that I hadn't seen in a long time showed up at my house. We started talking about old times. One thing led to another and we ended up going to the club. We saw some people we knew. Though I planned not to use, I drank 3 or 4 bourbons and we ended up smoking weed in the car later.

Name:

I missed the good times we used to have. I planned to just drink a Coke at the club, but I didn't want my friend to think I was an asshole. I've been good for so long, I thought I deserved a break. I didn't think I would get caught because I'd just been called in to test that day.

Date:

At first, I felt like, "I got this." Then, I felt pressured, embarrassed, a little pissed and trapped. This was a bad idea but there was no way out of the situation now, so just went with it. I thought, "Why not?"

I could've suggested we do something that didn't involve using or made up a story why I couldn't go out. Or I could've just told him I'm on probation.

CONSEQUENCES

It was good to be with my buddy again, remembering the good times and feeling "normal" again. We ran into some people we knew. It was fun to be at the club.

I had over 90 days of sobriety. I've never been sober that long. I blew it. I risked jail, even termination. Now I'm getting a sanction and must restart my sober time

VIDEO: Judge Davis – Behavior Chain, Growing Up Nicely

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Sanctions

Decrease or STOP a behavior

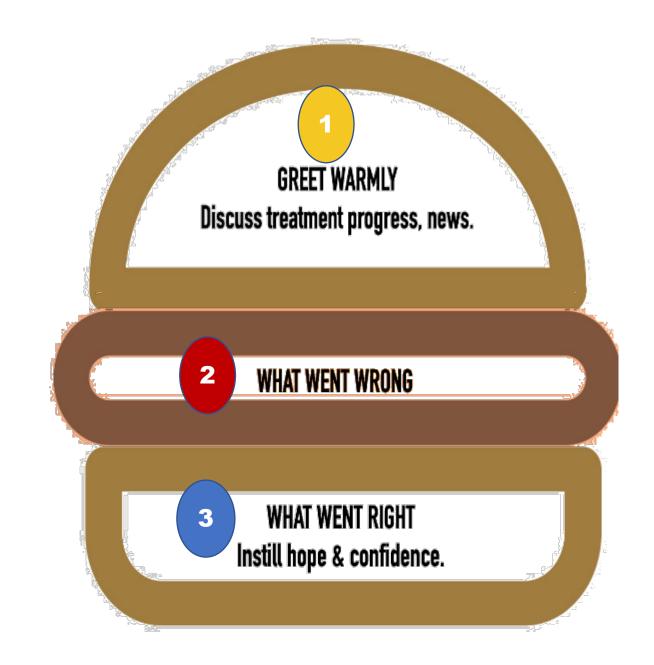
<u>Punishment</u> - only works if the consequence is associated with the specific behavior you want to stop – Be Specific

Note: Participants with mental health disorders can be extremely sensitive and any criticism can be excruciating

Use twice the incentives and half the sanctions and go easy

Use the SANDWICH technique

The SANDWICH Technique



Sanctions (Punishment)

- Unpleasant community service (your choice, not theirs)
 - Day at the dump
 - Cleaning the jail
 - Picking up trash on the highway in orange vests
- Curfews
- House arrest



Sanctions (Punishment)

- Pick them up and bring them to court/treatment (If other responses didn't work)
- Jail (only for public safety or threats to the integrity of the program) – Consider:
 - Hours in holding cell
 - Jail for a day or multiple days (not overnight)

Important note: Jail does not work for <u>high risk</u> individuals. In MHC, participants can be sensitive and jail can create <u>harm</u>





Jail

- Generally not teaching what you want participants to learn
- Can make participant's situation worse
 - Job
 - Family
 - Insurance
- Hanging out with the wrong people
- Should be reserved for serious infractions
 - Public Safety
 - Illegal activity



Treatment Courts that typically user jail longer than 6 days have <u>higher</u> recidivism



^{*}Not the best public safety choice in the long run

VIDEO Kyle - TV Vacation



Jail Considerations

- Is the behavior dangerous to others? (Or impact the safety and integrity of the court?)
- What behavior do you want to stop? What is the intended impact of jail?
- What will the impact of jail be on participant prosocial obligations (work, family, etc.)?
- What behavior do you want the participant to do instead?
- Are there other responses that might incentivize them to do the behavior you want them to do instead?

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SANCTIONS stop undesired behavior



Incentives

Increase or START desired behaviors

- Work best when positive feelings are associated with the behavior you want to start or continue – Be Specific!
- Are crucial for developing engagement in all aspects of the program (I'm glad you're here!)
- Make showing up a positive experience



Incentives

Increase or START desired behaviors

- Help participants understand what positive behaviors look like
- Allow you to model positive behavior (Bring up those who are doing well first, spend time with them, give them an incentive – people learn from watching others.)

(Do you want participants to learn the poor behaviors or the positive ones?)

Incentives Should Far Outnumber Sanctions!

4:1?4:1?

> 10:1 is better.



Ratio of Rewards to Punishments and Probability of Success on Intensive Supervision



Wodahl, E. J., Garland, B. Culhane, S. E., and McCarty, W.P. (2011). Utilizing Behavioral Interventions to Improve Supervision Outcomes in Community-Based Corrections. Criminal Justice and Behavior, 38 (4).



What Do We Reinforce?

Achieving <u>Target</u> Behaviors:

- Showing up*
- Timeliness*
- Honesty*
- Neg UAs/ Blows*
- Phase Promotion
- Treatment Progress
- Sobriety Milestones
- Helping Others (Clients, Community)
- Recovery Support Achievements
- Prosocial Achievements (job, GED, volunteer work)



What if we have no budget for incentives?

- You don't need gift cards! Some of the most powerful incentives are free.
- The best, most long-lasting incentives are "natural": paycheck from a job, diploma, regaining custody, repairing relationships, feeling better, etc.
- Natural reinforcers are the byproduct of good treatment and will help clients long after treatment court ends.
- Our responses keep clients engaged until natural reinforcers kick in.

Incentives

#1 Acknowledgment from judge and team members

- Fish bowl
- Gift cards (their choice)
- Decision Dollars (collect over time)
- Certificates and coins
- Be held up as an example
- Become a mentor
- Decrease time on probation or lower fees
- The A Team (free!)
- Inspiration cards "You did it!" (free!)
- Conversations in court about goals, strengths, succe participants can take to become successful



Incentives

Lessons learned from Covid

- Short encouragement videos, good morning videos
- Conversations in zoom court about goals, strengths, successes and actions participants can take to become successful
- Letters to participants from the team
- Quick encouraging text messages from team members
- "Covid fairy" probation officer drives by to bring needed goods or incentives to home
- START Court Recovery Challenge form



START Court Recovery Challenge

Below is a list of incentivized activities you can participate in while START Court is impacted by COVID-19. We want to encourage and support you while you continue working on your recovery. Please ask your PO for details. Stay in contact with your PO to track owed incentive cards:

Probation:	
 Check-in as directed by probation officer for one week 	\$5 incentive card
 Complete two assignments with probation officer 	\$5 incentive card (for each assignment)
Complete more than two assignments from probation officer	\$5 of supervision fees waived per additional assignment
Call the UA line and text the color code to your PO each day for one week	\$5 off supervision fee coupon
Community:	
☐ Join the START/STOP Each One Teach One Facebook group	Fastpass
Attend first online recovery support meeting and write to counselor or PO about the experience	\$5 incentive card
☐ Attend the START/STOP Each One Teach One Facebook Group virtual alumni group	Fastpass
 Attend daily online recovery support meetings for one week with documentation per PO 	\$5 incentive cards
 Reach out to a fellow START client and complete an online meeting with them. Documentation per PO. 	\$5 incentive card
Treatment:	
Daily phone (voice) contact with recovery mentor for one week	\$5 incentive card
Daily check-in with treatment counselor for one week	\$5 incentive card
Complete two elective treatment assignments	\$5 incentive card
Complete more than two elective treatment assignments	\$5 of supervision fees waived per additional assignment

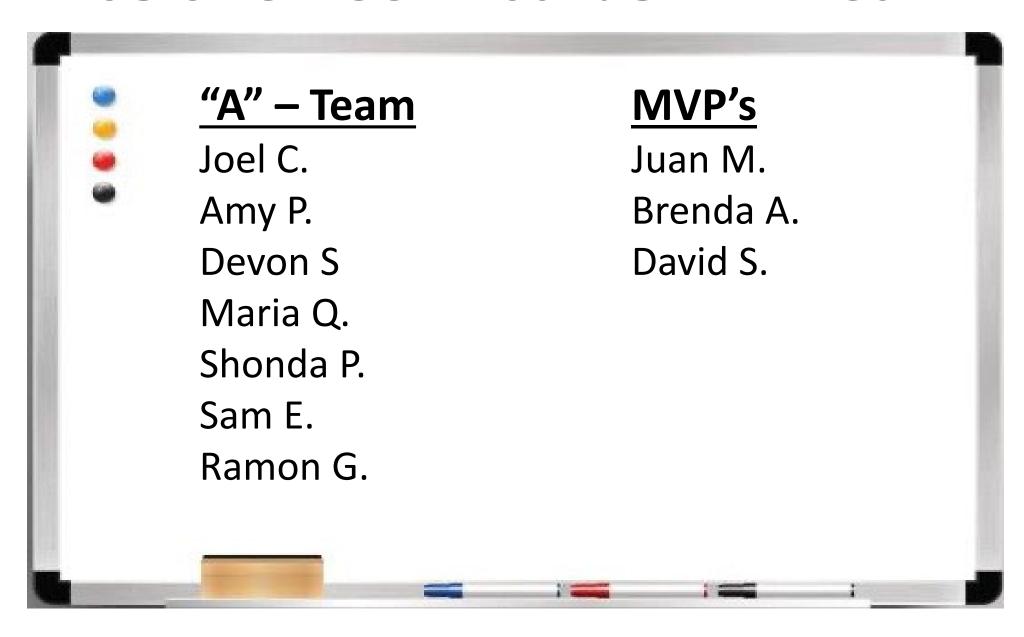
If the court determines at the conclusion of the COVID-modified START operations that the START participant has been in "very substantial compliance" with the START program during the period of modified operations, the court will reward the participant with a reduction in the probation term of up to 6 months.

Praise and Social Approval

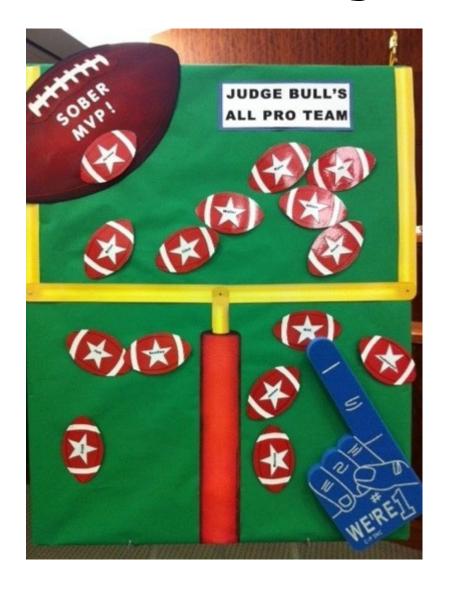
- Never underestimate the redemptive value of the relationship.
- Praise is free, easy to administer, unlimited in supply and powerful.
- Can be used immediately



Positive Peer Boards: "A" Team



Different Ways to Use "A" Team







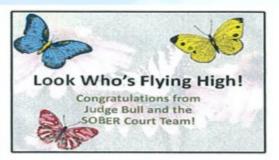
Other Ways to Use the Positive Peer Board

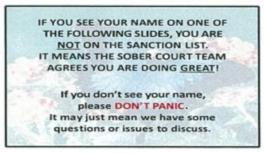


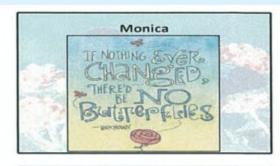


"A" Team in the Virtual Hearing

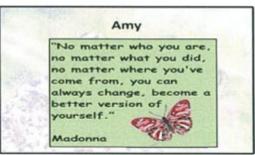
POSITIVE PEER POWER POINT

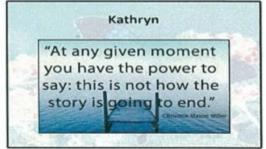


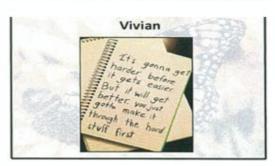


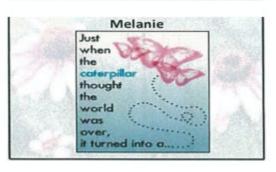


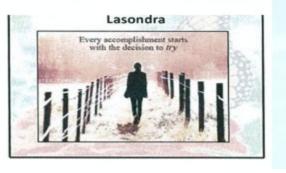














All-Star Attendance

AWARDED TO

JEREMY DAVIS

in acknowledgement of 30 days of perfect attendance at all Brazos County Veteran's Court scheduled appointments, office visits and court appearances. Your consistent attendance displays your commitment to success in this program and in your long-term recovery

Rufus Stewart
PRESIDING JUDGE

Abraham Joaquin

YOU'RE DOING GREAT! YOU EARNED A "LEAVE COURT EARLY" PASS! Congrats!
You have
earned a
Report by

zoom

Pass!

SKIP TO THE HEAD OF THE LINE GO FIRST AT YOUR NEXT UA

YOU'RE #1!
GO 1ST AT COURT
REVIEW!

You've got it made in the shade!!
Subtract 8 HOURS of community service.

N C E N E S









JANE PHARR

for supporting the recovery of your fellow participants by providing encouragement and transportation to treatment, meetings and court.

Together, we succeed.







SPREAD ENCOURAGEMENT LIKE THAT STUFF STICKS! YEARS LATER YOU'LL STILL FIND IT ALL OVER THE PLACE.

How Do We Know What Rewards Work? ASK THEM!

What are your	favorite incentives?	(Circle all that	apply)
---------------	----------------------	------------------	--------

Fishbowl Spin the Wheel Praise, positive feedback

Gift Card Bus Passes CSR Voucher

Zoom Court Candy, treats Certificate (Sobriety, etc.)

Treasure box Movie Passes Other: (Specify)_____

What are some fun things you do that help you stay sober?

VIDEO: Papack Dentist

Count the Incentives

CRAFTING RESPONSES WITH THE MATRIX

Matrixes should have several options.

-No "one size fits all"

Focus on the big picture:

"What do we want participant to learn from our response?"



CRAFTING RESPONSES WITH THE MATRIX

3 STEPS to help you decide how to respond

- 1. Identify the behavior
- 2. Determine magnitude of response
- 3. Select the responses
 - a) Therapeutic (teaching) response
 - b) Monitoring response
 - c) Incentives and Sanctions (if appropriate)



Incentive Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the Behavior

Proximal (Expect Sooner)	Moderate	Distal (Expect Later)
Attendance at treatment	Honesty	Complete Tx LOC
Attendance at other appointments	Testing Negative	 Extended Abstinence/Neg. Tests
Home for home visits	· Participating in Prosocial Activities	Treatment Goals Completed
Report to UA	Employment	Phase Goals Completed
Timeliness	 Progress toward Tx Goals 	Program Goals Completed
Payment	Progress in Tx	

Step 2. Determine the Response Level

		Proximal (Expect Sooner)	Moderate	Distal (Expect later)
Distal	Phase 1	Small	Medium	Large
	Phase 2	Small	Medium	Large
	Phase 3		Small	Large
1	Phase 4		Small	Large
Prox	Phase 5		Small	Medium

Step 3. Choose the Responses (Paired with Judicial Approval/Verbal Praise)

3a. Therapeutic/Teaching Response

	Phase 1	Phase 2	Phase 3	Phases 4 and 5		
Single Event	Behavior Chain Cost/Benefit Analysis	Behavior Chain Cost/Benefit Analysis	Behavior Chain	Behavior Chain		
Continued Progress		Discuss Change in LOC	Aftercare Fqcy Discuss Re- evaluating MAT/Medications	Aftercare Fqcy Discuss Re- evaluating MAT/Medications		

3b. Supervision Responses

Phase 1	Phase 2	Phase 3	Phases 4 and 5
Change in Curfew Status	Reduced Contacts Reduction in Home Visits	Reduced Contacts Reduce Home Visits Reduce in External Monitoring Devices	Reduced Contacts Decreased Drug Testing

3c. Incentive Response

1		Medium	Large			
1	 Judicial approval (always) 	Any small and/or:	Any small, medium or:			
,	Fish Bowl	 Choice of Gift Certificate 	 Framed Certificate 			
,	 Decision Dollars 	 Supervisor Praise 	 Travel Pass 			
,	 Example for other participants in 	 Written Praise 	 Larger Gift Certificate 			
	court	 Positive Peer Board 	 Position as Mentor to New 			
,	Handshake	Certificate	Participants			
,	Candy	 Reduction in CS hours 				
,	On the A Team	 Reduction in program fees 				

Inappropriate Behavior

Sanction Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the Behavior

Low (Less Immediate)	Moderate	High (More Immediate)	Very High
Late for Scheduled Event Missed payment	Missed UA Failure to Complete Assignments	Unexcused Absence tx Alcohol Use Drug Use Tamper with UA or device/dilute Dishonesty	Criminal behavior (new crimes, drinking and driving) Arrest

Step 2. Determine the Response Level

		Low	Moderate	High	Very High
Distal	Phase 1	Level 1	Level 2	Level 2	Level 4
	Phase 2	Level 1	Level 2	Level 3	Level 4
	Phase 3	Level 2	Level 3	Level 4	Level 5
I J	Phase 4	Level 3	Level 4	Level 5	Level 5
Prox	Phase 5	Level 3	Level 4	Level 5	Level 5

Step 3. Choose the Responses (paired with Judicial Verbal Disapproval and Explanation)

3a. Therapeutic/Teaching Responses

Level 1	Level 2	Level 3	Level 4	Level 5
Behavior Chain Cost/Benefit Analysis Skill Development Homework/Practice Homework chats	Level 1 plus: Discuss LOC Review Thinking Report Doing things for others (homeless kits, letters to nursing home	Level 1, 2, plus: Discuss Referral Medication Eval Treatment Team Review/Round Table	 Discus 	2, 3, plus: 8 sessment

3b. Supervision Responses

Level 1	Level 2	Level 3	Level 4	Level 5
≤ 1 additional report days/week Homework chats	≤ 2 additional report days/week Home Visit Curfe (FTC) Increased supervision at child visits	≤ 3 additional report days/week Continuous Testing GPS/Electronic Monitoring Home Visit Increase frequency UA Test Additional Court Report Case Conference	s 4 addition days/week Electronic N Device Case Confe Curfew	Monitor

3c. Sanction/Punishment Responses (Judicial Disapproval)

	Level 1	Level 2	Level 3	Level 4	Level 5
Community Service	≤ 4 hrs	≤ 8 hrs	≤ 16 hrs	≤ 24 hrs	≤ 32 hrs
Curfew	≤ 3 days	≤ 5 days	≤ 7 days	≤ 10 days	≤ 14 days
House Arrest	≤ 24 hrs	≤ 72 hrs	≤ 5 days	≤ 7 days	≤ 14 days
Jail			≤ 24 hours	≤ 3 days	≤ 5 days
Other				Review Placement	Termination

*NPC Research: Contact Shannon Carey (<u>carey#Inpresearch.com</u>). Adapted from a matrix originally developed by the Harris County TX Treatment Count. Training is recommended before use. Please do not change or revise without permission. While individual responses can change, the steps and their order should remain.

WWYD: Jimmy

- Jimmy is in Phase 1.
- He missed a UA and lied, saying he was at the ER with his wife. He wasn't.
- Subsequent test was negative.
- Jimmy went bowling with the peer mentors this week and had a great time.

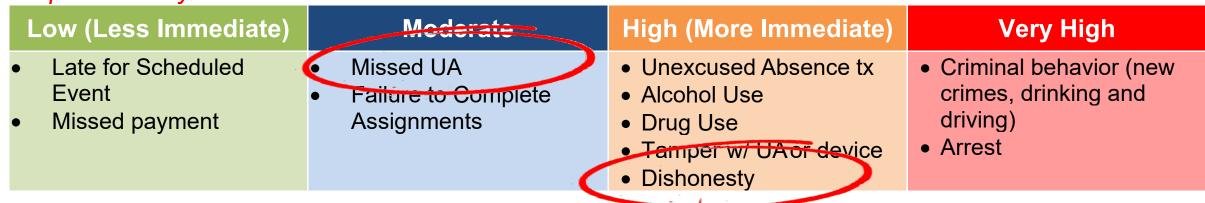




Inappropriate Behavior

Sanction Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the **Behavior**



Step 2. Determine the Response Level

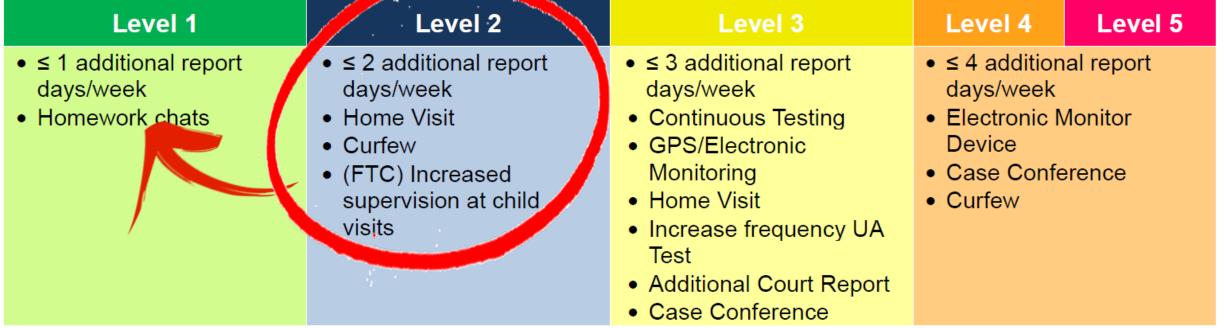
		Low	Moderate	High	Very High
Distal	Phase 1	Level 1	Lovel 2	Level 2	Level 4
	Phase 2	Level 1	Level 2	Level 3	Level 4
	Phase 3	Level 2	Level 3	Level 4	Level 5
	Phase 4	Level 3	Level 4	Level 5	Level 5
Prox	Phase 5	Level 3	Level 4	Level 5	Level 5

Step 3. Choose the Responses (paired with Judicial Verbal Disapproval and Explanation)

3a. The appendix Teaching Responses

Level 2 Level Level 3 Level 4 Level 5 Level 1 plus: **L**vel 1, 2, plus: Level 1, 2, 3, plus: Behavior Chain Discuss LOC Review Discuss Referral Discuss Cost/Benefit Analysis Medication Eval Re-Assessment Thinking Report Skill Development **Treatment Team** Doing things for others Homework/Practice Review/Round Table (homeless kits, letters to Homework chats pursing home

Responses Responses



3c. Sanction/Punishman Responses (Judicial Disapproval)

	Level 1	Level 2	Level 3	Level 4	Level 5	
Community Service	≤ 4 hrs	≤ 8 hrs	≤ 16 hrs	≤ 24 hrs	≤ 32 hrs	
Curfew	≤ 3 days	≤ 5 days	≤ 7 days	≤ 10 days	≤ 14 days	
House Arrest	≤ 24 hrs	≤ 72 hrs	≤ 5 days	≤ 7 days	≤ 14 days	
Jail			≤ 24 hours	≤ 3 days	≤ 5 days	
Other				Review Placement	Termination	

No matter how frustrated and disappointed we are with Jimmy's noncompliant behavior, jail is NOT an option.

A verbal reprimand (judicial disapproval) is a highly effective sanction. When combined with supervision and treatment responses there is often no need for any sanction beyond disapproval.

Positive Behavior

Incentive Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the Behavior

Proximal (Expect Sooner)	Moderate	Distal (Expect Later)
Attendance at treatment	Honesty	Complete Tx LOC
 Attendance at other appointments 	Testing Negative	 Extended Abstinence/Neg. Tests
Home for home visits	Participating in Prosocial Activities	Treatment Goals Completed
Report to UA	• Employment	Phase Goals Completed
• Timeliness	 Progress toward Tx Goals 	 Program Goals Completed
• Payment	• Progress in Tx	

Step 2. Determine the Response Level

		Proximal (Expect Sooner)	Moderate	Distal (Expect later)
Distal	Phase 1	Omall	Medium	Large
	Phase 2	Small	Medium	Large
	Phase 3		Small	Large
1	Phase 4		Small	Large
Prox	Phase 5		Small	Medium

Step 3. Choose the Responses (Paired with Judicial Approval/Verbal Praise)

3a. Therapeutic/Teaching Response

	Phase 1		Phase 2		Phase 3		Phases 4 and 5
Single Event	Behavior ChainCost/BenefitAnalysis		Behavior Chain Cost/Benefit Analysis	•	Behavior Chain	•	Behavior Chain
Continued Progress	6° 8 6 6	•	Discuss Change in LOC	•	Aftercare Fqcy Discuss Re- evaluating MAT/Medications	:	Aftercare Fqcy Discuss Re- evaluating MAT/Medications

3b. Supervision Responses

Pha ₅ i	Phase 2	Phase 3	Phases 4 and 5
• Chai in Curfew Stat	Reduced Contacts Reduction in Home Visits	 Reduced Contacts Reduce Home Visits Reduce in External Monitoring Devices 	 Reduced Contacts Decreased Drug Testing

3c. Incentive Resp.





What if Jimmy was in Ph. 3?

- Magnitude of noncompliant behavior: Risky
- Proximal v. distal:
 - Showing up for tests (P)
 - Honesty (P)

Inappropriate Behavior

Sanction Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the **Behavior**



-		Low	Moderate	High	Very High
Distal	Phase 1	Level 1	Level 2	L <mark>evel 2</mark>	Level 4
	Phase 2	Level 1	Level 2	Level 3	Level 4
	Phase 3	Levei 2	Level 3	Level 4	Level 5
	Phase 4	Level 3	Level 4	Level 5	Level 5
Prox	Phase 5	Level 3	Level 4	Level 5	Level 5



What if Jimmy was in Ph. 3?

- Magnitude of noncompliant behavior: Risky
- Proximal v. distal:
 - Showing up for tests (P)
 - Honesty (P)

	Level 1	Level 2	Level 3	Level	Level 5		
Community Service	≤ 4 hrs	≤8 hrs	≤ 16 hrs	≤ 24 hrs	≤ 32 hrs		
Curfew	≤ 3 days	≤ 5 days	≤ 7 days	≤ 10 days	≤ 15 days		
House Arrest	≤ 24 hrs	≤ 72 hrs	≤ 5 days	≤ 7 days	≤ 15 days		
Jail			≤ 24 hours	≤ 3 days	≤ <mark>5</mark> days		
Other				Review Placement	Termination		



As Clients Learn, They Improve

- What is proximal and what is distal is constantly changing.
- Things that are distal today are proximal tomorrow
- When we phase up clients it's a confirmation that clients are making progress
- They need less of our time and resources, and more is now expected of them.
- Make sure clients understand this!



Matrix Tutorial

https://vimeo.com/547496224/d09c6d56d6

MATRIX PRACTICE

WE ARE WHAT WE REPEATEDLY D **EXCELLENCE**, THEN IS NOT AN ACT **BUT A HABIT** Aristotle celebquote.com

You become what you consistently practice.

So practice consistently what you want to become.

Scenario - Shawana

- Shawana is in Phase 2
- She scores as high risk on a validated and standardized risk assessment
- She also meets the clinical criteria for moderate to severe substance use disorder (She is high need)
- "Shawana" suffers from depression and PTSD (including childhood trauma)
- At 27, she has been in and out of the criminal justice system her entire adult life
- She has been to prison and returned to the community, only to return to the same issues of substance use and criminality

Scenario – Shawana (cont.)

- "Shawana" has never before been able to stay consistently involved in treatment
- She has never held a full time job
- "Shawana" just returned to the community after successfully completing ninety days residential treatment
- She just started working full time at the local dry cleaners
- She has three children who are now living with her (since she returned from treatment)
- She has been compliant with all other conditions of the court and treatment since returning home

Judge Davis: Shawana Part 1

Breakouts by Team: Craft Your Response Using the Matrix

- Think about what Shawana has done prior to this court session –
 Consider both positive and non-compliant behaviors
- 2. Follow matrix and decide as a team what you would do
 - Step 1: Identify the behaviors
 - Step 2: Consider where she is in the program (*Phase 2*)
 - Step 3: Select the specific response
 - a. Therapeutic Response?
 - b. Monitoring Response?
 - c. Incentives/Sanctions?
- 3. Assign a spokesperson
- 4. Each team reports out



1997 Bears of Commo Dannes Carry (non-glassenesses) and Adapted from a mark adjointly developed by the Harts County To Transactor Cause, Talking

Inappropriate Behavior

Sanction Matrix: "What do we want the participant to learn from this?" Step 1 Identify the Relaxion					
Low (Less Immediate)	Moderate	High (More Immediate)	Very High		
Late for Scheduled Fuest Missed payment	Missed UA Pallure to Complete Addignments	Unexcused Absence to Alsohol like Drug Use Tamper with UA or deviced like Defrancely	 Crintinal behavior (new crimes, drinking and driving) Association 		

Slep 2. Delermine the Response Leve

		e are resignation as			
			Moderate	High	Very High
Distal	Phase 1	Level 1	Level 2	Level 2	Level 4
	Phase 2	Level 1	Level 2	Level 3	Level 4
	Phase 3	Level 2	Level 3	Level 4	Level S
11	Phase 4	Level 3	Level 4	Level S	Level S
Prox	Phase 5	Level 3	Level 4	Level 5	Level 5

Slep 3. Chanse the Responses (paired with Judicial Verbal Disapproval and Explanation

3a. Therapeutic/Teaching Responses						
Level 1	Level 2	Level 3	Level 4	Level 5		
Behavior Chain Cost/Benefit Analysts Skill Development Homowork/Practice Homowork shots	Level 1 plus: Discuss LOC Review Thinking Report Come threat for others (homeless life, lefters to	Level 1, 2, place Discuss Referred Medication Evol Treatment Team Review/Round Table	 Discus 	2, 2, pilse: is sessment		

The English of Section 1

3b. Supervision Responses						
Level 1	Level 2	Level 3	Level 4 Level 5			
s 1 additional report dept/week Homework chafs	is 2 additional report dispotates; Horse Visit Curriew IFTC) Increased supprison at child visits	is 3 additional report daystweek Continuous Testing GRS/ITIactimals Monitoring Horse Void Increase frequency UA Test Additional Court Report Case Conference	3.4 additional report daystweek Bestores Monitor Device Case Conference Carlow			

3c. Sanction/Punishment Responses (Judicial Disapproval)					
	Level 1	Level 2	Level 3		Level 5
Community Service	≤4 hrs	≤8 hrs	≤ 16 hrs	5/24 hrs	≤ 32 hra
Curlow	≤3 days	≤5 days	≤7 days	≤ 10 days	≤ 14 days
House Arrest	< 24 hrs	4.72 hrs	∈ 5 days	≤7 days	< 14 days
Juil			< 24 hours	< 3 days	< 5 days
Other				Review Placement	Termination

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Incentive Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the Behavior

Proximal (Expect Sooner)	Moderate	Distal (Expect Later)
Attendance at treatment	Honesty	Complete Tx LOC
Attendance at other appointments	Testing Negative	 Extended Abstinence/Neg. Tests
Home for home visits	· Participating in Prosocial Activities	Treatment Goals Completed
Report to UA	Employment	Phase Goals Completed
Timeliness	Progress toward Tx Goals	Program Goals Completed
Payment	Progress in Tx	

Step 2. Determine the Response Level

		Proximal (Expect Sooner)	Moderate	Distal (Expect later)
Distal	Phase 1	Small	Medium	Large
	Phase 2	Small	Medium	Large
	Phase 3		Small	Large
	Phase 4		Small	Large
Prox	Phase 5		Small	Medium

Step 3. Choose the Responses (Paired with <u>Judicial Approval/Verbal Praise</u>)

3a. Therapeutic/Teaching Response

	ou. Therapeatier readining response					
Phase 1		Phase 2 Phase 3		Phases 4 and 5		
Single Event	Behavior Chain Cost/Benefit Analysis	Behavior Chain Cost/Benefit Analysis	Behavior Chain	Behavior Chain		
Continued Progress		Discuss Change in LOC	 Aftercare Fqcy Discuss Re- evaluating MAT/Medications 	Aftercare Fqcy Discuss Re- evaluating MAT/Medications		

3b. Supervision Responses

Phase	:1	Phase 2		Phase 3	3 Phases 4 and	
Change in (Status	• F	Reduced Contacts Reduction in Home Visits	• Re	educed Contacts educe Home Visits educe in External onitoring Devices		Reduced Contacts Decreased Drug Testing

3c. Incentive Response

	Small	Medium	Large
	Judicial approval (always)	Any small and/or:	Any small, medium or:
	Fish Bowl	Choice of Gift Certificate	Framed Certificate
	Decision Dollars	Supervisor Praise	Travel Pass
	Example for other participants in	Written Praise	 Larger Gift Certificate
	court	 Positive Peer Board 	 Position as Mentor to New
	Handshake	Certificate	Participants
	Candy	 Reduction in CS hours 	
•	On the A Team	 Reduction in program fees 	

Sanction Matrix: "What do we want the participant to learn from this?"

Step 1. Identify the Behavior

Low (Less Immediate)	Moderate	High (More Immediate)	Very High
Late for Scheduled Event Missed payment	Missed UA Failure to Complete Assignments	Unexcused Absence tx Alcohol Use Drug Use Tamper with UA or device/dilute Dishonesty	Criminal behavior (new crimes, drinking and driving) Arrest

Step 2. Determine the Response Level

		Low	Moderate	High	Very High
Distal	Phase 1	Level 1	Level 2	Level 2	Level 4
	Phase 2	Level 1	Level 2	Level 3	Level 4
	Phase 3	Level 2	Level 3	Level 4	Level 5
H	Phase 4	Level 3	Level 4	Level 5	Level 5
Prox	Phase 5	Level 3	Level 4	Level 5	Level 5

Step 3. Choose the Responses (paired with Judicial Verbal Disapproval and Explanation)

3a. Therapeutic/Teaching Responses

Level 1	Level 2	Level 3	Level 4	Level 5
Behavior Chain Cost/Benefit Analysis Skill Development Homework/Practice Homework chats	Level 1 plus: Discuss LOC Review Thinking Report Doing things for others (homeless kits, letters to nursing home	Level 1, 2, plus: Discuss Referral Medication Eval Treatment Team Review/Round Table	 Discus 	2, 3, plus: ss sessment

3b. Supervision Responses

Level 1	Level 2	Level 3	Level 4	Level 5
≤ 1 additional report days/week Homework chats	Supervision at child visits Supervision at child visits	≤ 3 additional report days/week Continuous Testing GPS/Electronic Monitorinq Home Visit Increase frequency UA Test Additional Court Report Case Conference	≤ 4 addition days/week Electronic N Device Case Confe Curfew	Monitor

3c. Sanction/Punishment Responses (Judicial Disapproval)

	Level 1	Level 2		Level 4	Level 5
Community Service	≤ 4 hrs	≤ 8 hrs	≤ 16 hrs	≤ 24 hrs	≤ 32 hrs
Curfew	≤3 days	≤ 5 days	≤ 7 days	≤ 10 days	≤ 14 days
House Arrest	≤ 24 hrs	≤ 72 hrs	≤ 5 days	≤ 7 days	≤ 14 days
Jail			≤ 24 hours	≤ 3 days	≤ 5 days
Other				Review Placement	Termination

Judge Davis: Shawana Part 2

Meet participants where they are

Take context into account



Look for the positives

Questions, Training, TA?

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