



THE SUPREME COURT *of* OHIO

Foreclosure Mediation Program Model



Foreclosure Mediation
Program Model



The Supreme Court of Ohio
65 South Front Street
Columbus, Ohio 43215-3431

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* Other relevant statutes and rules are available online at:
www.supremecourtsohio.gov/dispute_resolution/

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I. Foreclosure Letter
from Chief Justice
Thomas J. Moyer
to the Courts of Ohio

The Supreme Court of Ohio

65 SOUTH FRONT STREET, COLUMBUS, OH 43215-3431

CHIEF JUSTICE
THOMAS J. MOYER

THOMAS J. MOYER
CHIEF JUSTICE

JUSTICES
PAUL E. PFEIFER
EVELYN LUNDBERG STRATTON
MAUREEN O'CONNOR
TERRENCE O'DONNELL
JUDITH ANN LANZINGER
ROBERT R. CUPP

TELEPHONE 614.387.9010
TOLL FREE 800.826.9010
FACSIMILE 614.387.9019
www.supremecourtsohio.gov

February 5, 2008

Dear Judge:

An intensive effort led by the Supreme Court's Dispute Resolution Section and Advisory Committee, in collaboration with State Treasurer Richard Cordray and the Offices of Governor Strickland and Attorney General Dann, and representatives of mortgage lenders, bar associations, and other local and statewide stakeholders has culminated in the attached foreclosure mediation program model. The goal is to give individuals involved in foreclosure cases the same access to mediation that has been regularly provided in other types of civil cases for over a decade. I commend all of those whose dedication of time and other resources has produced a creative response to the foreclosure phenomenon in Ohio.

The model, which includes processes, forms and other documents, focuses on residential foreclosure cases and contains options to enable courts to make modifications based on available mediation resources while also meeting the needs of their communities. Supreme Court personnel are available to assist with the implementation of the model and to provide public education and training specific to foreclosure cases.

I encourage all courts with a foreclosure docket to consider mediation as an effective means of resolving foreclosure actions to the satisfaction of all parties. Questions and assistance with implementation and the training regarding foreclosure mediation programs may be directed to Jacqueline Hagerott, Manager of the Dispute Resolution Section at: hagerotj@sconet.state.oh.us or 614.387.9422.

Sincerely,

Thomas J. Moyer

Enclosure
cc: Court Administrator

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II. Dispute Resolution Section & Court News



THE SUPREME COURT *of* OHIO

Dispute Resolution Section

The purpose of the Dispute Resolution Section is to promote statewide rules and uniform standards concerning dispute resolution programs and to develop and deliver dispute resolution services to Ohio courts including training programs for judges and court personnel.

NEW **Foreclosure Mediation Program Model** *(Last Updated April 14, 2008)*

Vision

Resources

Advisory Committee on Dispute Resolution

Events Calendar

2008 

2007 

Ohio Basic Mediation Training 

Frequently Asked Questions

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• 65 South Front Street Columbus, Ohio 43215-3431 •



Court News

Feb. 7, 2008

Foreclosure Mediation Program Model Now Available to Ohio Courts

Statewide Initiative First of Its Kind in Nation

A model program has been sent to Ohio courts to use mediation in home foreclosure cases. Chief Justice Thomas J. Moyer made the announcement today during a speech to Ohio Associated Press writers and editors meeting at the Ohio Judicial Center.

“Mediation will assist courts in managing the explosion of foreclosure cases on their dockets for a more efficient administration of justice while assisting Ohio’s most vulnerable homeowners facing the prospect of losing their homes,” Chief Justice Moyer said. “I am calling on all judges in Ohio who have jurisdiction over foreclosure cases to utilize the model in their courtroom by modifying it to meet the needs and resources of their communities.”

The foreclosure mediation program model is a direct response to Ohio’s rising mortgage crisis. According to figures by the Supreme Court, foreclosure filings in Ohio rose more than 40 percent in 2007 when compared to 2003. Eighty-five of 88 counties experienced increases in 2007, with the top five counties being Cuyahoga, Franklin, Hamilton, Montgomery and Summit.

The model is the first of its kind in the nation, and was developed by the Supreme Court’s Dispute Resolution Section and Advisory Committee that created a Foreclosure Working Group including judges, magistrates, mediators, attorneys, legal aid representatives, educators, mortgage bankers and representatives of homeowners. The Foreclosure Legal Assistance Group of Ohio (FLAG-Ohio), a coalition of governmental and nonprofit partners, worked in an advisory capacity to support this effort.

It includes best practices, related documents, forms and other resources and is designed for courts to modify. Since not every foreclosure case is appropriate for mediation, the model is designed to assist courts to determine those cases that are appropriate through the assessment of information provided by both the homeowner and the lender.

The Supreme Court is offering free assistance to local courts to implement the model and provide public education and training specific to foreclosure cases. More information is available at: www.supremecourtofohio.gov.

“We are providing the tools to facilitate the use of mediation at the local level in resolving foreclosure cases, giving these cases the same access to mediation that has been regularly available in other types of civil cases for more than a decade,” Moyer said.

FLAG-Ohio includes the Supreme Court of Ohio, the Ohio Treasurer’s Office, the Governor’s Office, the Attorney General’s Office, the Ohio State Bar Association, the Equal Justice Foundation, the Ohio Legal Assistance Foundation, the Ohio State Legal Services Association, the Coalition on Homelessness and Housing for Ohio, and the Legal Aid Society of Southwest Ohio, Legal Aid Society of Cleveland.



Tuesday, April 1, 2008

FOR IMMEDIATE RELEASE

Statewide Effort Provides Legal Assistance for Homeowners Facing Foreclosure

Expanded Save the Dream Program Consolidates State Resources

COLUMBUS – In an extraordinary multi-agency effort, state leaders today announced the latest component of Ohio’s “Save the Dream” foreclosure assistance program: a new initiative that connects qualified homeowners with legal aid lawyers and nearly 1,100 attorneys statewide who have volunteered to provide legal services free of charge.

Gov. Ted Strickland, Chief Justice Thomas J. Moyer, Attorney General Marc Dann, Ohio Treasurer Richard Cordray, Director of Commerce Kimberly Zurz, Ohio State Bar Association President Rob Ware and legal aid leaders kicked off the effort at a Statehouse news conference in Columbus, and other events were held later in the day in Cleveland, Cincinnati, Dayton, Toledo, Youngstown and Marietta.

“Ohio’s leaders are working together toward one common goal – keeping as many people as possible out of foreclosure,” Strickland said. “We will continue to use our collective resources to do everything within our power to reduce the number of foreclosures in our state. The State of Ohio’s Save the Dream program will provide another valuable resource to homeowners faced with losing their home.”

Statistics tracked by the Supreme Court of Ohio show that there were more than 83,000 new foreclosure court filings in Ohio in 2007, which is a record high.

Save the Dream is a unique effort that consolidates numerous state resources and programs related to foreclosure into one, unified program for citizens to access for assistance.

The Ohio Department of Commerce launched Save the Dream on March 13 as a public awareness campaign that includes radio and television advertisements, a user-friendly Web site at www.savethedream.ohio.gov, and a telephone hotline (888-404-4674) that provides callers with information and access to an approved housing counselor.

Under the new component announced today, homeowners facing foreclosure can call the hotline to see if they meet the income and other eligibility requirements to be connected with a pro bono or legal aid attorney. Qualified homeowners will be connected with a local legal aid program to be matched with an attorney. Basic income eligibility is 250 percent of the federal poverty guidelines, which is about \$54,000 annual income for a family of four.

The public information campaign and the legal assistance initiative both fulfill specific recommendations of the Governor's Foreclosure Prevention Task Force, which was chaired by Zurz.

Many homeowners threatened with foreclosure cannot afford an attorney, and the resources available in the legal services community alone are inadequate to address the current need. Consequently, Chief Justice Moyer, Attorney General Dann and OSBA President Ware in February sent a letter to more than 34,000 registered Ohio attorneys calling on them to offer free legal services to assist homeowners facing foreclosures. So far, nearly 1,100 attorneys have registered to help.

"We believe that pro bono work is an obligation of every attorney to facilitate public access to justice," said Chief Justice Moyer. "I'm impressed, yet not surprised, by the outpouring of support from Ohio attorneys to help with foreclosure cases."

"The message we delivered today is clear and simple," said Cordray. "Help is available. There are options and there is hope. But, the key to success is early intervention. Consumers and leaders need to unite and act now, there is no time left to waste."

"Today, we in state government, the Courts, and the legal profession are proud to announce that we have developed a way to help hardworking people who have been victimized by predatory lenders save their homes," said Attorney General Dann. "It is our hope that the brokers, servicers, and bankers who hold the tens of thousands of mortgages now in jeopardy of foreclosure will work with us to avert this crisis."

The Ohio State Bar Association conducted statewide foreclosure training for nearly 350 pro bono attorneys in March. Additional follow-up replays of the training are being coordinated through local bar associations and the Ohio Legal Assistance Foundation.

"Nearly 1,100 Ohio lawyers have volunteered to assist Ohio homeowners facing the potential loss of their homes," said OSBA President Ware. "These 1,100 lawyers – and more will join their ranks – are being assigned to local legal services providers to be matched with qualified clients and will work with lower income Ohioans who could not otherwise afford legal counsel. These pro bono attorneys will supplement the resources available in the legal services community which alone are inadequate to address the current need. We are committed to helping Ohioans stay in their homes – to save their dreams – wherever possible."

"Ohio's legal aid and partner volunteer lawyers have joined in an unprecedented effort to provide much needed legal assistance to homeowners," said Robert M. Clyde, Executive Director of the Ohio Legal Assistance Foundation, which provides funding for Ohio's legal aid delivery system. "This collaboration, which we believe is the first of its kind focused on foreclosure, will address a critical need of Ohio's low income citizens."

Save the Dream includes the following services intended to assist Ohioans in danger of losing their homes:

- Tips on how to contact and what to say to their mortgage loan servicer.
- Information on how to contact a HUD-approved housing counselor.

- Links to local foreclosure prevention resources, such as the grass-roots Save Our Homes task forces that have been established in about half of Ohio's counties.
- A model program for Ohio courts to use mediation in home foreclosure cases.

Besides the state offices already mentioned, Save the Dream includes the Department of Development, the Equal Justice Foundation, the Ohio Legal Assistance Foundation, the Ohio State Legal Services Association, the Coalition on Homelessness and Housing for Ohio, the Ohio Housing Finance Agency, the Legal Aid Society of Southwest Ohio, the Legal Aid Society of Cleveland, the Legal Aid Society of Columbus, Community Legal Aid Services, the Greater Dayton Volunteer Lawyers Project, Southeastern Ohio Legal Services, Legal Aid of Western Ohio, Advocates for Basic Legal Equality, the Legal Aid Society of Greater Cincinnati, and Northeast Ohio Legal Services.

Lawyers interested in volunteering should visit the OSBA Web site at:
<http://www.ohiobar.org/>.

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Contacts:

Ohio Governor Ted Strickland:
 Amanda Wurst
 o/ 614-644-0957
 m/ 614-832-7512

Ohio Supreme Court:
 Chris Davey
 614-387-9250
 614-282-5465

Ohio Attorney General:
 Leo Jennings
 614-387-1108

Ohio Treasurer:
 Leesa Brown
 o/ 614-728-0449
 m/ 614-915-2215

Ohio State Bar Association:
 Ken Brown
 o/ 614-487-4426
 m/ 614-746-2457

Ohio Legal Assistance Foundation
 Lisa Eschleman
 614-752-2126

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III. Foreclosure Mediation Model Program



Foreclosure Mediation Program Model

[Complete Foreclosure Mediation Program Model](#) 

[Foreclosure Letter from Chief Justice Thomas J. Moyer to the Courts of Ohio](#) 

[Foreclosure Mediation Program Model Documents, Forms, Resources, and Training](#)

[Foreclosure Mediator Survey Form](#)

[Dispute Resolution Section](#)

Foreclosure Mediation Program Model

This eleven-step model is designed for courts to modify based upon their own needs, resources, and communities. Related documents and forms that are italicized can be downloaded. For samples of documents not linked, contact the Supreme Court's Dispute Resolution Section Manager, Jacqueline Hagerott at: hagerotj@sconet.state.oh.us or 614.387.9420.

It is recommended courts visit the Supreme Court's Web site periodically for additional updates, information, resources and best practices, which will continue to be added. If you have questions, need assistance implementing the model in your court, or would like a hard copy, contact the Dispute Resolution Section manager.

Step One: Building a Foreclosure Mediation Program

Stakeholders Meeting to Discuss Foreclosure Mediation

Schedule a meeting with stakeholders such as: judges; magistrates; lenders; attorneys for borrowers and lenders; community organizations; mediators; legal aid organization; clerk of court; county auditor, treasurer and/or commissioners; local social service agencies; community organizations such as churches, homeowner's and bank associations, etc.

Supreme Court Assistance: Implementation, Goals, and Quality Assessment

Identify and establish goals for the program and quality assessment including time lines for start up, training and other information located in the *Case Management Data and Quality Assessment Information Form*. It is recommended that this form be sent to the Dispute Resolution Section each quarter in order to share the success of foreclosure mediation in Ohio and offer case management and other program recommendations, if necessary.

You may also schedule a time for the Dispute Resolution Section manager to visit your court to assist in modifying the model to meet your needs and resources and to assist you in identifying and establishing these goals and assessment tools.

Training Contact the Dispute Resolution Section regarding the following:

- ▶ Foreclosure Mediation Training Requirements (required for all mediators doing foreclosure mediation in your court)
 - Basic Mediation
 - Uniform Mediation Act
 - Foreclosure Mediation

- ▶ Other Training for Judges/Magistrates, Court Personnel, Stakeholders (optional)

Pre-filed Settlements through Negotiation and Mediation / Marketing

Encourage the settlement of cases through negotiation between the borrower and lender rather than filing a foreclosure case by providing resources such as those listed in Step Four (below) to stakeholders via some or all of the following means: local court (include the court's Web site, if applicable); local bar association; law library; clerk of court; county auditor, treasurer and commissioners; local social service agencies; organizations such as churches and legal aid associations; and bank associations.

In compliance with the *R.C. Chapter 2710 Uniform Mediation Act*, stakeholders are encouraged to share success stories through the use of the court's mediation program, community mediation services, and/or private mediators.

Relevant Statutes and Rules

R.C. Chapter 2710 Uniform Mediation Act
R.C. Chapter 2303.201(E)(1) (Special Projects)
R.C. 2323.07 Sales of Foreclosed Properties
R.C. Chapter 2329 Execution Against Property
R.C. 5313.07 Proceeding for Foreclosure and Judicial Sale
Supreme Court of Ohio Rules of Superintendence - Rule 16. Mediation
Ohio Rules of Civil Procedure Rule 6. Time

Local Rule Providing for Mediation

Contact the Dispute Resolution Section for assistance in creating or modifying a local rule - See *Rule 16. Mediation: Local Rule Guide*. An alternate option is for the court to issue a *Standing Order for Foreclosure Mediation*.

Step Two: The Complaint is filed at the Clerk of Court's Office. This includes:

- ▶ Evidence of the Note
- ▶ Evidence of the Mortgage
- ▶ Judicial Title Report
- ▶ Evidence of the Assignment (or other evidence that the plaintiff is the holder or servicer of the note and mortgage if the plaintiff is not identified in the note and mortgage as the holder or servicer). Evidence of the Assignment should be:
 - Filed with the Complaint; *OR*
(Note: The requirement to file original documents with the complaint is currently in litigation)
 - Include with the completed Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases; *OR*
 - Included in a Court Order Requiring Mediation Services

Step Three: The Summons is sent with the complaint to the borrower.

The *Request for Foreclosure Mediation* and *Motion for Extension of Time to Answer or Otherwise Plead* may be enclosed with the Summons or available at the Clerk of Court's Office. If you elect to have the *Request for Foreclosure Mediation* and/or *Motion for Extension of Time to Answer or Other Plead* forms available at the Clerk of Court's Office it is recommended that you indicate this in the Summons.

Step Four: In addition to the Summons, provide additional information to borrowers such as: Letter to Borrowers, Mediation and Foreclosure Brochures, *Post Card*, and/or Mediation Glossary and Guide.

Step Five: Within 28 days after service of the Summons, the borrower files an Answer or a *Motion for Extension of Time to Answer or Otherwise Plead* and may send a *Request for Foreclosure Mediation* to the Mediation Department. The *Request for Foreclosure Mediation* form should NOT be sent to or filed with the Clerk of Court's Office.

Step Six: If the borrower sends a *Request for Foreclosure Mediation* to the Mediation Department, the Mediation Department sends a letter to the lender enclosing the *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases* who completes the form and returns it to the Mediation Department within 14 calendar days from the postmarked date of the letter.

If the lender contacts the Mediation Department and requests mediation, the Mediation Department sends a letter to the lender enclosing the *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases* who completes the form and returns it to the Mediation Department within 14 calendar days from the postmarked date of the letter. The Mediation Department also sends a letter to the borrower enclosing the *Request for Foreclosure Mediation* form. The borrower must complete the *Request for Foreclosure Mediation* form and return it to the Mediation Department within 14 calendar days from the postmarked day of the letter.

Step Seven: The Mediation Department reviews both the *Request for Foreclosure Mediation* from the borrower and the *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases* to determine if mediation is appropriate.

Step Eight: The Mediation Department sends a status report to the court and the parties as to whether or not mediation will occur.

The judge/magistrate may or may not issue a *Court Order Requiring Mediation Services*. The mediator facilitates communication and negotiation between parties to assist them in reaching a voluntary agreement regarding their dispute. *R.C. 2710.01(A)*. A mediator will not force any party into accepting an agreement that is not mutually acceptable to all the parties.

▶ If the case is determined to be appropriate for mediation, the Mediation Department schedules the mediation within ___ days of the court order/referral to mediation and schedules and sends *Notice of Scheduled Mediation* to the Parties including instructions for the parties to attend in person with authority to settle (unless given prior permission by either the mediator or the court to participate by phone) and, to provide any other relevant information necessary for the mediation. A reminder such as an *E-mail Reminder* may also be sent to the parties to ensure attendance.

▶ If the case is not appropriate for mediation, the Mediation Department will send notice to the borrower and lender and the case continues on the trial docket.

Step Nine: Mediation session(s) takes place.

Mediation is facilitated in compliance with the *Revised Code Chapter 2710 Uniform Mediation Act*. Prior to the parties attending mediation, Mediation Departments may use resources such as *Mediation Intake Form* or a *Mediation Intake Information Sheet* to determine if additional steps need to be taken before the session.

▶ If a voluntary agreement is reached, the parties should memorialize the agreement that complies with *R.C. 2710.05 Exceptions to Privilege – Partial Admission of Nonprivileged Communication*. Acceptable methods to memorialize the agreement include: written agreement signed by all parties, agreement is read into the record by a court reporter, or agreement is tape recorded with all parties identifying themselves and indicating their consents to the agreement.

▶ If no voluntary agreement is reached, the case continues on the trial docket.

■ Confidentiality and Privilege: All mediation communications as defined in *R.C. 2710.01 Definitions* are privileged – *R.C. 2710.03 Mediation Communications Privileged*. Mediation Communications are confidential to the extent the parties agree – *R.C. 2710.07 Confidentiality of Mediation Communications*. It is important to maintain the confidentiality of the personal financial information of the borrower, offer(s) made by the borrower and/or lender, and discussions of the parties through an *Agreement to Mediate*.

■ If your court uses or decides to use contract mediators, the following resources are recommended:
Contract Mediator Cover Letter, Contract Mediator Agreement, and Contract Mediator Questionnaire

Step Ten: Outcome of Mediation Report is filed with the court by the Mediation Department in compliance with the *R.C. Section 2710.06 Communication or Disclosure by Mediator*.

Step Eleven: Quality Assessment – Qualitative and Quantitative

Implement evaluations forms and surveys including the: *Foreclosure Mediation Participant Survey*, *Contract Mediator Questionnaire* (if applicable), and *Case Management Data and Quality Assessment Information Form*. Send the *Case Management Data and Quality Assessment Information Form* to the Dispute Resolution Section ending each quarter: March 31, June 30, September 30, and December 31 using one of the methods listed on the bottom of the form.

Last Updated: February 14, 2008

IV. Relevant Statutes & Rules*

- a. R.C. Chapter 2710 Uniform Mediation Act**
- b. R.C. Chapter 2302.201(E)(1) (Special Projects)**
- c. Supreme Court of Ohio Rules of Superintendence—Rule 16. Mediation**
- d. Rule 16. Mediation: Local Rule Guide**

*Other relevant statutes and rules are available online at www.supremecourtofohio.gov/dispute_resolution.

Section IV
Relevant Statutes & Rules*

a.

R.C. Chapter 2710
Uniform Mediation Act

** Other relevant statutes and rules are available online at:
www.supremecourtohio.gov/dispute_resolution.*

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CHAPTER 2710: UNIFORM MEDIATION ACT

2710.01 Definitions.

As used in sections 2710.01 to 2710.10 of the Revised Code:

(A) "Mediation" means any process in which a mediator facilitates communication and negotiation between parties to assist them in reaching a voluntary agreement regarding their dispute.

(B) "Mediation communication" means a statement, whether oral, in a record, verbal or nonverbal, that occurs during a mediation or is made for purposes of considering, conducting, participating in, initiating, continuing, or reconvening a mediation or retaining a mediator.

(C) "Mediator" means an individual who conducts a mediation.

(D) "Nonparty participant" means a person, other than a party or mediator, that participates in a mediation.

(E) "Mediation party" means a person that participates in a mediation and whose agreement is necessary to resolve the dispute.

(F) "Person" means an individual, corporation, business trust, estate, trust, partnership, limited liability company, association, joint venture, agency or instrumentality of the state or of any political subdivision of the state, public corporation, or any other legal or commercial entity.

(G) "Proceeding" means either of the following:

(1) A judicial, administrative, arbitral, or other adjudicative process, including related pre-hearing and post-hearing motions, conferences, and discovery;

(2) A legislative hearing or similar process.

(H) "Record" means information that is inscribed on a tangible medium or that is stored in an electronic or other medium and is retrievable in perceivable form.

(I) "Sign" means either of the following:

(1) To execute or adopt a tangible symbol with the present intent to authenticate a record;

(2) To attach or logically associate an electronic symbol, sound, or process to or with a record with the present intent to authenticate a record.

Effective Date: 10-29-2005

2710.02 Application of chapter.

(A) Except as otherwise provided in division (B) or (C) of this section, sections 2710.01 to 2710.10 of the Revised Code apply to a mediation under any of the following circumstances:

(1) The mediation parties are required to mediate by statute or court or administrative agency rule or referred to mediation by a court, administrative agency, or arbitrator.

(2) The mediation parties and the mediator agree to mediate in a record that demonstrates an expectation that mediation communications will be privileged against disclosure.

(3) The mediation parties use as a mediator an individual who holds himself or herself out as a mediator, or the mediation is provided by a person that holds itself out as providing mediation.

(B) Sections 2710.01 to 2710.10 of the Revised Code do not apply to a mediation in which any of the following apply:

(1) The mediation relates to the establishment, negotiation, administration, or termination of a collective bargaining relationship.

(2) The mediation relates to a dispute that is pending under or is part of the processes established by a collective bargaining agreement, except that sections 2710.01 to 2710.10 of the Revised Code apply to a mediation arising out of a dispute that has been filed with an administrative agency or court.

(3) The mediation is conducted by a judge or magistrate who might make a ruling on the case.

(4) The mediation is conducted under the auspices of either of the following:

(a) A primary or secondary school if all the parties are students;

(b) A correctional institution for youths if all the parties are residents of that institution.

(C) If the parties agree in advance in a signed record, or a record of proceeding reflects agreement by the parties, that all or part of a mediation is not privileged, the privileges under sections 2710.03, 2710.04, and 2710.05 of the Revised Code do not apply to the mediation or part agreed upon. However, sections 2710.03, 2710.04, and 2710.05 of the Revised Code do apply to a mediation communication made by a person that has not received actual notice of the agreement before the communication is made.

Effective Date: 10-29-2005

2710.03 Mediation communications privileged.

(A) Except as otherwise provided in section 2710.05 of the Revised Code, a mediation communication is privileged as provided in division (B) of this section and is not subject to discovery or admissible in evidence in a proceeding unless waived or precluded as provided in section 2710.04 of the Revised Code.

(B) In a proceeding, the following privileges apply:

(1) A mediation party may refuse to disclose, and may prevent any other person from disclosing, a mediation communication.

(2) A mediator may refuse to disclose a mediation communication. A mediator may prevent any other person from disclosing a mediation communication of the mediator.

(3) A nonparty participant may refuse to disclose, and may prevent any other person from disclosing, a mediation communication of the nonparty participant.

(C) Evidence or information that is otherwise admissible or subject to discovery does not become inadmissible or protected from discovery solely by reason of its disclosure or use in a mediation.

Effective Date: 10-29-2005

2710.04 Waiver of privilege - privilege precluded.

(A) A privilege under section 2710.03 of the Revised Code may be waived in a record or orally during a proceeding if it is expressly waived by all mediation parties and by whichever of the following is applicable:

(1) In the case of the privilege of a mediator, it is expressly waived by the mediator.

(2) In the case of the privilege of a nonparty participant, it is expressly waived by the nonparty participant.

(B) A person that discloses or makes a representation about a mediation communication that prejudices another person in a proceeding is precluded from asserting a privilege under section 2710.03 of the Revised Code, but only to the extent necessary for the person prejudiced to respond to the representation or disclosure.

(C) A person that intentionally uses a mediation to plan, attempt to commit, or commit a crime or to conceal an ongoing crime or ongoing criminal activity is precluded from asserting a privilege under section 2710.03 of the Revised Code.

Effective Date: 10-29-2005

2710.05 Exceptions to privilege - partial admission of nonprivileged communication.

(A) There is no privilege under section 2710.03 of the Revised Code for a mediation communication to which any of the following applies:

(1) The mediation communication is contained in a written agreement evidenced by a record signed by all parties to the agreement.

(2) The mediation communication is available to the public under section 149.43 of the Revised Code or made during a session of a mediation that is open, or is required by law to be open, to the public;

(3) The mediation communication is an imminent threat or statement of a plan to inflict bodily injury or commit a crime of violence.

(4) The mediation communication is intentionally used to plan, attempt to commit, or commit a crime or to conceal an ongoing crime or ongoing criminal activity.

(5) The mediation communication is sought or offered to prove or disprove a claim or complaint of professional misconduct or malpractice filed against a mediator.

(6) Except as otherwise provided in division (C) of this section, the mediation communication is sought or offered to prove or disprove a claim or complaint of professional misconduct or malpractice filed against a mediation party, nonparty participant, or representative of a party based on conduct occurring during a mediation.

(7) Except as provided in sections 2317.02 and 3109.052 of the Revised Code, the mediation communication is sought or offered to prove or disprove abuse, neglect, abandonment, or exploitation in a proceeding in which a child or adult protective services agency is a party, unless the case is referred by a court to mediation and a public agency participates.

(8) The mediation communication is required to be disclosed pursuant to section 2921.22 of the Revised Code.

(9) The mediation communication is sought in connection with or offered in any criminal proceeding involving a felony, a delinquent child proceeding based on what would be a felony if committed by an adult, or a proceeding initiated by the state or a child protection agency in which it is alleged that a child is an abused, neglected, or dependent child.

(B) There is no privilege under section 2710.03 of the Revised Code if a court, administrative agency, or arbitrator finds, after a hearing in camera, that the party seeking discovery or the proponent of the evidence has shown that the evidence is not otherwise available, that the disclosure is necessary in the particular case to prevent a manifest injustice, and that the mediation communication is sought or offered in either of the following:

(1) A court proceeding involving a misdemeanor;

(2) Except as otherwise provided in division (C) of this section, a proceeding to prove a claim to rescind or reform or a defense to avoid liability on a contract arising out of the mediation.

(C) A mediator may not be compelled to provide evidence of a mediation communication referred to in division (A)(6) or (B)(2) of this section.

(D) If a mediation communication is not privileged under division (A) or (B) of this section, only the portion of the communication necessary for the application of the exception from nondisclosure may be admitted. Admission of evidence under division (A) or (B) of this section does not render the evidence, or any other mediation communication, discoverable or admissible for any other purpose.

Effective Date: 10-29-2005

2710.06 Communication or disclosure by mediator.

(A) Except as provided in division (B) of this section and section 3109.052 of the Revised Code, a mediator shall not make a report, assessment, evaluation, recommendation, finding, or other communication regarding a mediation to a court, department, agency, or officer of this state or its political subdivisions that may make a ruling on the dispute that is the subject of the mediation.

(B) A mediator may disclose any of the following:

(1) Whether the mediation occurred or has terminated, whether a settlement was reached, and attendance;

(2) A mediation communication as permitted by section 2710.07 of the Revised Code;

(3) A mediation communication evidencing abuse, neglect, abandonment, or exploitation of an individual to a public agency responsible for protecting individuals against abuse, neglect, abandonment, or exploitation.

(C) A communication made in violation of division (A) of this section shall not be considered by a court, administrative agency, or arbitrator.

Effective Date: 10-29-2005

2710.07 Confidentiality of mediation communications.

Except as provided in sections 121.22 and 149.43 of the Revised Code, mediation communications are confidential to the extent agreed by the parties or provided by other sections of the Revised Code or rules adopted under any section of the Revised Code.

Effective Date: 10-29-2005

2710.08 Inquiry by proposed mediator - disclosures - qualifications - impartiality.

(A) Before accepting a mediation, an individual who is requested to serve as a mediator shall do both of the following:

(1) Make an inquiry that is reasonable under the circumstances to determine whether there are any known facts that a reasonable individual would consider likely to affect the impartiality of the mediator, including a financial or personal interest in the outcome of the mediation and an existing or past relationship with a mediation party or foreseeable participant in the mediation;

(2) Disclose any known fact described in division (A)(1) of this section to the mediation parties as soon as is practical before accepting a mediation.

(B) If a mediator learns any fact described in division (A)(1) of this section after accepting a mediation, the mediator shall disclose it to the mediation parties as soon as is practicable.

(C) At the request of a mediation party, an individual who is requested to serve as a mediator shall disclose the mediator's qualifications to mediate a dispute.

(D) A person that violates division (A), (B), (C), or (G) of this section is precluded from asserting a privilege under section 2710.03 of the Revised Code.

(E) Divisions (A), (B), (C), and (G) of this section do not apply when the mediation is conducted by a judge who might make a ruling on the case.

(F) Sections 2710.01 to 2710.10 of the Revised Code do not require that a mediator have a special qualification by background or profession.

(G) A mediator shall be impartial, unless after disclosure of the facts required to be disclosed by divisions (A) and (B) of this section the parties agree otherwise.

Effective Date: 10-29-2005

2710.09 Participation of party's attorney - withdrawal of mediator.

An attorney or other individual designated by a party may accompany the party to and participate in a mediation. A waiver of participation given before the mediation may be rescinded. A mediator may withdraw as mediator at any time.

Effective Date: 10-29-2005

2710.10 Preemption of federal electronic signatures statute.

Sections 2710.01 to 2710.10 of the Revised Code may modify, limit, or supersede the federal Electronic Signatures in Global and National Commerce Act, 15 U.S.C. Section 7001 et seq., but sections 2710.01 to 2710.10 of the Revised Code shall not modify, limit, or supersede section 101(c) of that act or authorize electronic delivery of any of the notices described in section 103(b) of that act.

Effective Date: 10-29-2005

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Section IV
Relevant Statutes & Rules*

- b.
R.C. Chapter
2303.201 (E) (1)
(Special Projects)

** Other relevant statutes and rules are available online at:
www.supremecourtohio.gov/dispute_resolution.*

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2303.201 Computerizing court of paying cost of computerized legal research.

(A)(1) The court of common pleas of any county may determine that for the efficient operation of the court additional funds are required to computerize the court, to make available computerized legal research services, or to do both. Upon making a determination that additional funds are required for either or both of those purposes, the court shall authorize and direct the clerk of the court of common pleas to charge one additional fee, not to exceed three dollars, on the filing of each cause of action or appeal under divisions (A), (Q), and (U) of section 2303.20 of the Revised Code.

(2) All fees collected under division (A)(1) of this section shall be paid to the county treasurer. The treasurer shall place the funds from the fees in a separate fund to be disbursed, upon an order of the court, in an amount not greater than the actual cost to the court of procuring and maintaining computerization of the court, computerized legal research services, or both.

(3) If the court determines that the funds in the fund described in division (A)(2) of this section are more than sufficient to satisfy the purpose for which the additional fee described in division (A)(1) of this section was imposed, the court may declare a surplus in the fund and expend those surplus funds for other appropriate technological expenses of the court.

(B)(1) The court of common pleas of any county may determine that, for the efficient operation of the court, additional funds are required to computerize the office of the clerk of the court of common pleas and, upon that determination, authorize and direct the clerk of the court of common pleas to charge an additional fee, not to exceed ten dollars, on the filing of each cause of action or appeal, on the filing, docketing, and endorsing of each certificate of judgment, or on the docketing and indexing of each aid in execution or petition to vacate, revive, or modify a judgment under divisions (A), (P), (Q), (T), and (U) of section 2303.20 of the Revised Code. Subject to division (B)(2) of this section, all moneys collected under division (B)(1) of this section shall be paid to the county treasurer to be disbursed, upon an order of the court of common pleas and subject to appropriation by the board of county commissioners, in an amount no greater than the actual cost to the court of procuring and maintaining computer systems for the office of the clerk of the court of common pleas.

(2) If the court of common pleas of a county makes the determination described in division (B)(1) of this section, the board of county commissioners of that county may issue one or more general obligation bonds for the purpose of procuring and maintaining the computer systems for the office of the clerk of the court of common pleas. In addition to the purposes stated in division (B)(1) of this section for which the moneys collected under that division may be expended, the moneys additionally may be expended to pay debt charges on and financing costs related to any general obligation bonds issued pursuant to division (B)(2) of this section as they become due. General obligation bonds issued pursuant to division (B)(2) of this section are Chapter 133 securities.

(C) The court of common pleas shall collect the sum of twenty-six dollars as additional filing fees in each new civil action or proceeding for the charitable public purpose of providing financial assistance to legal aid societies that operate within the state and to support the office of the state public defender. This division does not apply to proceedings concerning annulments, dissolutions of marriage, divorces, legal separation, spousal support, marital property or separate property distribution, support, or other domestic relations matters; to a juvenile division of a court of common pleas; to a probate division of a court of common pleas, except that the additional filing fees shall apply to name change, guardianship, adoption, and decedents' estate proceedings; or to an execution on a judgment, proceeding in aid of execution, or other

post-judgment proceeding arising out of a civil action. The filing fees required to be collected under this division shall be in addition to any other filing fees imposed in the action or proceeding and shall be collected at the time of the filing of the action or proceeding. The court shall not waive the payment of the additional filing fees in a new civil action or proceeding unless the court waives the advanced payment of all filing fees in the action or proceeding. All such moneys collected during a month shall be transmitted on or before the twentieth day of the following month by the clerk of the court to the treasurer of state in a manner prescribed by the treasurer of state or by the Ohio legal assistance foundation. The treasurer of state shall deposit four per cent of the funds collected under this division to the credit of the civil case filing fee fund established under section 120.07 of the Revised Code and ninety-six per cent of the funds collected under this division to the credit of the legal aid fund established under section 120.52 of the Revised Code.

The court may retain up to one per cent of the moneys it collects under this division to cover administrative costs, including the hiring of any additional personnel necessary to implement this division.

(D) On and after the thirtieth day after December 9, 1994, the court of common pleas shall collect the sum of thirty-two dollars as additional filing fees in each new action or proceeding for annulment, divorce, or dissolution of marriage for the purpose of funding shelters for victims of domestic violence pursuant to sections 3113.35 to 3113.39 of the Revised Code. The filing fees required to be collected under this division shall be in addition to any other filing fees imposed in the action or proceeding and shall be collected at the time of the filing of the action or proceeding. The court shall not waive the payment of the additional filing fees in a new action or proceeding for annulment, divorce, or dissolution of marriage unless the court waives the advanced payment of all filing fees in the action or proceeding. On or before the twentieth day of each month, all moneys collected during the immediately preceding month pursuant to this division shall be deposited by the clerk of the court into the county treasury in the special fund used for deposit of additional marriage license fees as described in section 3113.34 of the Revised Code. Upon their deposit into the fund, the moneys shall be retained in the fund and expended only as described in section 3113.34 of the Revised Code.

(E)(1) The court of common pleas may determine that, for the efficient operation of the court, additional funds are necessary to acquire and pay for special projects of the court, including, but not limited to, the acquisition of additional facilities or the rehabilitation of existing facilities, the acquisition of equipment, the hiring and training of staff, community service programs, mediation or dispute resolution services, the employment of magistrates, the training and education of judges, acting judges, and magistrates, and other related services. Upon that determination, the court by rule may charge a fee, in addition to all other court costs, on the filing of each criminal cause, civil action or proceeding, or judgment by confession.

If the court of common pleas offers a special program or service in cases of a specific type, the court by rule may assess an additional charge in a case of that type, over and above court costs, to cover the special program or service. The court shall adjust the special assessment periodically, but not retroactively, so that the amount assessed in those cases does not exceed the actual cost of providing the service or program.

All moneys collected under division (E) of this section shall be paid to the county treasurer for deposit into either a general special projects fund or a fund established for a specific special project. Moneys from a fund of that nature shall be disbursed upon an order of the court in an amount no greater than the actual cost to the court of a project. If a specific fund is terminated because of the discontinuance of a program or service established under division (E) of this section, the court may order that moneys remaining in the fund be transferred to an account established under this division for a similar purpose.

(2) As used in division (E) of this section:

(a) "Criminal cause" means a charge alleging the violation of a statute or ordinance, or subsection of a statute or ordinance, that requires a separate finding of fact or a separate plea before disposition and of which the defendant may be found guilty, whether filed as part of a multiple charge on a single summons, citation, or complaint or as a separate charge on a single summons, citation, or complaint. "Criminal cause" does not include separate violations of the same statute or ordinance, or subsection of the same statute or ordinance, unless each charge is filed on a separate summons, citation, or complaint.

(b) "Civil action or proceeding" means any civil litigation that must be determined by judgment entry.

Effective Date: 09-05-2001; 10-01-2005

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Section IV
Relevant Statutes & Rules*

- c. Supreme Court
of Ohio Rules
of Superintendence –
Rule 16. Mediation

** Other relevant statutes and rules are available online at:
www.supremecourtsohio.gov/dispute_resolution.*

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**RULE 16. Mediation.**

- (A) **General Provisions.** A division of the court of common pleas, municipal court, and county court shall consider, and may adopt, a local rule providing for mediation.
- (B) **Content of Mediation Rule.** A local rule providing for mediation shall include the applicable provisions set forth in this division, in addition to such other provisions as the court or division considers necessary and appropriate.
- (1) **Required provisions for all mediation rules.** A local mediation rule shall include all of the following provisions:
- (a) Procedures for ensuring that parties are allowed to participate in mediation, and if the parties wish, that their attorneys and other individuals they designate are allowed to accompany them and participate in mediation.
 - (b) Procedures for screening for domestic violence both before and during mediation.
 - (c) Procedures for encouraging appropriate referrals to legal counsel and other support services for all parties, including victims of and suspected victims of domestic violence.
 - (d) Procedures for prohibiting the use of mediation in any of the following:
 - 1) As an alternative to the prosecution or adjudication of domestic violence;
 - 2) In determining whether to grant, modify or terminate a protection order;
 - 3) In determining the terms and conditions of a protection order; and
 - 4) In determining the penalty for violation of a protection order.

Nothing in division (B)(1)(d) of this rule shall prohibit the use of mediation in a subsequent divorce or custody case even though that case may result in the termination of the provisions of a protection order.

- (2) **Required provisions for domestic relations and juvenile court mediation rules.** A local rule for mediation of allocation of parental rights and responsibilities or the care of, or visitation with, minor children or delinquency or status offense cases shall include the provisions of division (B)(1) of this rule. The mediation rule shall include provisions that allow mediation to proceed, when violence or fear of violence is alleged, suspected, or present, only if the mediator has specialized training set forth in division (C)(2) of this rule and all of the following conditions are satisfied:
- (a) The person who is or may be the victim of domestic violence is fully informed, both orally and in writing, about the mediation process, his or her right to decline participation in the mediation process, and his or her option to have a support person present at mediation sessions.

- (b) The parties have the capacity to mediate without fear of coercion or control.
 - (c) Appropriate procedures are in place to provide for the safety of the person who is or may be the victim of domestic violence and all other persons present at the mediation.
 - (d) Procedures are in place for the mediator to terminate mediation if he or she believes there is continued threat of domestic violence or coercion between the parties.
 - (e) Procedures are in place for issuing written findings of fact, as required by R.C. 3109.052, to refer certain cases involving domestic violence to mediation.
- (3) Required provisions for child abuse, neglect, or dependency mediation rules.** A local rule for mediation in child abuse, neglect, or dependency cases shall include the provisions of division (B)(1) and (B)(2) of this rule and all of the following:
- (a) A provision that allows mediation to proceed only if the mediator has specialized training set forth in division (C)(1), (C)(2), and (C)(3) of this rule.
 - (b) Procedures for ensuring that parties who are not represented by counsel attend mediation only if they have waived the right to counsel in open court, and that parties represented by counsel attend mediation without counsel only where the right to have counsel present at the mediation has been specifically waived. Waivers can be rescinded at any time.
 - (c) Procedures for the selection and referral of a case to mediation at any point after the case is filed.
 - (d) Procedures for notifying the parties and nonparty participants of the mediation.
- (C) Qualification and Training for Domestic Relations and Juvenile Mediators.** Each domestic relations and juvenile division of the court of common pleas that adopts a local rule providing for mediation shall include the following applicable provisions for the qualification and training of mediators.
- (1) General qualifications and training.** A mediator employed by the division or to whom the division makes referrals for mediation of allocation of parental rights and responsibilities, the care of, or visitation with, minor children, abuse, neglect, and dependency, or juvenile perpetrated domestic violence cases shall satisfy all of the following:
 - (a) Possess a bachelor's degree, or equivalent education experience as is satisfactory to the division, and at least two years of professional experience with families. "Professional experience with families" includes mediation, counseling, casework, legal representation in family law matters, or such other equivalent experience satisfactory to the division.
 - (b) Complete at least twelve hours of basic mediation training or equivalent experience as a mediator that is satisfactory to the division.

- (c) After completing the training required by division (C)(1)(b) of this rule, complete at least forty hours of specialized family or divorce mediation training that is provided by a training program approved by the Dispute Resolution Section in accordance with standards established by the Supreme Court Advisory Committee on Dispute Resolution.
- (2) **Specific qualifications and training; domestic abuse.** A mediator employed by the division or to whom the division makes referrals for mediation of any case shall complete at least fourteen hours of specialized training in domestic abuse and mediation through a training program approved by the Dispute Resolution Section in accordance with standards established by the Supreme Court Advisory Committee on Dispute Resolution. A mediator who has not completed this specialized training may mediate these cases only if he/she co-mediate with a mediator who has completed the specialized training.
- (3) **Specific qualifications and training; abuse, neglect, and dependency cases.** In addition to satisfying the requirements of division (C)(1) and (C)(2) of this rule, a mediator employed by the division or to whom the division makes referrals for mediation of abuse, neglect, or dependency cases shall satisfy both of the following:
- (a) Possess significant experience in mediating family disputes;
 - (b) Complete at least thirty-two hours of specialized child protection mediation training through either a formal training session or through a mentoring program approved by the Dispute Resolution Section in accordance with standards established by the Supreme Court Advisory Committee on Dispute Resolution.
- (D) **Aspirational Standards.** Each division that adopts a local rule providing for mediation of family cases shall encourage mediators to comply with the Model Standards of Practice for Family and Divorce Mediation as set forth in Appendix F and the Special Policy Considerations for State Regulation of Family Mediators and Court Affiliated Programs as set forth in Appendix G to this rule. Wherever a conflict exists between the Model Standards of Practice for Family and Divorce Mediation set forth in Appendix F and the Special Policy Considerations for State Regulation of Family Mediators and Court Affiliated Programs in Appendix G and this rule, this rule shall control.

APPENDIX F

[Model Standards of Practice for Family and Divorce Mediation

(adopted by the American Bar Association, Association of Family and Conciliation Courts and the Association for Conflict Resolution) modified to reference express provisions of Ohio law.]

Overview and Definitions

Family and divorce mediation (“family mediation” or “mediation”) is a process in which a mediator, an impartial third party, facilitates the resolution of family disputes by promoting the participants’ voluntary agreement. The family mediator assists communication, encourages understanding and focuses the participants on their individual and common interests. The family mediator helps the participants to explore options, make decisions and reach their own agreements.

Family mediation is neither a substitute for the need for family members to obtain independent legal advice or counseling or therapy, nor is it appropriate for all families. However, experience has established that family mediation is a valuable option for many families because it can:

- (A) Increase the self-determination of participants and improve their ability to communicate;
- (B) Promote the best interests of children; and
- (C) Reduce the economic and emotional costs associated with the resolution of family disputes.

Effective mediation requires that the family mediator be qualified by training, experience and temperament; that the mediator be impartial; that the participants reach their decisions voluntarily; that their decisions be based on sufficient factual data; that the mediator be aware of the impact of culture and diversity issues that impact the mediation process; and that the best interests of children be taken into account. Further, the mediator should also be prepared to identify families whose history includes domestic abuse or child abuse.

These Model Standards of Practice for Family and Divorce Mediation (“Model Standards”) aim to perform three major functions:

- (A) To serve as a guide for the conduct of family mediators;
- (B) To inform the mediating participants of what they can expect; and
- (C) To promote public confidence in mediation as a process for resolving family disputes.

The Model Standards are aspirational in character. They describe good practices for family mediators. They are not intended to create legal rules or standards of liability.

The Model Standards include different levels of guidance:

Use of the term “may” in a Standard is the lowest strength of guidance and indicates a practice that the family mediator should consider adopting but which can be deviated from in the exercise of good professional judgment.

Most of the Standards employ the term “should” which indicates that the practice described in the Standard is highly desirable and should be departed from only with very strong reason.

The term “shall” in a Standard is a higher level of guidance to the family mediator, indicating that the mediator should not have discretion to depart from the practice described.

Standard I

A family mediator shall recognize that mediation is based on the principle of self-determination by the participants.

(A) Self-determination is the fundamental principle of family mediation. The mediation process relies upon the ability of participants to make their own voluntary and informed decisions.

(B) The primary role of a family mediator is to assist the participants to gain a better understanding of their own needs and interests and the needs and interests of others and to facilitate agreement among the participants.

(C) A family mediator shall inform the participants that they may seek information and advice from a variety of sources during the mediation process.

(D) A family mediator shall inform the participants that they may withdraw from family mediation at any time and are not required to reach an agreement in mediation.

(E) The family mediator’s commitment shall be to the participants and the process. Pressure from outside of the mediation process shall never influence the mediator to coerce participants to settle.

Standard II

A family mediator shall be qualified by education and training to undertake the mediation.

(A) To perform the family mediator’s role, a mediator should:

(1) have knowledge of family law;

(2) have knowledge of and training in the impact of family conflict on parents, children and other participants, including knowledge of child development, domestic abuse and child abuse and neglect;

(3) have education and training specific to the process of mediation; and

(4) Be able to recognize the impact of culture and diversity.

(B) Family mediators shall provide information to the participants about the mediator’s relevant training, education and expertise.

Standard III

A family mediator shall facilitate the participants’ understanding of what mediation is and assess their capacity to mediate before the participants reach an agreement to mediate.

(A) Before family mediation begins, a mediator shall provide the participants with an overview of the process and its purposes, including:

(1) informing the participants that reaching an agreement in family mediation is consensual in nature, that a mediator is an impartial facilitator, and that a mediator may not impose or force any settlement on the parties;

(2) distinguishing family mediation from other processes designed to address family issues and disputes;

(3) informing the participants that any agreements reached will be reviewed by the court when court approval is required;

- (4) informing the participants that they may obtain independent advice from attorneys, counsel, advocates, accountants, therapists or other professionals during the mediation process;
 - (5) advising the participants, in appropriate cases, that they can seek the advice of religious figures, elders or other significant persons in their community whose opinions they value;
 - (6) discussing, if applicable, the issue of separate sessions with the participants, a description of the circumstances in which the mediator may meet alone with any of the participants, or with any third party and the conditions of confidentiality concerning these separate sessions;
 - (7) Informing the participants that the presence or absence of other persons at mediation, including attorneys, counselors or advocates, depends on the wishes of the participants. The mediator shall take controlling statutes or rules into consideration. The mediator may encourage the presence of another person when there is a history or threat of violence or other serious coercive activity by a participant;
 - (8) describing the obligations of the mediator to maintain the confidentiality of the mediation process and its results as well as any exceptions to confidentiality;
 - (9) Advising the participants of the circumstances under which the mediator may suspend or terminate the mediation process and that a participant has a right to suspend or terminate mediation at any time.
- (B) The family mediator should have participants sign a written agreement to mediate their dispute and the terms and conditions thereof within a reasonable time after first consulting the family mediator, if they desire to mediate.
- (C) The family mediator should be alert to the capacity and willingness of the participants to mediate before proceeding with the mediation and throughout the process. A mediator shall not agree to conduct the mediation if the mediator reasonably believes one or more of the participants are unable or unwilling to participate.
- (D) Family mediators should not accept a dispute for mediation if they cannot satisfy the expectations of the participants concerning the timing of the process.

Standard IV

A family mediator shall conduct the mediation process in an impartial manner. A family mediator shall disclose all actual and potential grounds of bias and conflicts of interest reasonably known to the mediator. The participants shall be free to retain the mediator by an informed, written waiver of the conflict of interest. However, if a bias or conflict of interest clearly impairs a mediator's impartiality, the mediator shall withdraw regardless of the express agreement of the participants.

- (A) Impartiality means freedom from favoritism or bias in word, action or appearance, and includes a commitment to assist all participants as opposed to any one individual.
- (B) Conflict of interest means any relationship between the mediator, any participant or the subject matter of the dispute that compromises or appears to compromise the mediator's impartiality.
- (C) A family mediator should not accept a dispute for mediation if the family mediator cannot be impartial.
- (D) A family mediator shall identify and disclose potential grounds of bias or conflict of interest upon which a mediator's impartiality might reasonably be questioned. Such disclosure should be made prior to the start of mediation and in time to allow the participants to select an alternate mediator.
- (E) A family mediator shall resolve all doubts in favor of disclosure. All disclosures shall be made as soon as practical after the mediator becomes aware of the bias or potential conflict of interest. The duty to disclose is a continuing duty.

(F) A family mediator shall guard against bias or partiality based on the participants' personal characteristics, background or performance at the mediation.

(G) A family mediator shall avoid conflicts of interest in recommending the services of other professionals.

(H) A family mediator shall not use information about participants obtained in mediation for personal gain or advantage.

(I) A family mediator shall withdraw pursuant to Standard XI if the mediator believes the mediator's impartiality has been compromised or a conflict of interest has been identified and has not been waived by the participants.

Standard V

A family mediator shall fully disclose and explain the basis of any compensation, fees and charges to the participants.

(A) The participants shall be provided with sufficient information about fees at the outset of mediation to determine if they wish to retain the services of the mediator.

(B) The participants' written agreement to mediate their dispute shall include a description of their fee arrangement with the mediator.

(C) A mediator shall not enter into a fee agreement that is contingent upon the results of the mediation or the amount of the settlement.

(D) A mediator shall not accept a fee for referral of a matter to another mediator or to any other person.

(E) Upon termination of mediation a mediator shall return any unearned fee to the participants.

Standard VI

A family mediator shall structure the mediation process so that the participants can make decisions based on sufficient information and knowledge.

(A) The mediator should facilitate full and accurate disclosure and the acquisition and development of information during mediation so that the participants can make informed decisions. This may be accomplished by encouraging participants to consult appropriate experts.

(B) Consistent with standards of impartiality and preserving participant self-determination, a mediator may provide the participants with information that the mediator is qualified by training or experience to provide. The mediator shall not provide therapy or legal advice.

(C) If the participants so desire, the mediator shall allow attorneys, counsel or advocates for the participants, or other individual designated by the participants, to be present at the mediation sessions.

(D) With the agreement of the participants, the mediator may document the participants' resolution of their dispute. The mediator should inform the participants that any agreement should be reviewed by an independent attorney before it is signed.

Standard VII

A family mediator shall maintain the confidentiality of all information acquired in the mediation process, unless the mediator is permitted or required to reveal the information by law or agreement of the participants.

(A) The mediator should discuss the participants' expectations of confidentiality with them prior to undertaking the mediation. The written agreement to mediate should include provisions concerning confidentiality.

- (B) Prior to undertaking the mediation the mediator shall inform the participants of the limitations of confidentiality such as statutory, judicially or ethically mandated reporting.
- (C) As permitted by law, the mediator shall disclose a participant's threat of suicide or violence against any person to the threatened person and the appropriate authorities if the mediator believes such threat is likely to be acted upon.
- (D) If the mediator holds private sessions with a participant, the obligations of confidentiality concerning those sessions should be discussed and agreed upon prior to the sessions.
- (E) If subpoenaed or otherwise noticed to testify or to produce documents the mediator should inform the participants immediately. The mediator shall not testify or provide documents in response to a subpoena without an order of the court that is pursuant to O.R.C. 3109.52, if the mediator reasonably believes doing so would violate an obligation of confidentiality to the participants.

Standard VIII

A family mediator shall assist participants in determining how to promote the best interests of children.

- (A) The mediator should encourage the participants to explore the range of options available for separation or post divorce parenting arrangements and their respective costs and benefits. Referral to a specialist in child development may be appropriate for these purposes. The topics for discussion may include, among others:
- (1) Information about community resources and programs that can help the participants and their children cope with the consequences of family reorganization and family violence;
 - (2) Problems that continuing conflict creates for children's development and what steps might be taken to ameliorate the effects of conflict on the children;
 - (3) Development of a parenting plan that covers the children's physical residence and decision-making responsibilities for the children, with appropriate levels of detail as agreed to by the participants;
 - (4) The possible need to revise parenting plans as the developmental needs of the children evolve over time; and
 - (5) Encouragement to the participants to develop appropriate dispute resolution mechanisms to facilitate future revisions of the parenting plan.
- (B) The mediator shall be sensitive to the impact of culture and religion on parenting philosophy and other decisions.
- (C) The mediator shall inform any court-appointed representative for the children of the mediation. If a representative for the children participates in mediation, the mediator should, at the outset, discuss the effect of that participation on the mediation process and the confidentiality of the mediation with the participants. Whether the representative of the children participates or not, the mediator shall provide the representative with the resulting agreements insofar as they relate to the children.
- (D) Except in extraordinary circumstances, the children shall not participate in the mediation process without the consent of both parents and, if applicable, the children's court-appointed representative.
- (E) Prior to including the children in the mediation process, the mediator shall consult with the parents and the children's court-appointed representative, if applicable, about whether the children should participate in the mediation process and the form of that participation.

(F) The mediator shall inform all concerned about the available options for the children's participation (which may include personal participation, an interview with a mental health professional, the mediator interviewing the child, or a videotaped statement by the child) and discuss the costs and benefits of each with the participants.

Standard IX

A family mediator shall take reasonable steps to ascertain a family situation involving child abuse or neglect and take appropriate steps to shape the mediation process accordingly.

(A) As used in these Standards, child abuse or neglect is defined by applicable state law.

(B) A mediator shall not undertake a mediation in which the family situation has been assessed to involve child abuse or neglect without having completed appropriate and adequate training.

(C) If the mediator has reasonable grounds to believe that a child of the participants is abused or neglected within the meaning of the jurisdiction's child abuse and neglect laws, the mediator shall comply with applicable child protection laws.

(1) The mediator should encourage the participants to explore appropriate services for the family.

(2) The mediator shall consider the appropriateness of suspending or terminating the mediation process in light of the allegations.

Standard X

A family mediator shall take reasonable steps to ascertain a family situation involving domestic abuse and take appropriate steps to shape the mediation process accordingly.

(A) As used in these Standards, domestic abuse includes domestic violence as defined by applicable state law and issues of control and intimidation.

(B) A mediator shall not undertake a mediation in which the family situation has been assessed to involve domestic abuse without having completed appropriate and adequate training.

(C) Some cases are not suitable for mediation because of safety, control or intimidation issues. A mediator shall make a reasonable effort to screen for the existence of domestic abuse prior to entering into an agreement to mediate. The mediator shall continue to assess for domestic abuse throughout the mediation process.

(D) If domestic abuse appears to be present the mediator shall consider taking measures to insure the safety of participants and the mediator including, among others:

(1) establishing appropriate security arrangements;

(2) holding separate sessions with the participants even without the agreement of all participants;

(3) allowing a friend, representative, advocate, counsel or attorney to attend the mediation sessions;

(4) encouraging the participants to be represented and or accompanied by an attorney, counsel or an advocate throughout the mediation process;

(5) referring the participants to appropriate community resources;

(6) Suspending or terminating the mediation sessions, with appropriate steps to protect the safety of the participants.

The mediator should facilitate the participants' formulation of parenting plans that protect the physical safety and psychological well being of the participants and their children.

Standard XI

A family mediator shall suspend or terminate the mediation process when the mediator reasonably believes that a participant is unable to effectively participate or for other compelling reason.

- (A) Circumstances under which a mediator should consider suspending or terminating the mediation, may include, among others:
- (1) the safety of a participant or well-being of a child is threatened;
 - (2) a participant has or is threatening to abduct a child;
 - (3) a participant is unable to participate due to the influence of drugs, alcohol, or physical or mental condition;
 - (4) the participants are about to enter into an agreement that the mediator reasonably believes to be unconscionable;
 - (5) a participant is using the mediation to further illegal conduct;
 - (6) a participant is using the mediation process to gain an unfair advantage;
 - (7) If the mediator believes the mediator's impartiality has been compromised in accordance with Standard IV.
- (B) If the mediator does suspend or terminate the mediation, the mediator shall take all reasonable steps to minimize prejudice or inconvenience to the participants, which may result.

Standard XII

A family mediator shall be truthful in the advertisement and solicitation for mediation.

- (A) Mediators should refrain from promises and guarantees of results. A mediator should not advertise statistical settlement data or settlement rates.
- (B) Mediators shall accurately represent their qualifications. In an advertisement or other communication, a mediator may make reference to meeting state, national, or private organizational qualifications only if the entity referred to has a procedure for qualifying mediators and the mediator has been duly granted the requisite status.

Standard XIII

A family mediator shall acquire and maintain professional competence in mediation.

- (A) Mediators should continuously improve their professional skills and abilities by, among other activities, participating in relevant continuing education programs and should regularly engage in self-assessment.
- (B) Mediators should participate in programs of peer consultation and should help train and mentor the work of less experienced mediators.
- (C) Mediators should continuously strive to understand the impact of culture and diversity on the mediator's practice.

APPENDIX G**[Special Policy Considerations for State Regulation of Family Mediators and Court Affiliated Programs]**

The Model Standards recognize the National Standards for Court Connected Dispute Resolution Programs (1992). There are also state and local regulations governing such programs and family mediators. The following principles of organization and practice, however, are especially important for regulation of mediators and court-connected family mediation programs. They are worthy of separate mention.

(A) Individual states or local courts should set standards and qualifications for family mediators including procedures for evaluations and guidelines for handling grievances against mediators. In developing these standards and qualifications, regulators should consult with appropriate professional groups, including professional associations of family mediators.

(B) When family mediators are appointed by a court or other institution, the appointing agency should make reasonable efforts to insure that each mediator is qualified for the appointment. If a list of family mediators qualified for court appointment exists, the requirements for being included on the list should be made public and available to all interested persons.

(C) Confidentiality should not be construed to limit or prohibit the effective monitoring, research or evaluation of mediation programs by responsible individuals or academic institutions provided that no identifying information about any person involved in the mediation is disclosed without their prior written consent. Under appropriate circumstances, researchers may be permitted to obtain access to statistical data and, with the permission of the participants, to individual case files, observations of live mediations and interviews with participants.

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Section IV
Relevant Statutes & Rules*

d.
**Rule 16. Mediation:
Local Rule Guide**

** Other relevant statutes and rules are available online at:
www.supremecourtohio.gov/dispute_resolution.*

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Directions for the Use of the Local Rule Guide Courts of Common Pleas General and Probate Divisions, Municipal Court and County Court

1. Review the list of optional local rule titles and provisions required by Rule 16 (below) and select the provision titles you wish to include in your rule. The provision required by Rule 16 is noted in **bold** with the entire provision *italicized* within the guide; you must include these provisions in your rule.
2. Download the Local Rule Guide and complete all of the following steps:
 - Step One: Insert the title of your local rule.
 - Step Two: Customize an Introduction, if one is desired.
 - Step Three: Delete all titles and provisions that you did not select in step one.
 - Step Four: For the titles that you did select, review the accompanying examples of provisions given. Then, select one of the examples given as is, modify it, or create your own language.
 - Step Five: Delete the word “example” and all text of examples you do not wish to include.
 - Step Six: For additional guidance, we have inserted “Notes,” throughout. After reading them, delete.
 - Step Seven: We have included language for the provision that is required by Rule 16, in *italics*, so it will automatically be in your rule if you use this guide. Remove the italics but do not modify the wording.
 - Step Eight: Rule 16 requires that you establish procedures. We have provided sample procedures to meet these requirements. These are found in boxes following each procedure and can be used as is, modified, or you may create your own procedure. The samples in quotation marks are documents that can be downloaded and customized for your court. You may write (or attach) these procedures specifically into your local rule but are not required to do so. Delete each of these boxes by highlighting the entire box and hit delete.
3. Review your rule to make sure it contains all desired provisions and format it to conform to your local rules. You are ready to proceed with getting it adopted.

Optional Local Rule Titles and the Provision Required by Rule 16

Rule Title

Introduction

- (A) Definitions
- (B) Purpose
- (C) Scope
- (D) Case Selection
 - (1) Referral Process
 - (2) Eligibility of Cases
 - (3) Mediator Selection and Assignment

- (E) Procedures
 - (1) **Provision establishing procedures for all cases – Required by Rule 16**
 - (2) Party/Non-Party Participation
 - (3) Confidentiality/Privilege
 - (4) Mediator Conflicts of Interest
 - (5) Termination
 - (6) Stay of Proceedings
 - (7) Continuances
 - (8) Mediation Case Summary
 - (9) Mediation Memorandum of Understanding
 - (10) Mediator Report
- (F) Qualifications
 - (1) Qualifications
 - (2) List of Qualified Mediators
- (G) Fees and Costs
- (H) Sanctions

Note: Refer to the Domestic Abuse Issues: Training for Mediators and Other Professionals offered by the Supreme Court of Ohio Dispute Resolution Section for additional information regarding screening strategies, techniques and procedures. This training is required for all mediators employed by or to whom the Domestic and Juvenile Divisions make referrals. However, it is highly recommended for all other mediators as well.

**Courts of Common Pleas General and Probate Divisions,
Municipal Court and County Court
Local Rule Guide**

Note: <i>Italicized</i> provisions are required by Rule 16. All other provisions are optional.

Example – Title

Rule [Insert the applicable rule number]. Mediation

Example – Introduction

The [Insert Court Name] adopts Local Rule [Insert applicable rule number] effective January 1, 2007. Through [Insert applicable rule number] the [Insert Court Name] incorporates by reference the R.C. 2710 “Uniform Mediation Act” (UMA) and Rule 16 of the Supreme Court of Ohio Rules of Superintendence.

(B) Definitions**Example**

All definitions found in the “Uniform Mediation Act” (UMA) R.C. 2710.01 are adopted by this court through this local rule including, but not limited to the following:

- (1) “Mediation” means any process in which a mediator facilitates communication and negotiation between the parties to assist them in reaching a voluntary agreement regarding their dispute.
- (2) “Mediator” means an individual who conducts a mediation.
- (3) “Mediation Communication” means a statement, whether oral, in a record, verbal or non verbal, that occurs during a mediation or is made for purposes of considering, conducting, participating in, initiating, continuing, or reconvening a mediation or retaining a mediator.
- (4) “Proceeding” means either of the following:
 - a. Judicial, administrative, arbitral or other adjudicative process, including related pre-hearing and post-hearing motions, conferences, and discovery;
 - b. A legislative hearing or similar process.
- (5) [Insert additional applicable definitions]

(I) Purpose**Example**

To promote greater efficiency and public satisfaction through the facilitation of the earliest possible resolution for [Insert Court Name] cases through the use of mediation. To accomplish this goal, [Insert name of court mediation program, such as “Court Mediation Services”] has been established.

(J) Scope**Example 1:**

At any time any action under the jurisdiction of this court may be referred to mediation by [Insert referring party(s)].

Example 2:

At any time any action under the jurisdiction of this court may be referred to mediation by [Insert referring party(s)]. The following actions shall be exempted from mediation upon request of any party:

- (1) Cases in which one of the parties is mentally ill;
- (2) In emergency circumstances requiring an immediate hearing by a a jurist,
or
- (3) Cases in which the parties have achieved an executed Agreed Judgment Entry.
- (4) [Insert other applicable exemptions].

(K) Case Selection**2 (1) Referral Process****Example 1:**

The court, on its own motion, or the motion of any of the parties may refer disputed issues to mediation in whole or in part by “Notice of Scheduled Mediation” which shall, at a minimum indicate the date, time, place and contact information of the mediation. All parties and counsel shall advise the assigned judge or magistrate of any domestic violence allegations known to them to exist or to have existed in the past, or which become known to them following entry of the order but before conclusion of all mediation proceedings, which allegations involve any two or more persons whose attendance is required by the referral order.

Example 2:

A case in this court may be referred to [Insert name of court mediation program, such as “Court Mediation Services”] in the following manner:

- a. For formal proceedings, the court may order parties to participate in the mediation process.
- b. For formal proceedings, the court upon written or oral motion to the court may order parties to participate in the mediation process.
- c. For informal cases (pre-filing), a referral to [Insert name of court mediation program, such as “Court Mediation Services”] may be made by court personnel.
- d. [Insert other applicable methods in which referrals are made].

The mediation shall be communicated via a “Notice of Scheduled Mediation” which shall, at a minimum indicate the date, time, place and contact information of the mediation. All parties and counsel shall advise the assigned judge or magistrate of any domestic violence allegations known to them to exist or to have existed in the past, or which become known to them following entry of the referral to mediation order but before conclusion of all mediation proceedings, which allegations involve any two or more persons whose attendance is required by the referral order.

3 (1) Eligibility of Cases

Example

The [Insert name of court mediation program, such as “Court Mediation Services”] will determine the eligibility and appropriateness of each referral prior to the commencement of the mediation process and may decline any referral(s) deemed inappropriate.

4 (1) Mediator Selection and Assignment

Example

The following methods may be used to determine the mediator for the case:

- a. The court mediator may facilitate the mediation.
- b. The court randomly assigns a mediator to the case from the court’s roster of approved mediators.
- c. Specific appointments may be made by the court taking into consideration the qualifications, skills, expertise, and caseload of the mediator in addition to the type, complexity and requirements of the case.
- d. Parties may select a mediator from the court roster.
- e. [Include any other applicable methods].

(L) Procedures

Example

In accordance with all applicable provisions of this rule, if a case is deemed appropriate by the [Insert the name of court mediation program, such as “Court Mediation Services”], mediation will be scheduled. A mediator may meet with the parties individually prior to bringing the parties together for any reason including, but not limited to further screening. A mediator may schedule multiple mediation sessions, if necessary and mutually acceptable for the resolution of the issues in part or in their entirety.

Note: The following *italicized* provisions are required by Rule 16 (slightly modified for conformity with local rules)

- 2 (1) *The court shall utilize procedures for all cases that will:*
- *Ensure that parties are allowed to participate in mediation, and if the parties wish, that their attorneys and other individuals they designate are allowed to accompany them and participate in mediation.*

Note: Sample procedures meeting the requirement of Rule 16 (B) (1) (a):

“Notice of Scheduled Mediation”

“Agreement to Mediate”

“Mediation Notice”

“Journal Entry”

- *Screen for domestic violence both before and during mediation.*

Note: Sample procedures for the requirement Rule 16 (B) (1) (b):
“Mediation Intake Form”
“Mediation Intake Information Sheet”
“Six-week Email Reminder”

- *Encourage appropriate referrals to legal counsel and other support services for all parties, including victims of and suspected victims of domestic violence.*

Note: Sample procedure for the requirement Rule 16 (B) (1) (c):
The [Insert name of court mediation program, such as “Court Mediation Services”] will create a brochure to be displayed in public areas and have available by mediators and other staff to distribute to clients as appropriate. The brochure will include: 1) local attorney referral contact information, 3) information regarding Children Services and 2) resource information for local domestic violence prevention, counseling, substance abuse and mental health services.

- *Prohibit the use of mediation in any of the following:*
 - *As an alternative to the prosecution or adjudication of domestic violence;*
 - *In determining whether to grant, modify or terminate a protection order;*
 - *In determining the terms and conditions of a protection order; and*
 - *In determining the penalty for violation of a protection order.*

Nothing in this division of this rule shall prohibit the use of mediation in a subsequent divorce or custody case even though that case may result in the termination of the provisions of a protection order.

Note: By including the aforementioned language within your local rule, the requirement under Rule 16 (B) (1) (d) has been met.

3 (1) Party/Non-Party Participation

Example:

- Parties to informal cases may voluntarily attend mediation sessions.
- Parties who are ordered into mediation in formal cases shall attend scheduled mediation sessions. The court may order parties to return to mediation at any time in formal cases.
- A judge, magistrate and/or mediator may require the attendance of the parties’ attorneys at the mediation

sessions if the mediator deems it necessary and appropriate.

- If counsel of any party to the mediation becomes aware of the identity of a person or entity whose consent is required to resolve the dispute, but has not yet been joined as a party in the pleadings, they shall promptly inform the mediator as well as the assigned judge or magistrate.
- If the opposing parties to any case are 1) related by blood, adoption, or marriage; 2) have resided in a common residence, or 3) have known or alleged domestic violence at any time prior to or during the mediation, then the parties and their counsel have a duty to disclose such information to the mediator and have duty to participate in any screening required by the court.
- By participating in mediation a nonparty participant, as defined by R.C. 2710.01(D), agrees to be bound by this rule and submits to the court's jurisdiction to the extent necessary for enforcement of this rule. Any nonparty participant shall have the rights and duties under this rule attributed to parties except as provided by R.C. 2710.03(B) (3) and 2710.04(A) (2).

4 (1) Confidentiality/Privilege

Example 1:

All mediation communications related to or made during the mediation process are subject to and governed by the "Uniform Mediation Act" (UMA) R.C. 2710.01 to 2710.10, R.C., the Rules of Evidence and any other pertinent judicial rule(s).

Example 2:

All mediation communications related to or made during the mediation process are subject to and governed by the "Uniform Mediation Act" (UMA) R.C. 2710.01 to 2710.10 and the Rules of Evidence and any other pertinent judicial rule(s). In furtherance of the confidentiality set forth in this rule, parties and non-parties desiring confidentiality of mediation communications shall execute a written "Agreement to Mediate" prior to the mediation session. If a new or different person(s) attend a subsequent session, their signatures shall be obtained prior to proceeding further in the process. A blank "Agreement to Mediate" form is available for review by any prospective participant by contacting [Insert contact person or department].

5 (1) Mediator Conflicts of Interest

Example

In accordance with R.C. 2710.08(A) and (B), the Mediator assigned by the Court to conduct a mediation shall disclose to the mediation parties, counsel, if applicable, and any nonparty participants any known possible conflicts that may affect the Mediator's impartiality as soon as such conflict(s) become known to the Mediator. If counsel or a mediation party requests that the assigned Mediator withdraw because of the facts so disclosed, the assigned Mediator should withdraw and request that the assigned Judge or Magistrate appoint another Mediator from the list of qualified Mediators that is maintained by the Court. The parties shall be free to retain the mediator by an informed, written waiver of the conflict of interest(s).

6 (1) Termination

Example

If the assigned Mediator determines that further mediation efforts would be of no benefit to the parties, he or she shall inform all interested parties and the Court that the mediation is terminated using the procedure required by this Court.

7 (1) Stay of Proceedings

Example

All remaining court orders shall continue in effect. No order is stayed or suspended during the mediation process except by written court order. Mediation shall not stay discovery, which may continue through the mediation process in accordance with applicable rules, unless agreed upon by the parties and approved by the judge or magistrate assigned to the case.

8 (1) Continuances

Example 1:

It is the policy of this court to determine matters in a timely way. Continuances of scheduled mediations shall be granted only for good cause shown after a mutually acceptable future date has been determined. The case may be continued by the [Insert applicable title such as "Mediation Coordinator"] or the Judge or Magistrate who referred the case. Except as authorized by the court, the existence of pending motions shall not be good cause for a continuance and no continuance will be granted unless the mediation can be scheduled prior to the final pretrial. If a continuance of a scheduled mediation is requested and the proposed new date is within 45 days of the initial referral to mediation, then the request shall be made to the [Insert applicable title such as "Mediation Coordinator"]. If the requested date is more than 45 days after the referral to mediation, then the request must be made to the judge or magistrate assigned to the case.

Example 2:

It is the policy of this court to determine matters in a timely way. Continuances of a scheduled mediation will be granted only by the Judge, Magistrate or staff mediator, where applicable, for good cause. Extension of time for compliance with deadlines not involving a court hearing will be permitted only on a showing to the court that the extension will not interrupt the scheduled movement of the case. Requests for continuances and extensions, and their disposition, will be recorded in the file of the case. Where continuances and extensions are requested with excessive frequency or insubstantial grounds, the court may adopt one or all of the following procedures:

- a. Cross-referencing all requests for continuances and extensions by the name of the lawyer requesting them.
- b. Requiring that requests for continuances and stipulations for extensions be in writing and the parties notified.
- c. Summoning lawyers who persistently request continuances and extensions to warn them of possibility of sanctions and to encourage them to make necessary adjustments in management of their practice. Where such measures fail, restrictions may properly be imposed on the number of cases in which the lawyer may participate at one time.

9 (1) Mediation Case Summary**Example**

Attorneys may, at their option, or must if required on a specific case by the judge and/or magistrate, submit a “Mediation Case Summary” to the mediator which shall contain the following:

Insert applicable provisions, such as:

- Summary or material facts.
- Summary of legal issues.
- Status of discovery.
- List special damages and summarize injuries or damages.
- Settlement attempts to date, including demands and offers.

10 (1) Mediation Memorandum of Understanding**Example**

The assigned mediator, parties or counsel, if applicable, as agreed by the parties, may immediately prepare a written memorandum memorializing the agreement reached by the parties. The “Mediation Memorandum” may be signed by the parties and counsel (if the “Mediation Memorandum” is signed it will not be privileged pursuant to R.C. 2710.05 (A) (1)). The written “Mediation Memorandum of Understanding” may become an order of the court after review and approval by the parties and their attorney, if applicable. No oral agreement by counsel or with parties or an officer of the court will be regarded unless made in open court.

11 (1) Mediator Report

Example

At the conclusion of the mediation and in compliance with R.C. 2710.06 the court shall be informed of the status of the mediation including all of the following:

- Whether the mediation occurred or was terminated;
- Whether a settlement was reached on some, all or none of the issues; and
- Attendance of the parties.
- Future mediation session(s), including date and time.
- [Insert any additional applicable provision(s) that are consistent with R.C. 2710].

(M) Qualifications

(1) Qualifications

Example

To be a court approved mediator the following qualifications apply:

Insert qualifications as applicable such as:

- Commitment to Continuing Education,
- Membership in a Mediation Association,
- Minimum number of years mediating a specific type of case(s), etc.

(2) List of Qualified Mediators

Example

The court maintains a list of qualified Mediators which shall be maintained by [Insert applicable department or office] and a copy shall be distributed to all Judges and Magistrates of the Court.

- a. All those on the list of qualified mediators shall submit to [Insert applicable department or office] a regularly updated Curriculum Vitae (including a list of training related to the field of dispute resolution and professional or association memberships) which CV shall be provided by the [Insert applicable department or office] to those requesting information on an assigned Mediator's qualifications to mediate a dispute pursuant the requirements set forth in R.C. 2710.08(C).
- b. The Court will review applications of person seeking to be added to the list of qualified Mediators in accordance with the procedures adopted by the Judges of the Court.

(N) Fees and Costs

All costs shall be determined by the court, if applicable. The parties may agree between themselves to apportion the costs of the mediation. Unless otherwise agreed by the parties, the mediation costs shall be shared equally. In the event that the parties cannot agree, the court shall determine the apportionment of the mediation costs to the parties. The court may waive costs for the parties who are unable to pay. Mediation shall not be ordered where a party is indigent unless the mediation is available at no cost to the party.

NOTE:

The Supreme Court of Ohio encourages courts to provide mediation services at no cost to the public. See also R.C. 2303.201 (E) (1).

(O) Sanctions**Example**

If any individual ordered by the court to attend mediation fails to attend mediation without good cause, the court may impose sanctions which may include, but are not limited to, the award of attorney's fees and other costs, contempt or other appropriate sanctions at the discretion of the assigned Judge or Magistrate.

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V. Marketing

Postcard in Word Document

- *May be printed using Avery Products
Item Numbers 3380 or 8383*

Are you at risk of losing your home?

We may be able to help.
Contact your local court mediation department to discuss mediation between you and your lender.

We also urge you to seek legal counsel. If you cannot afford an attorney, contact your local legal aid or legal services office toll-free at 1.866.529.6446.

Has a foreclosure action been filed against you?

You may be eligible for the assistance of a volunteer lawyer to represent you in mediation. To determine your eligibility for a volunteer lawyer, call XXXX.XXXX.XXXXX.

If so, you MUST act now.

**Mediation Services Department
Common Pleas Court of Foreclosure:
XXXX.XXXX.XXXXX
mediate@saveyourhome.com**

Are you at risk of losing your home?

We may be able to help.
Contact your local court mediation department to discuss mediation between you and your lender.

We also urge you to seek legal counsel. If you cannot afford an attorney, contact your local legal aid or legal services office toll-free at 1.866.529.6446.

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If so, you MUST act now.

**Mediation Services Department
Common Pleas Court of Foreclosure:
XXXX.XXXX.XXXXX
mediate@saveyourhome.com**

Your Name
Your Address
City, State ZIP code

Your Name
Your Address
City, State ZIP code

Name
Street Address
City, State ZIP Code

Name
Street Address
City, State ZIP Code

Your Name
Your Address
City, State ZIP code

Your Name
Your Address
City, State ZIP code

Name
Street Address
City, State ZIP Code

Name
Street Address
City, State ZIP Code

VI. Mediation

Part One

- a. Summons
- b. Motion for Extension of Time to Answer or Otherwise Plead
- c. Request for Foreclosure Mediation
- d. Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases
- e. Court Order Requiring Mediation Services
- f. Standing Order for Foreclosure Mediation

Part Two

- g. Job Description
- h. Notice of Scheduled Mediation
- i. E-Mail Reminder
- j. Mediation Intake Form
- k. Mediation Intake Information Sheet

Part One

a.

Summons

Section VI Mediation

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Modify to meet the needs of your court. See notes and recommendations throughout.

In the Court of Common Pleas of __ County, Ohio

Plaintiff

Case No.

vs.

Defendant

Summons on Complaint

Personal or Residential

You have been named a defendant in a **foreclosure complaint** (attached) filed against you by the above-named Plaintiff(s).

You are hereby summoned and required to do the following:

1. Within 28 days after service of this summons, you must serve (deliver or mail) a copy of your *Answer* or your *Motion for Extension of Time to Answer or Otherwise Plead* [*Note: Indicate that this form is enclosed with this summons along with the complaint or that it is available at the Clerk of Court's Office. If you elect to have it available at the Clerk of Court's Office indicate this in this summons.*] upon the Plaintiff(s)' attorney. If the Plaintiff does not have an attorney, you must serve the Answer or Motion for Extension of Time to Answer or Otherwise Plead on the Plaintiff. The 28 days deadline is mandatory. It includes the date you received this summons and excludes the date that you serve the Plaintiff's attorney or the Plaintiff.
2. You must also file your original *Answer* or your original *Motion for Extension of Time to Answer or Otherwise Plead* with the Clerk of Court's Office within 3 days after you serve the Plaintiff(s)' attorney or Plaintiff, as appropriate.

Based on your mediation resources, choose one of the following options (or create your own) and delete the other(s):

If you do both steps 1 and 2, you are currently in your home AND would like to remain, you may be considered for the court's mediation service at no additional cost to you.

OR

If you do both steps 1 and 2, you may be considered for the court's mediation service at no additional cost to you.

To see if you are eligible for mediation, complete the *Request for Foreclosure Mediation Form* [*Note: Decide whether or not to indicate that the Request for Foreclosure Mediation form is enclosed with this summons along with the complaint or that it is available at the Clerk of Court's Office. If you elect to have it available at the Clerk of Court's Office, indicate this in the summons.*] and mail it to the Mediation Office. The Mediation Office will send you a letter advising whether your case will be mediated or not. **Do not file the Request for Foreclosure Mediation Form with the Clerk of Court's Office.**

If you fail to do both step 1 and 2, a judgment by default may be rendered against you for the relief demanded in the complaint. Your property may then be sold at a FORECLOSURE SALE and a monetary judgment entered that may be enforced against you if the sale of the home does not satisfy the full amount due on the mortgage plus interest and costs.

We urge you to seek legal counsel. You may contact the Save the Dream hotline by calling 1.888.404.4674. Additional information and resources can be found at www.savethedream.ohio.gov.

You may also be eligible for the assistance of a volunteer lawyer to represent you in the mediation. To determine your eligibility for a volunteer lawyer, call [\[Insert local Legal Aid Office Phone Number, or other number for this resource\]](#).

Serve a COPY OF YOUR ANSWER to:

Insert Attorney or Plaintiff Name
Street Address
City, ST ZIP

File your Original ANSWER to:

Clerk of Court
_____ County Court of Common Pleas
Street Address
City, ST ZIP

Mail your completed REQUEST FOR FORECLOSURE MEDIATION FORM to:

Insert Mediation Office
Street Address
City, ST ZIP

Clerk of Courts of Common Pleas
_____ County, Ohio

Date

BY _____
Deputy Clerk of Courts

Part One

b.

Motion for Extension
of Time to Answer
or Otherwise Plead

Section VI Mediation

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Modify to meet the needs of your court. See notes and recommendations throughout.

IN THE COURT OF COMMON PLEAS OF _____ COUNTY, OHIO

Plaintiff

Case No _____

vs.

Defendant/Homeowner

Judge _____

MOTION FOR EXTENSION OF TIME TO ANSWER OR OTHERWISE PLEAD

Based on your mediation resources, choose one of the following (or create your own) and delete the other(s):

Defendant/Homeowner respectfully requests that he/they be given an extension of time for 30 days from the date the complaint was served to move, plead or otherwise respond to this complaint.

OR

Defendant/Homeowner respectfully requests that he/they be given an extension of time for 30 days (or as otherwise determined appropriate by the court) from the date the complaint was served to move, plead or otherwise respond to this complaint.

OR

Defendant/Homeowner respectfully requests that he/they be given an extension of time for [insert the number of days best for your court as the standard number of days such as the first option list above with 30 days as the standard] days from the date the complaint was served to move, plead or otherwise respond to this complaint.

DEFENDANT/HOMEOWNER'S SIGNATURE

DEFENDANT/HOMEOWNER'S ADDRESS

CERTIFICATE OF SERVICE

On _____, a copy of this Motion of Extension of Time to Answer was sent by mail to all parties of the case:
(Date Mailed)

_____ at _____
(Name of Attorney for the Plaintiff) (Address of Attorney for the Plaintiff)

_____ at _____
(Other party if listed above – Name) (Address of the other party)

_____ at _____
(Other party if listed above – Name) (Address of the other party)

on this _____ day of _____, 20___. Other
(date) (month)

DEFENDANT/HOMEOWNER'S SIGNATURE

1. BE SURE TO SERVE YOUR MOTION TO ALL PARTIES OF THE CASE (ADD ADDITIONAL LINES IF YOU NEED TO (CIVIL RULE 5 (A)).
2. YOU WILL BE NOTIFIED BY THE COURT AS TO WHETHER YOUR MOTION IS GRANTED AND THE NUMBER OF DAYS YOUR TIME TO ANSWER HAS BEEN EXTENDED.

MEDIATION

Based on your mediation resources, choose one of the following options (or create your own) and delete the other(s):

If you are currently in your home AND would like to remain, you may be considered for the court's mediation service at no additional cost to you.

OR

You may be considered for the court's mediation service at no additional cost to you.

Mediation provides you with an opportunity to meet with the other side in an effort to resolve this dispute.

To be considered, complete a ***Request for Foreclosure Mediation Form*** [*Note: Either you decided to enclose the Request for Foreclosure Mediation Form with the summons along with the complaint or you indicated in the summons that you would have it available at the Clerk of Court's Office. Either way, you may want to consider having some copies of the Request for Foreclosure Mediation Form available at the Clerk of Court's Office in the event the borrower did not bring the copy that may have been provided to them with the summons to prevent a delay in the case.*] and send it to the Court's Mediation Department. **Do not file the Request for Foreclosure Mediation Form with the Clerk of Court's Office.**

LEGAL ASSISTANCE – **it is recommended that you seek legal counsel to assist you with your case.**

We urge you to seek legal counsel. You may contact the Save the Dream hotline by calling 1.888.404.4674. Additional information and resources can be found at www.savethedream.ohio.gov.

You also may be eligible for the assistance of a volunteer lawyer to represent you in the mediation. To determine your eligibility for a volunteer lawyer, call [insert local legal aid office phone number or other number for this resource].

Part One

c.

Request for Foreclosure Mediation

Section VI Mediation

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Review Sample One (long version) and Sample TWO (short version). Modify to create a Request for Foreclosure Mediation Form (or create your own) that meets the needs and resources of your court. See notes and recommendations throughout.

NOTE: Sample TWO is located below Sample ONE.

Sample ONE (Long Version)

_____ County Court of Common Pleas

Request for Foreclosure Mediation

Case Name _____ Case Number _____

*****CAUTION*****

You have been served with a Foreclosure Complaint that could cause you to lose your property. You should consult with an attorney concerning your rights and responsibilities. To avoid having a default judgment taken against you, you **MUST** serve your written Answer or Motion for Extension of Time to Answer or Otherwise Plead upon the attorney for the Plaintiff (If the Plaintiff does not have an attorney, you must serve the Answer or Motion for Extension of Time to Answer or Otherwise Plead on the Plaintiff) **AND** file your written Answer or such Motion with the Court. Refer to the *Summons on Complaint* for additional details.

You are strongly urged to seek legal counsel. You may also be eligible for the assistance of a volunteer lawyer to represent you in the mediation. To determine your eligibility for a volunteer lawyer, call [insert legal aid office phone number or other number for this resource]. Your interests will be best protected if you seek counsel early. However, if you choose to proceed without an attorney, understand that you may seek legal advice at any time.

Mediation Request In order to process this request, all information asked on this sheet must be provided. Failure to do so may result in a delay of your request. Thank you for your cooperation!

To determine if you are eligible for mediation, please complete one form for all debtors on the loan and return it to the _____ County Court Mediation Department, _____ insert address _____.

You will receive written notice whether your case will be mediated or will continue on the trial docket. When completing this form, the word “you” means any debtor on the loan. If you need additional space, attach a separate sheet. **Do NOT file the Request for Mediation Form with the Clerk of Court’s Office.**

Questionnaire For Foreclosure Cases

Based on your mediation resources choose one of the following options (or create your own) and delete the other(s):

This form should be completed only if you are currently in your home, would like to remain and wish to have your case evaluated to determine if it is appropriate for mediation.

OR

This form should be completed if you would like your case evaluated to determine if it is appropriate for mediation.

Mediation is a free, voluntary process through which you, as the debtor, and the creditor can determine if an agreement can be reached to cure any defaults in the loan and re-negotiate the terms of the loan in a manner that could allow you to remain in your property or other terms as agreed by the parties. The Court will provide a mediator who facilitates the mediation process. The mediator will not give legal advice to either party and you are therefore urged, but not required to retain an attorney to represent you and to provide you with legal advice.

Your Name(s): _____

Attorney's Name: _____

Address: _____

Address: _____

Phone No: (____) _____ (day)

Phone No: (____) _____

(____) _____ (evening)

For Foreclosure Bankruptcy

1. ____ yes ____ no Is this property your only residence?
2. ____ yes ____ no Are you currently living in this property?
3. ____ yes ____ no Are you interested in trying to remain in this property?

If you choose to mediate foreclosure cases for borrowers who are not interested in or are unable to remain in their homes, add this additional question and adjust question numbers:

4. ____ yes ____ no If you are not interested in trying to remain, are you interested in discussing other options with your lender?

5. ____ yes ____ no Are you and/or your spouse presently employed? If yes, how long have you and/or your spouse been employed by your current employer(s)? You: _____ year(s) Spouse _____ year(s)

6. ____ yes ____ no Are you in the process of filing bankruptcy or thinking about filing bankruptcy?

7. ____ yes ____ no Have you filed an Answer or a Request for Extension of Time to Answer?

8. ____ yes ____ no Have you received financial counseling? If yes, provide details: _____

9. ____ yes ____ no Do other mortgages or liens exist on this property? Examples of other mortgages and liens are home equity loans, tax liens, child support liens, judgments from lawsuits. List them below:

Who is owed?

How much is due?

Past due? (yes/no)

10. Check all items that have made you miss your mortgage payments:

_____ Injury or illness

_____ Adjustable Rate Mortgage (ARM): a mortgage loan where the interest rate changes periodically throughout the course of the loan

_____ Balloon Payment: any repayment option under which the borrower is required to pay the entire amount of the outstanding balance of the loan as of a specified date or the end of a specified period

_____ My expenses are more than my income; Other (please describe): _____

11. _____ How many payments have you missed?

12. _____ yes _____ no Have you signed any documents or agreements regarding your mortgage? If yes, please attach them.
Documents/Agreements Attached _____ Yes; _____ No

13. _____ yes _____ no Have you filed or do you plan to file a divorce or dissolution?

14. _____ yes _____ no Is or will this property be subject to an estate action in Probate Court? If yes, identify the jurisdiction, case name and number: _____

15. \$ _____	What is the amount of your monthly payment to the lender who is foreclosing?
16. \$ _____	If your property tax and property insurance are not included in the payment to that lender, what is the amount of your monthly property taxes and insurance?
17. \$ _____	Total monthly mortgage, property tax, and property insurance for this loan.

18. \$ _____	How much is your current monthly NET (after taxes) income from all sources?
19. \$ _____	What are your total monthly expenses without THIS mortgage, property tax, and property insurance? (Note: Include payments on other property liens.)
20. \$ _____	Total remaining net income (without this lien's real estate expenses)

I state that I am of lawful age, that I have personal knowledge of the information noted above and that it is true.

Homeowner (Please Sign)
Date: _____

Homeowner (Please Sign)

I do / do not approve that this form is sent to the lender. If you are not represented by legal counsel it is recommended that you seek legal counsel before answering this question:

Homeowner Signature

If the borrower approved that this form be sent to the lender, the Mediation Department should determine the best time for this exchange of information to occur.

Options:

1. The Mediation Department sends the form via the mail or fax (to save time and resources) to the lender after the lender 's questionnaire is received by the Mediation Department.

OR

2. The Mediation Department includes a copy of this form with the letter that is sent to the lender after the borrower has submitted this form to the Mediation Department which also includes the *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases*. See Step Six of the Foreclosure Mediation Program Model.

OR

3. The form is shared with the lender at the mediation session.

IMPORTANT NOTES:

Options 1 and 2 provide the lender with an opportunity to prepare for the mediation session based on the information that has been shared by the borrower by bringing additional documents not listed in the *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases* and staff who have the authority to negotiate and settle the case.

The *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases* does not include express written approval by the lender for it to be sent to the borrower. If the borrower would like to have copy, the Mediation Department can determine the best time for this exchange of information to occur.



Sample TWO (Short Version)

_____ County Court of Common Pleas

Request for Foreclosure Mediation

Case Name _____ Case Number _____

*****CAUTION*****

You have been served with a Foreclosure Complaint that could cause you to lose your property. You should consult with an attorney concerning your rights and responsibilities. To avoid having a default judgment taken against you, you MUST serve your written Answer or Motion for Extension of Time to Answer or Otherwise Plead upon the attorney for the Plaintiff (If the Plaintiff does not have an attorney, you must serve the Answer or Motion for Extension of Time to Answer or Otherwise Plead on the Plaintiff) AND file your written Answer or such Motion with the Court. Refer to the *Summons on Complaint* for additional details.

You are strongly urged to seek legal counsel. You may also be eligible for the assistance of a volunteer lawyer to represent you in the mediation. To determine your eligibility for a volunteer lawyer, call [insert legal aid office phone number or other number for this resource]. Your interests will be best protected if you seek counsel early. However, if you choose to proceed without an attorney, understand that you may seek legal advice at any time.

Mediation Request In order to process this request, all information asked on this sheet must be provided. Failure to do so may result in a delay of your request. Thank you for your cooperation!

To determine if you are eligible for mediation, please complete one form for all debtors on the loan and return it to the [_____ **County Court Mediation Department,** _____ **insert address** _____]. You will receive written notice whether your case will be mediated or will continue on the trial docket. When completing this form, the word “you” means any debtor on the loan. If you need additional space, attach a separate sheet. **Do NOT file the Request for Mediation Form with the Clerk of Court’s Office.**

Questionnaire For Foreclosure Cases

Based on your mediation resources choose one of the following options (or create your own) and delete the other(s):

This form should be completed only if you are currently in your home, would like to remain and wish to have your case evaluated to determine if it is appropriate for mediation.

OR

This form should be completed if you would like your case evaluated to determine if it is appropriate for mediation.

Mediation is a free, voluntary process through which you, as the debtor, and the creditor can determine if an agreement can be reached to cure any defaults in the loan and re-negotiate the terms of the loan in a manner that could allow you to remain in your property or other terms as agreed by the parties. The Court will provide a mediator who facilitates the mediation process. The mediator will not give legal advice to either party and you are therefore urged, but not required to retain an attorney to represent you and to provide you with legal advice.

Your Name(s): _____
Address: _____
Phone No: (____) _____ (day)
 (____) _____ (evening)

Attorney's Name: _____
Address: _____
Phone No: (____) _____
For Foreclosure _____ Bankruptcy _____

1. ____ yes ____ no Is this property your only residence?
2. ____ yes ____ no Are you interested in trying to remain in this property?

If you choose to mediate foreclosure cases for borrowers who are not interested in or are unable to remain in their property, add this additional question and adjust the question numbers:

3. ____ yes ____ no If you are not interested in trying to remain or are unable to remain in your property, are you interested in discussing other options with your lender?

4. \$ _____ What is your current monthly income from all sources?

Homeowner (Please Sign)
Date: _____

Homeowner (Please Sign)

Part One

d.

Plaintiff/Lender's
Mediation
Questionnaire
for Foreclosure Cases

Section VI
Mediation

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Modify, if necessary, to meet the needs of your court.

Case Name: _____ Case No. _____

Plaintiff/Lender’s Mediation Questionnaire For Foreclosure Cases

The Defendant/Property Owner in the case identified below has requested that a mediation in connection with the foreclosure action be scheduled. The purpose of this Questionnaire is to provide background information for the mediator. In this form, the word “you” means the Plaintiff/Lender on the loan. If you need additional space, attach a separate sheet.

The mediator will not give legal advice to either party. **Please complete this Questionnaire and return it with the documents identified on the next page to the _____ County Court Mediation Department, _____ insert address _____.**

You will receive written notice from the Mediation Department whether your case will be mediated or will continue on the trial docket. **Do NOT file this questionnaire with the Clerk of Court’s Office.**

Your Name: _____
Mortgage Holder: _____
Address: _____
Phone No: _____
E-mail Address: _____

Attorney’s Name: _____
Address: _____
Phone No: (____) _____
E-mail Address: _____

1. _____ yes _____ no Are you willing to participate in mediation with the Defendant/Property Owner? If no, state the reason for your unwillingness to participate: _____

2. _____ yes _____ no Has the Defendant/Property Owner defaulted under any previously entered into pre-foreclosure workout or forbearance agreements? If yes, state the dates of any such agreements and the defaults thereunder: _____

3. _____ yes _____ no Have you, in the past 3 years, filed a foreclosure action against the Defendant/Property Owner following a default under the note and mortgage? If yes, identify the case name and number, jurisdiction, and date: _____

4. _____ yes _____ no Did you obtain relief from stay in a bankruptcy proceeding filed by the Defendant/Property Owner prior to filing this foreclosure action? If yes, identify the case name and number, jurisdiction, and date on which you obtained relief from stay: _____

5. _____ yes _____ no Did you attempt to contact the Defendant/Property Owner within 90 days prior to filing the foreclosure action? If yes, state the manner in which you communicated to the Defendant/Property Owner (phone, email, correspondence), the date of the communication(s), whether the Defendant/Property Owner did or did not respond to the communication(s) and, if so, the nature of the Defendant/Property Owner's response and result of the communication(s): _____

Dated: _____

PLAINTIFF/LENDER

(Printed Name)

By: _____

Its:

DOCUMENTATION

If you are participating in mediation, the debtor will need to have the following information to make informed decisions at the mediation. Likewise, you may need information from the debtor to assess your willingness to renegotiate the loan. For those cases that will be mediated, please complete this page of the questionnaire.

Lender Documentation to be Provided

1. All available Payment History/Transcript. If the entire Payment History/Transcript is not available, state the reason why the Payment History/Transcript is not available: _____

2. Evidence that you are the holder and/or servicer of the note and mortgage if the note and mortgage do not identify you as the lender/bank/mortgagee (i.e. assignment, certificate of merger/acquisition, purchase/sale agreement, etc.). If not available, state the reason the evidence is not available: _____

Debtor Documentation Requested

If you need information from the Debtor(s) to assess whether your mortgage holder would be willing to renegotiate the terms of the loan, please identify that information here or if a form is attached, please so indicate.

1. Form Attached: _____
2. _____
3. _____
4. _____

Dated: _____

PLAINTIFF/LENDER

(Printed Name)

By: _____

Its: _____

IMPORTANT NOTE: The *Plaintiff/Lender's Mediation Questionnaire for Foreclosure Cases* does not include express written approval by the lender for it to be sent to the borrower. If the borrower would like to have copy, the Mediation Department can determine the best time for this exchange of information to occur.

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Part One

e.

Court Order
Requiring
Mediation
Services

Section VI
Mediation

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COURT ORDER # _____

IN THE COURT OF COMMON PLEAS OF _____ COUNTY, OHIO

In the matter of:

PLAINTIFF, PETITIONER

Judge/Magistrate

Vs.

ORDER REQUIRING MEDIATION SERVICES

DEFENDANT, PETITIONER, RESPONDENT

CASE NUMBER:

* * * * *

Upon the request of the (parties, or at the Courts discretion) this matter be and hereby is referred for mediation.

It is therefore **ORDERED** that all parties shall forthwith submit the issues in this matter to the _____ County Mediation Department forthwith.

It is therefore **ORDERED** that any party who intentionally fails to appear for a mediation session as ordered by the Court shall be subject to sanctions, including those for Contempt of Court.

It is further **ORDERED** that the Mediation Department will notify the following parties of their scheduled mediation.

It is further **ORDERED** that all parties attend in person with authority to settle (unless given prior permission by either the mediator or the court to participate by phone) and to provide any other relevant information necessary for the mediation.

It is further **ORDERED** that at the conclusion of the mediation services or prior to that completion, at the discretion of the mediator, the mediator shall file with the Court and make available to counsel for all parties appropriate mediation reports concerning the progress of the mediation.

Judge/ Magistrate

Plaintiff/Petitioner _____ residing at _____

Telephone: _____

Attorney: _____ Address: _____

Telephone: _____

Defendant/Petitioner/Respondent _____ residing at _____

Telephone: _____

Attorney: _____ Address: _____

Telephone: _____

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Part One

f.

Standing Order for Foreclosure Mediation

Section VI Mediation

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In The _____ County Common Pleas Court

FORECLOSURE MEDIATION STANDING ORDER

S.O. §1.1 Authority and Scope. Pursuant to its inherent power to control its docket, the Court hereby issues this Standing Order, which is in compliance with the Ohio Revised Code Chapter 2710 Uniform Medication Act and applies to mediation of all foreclosure cases (insert case classification) arising out of an alleged default in a residential mortgage.

S.O. §1.2. Purpose. The purpose of this Standing Order is to authorize and systematize the mediation of foreclosure cases in a timely and cost efficient manner in order to minimize case processing time, save costs and expense for the parties, assist the parties in working out new mortgage terms where possible or other agreements mutually acceptable to both parties, and prevent the adverse social consequences of vacant and abandoned houses.

S.O. §1.3 Information. Parties shall submit all information to the Mediation Department as determined by the Department. The information provided to the Mediation Department with information for determining appropriate cases for mediation, and to increase the likelihood of settlement at the mediation session.

S.O. §1.4 Preparation. Counsel and the parties shall be prepared to negotiate on each case noticed in a mutual effort to reach a fair and reasonable settlement.

S.O. §1.5 Notice and Locations. Notice of a mediation session will be sent to the parties and counsel of record by the Court in the same manner as a trial notice. Such notices shall be official and shall be the only notice sent. Mediation sessions will be held _____, or with prior agreement of the parties, the mediator, and the Mediation Department, in the office of the mediator. However, the official case file shall not leave the court buildings.

S.O. §1.6 Confidentiality. All settlement discussions shall be subject to Ohio Evidence Rule 408 and the statutory mediation privilege in R.C. §2710.01 *et seq*, the Uniform Mediation Act as adopted in Ohio.

S.O. §1.7 Attendance. Borrower(s) and lender representatives with settlement authority shall be physically present (or by phone if approved by the mediator or the court) and in the conference room. If the mediator decides to caucus, counsel may attend as appropriate. Counsel using telephone participation of their client shall provide a speaker phone. Representatives of the holders of tax liens (i.e. the Prosecuting Attorney) are excused from attendance, but may attend if they are willing to negotiate their lien.

S.O. §1.8 Schedule Changes. As foreclosure mediation is a joint Bench-Bar effort, counsel and parties must share in the responsibility for proper scheduling. Counsel or an unrepresented party shall inform the Mediation Department promptly of any early settlements, or requested schedule changes. Counsel or such party requesting a schedule change or cancellation shall inform all other parties by confirming letter, fax, or e-mail of any change approved by the Mediation Department. Failure to timely advise all other parties will subject the offending party to sanctions if the other side appears at the original mediation date and time.

S.O. §1.10 Follow Up. As follow up discussions are an integral part of the mediation process, the mediators are authorized to schedule additional sessions, if necessary. Such sessions will be conducted in the same manner as the original session. The mediator shall report the results of any follow up mediation session to the Mediation Department and the bailiff to the Assigned Judge.

S.O. §1.11 Sanctions. Violation of this Standing Order, including but not limited to failure to attend may result in imposition of sanctions, including but not limited to monetary penalties, assessment of costs, preclusion of evidence, dismissal, or default. Lack of settlement authority is not a defense to the imposition of sanctions for failure to negotiate.

BY ORDER OF THE COURT

Promulgated _____

 _____ **Administrative Judge**

Part Two

- g. Job Description

Section VI Mediation

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Job Description – Foreclosure Mediator

_____ Court

Overview

_____ Court seeks an individual to facilitate foreclosure mediation services.

Responsibilities

The following duties are normal for this position. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned. Serves as the primary mediator for [insert name of county/location]. Types of disputes to be mediated will be foreclosure cases and may include those commonly found in any division of the Courts served. Builds relationships/partnerships through community outreach in furtherance of the mediation program. Supports efforts to attain financial sustainability of the program which may include grant research, application, and administration. Serves as liaison between the local Courts and the Supreme Court of Ohio in maintaining the program. Performs confidential administrative functions, with attention to detail, such as typing correspondence, reports, agreements and notices. Provides information to attorneys and litigants regarding the process of foreclosure and mediation. Provides supervision of support staff as needed. Performs other duties related to the position as assigned.

Qualifications and Requirements

Bachelor's degree in business, management, law, social work, project/process management, conflict management/resolution or in a related field; at least two years of experience mediating disputes with sound knowledge the mediation process, ethics, applicable state laws and standards of practice and five or more years of relevant progressively responsible professional experience. Must have ability to maintain confidences, exercise sound judgment and discretion, work collaboratively and maintain effective working relationships with Court, staff, the judges, magistrates, community agencies, and the general public.

Training

Must have completed Basic Mediation, Foreclosure Mediation, and The Uniform Mediation Act: The Role of Professional in Mediation training approved by the Supreme Court of Ohio. Forty hours of civil mediation training is [insert – required or preferred]. Willingness to receive additional training recommended by the Court or the Supreme Court of Ohio is required.

Other

This is a full-time position with a pay range between [\$______ and \$_____], commensurate with qualifications and experience. Benefits as provided by _____ Court. Regular hours and travel are required. Occasional overnight travel may be required to attend Supreme Court of Ohio or program events.

Application Process

To be considered for an interview, submit a cover letter, which should explain your interest in the position; resume; salary request; and the names and positions of at least two professional references, along with a description of the capacity in which each reference has worked with you no later than [insert deadline] to:

_____ Court is an Equal Opportunity Employer.

_____ Court

[Address]

ATTN: _____

Part Two

h.

Notice of
Scheduled
Mediation

Section VI
Mediation

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SAMPLE
MAHONING COUNTY COURT OF COMMON PLEAS
JUVENILE DIVISION
THERESA DELLICK, JUDGE
300 EAST SCOTT STREET
YOUNGSTOWN, OHIO 44505
(330) 740-2278

NOTICE OF SCHEDULED MEDIATION

DATE:

(insert party information)

A [Journal Entry – if applicable] was filed (*date*) with the [insert court name such as: Mahoning County Court of Common Pleas, Juvenile Division] regarding a referral to mediation for your case (s) (*insert case number*), by (*insert referring party*) on (*insert date*).

The parties involved in this matter have been ordered to Court Mediation Services and are to appear on the date and time indicated below for mediation:

DATE:

TIME:

PLACE: [insert address, such as: Mahoning County Juvenile Justice Center
300 East Scott Street, Youngstown, Ohio 44505]

You are receiving a copy of this notice because your presence at the mediation is required [insert if Court Ordered - as ordered by this Court]. Make whatever arrangements necessary to be present. This mediation cannot occur without your attendance. This session will last 1-2 hours. Please arrive 10-15 minutes early to complete paperwork.

CONTACT (*insert contact person and phone number*) WITHIN FIVE (5) DAYS TO CONFIRM RECIEPT OF THIS LETTER AND YOUR ATTENDANCE AT THE MEDIATION. Failure to do so may result in a delay of your case and/or further action by this Court.

About the mediation process:

- Mediation is a process in which a mediator (the individual who conducts the mediation) facilitates communication and negotiation between parties to assist them in reaching a voluntary agreement regarding their dispute.
- Mediation may be ordered by a Judge or Magistrate, which requires the presence of all parties.
- This is an out-of-court procedure and attorneys are not required. However, parties have the right to have their attorneys present and participate in the mediation. Please contact Mediation Services if your attorney will attend.

- If the parties wish, other individuals they designate are allowed to accompany them and participate in the mediation. Please contact Mediation Services in advance should you choose to bring someone with you.
- If an agreement can be reached that is satisfactory to ALL parties, valuable time can be saved by avoiding on-going court involvement.
- Parties should attend the mediation prepared to explain the circumstances surrounding the issues to be mediated.
- Parties should have ideas about how things may be made satisfactory in an effort to resolve this matter expeditiously.
- The mediator is NOT a judge. The mediator will not make a determination as to right or wrong or reach a decision in the matter. The mediator will assist parties in coming to their own agreement that satisfies ALL parties involved.
- All parties will have the opportunity to express their concerns and respond to the concerns of the other parties.
- The mediator may hold individual meetings, which are called caucuses, with each party at any time during the mediation.
- This process will last approximately 1-2 hours for each scheduled session. Please schedule accordingly.
- Childcare is not provided. Please do not bring young children to the mediation.

Part Two

i.

E-Mail
Reminder

Section VI
Mediation

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E-mail Reminder

Case Caption: [INSERT CASE CAPTION]

Mediation for the above-captioned case is scheduled for [INSERT DATE]. Due to the high number of civil cases on the docket and the very limited mediation resources, the Court has a policy that is intended to maximize the number of cases mediated.

Late requests for continuances result in a significant loss of resources. Please review your case file and verify that discovery has been or will be sufficiently complete to allow meaningful discussion at the mediation. If expert reports are necessary for evaluation or proof of the case, please forward those reports to the other parties and to the Mediation Office at least two weeks prior to the mediation.

[If you anticipate any difficulties, please call [INSERT PHONE NUMBER] or e-mail our office immediately. If we receive notice from you within two weeks of this e-mail that the case will NOT be ready for mediation, then, if the trial docket permits and the Court consents, the mediation will be rescheduled. If we receive notice later than two weeks from the date of this e-mail, the case will be returned to the trial docket.]

Attendance and Time

Trial counsel, all parties and, if applicable, the principal insurance adjuster(s), all with authority to settle, shall personally attend all mediation sessions prepared to discuss all relevant issues, including settlement terms. A party other than a natural person must be represented by a person other than counsel. Please confirm with those individuals that they are available on the scheduled date and time. An average mediation is three hours, please be sure to plan sufficient time for the mediation. Allow more time for complicated cases or multi-party cases.

If counsel or any mediation party becomes aware of the identity of a person or entity whose consent is required to resolve the dispute, but who has not yet been joined as a party in the pleadings, they shall promptly inform the mediator as well as the assigned Judge of such fact.

Privilege and Confidentiality

Under Ohio's Mediation Act (Ohio Revised Code Sections 2710.01-2710.10), mediation communications are privileged and cannot be introduced into other Court proceedings unless the communication is within a statutory exception or is waived. Outside of the Court proceedings, mediation communications are confidential only to the extent the parties and mediation participants agree in writing that they are confidential. That agreement must be made prior to the mediation. The terms of the Settlement Agreement still may be made confidential by agreement of the parties. If counsel believes that a confidentiality agreement is necessary for this case, he/she must obtain such written, signed agreement prior to the mediation.

Supreme Court of Ohio's Rules of Superintendence Rule 16: Screening for Domestic Violence

If the opposing parties to any case have either resided in a common residence or are related by blood, adoption, or marriage, and have known or alleged domestic abuse at any time prior to the mediation, then the parties or their counsel have a duty to disclose such information to the mediation staff. Such party shall have a duty to participate in any screening required by the Supreme Court of Ohio's Rules of Superintendence Rule 16 both prior to, and, in the mediator's discretion, during the mediation session(s).

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Part Two

- j. Mediation
Intake Form

Section VI Mediation

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[Insert Court name and address]

MEDIATION INTAKE FORM

Upon referral to or request for mediation, each party must complete this form. Please respond to each question. Thank you for your cooperation.

Case Number (if applicable): _____

Date: _____

Person completing form is (check one): Claimant Respondent

This matter is being referred for mediation upon request of (check all that apply):

Claimant Claimant's Attorney Respondent

Respondent's Attorney Judge Magistrate

Claimant

Name: _____

Address: _____

Telephone: _____

Respondent

Name: _____

Address: _____

Telephone: _____

Would you have a concern about sitting in the same room with the other party in an effort to resolve the matters in dispute? yes no

Please explain your concerns: _____

Would you prefer to have someone accompany you if the matter is mediated?

yes no

If yes, please state the person's name, full contact information, relationship to you and describe how that person will be of help to you in the mediation:

I certify that to the best of my knowledge, the above information is accurate and I have circled the information, if any, that must be kept confidential:

Signature

Date

Upon completion of this form please return it to: _____

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Part Two

k.

Mediation
Intake
Information
Sheet

Section VI
Mediation

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SAMPLE
MAHONING COUNTY COURT OF COMMON PLEAS,
JUVENILE DIVISION
THERESA DELLICK, JUDGE
300 EAST SCOTT STREET
YOUNGSTOWN, OHIO 44505
330-740-2278

Mediation Intake Information Sheet

Date: _____

Case Number(s): _____

Party Information (including: parent, spouse, juvenile etc. please use other side of page if needed)

Name: _____
D.O.B: _____
Address: _____
Phone: _____

Attorney (if applicable): _____

We ask for you to please complete the following series of questions as accurately and honestly as possible. We understand these questions are personal in nature and appreciate your cooperation. Your answers will be kept confidential. Thank you!

- Are you able to communicate comfortably with others, including the other party (s) to your case? Yes No
Are you able to be in the same room with the other party(s) to your case? Yes No
Do you have any fear, physical or otherwise, of the other party(s) to your case? Yes No

To the best of your knowledge:
Comments (please use this section to respond or elaborate more in depth to your above answers or to provide any other relevant information you wish to share):

Multiple horizontal lines for writing comments.

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VII. Contract Mediators

- a. Contract Mediator Cover Letter**
- b. Independent Contractor Agreement**
- c. Contract Mediator Questionnaire**

Section VII
Contract Mediators

- a.
Contract
Mediator
Cover Letter

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The Supreme Court of Ohio

JUDICIAL AND COURT SERVICES DIVISION
65 SOUTH FRONT STREET, COLUMBUS, OH 43215-3431

CHIEF JUSTICE
THOMAS J. MOYER

DIRECTOR
DOUGLAS R. STEPHENS

JUSTICES
PAUL E. PFEIFER
EVELYN LUNDBERG STRATTON
MAUREEN O'CONNOR
TERRENCE O'DONNELL
JUDITH ANN LANZINGER
ROBERT R. CUPP

DISPUTE RESOLUTION SECTION
JACQUELINE C. HAGEROTT, MANAGER

TELEPHONE 614.387.9420
FACSIMILE 614.387.9409
www.supremecourtofohio.gov

Re: Independent Contractor Agreement for Contract Mediators

Dear Judge:

Please find attached a sample "Independent Contractor Agreement" for documenting the independent contractor status of contract mediators the court utilizes as part of the court mediation program.

Please note that the Agreement is to be used only *after* ascertaining the contract mediator's actual status as an independent contractor. To this end, it is necessary that the court consult with legal counsel and carefully review the specific information concerning the work to be done and the contract mediator to be engaged to determine whether the contract mediator is an independent contractor or an employee.

In making this determination, I would draw your attention to Ohio Revised Code §§ 145.01(A)(3) and 145.012(A) and Ohio Administrative Code § 145-1-42(A)(2), which define the terms "public employee" and "independent contractor" for purposes of the Ohio Public Employees Retirement System. Additionally, you may find the related Supreme Court of Ohio case of *State ex rel. Schaengold v. Ohio Pub. Emp. Retirement Sys.*, 114 Ohio St. 3d 147 beneficial in this regard. Finally, for income tax purposes, I recommend you consult IRS Form SS-8 *Determination of Worker Status for Purposes of Federal Employment Taxes and Income Tax Withholding*, which not only provides information on independent contractor status, but also allows an employer to receive a determination from the IRS as to an individual's independent contractor status.

The Agreement should be completed by the court and a contract mediator before the mediator performs work for the program.

Dispute Resolution Section
The Supreme Court of Ohio

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Section VII
Contract Mediators

- b. Independent Contractor Agreement

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(Insert name of Court)

INDEPENDENT CONTRACTOR AGREEMENT

By this Independent Contractor Agreement (“Agreement”), entered into by and between the **(insert name of Court)** ("Court") and **(insert name of Contractor)** ("Contractor"), both parties agree as follows:

Section 1: Responsibilities

A. *The Court.* The Court agrees to do each of the following:

1. Engage Contractor as an independent contractor to perform the work set forth in paragraph (B)(1) of this Agreement.
2. Meet the terms of all reasonable requests of Contractor necessary to Contractor’s performance of work under this Agreement.
3. Furnish space for use by Contractor while during Contractor’s performance of work under this Agreement.

B. *Contractor.* Contractor agrees to do each of the following:

1. **(Insert a detailed statement of the work to be performed by Contractor)**
2. Provide the Court Contractor’s IRS-assigned Employer Identification Number.
3. Carry liability insurance, including malpractice insurance.
4. Perform work under this Agreement in a timely and professional manner in accordance with local court rules providing for mediation, accepted and established practices supported by the Supreme Court of Ohio Dispute Resolution Section, and applicable standards established by the Supreme Court of Ohio Advisory Committee on Dispute Resolution.
5. Not to disclose to any person, other than an employee of the Court, any documents marked confidential or proprietary or any confidential or proprietary information that is obtained through or results from work performed under this Agreement.
6. Supply all tools, equipment, and supplies required to perform the work under this Agreement.

Section 2: Compensation

A. Contractor shall be compensated for work under this Agreement at a rate of **(insert hourly, weekly, or monthly rate)**. The Court shall not withhold any money from compensation for any federal, state, or local tax, or for any other reason.

B. Contractor shall have no claim against the Court for vacation pay, sick leave, retirement benefits, social security, worker's compensation, health or disability benefits, unemployment insurance benefits, or other employee benefits of any kind.

Section 3: Payment Terms and Conditions

Contractor shall submit an invoice on **(insert appropriate time)**. The invoice must be received by the Court on or before **(insert appropriate date)**.

Section 4: Independent Contractor Status

The parties have independently examined the relationship between them and have concluded that Contractor is acting as an independent contract in the performance of work under this Agreement. Nothing in this Agreement shall be construed to create an employer-employee relationship between the Court and Contractor. Contractor is and shall remain an independent contractor in Contractor's relationship with the Court.

Section 5: Term of Agreement

This Agreement is effective **(insert date on which agreement begins and terminates or the term of the specific project)**.

Section 6: Termination

A. Contractor shall be in default under the Agreement if the following occurs and is not remedied within five business days of the date of written notice of any such event given by the Court: (a) Contractor fails to timely perform or observe any of its obligations under this Contract, or (b) Contractor withdraws **(insert name of specific individual(s) performing the work, if applicable)** from the project and cannot provide a replacement acceptable to the Court.

B. Either party may terminate this Agreement at any time by giving **(insert length of time)** written notice to the other party.

C. If the Court terminates this Agreement, the Court shall nonetheless be responsible for payment of, and shall pay for all work performed by Contractor under this Agreement prior to the date on which Contractor receives written notice of termination, which sums shall be paid at the agreed-upon rate.

Section 7: Change or Modification

This Agreement constitutes the entire agreement between the parties and any changes or modifications shall be made in writing, signed by the parties, and appended to the original Agreement.

Section 8: Construction

This Agreement shall be construed and interpreted and the rights of the parties determined in accordance with the laws of the State of Ohio.

Section 9: Forum and Venue

All actions arising out of this Agreement shall be instituted in a court of competent subject matter jurisdiction in **(insert county in which the Court is located)**, Ohio.

Section 10: Severability

Whenever possible, each provision of this Agreement shall be interpreted in such a manner as to be effective and valid under applicable law, but if any provision of this Agreement is held to be prohibited by or invalid under applicable law, such provision shall be ineffective only to the extent of such prohibition or invalidity, without invalidating the remainder of such provisions of this Agreement.

Section 11: Responsibility for Claims

Contractor shall indemnify, protect, and hold harmless the Court from and against any claim, loss, injury, damage, liability, or suit connected with, arising out of, or incident to Contractor's performance of work under this Agreement.

Section 12: Resolution of Disputes

The Court and Contractor recognize that litigation is an expensive, resource-consuming process for resolving business disputes. Therefore, the Court and Contractor agree that if any controversy or dispute arises out of or relates to this Agreement, or any breach of this Agreement, they will attempt in good faith to settle the dispute expeditiously through mediation within thirty days. The Court and Contractor shall attempt to mutually agree as to the provider of neutral services.

Section 13: Miscellaneous

A. *Counterpart Original Copies.* This Agreement shall be executed in a sufficient number of originals to allow each party to retain an original copy.

B. *Agreement Controlling.* Where there is a conflict between the terms of this Agreement and the incorporated documents, this Agreement shall control.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date of the last signature below.

(Insert name of the Court)

(Insert name of contracting authority)

Date

Address:

Telephone Number: _____

(Insert Name of Contractor)

Contractor

Date

Address: _____

Telephone Number: _____

Section VII
Contract Mediators

- c. Contract
Mediator
Questionnaire

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Contract Mediator Practice Questionnaire

- A. Describe generally, the mediation sessions you conducted during the last quarter and any particular impressions you had.

- B. What were the major challenges you faced in regard to mediation sessions?

- C. What actions did you take to address these challenges? To what extent do you feel these actions were successful?

- D. What actions will you take to address these challenges in the next quarter?

- E. What obstacles or concerns do you anticipate in the future regarding mediation sessions?

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VIII. Quality Assessment

- a. Foreclosure Mediation Participant Survey**
- b. Contract Mediator Questionnaire**
(If applicable)
- c. Case Management Data & Quality Assessment Form**

- a. Foreclosure
Mediation
Participant Survey

Section VIII
Quality Assessment

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[Insert Name of Program and County]
Foreclosure Mediation Participant Survey – Confidential

I am (check one): ___ Borrower ___ Borrower’s Attorney ___ Lender ___ Lender’s Attorney ___ Observer
___ Family Member ___ Support Person ___ Other (please specify) _____

- 1. Did you reach an agreement in the mediation?
___ Full agreement ___ Partial agreement ___ No agreement
2. How do you feel about the outcome of the mediation?
___ It was fair ___ It was unfair If unfair, please provide details _____
3. Would you say that the mediator:
___ Was neutral ___ Favored you ___ Favored the other party
4. Would you recommend the mediator to others in foreclosure?
___ Yes ___ No If no, why? _____
5. Would you recommend mediation for foreclosure cases?
___ Yes ___ No
6. How well would you say the mediator understood your views of the dispute?
___ Very well ___ Somewhat ___ Not at all
7. Did you feel you had an opportunity to help decide the outcome of the dispute?
___ Yes, definitely ___ I had some input ___ No, my views were ignored
8. Would you say that the mediation session helped you to understand the other party's views better?
___ Yes ___ No
9. Overall, how do you feel about your experience with mediation?
___ Very satisfied ___ Satisfied ___ Neither satisfied nor dissatisfied ___ Dissatisfied ___ Very dissatisfied
10. Was the mediation conducted in a timely manner?
___ Yes ___ No
11. How has the mediation process helped you?
12. What would have made it more helpful?
13. Other comments:

For feedback, recommendations, and/or concerns you may also contact or send this form to:
The Supreme Court of Ohio, Dispute Resolution Section ▪ Jacqueline C. Hagerott, Manager
65 South Front Street, Columbus, Ohio 43215-3431
Office: 614.387.9420 ▪ Fax: 614.387.9409

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b.

Contract
Mediator
Questionnaire
(If Applicable)

Section VIII
Quality Assessment

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Contract Mediator Practice Questionnaire

- A. Describe generally, the mediation sessions you conducted during the last quarter and any particular impressions you had.

- B. What were the major challenges you faced in regard to mediation sessions?

- C. What actions did you take to address these challenges? To what extent do you feel these actions were successful?

- D. What actions will you take to address these challenges in the next quarter?

- E. What obstacles or concerns do you anticipate in the future regarding mediation sessions?

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c.
Case Management
Data & Quality
Assessment Form

Section VIII
Quality Assessment

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THE SUPREME COURT of OHIO

(Name of Program/County)

Foreclosure Case Management Data and Quality Assessment Information

Quarter Ending (date - if partial include start date)

Quantitative Assessment

Case Management Data

# Cases Pending Beginning		(REFERRED/REQUESTED/ORDERED)
# Cases Sent to Mediation		
# Cases Mediated		
# Cases Cancelled		
# No Shows		
# Settled Before Mediation		
# Sessions		
# Hours		
# Reached Agreement		
# Partial Agreement		
# No Agreement		
# Cases Pending End		

Qualitative Assessment

# Surveys Collected		
	Number of Participants who thought:	Comments
Mediation was fair:		
Mediation was unfair:		
Mediator was neutral:		
Mediator favored borrower side:		
Mediator favored lender side:		
Will recommend the mediator to others:		
Will recommend foreclosure mediation to others:		
# Contract Mediator Practice Questionnaires Collected (if applicable)		

What changes, if any, would you make to the program based on the Mediation Participant Survey and the Contract Mediator Practice Questionnaire (if applicable). Attach/send additional pages if needed:

Other Comments/What can the Supreme Court's Dispute Resolution Section do to assist you? Attach/send additional pages if needed:

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IX. Resources

- a. Foreclosure Community Resources
Contact Information
- b. Legal Aid Contact Information
- c. ESOP Partnership Agreements
& Relationships

a.

Foreclosure
Community Resources
Contact Information

Section IX
Resources

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Adams	641 Panhandle Ave West Union, OH 45693 937-544-5005 Fax: 937-544-8905	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p>Corporation for Ohio <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>Adams-Brown Counties Economic Opportunities, Inc.</u> 406 W. Plum Street Georgetown, OH 45121 937-378-6041 Fax: 937-378-2502</p> <p><u>Ohio District 7 Area Agency on Aging (60 or older)</u> F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p><u>Adams County DJFS</u> 482 Rice Drive P.O. Box 386 West Union, OH 45693 937-544-2371 Fax: 937-544-5406</p>	<p>Adams MHA 401 East 7th Street Manchester, OH 45144 937-549-2648 Fax: 937-549-3653</p>
Allen	301 North Main, Room 113 Lima, OH 45801 419-223-8522 or 419-228-3700 x8819 Fax: 419-223-8535	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 2-453 Co. Road V 	<p><u>United Way of Greater Lima</u> 616 S Collett Street Lima, OH 48505 419-227-6341 Fax: 419-222-2479</p> <p><u>Lima/Allen Council on Community Affairs</u> 540 S Central Ave Lima, OH 45801 419-227-2586 Fax: 419-227-7626</p> <p><u>Allen County DJFS</u> 1501 S Dixie Highway P.O. Box 4506 Lima, OH 45802</p>	<p>Allen MHA 600 South Main Street Lima, OH 45804 419-228-6065 Fax: 419-228-1018</p>

		<p>Liberty Center, OH 43532 419-875-6795 or 800-825-6080 Fax: 419-875-5277</p> <p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911-6015 or 800-775-9767 Fax: 419-334-8919</p>	419-228-2621 Fax: 419-227-2448	
Ashland	<p>110 Cottage Street Ashland, OH 44805 419-282-4225 Fax: 419-281-5747</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>NCS of Barberton Inc.</u> 470 W Park Ave Barberton, OH 44203 330-753-8500 or 877-753-4673</p>	<p><u>Kno-Ho-Co Ashland Community Action Commission</u> 120 N 4th Street Coshocton, OH 43812 740-622-9801 Fax: 740-622-0165</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Ashland County DIFS</u> 15 W Fourth Street Ashland, OH 44805 419-282-5000 Fax: 419-282-5010</p>	<p><u>Knox MHA</u> 236 S Main Street, Ste 201 Mt. Vernon, OH 43050 740-397-8787 Fax: 740-397-8226</p>
Ashabula	<p>1212 Lake Avenue Ashabula, OH 44004 440-964-8324 Fax: 440-964-3582</p>	<p><u>Catholic Charities of Ashabula County</u> 4200 Park Avenue, 3rd Floor Ashabula, OH 44004 440-992-2121</p>	<p><u>Ashabula Save Our Homes</u> 440-466-5556</p>	<p><u>Ashabula MHA</u> 3526 Lake Avenue Ashabula, OH 44004 440-992-3156 Fax: 440-992-7947</p>

		<p>888-881-7559 Fax: 440-992-5974</p> <p><u>CCCS Ashtabula Office</u> 4200 Park Ave., 3rd Floor Ashtabula, OH 44004 440-997-0119 or 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p>Fair Housing Resource Center 54 South State Street, Ste 303 Painesville, OH 44077 440-392-0147 or 866-411-3472 Fax: 440-392-0148</p>	<p><u>United Way of Ashtabula County</u> 2801 C Court Ashtabula, OH 44004 440-998-4141 Fax: 440-992-5535</p> <p><u>Ashtabula County Community Housing Development Organization/Ashtabula County Community Action Agency</u> 2009 W Prospect Road Ashtabula, OH 44005 440-998-4996 x13 Fax: 440-998-1925</p> <p><u>Ohio District 6 Area Agency on Aging (60 or older)</u> 25 E Boardman Street Youngstown, OH 44503 330-746-2938 Fax: 330-746-6700</p> <p><u>Ashtabula County DJFS</u> 2924 Donahoe Drive Ashtabula, OH 44004 440-998-1110 Fax: 440-998-1538</p>	
Athens	<p>Court House Annex 15 S. Court Street Athens, OH 45701 740-592-3216 Fax: 740-592-3217</p>	<p><u>Corporation for Ohio Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way for Athens County</u> 469 Richland Ave Athens, OH 45701 740-592-1293 Fax: 740-592-1293</p>	<p><u>Athens MHA</u> 10 Hope Drive Athens, OH 45701 740-592-4481 Fax: 740-594-2410</p>

		<p>CCCS of the Mid Ohio Valley 9030 Hocking Hill The Plains, OH 45780 304-485-3141 x26 or 866-481-4752</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>Hocking-Athens-Perry Community Action Agency P.O. Box 340 Athens, OH 45701 740-592-6601 Fax: 740-592-4237</p> <p><u>Athens County DJFS</u> 184 N Lancaster Street Athens, OH 45701 740-797-2523 or 740-592-4477 or 800-762-3775 or 800-338-4484 Fax: 740-797-2447 or 740-593-6373</p>	
Auglaize	<p>209 S. Blackhoof St., Rm 202 Wapakoneta, OH 45895 419-739-6750 Fax: 419-739-6751</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 16 Wright Street Covington, OH 45318 937-473-5642 or 800-836-4364 Fax: 937-473-5642 <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Auglaize County Save Our Homes</u> 419-739-6710</p> <p><u>United Way of Auglaize County Ohio</u> 30 E Auglaize Street P.O. Box 18 Wapakoneta, OH 45895 419-739-7717 Fax: 419-739-2977</p> <p><u>SOURCES Community Network Services</u> 909 E. Wayne St. Celina, Ohio 45822 419-584-1550</p> <p><u>Lima/Allen Council on Community Affairs</u> 540 S Central Ave Lima, OH 45801</p>	

			<p>419-227-2586 Fax: 419-227-7626</p> <p><u>Auglaize County DJFS</u> 12 N Wood Street P.O. Box 368 Wapakoneta, OH 45895 419-739-6505 Fax: 419-739-6506</p>	
Belmont	<p>100 W. Main St., Ste. 104 St. Clairsville, OH 43950 740-695-2121 x125 Fax: 740-695-4935</p>	<p><u>Community Action Commission of Belmont County</u> 153 1/2 W. Main Street Saint Clairsville, OH 43950 740-695-0293 x234 Fax: 740-699-2578</p> <p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravena, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of the Upper Ohio Valley</u> 51 11th Street Wheeling, WV 26003 304-232-4625 Fax: 304-232-3370</p> <p><u>Community Action Commission of Belmont County</u> 153 1/2 W. Main Street Saint Clairsville, OH 43950 740-695-0293 x234 Fax: 740-699-2578</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>Belmont County DJFS</u> 310 Fox Shannon Place P.O. Box 428 St. Clairsville, OH 43950 740-695-1075 Fax: 740-695-5251</p>	<p>Belmont MHA 100 S 3rd Street Martins Ferry, OH 43935 740-633-5085 Fax: 740-633-9978</p>

Brown	303 E. Cherry St., Ste. 104 Georgetown, OH 45121 937-378-3155 Fax: 937-378-1535	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p>Corporation for Ohio <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way of Greater Cincinnati – Eastern Area</u> 2085 A Front Wheel Drive Batavia, OH 45103 513-536-3000 Fax: 513-536-3015</p> <p><u>United Way of Greater Cincinnati</u> 2400 Reading Road Cincinnati, OH 45202 513-762-7202 Fax: 513-762-7146</p> <p><u>Adams-Brown Counties Economic Opportunities, Inc.</u> 406 W. Plum Street Georgetown, OH 45121 937-378-6041 Fax: 937-378-2502</p> <p><u>Ohio District 7 Area Agency on Aging (60 or older)</u> F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p><u>Brown County DIFS</u> 775 Mt. Orab Pike Georgetown, OH 45121 937-378-6104 Fax: 937-378-4753</p>	<p>Brown MHA 200 S Green Street Georgetown, OH 45121 937-378-6041 Fax: 937-378-4400</p>
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<p>Butler</p>	<p>Butler City Gov. Service Center 315 High St., First Floor Hamilton, OH 45011 513-887-3600 Fax: 513-887-3519</p>	<p>Lifespan</p> <ul style="list-style-type: none"> 1900 Fairgrove Avenue Hamilton, OH 45011 513-868-9220 or 888-597-2751 Fax: 513-868-3249 2 N. Main Street Middletown, OH 45042 513-424-6888 or 888-597-2751 Fax: 513-868-3249 <p>Neighborhood Housing Services of Hamilton, Inc. 100 S. Martin Luther King, Jr. Blvd. Hamilton, OH 45011 513-737-9301 or 800-525-5420 Fax: 513-737-9304</p> <p>CCCS 800-388-2227</p> <p>Working in Neighborhoods 1814 Dreman Avenue Cincinnati, OH 45223 513-541-4109 Fax: 513-853-3944</p> <p>Smartmoney Community Services 19 W. Elder Street Cincinnati, OH 45202 513-241-7266 x107 Fax: 513-361-4783</p>	<p>Butler County United Way 323 N Third Street Hamilton, OH 45011 513-863-0800 Fax: 513-863-3467</p> <p>United Way of Oxford, Ohio & Vicinity 30 Park Place West P.O. Box 262 Oxford, OH 45056 513-523-0991</p> <p>United Way of Greater Cincinnati – Middletown Area Office 1131 Manchester Ave Middletown, OH 45042 513-705-1160 Fax: 513-705-1177</p> <p>Butler County 211 Community Counseling and Crisis Center 110 S College Ave Oxford, OH 45056 513-785-3095 or 513-727-3215 or 513-523-4146 or 211</p> <p>Supports to Encourage Low-Income Families 1790 A & B South Erie Blvd. Hamilton, Ohio 45012 513-868-9300 1-888-432-7022</p>	<p>Butler MHA 4110 Hamilton Middletown Rd Hamilton, OH 45011 513-896-4411 Fax: 513-896-9381</p> <p>City of Middletown 1040 Central Ave Middletown, OH 45044 513-422-3600 Fax: 513-424-6502</p>
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Carroll	<p>160 Second St., SW P.O. Box 303 Carrollton, OH 44615 330-627-2590 Fax: 330-627-0118</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>HARCATUS Tri-County Community Action Agency</u> 220-224 Grant Street Dennison, OH 44621 740-922-0933 or 800-299-0933 Fax: 740-922-4128</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>Carroll County DJFS</u> 95 E Main Street P.O. Box 219 Carrollton, OH 44615 330-627-2571 Fax: 330-627-3904</p>	
Champaign	<p>308-B Miami Street Urbana, OH 43078 937-653-4554 Fax: 937-653-3196</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>NHP of Greater Springfield</u> 20 S Limestone Street Springfield, OH 45502 937-322-4623</p>	<p><u>United Way of Clark, Champaign & Madison Counties</u> 308 Miami St. P.O. Box 735 Urbana, OH 43078 937-653-8571 Fax: 937-653-8711</p>	

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Tri-County Community Action Commission (Champaign, Logan & Shelby)</u></p> <ul style="list-style-type: none"> • 3023 County Road 91 Bellefontaine, OH 43311 937-593-0034 Fax: 937-593-0084 • 230 E Court Street Sidney, OH 45265 937-492-8118 Fax: 937-492-6695 	<p><u>Champaign County DJFS</u> 1512 S US Highway 68, Ste N100 Urbana, OH 43078 937-484-1500 Fax: 937-484-1506</p> <p><u>Ohio Benefit Bank</u> 800-648-1176</p>	<p><u>Springfield MHA</u> 101 West High Street Springfield, OH 45502 937-325-7331 Fax: 937-325-3657</p>
Clark	<p>120 South Center St. Springfield, OH 45502 937-328-2482 Fax: 937-328-2457</p>	<p><u>CCCS of the Miami Valley/Graceworks Lutheran Services</u> 204 N. Fountain Avenue Springfield, OH 45502 800-377-2432 Fax: 937-643-9970</p> <p><u>NHP of Greater Springfield</u> 20 S Limestone Street Springfield, OH 45502 937-322-4623</p>	<p><u>United Way of Clark, Champaign & Madison Counties</u> 120 S Center Street, 2nd Floor P.O. Box 59 Springfield, OH 45501 937-324-5551 Fax: 937-324-2605</p> <p><u>Opportunities Industrialization Ctr. of Clark Co.</u> 10 S. Yellow Springs Street Springfield, Ohio 45506 937-323-6461</p>		

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Clinton County Community Action Program</u> P.O. Box 32 Wilmington, OH 45177 937-382-5667 Fax: 937-382-0390</p>	
Clermont	<p>76 South Riverside Dr. Heritage Building, 3 rd Floor Batavia, OH 45103 513-732-7363 Fax: 513-732-7639</p>	<p><u>CCCS Batavia Office</u> 1147 Cincinnati Batavia Pike Batavia, OH 45103 513-366-4500 or 800-355-2227 Fax: 614-552-4800</p> <p><u>Working in Neighborhoods</u> 1814 Dreman Avenue Cincinnati, OH 45223 513-541-4109 Fax: 513-853-3944</p> <p><u>Smartmoney Community Services</u> 19 W. Elder Street Cincinnati, OH 45202 513-241-7266 x107 Fax: 513-361-4783</p> <p><u>Home Ownership Center of Greater Cincinnati</u> 2820 Vernon Place Cincinnati, OH 45219-2414</p>	<p><u>United Way of Greater Cincinnati – Eastern Area</u> 2085 A Front Wheel Drive Batavia, OH 45103 513-536-3000 Fax: 513-536-3015</p> <p><u>United Way of Greater Cincinnati</u> 2400 Reading Road Cincinnati, OH 45202 513-762-7202 Fax: 513-762-7146</p> <p><u>Clermont Co. Community Services Inc.</u> 3003 Hospital Dr. Batavia, Ohio 45103 513-732-2277</p> <p><u>Clermont County DJFS</u> 2400 Clermont Center Drive Batavia, OH 45103 513-732-7111</p>	<p><u>Clermont MHA</u> 65 S Market Street Batavia, OH 45103 513-732-6010 Fax: 513-732-6520</p>

		513-961-2800 x16 Fax: 513-961-8222 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	Fax: 513-732-7216	
Clinton	43 S. Walnut St., Box #2 Wilmington, OH 45177 937-382-3233 Fax: 937-655-8834	<u>St. Mary Development Corporation</u> 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601 <u>CCCS of the Miami Valley/Graceworks Lutheran Services</u> 3131 S. Dixie, Ste 300 Dayton, OH 45439 937-534-7900 or 800-377-2432 Fax: 937-643-9970 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>United Way of Clinton County</u> 31 W Main Street Wilmington, OH 45177 937-383-4846 Fax: 937-383-0956 <u>Clinton County Community Action Program</u> P.O. Box 32 Wilmington, OH 45177 937-382-5667 Fax: 937-382-0390 <u>Clinton County DJFS</u> 1025 S South Street, Ste 400 Wilmington, OH 45177 937-382-0963 Fax: 937-382-7039	<u>Clinton MHA</u> 478 Thorne Avenue Wilmington, OH 45177 937-382-5749 Fax: 937-383-1210
Columbiana	966 North Market Street Lisbon, OH 44432 330-424-7214 Fax: 330-424-9692	<u>CCCS</u> 800-388-2227 <u>Neighborhood Development Services, Inc.</u>	<u>United Way of Southern Columbiana County</u> 527 Market Street P.O. Box 646 East Liverpool, OH 43920	<u>Columbiana MHA</u> 325 Moore Street East Liverpool, OH 43920 330-386-5970 Fax: 330-386-0366

		<p>120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>330-385-2082 Fax: 330-385-2082</p> <p><u>United Way Services of Northern Columbiana County</u> 713 E State Street Salem, OH 44460 330-337-0310 Fax: 330-337-3474</p> <p><u>Community Action Agency of Columbiana County</u> 7880 Lincole Place Lisbon, OH 44432 330-424-4013 Fax: 330-424-4186</p> <p><u>Ohio District 6 Area Agency on Aging (60 or older)</u> 25 E Boardman Street Youngstown, OH 44503 330-746-2938 Fax: 330-746-6700</p> <p><u>Columbiana County DJFS</u> 110 N Nelson Ave Lisbon, OH 44432 330-424-1471 Fax: 330-424-1455</p>	
Coshocton	<p>Court House 318 Main Street Coshocton, OH 43812 740-622-2313 Fax: 740-623-6507</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266</p>	<p><u>Coshocton County Save Our Homes</u> 740-622-1243</p> <p><u>United Way of Coshocton County</u> 448 Main Street, Ste 103 P. O. Box 84</p>	<p><u>Coshocton MHA</u> 823 Magnolia Street Coshocton, OH 43812 740-622-6300 Fax: 740-622-5562</p>

		<p>330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>Coshocton, OH 43812 740-622-4567 Fax: 740-622-1455</p> <p><u>Kno-Ho-Co Ashland Community Action Commission</u> 120 N 4th Street Coshocton, OH 43812 740-622-9801 Fax: 740-622-0165</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Bylesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>Coshocton County DFJS</u> 725 Pine Street Coshocton, OH 43812 740-622-1020 Fax: 740-622-5591</p>	
Crawford	<p>112 E. Mansfield St., Ste. 95 CH Lower Level, Admin. Bldg. Bucyrus, OH 44820 419-562-7761 Fax: 419-562-0662</p>	<p>CCCS 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p>	<p><u>Bucyrus Area United Way</u> 1655 E Southern Ave P.O. Box 645 Bucyrus, OH 44820 419-562-9076</p> <p><u>Crestline Area United Way</u> P.O. Box 163 Crestline, OH 44827 419-683-1668 Fax: 419-683-1910</p>	<p><u>Crawford MHA</u> P.O. Box 1029 Mansfield, OH 44901 419-526-1622 Fax: 419-524-1487</p>

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Galton Area United Way</u> 125 N Columbus Street P.O. Box 242 Galton, OH 44833 419-468-4291 Fax: 419-468-4291</p>	<p><u>Ohio Heartland Community Action – Crawford County Office</u> 352 South Street Galton, Ohio 44833 419-468-5121 or 800-854-4020 Fax: 419-468-6970</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Crawford County DJFS</u> 224 Norton Way Bucyrus, OH 44820 419-562-0015 Fax: 419-562-1056</p>	
Cuyahoga	<p>1849 Prospect Ave., 2d Floor Cleveland, OH 44115 216-698-2600 Fax: 216-698-2650</p>	<p><u>CCCS Cuyahoga County</u></p> <ul style="list-style-type: none"> • 21403 Chagrin Blvd., Ste 102 Beachwood, OH 44122 • 2800 Euclid Avenue, Ste 101 Cleveland, OH 44115 • 5339 Ridge Road, Ste 201 Parma, OH 44129-1467 	<p><u>Cuyahoga County Foreclosure Prevention Program</u> 216-436-2000 or 211</p> <p><u>United Way of Greater Cleveland</u> 1331 Euclid Ave Cleveland, OH 44115 216-436-2100 Fax: 216-436-2109</p>	<p><u>Cuyahoga MHA</u> 1441 W 25th Street Cleveland, OH 44113 216-348-5000 Fax: 216-348-4925</p> <p><u>Parma MHA</u> 1440 Rockside Rd, Ste 306 Parma, OH 44134</p>	

	<p>216-231-5322 or 800-355-2227 Fax: 614-552-4800</p> <p><u>Community Housing Solutions</u></p> <ul style="list-style-type: none"> • 12114 Larchmere Blvd Cleveland, OH 44120 216-231-5815 Fax: 216-231-5845 • 1967 W 45th Street Cleveland, OH 44102-3449 216-651-0077 Fax: 216-651-0072 <p><u>Consumer Protection Association</u></p> <p>3030 Euclid Ave., Ste 105 Cleveland, OH 44115-2521 216-881-3434 x135 Fax: 216-881-6524</p> <p><u>East Side Organizing Project (ESOP)</u></p> <p>3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>NACA Cleveland</u></p> <p>3030 Euclid Ave., Ste 412 Cleveland, OH 44115-2521 216-619-4110 or 888-297-5568</p> <p><u>Neighborhood Housing Services of Greater Cleveland</u></p> <p>5700 Broadway Avenue Cleveland, OH 44127 216-458-4663 x12</p>	<p><u>Council for Econ Opportunities in Cleve.</u></p> <ul style="list-style-type: none"> • 1228 Euclid Ave. Suite 700 Cleveland, Ohio 44115 216-696-9077 • 1849 Prospect Ave. Cleveland, Ohio 44115 216-263-6275 <p><u>Cleveland Housing Network</u></p> <p>2999 Payne Ave. Cleveland, Ohio 44114 216-518-4014</p> <p><u>Cuyahoga County Health and Human Services – Employment and Family Services</u></p> <p>1641 Payne Ave., Rm 520 Cleveland, OH 44114 216-987-7000 Fax: 216-987-8183</p>	<p>216-661-2015 Fax: 216-661-2021</p>
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Darke	<p>611 Wagner Ave. Greenville, OH 45331 937-547-7398 Fax: 937-548-0579</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>St. Mary Development Corporation</u> 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Community Action Partnership of the Greater Dayton Area</u> 719 South Main Street Dayton, OH 45402-2709 937-341-5000 x124 Fax: 937-341-5002</p>	<p><u>Darke County United Way</u> 207 E 4th Street P.O. Box 716 Greenville, OH 45331 937-547-1272 Fax: 937-547-3050</p> <p><u>Community Action Partnership of the Greater Dayton Area</u> 719 South Main Street Dayton, OH 45402-2709 937-341-5000 x124 Fax: 937-341-5002</p> <p><u>Darke County DJFS</u> 631 Wagner Ave Greenville, OH 45331 937-548-4132 Fax: 937-548-4928</p>	<p><u>Darke County MHA</u> 1469 Sweitzer Street Greenville, OH 45331 937-548-5380 Fax: 937-890-7629</p>

Defiance	1300 E. Second St., Ste. 102 Defiance, OH 43512 419-782-6861 Fax: 419-782-6713	<p>CCCS 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>The United Way of Defiance County</u> 511 Perry Street P.O. Box 351 Defiance, OH 43512 419-782-3510 Fax: 419-782-3174</p> <p><u>First Call For Help 211 Call Center</u> 600 Freedom Drive Napoleon, OH 43545 419-599-1660 or 800-658-4357 or 211 Fax: 419-592-8336</p> <p><u>Northwestern Ohio Community Action Commission</u> 1933 E Second Street Defiance, OH 43512 419-784-5136 Fax: 419-782-5648</p> <p>Defiance County DJFS 06879 Evansport Road Defiance, OH 43512 419-782-3881 or 800-342-0160 Fax: 419-784-3249</p>	
Delaware	R. B. Hayes Civ Svcs. Bldg 140 N. Sandusky St. Delaware, OH 43015 740-833-2010 Fax: 740-833-2019	<p>CCCS 800-388-2227</p> <p><u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126</p>	<p><u>United Way of Delaware County</u> 40 N Sandusky Street, Ste 203 P.O. Box 319 Delaware, OH 43015 740-369-9618 Fax: 740-369-9080</p>	<p><u>Delaware MHA</u> P.O. Box 1029 Mansfield, OH 44901 740-369-1881 Fax: 740-369-1046</p>

		<p>Fax: 614-221-8591</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Community Action Organization of Delaware/Madison/Union Counties Inc.</u> 169 Grove Street Marysville, OH 43040 937-642-4986 or 800-858-4452</p> <p><u>Delaware County DJFS</u> 140 N Sandusky, 2nd Fl. Delaware, OH 43015 740-833-2300 Fax: 740-833-2299</p>	
Erie	<p>247 Columbus Avenue Sandusky, OH 44870 419-627-7650-51 or 419/627-7579 Fax: 419-627-6660</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Greater Cleveland</u> 5700 Broadway Avenue Cleveland, OH 44127 216-458-4663 x12 Fax: 216-458-4672</p> <p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919</p>	<p><u>United Way of Erie County</u> 416 Columbus Ave Sandusky, OH 44870 419-625-4672 Fax: 419-625-4673</p> <p><u>United Way of Greater Lorain County</u> 1875 N Ridge Road E, Ste H Lorain, OH 44055 440-277-6530 Fax: 440-277-7409</p> <p><u>Erie-Huron Counties Community Action Commission</u> 908 S Depot Street P.O. Box 2500 Sandusky, OH 44870 419-626-4320 Fax: 419-626-0964</p>	<p><u>Erie MHA</u> 322 Warren Street Sandusky, OH 44870 419-625-0262 Fax: 419-621-4254</p>

		<u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>Erie County DJFS</u> 221 W Parish Street Sandusky, OH 44870 419-626-6781 Fax: 419-626-5854	
Fairfield	227 E. Main Street Lancaster, OH 43130 740-689-6202 Fax: 740-689-6203	<u>CCCS</u> 800-388-2227 <u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>Fairfield County Save Our Homes</u> 740-687-7185 <u>United Way of Fairfield County</u> 115 S Broad Street P.O. Box 2299 Lancaster, OH 43130 740-653-0643 Fax: 740-653-1139 <u>Lancaster-Fairfield Community Action Agency</u> P.O. Box 768 Lancaster, OH 43130 740-653-4146 Fax: 740-653-4462	<u>Fairfield MHA</u> 315 North Columbus St., Ste 200 Lancaster, OH 43130 740-653-6618 Fax: 740-653-7600
			<u>Information and Referral for Fairfield County</u> 740-687-0500 <u>Fairfield County DJFS</u> 239 W Main Street Lancaster, OH 43130 740-653-1701 or 800-450-8845 Fax: 740-687-7182	

Fayette	133 S. Main Street, Ste. L11 Washington Court House, OH 43160 740-335-1610 Fax: 740-333-3587	CCCS 800-388-2227 <u>St. Mary Development Corporation</u> 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>United Way of Fayette County</u> 132 1/2 E Court Street, Ste 204 Washington Court House, OH 43160 740-335-8932 Fax: 740-333-3928 <u>Community Action Commission of Fayette County</u> 324 E Court Street Washington Court House, OH 43160 740-335-7282 Fax: 740-335-6802 <u>Fayette County DJFS</u> 133 S Main Street P.O. Box 220 Washington Court House, OH 43160 740-335-0350 or 800-845-3272 Fax: 740-333-3572	<u>Fayette MHA</u> 121 E East Street Washington Court House, OH 43160 740-335-7525 Fax: 740-335-6644
Franklin	250 West Broad Street Columbus, OH 43215 614-462-2500 Fax: 614-462-2505	CCCS <ul style="list-style-type: none"> • 4500 East Broad Street Columbus, OH 43213 • 3894 Broadway Grove city, OH 43123 • 5555 Renner Road Columbus, OH 43228 614-552-2222 or 800-355-2227 Fax: 614-552-4800	<u>FIRSTLINK, Inc.</u> 195 N Grant Ave Columbus, OH 43215 614-221-2255 or 211 Fax: 614-224-6866 <u>United Way of Central Ohio</u> 360 S Third Street Columbus, OH 43215 614-227-2700 Fax: 614-227-8741	<u>Columbus MHA</u> 880 East 11 th Avenue Columbus, OH 43221 614-421-6000 Fax: 614-421-4505

	<p><u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591</p> <p><u>Columbus Urban League</u> 788 Mount Vernon Avenue Columbus, OH 43203 614-257-6300 x305 Fax: 614-257-6327</p> <p><u>Homes on the Hill</u> 12 South Terrace Avenue Columbus, OH 43204 614-275-4663 Fax: 614-275-3060</p> <p><u>Mid-Ohio Regional Planning Association</u> 111 Liberty Street, Ste 100 Columbus, OH 43215-5272 614-233-4180 Fax: 614-228-1904</p> <p><u>NID-HCA Isabel</u> 7980 Slate Park Avenue Reynoldsburg, OH 43068 614-934-1237 Fax: 614-934-1631</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Franklin County DJFS</u> 80 E Fulton Street Columbus, OH 43215 614-462-4000 Fax: 614-462-5974</p>	
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Fulton	604 S. Shoop Ave., Ste 270 Wauseon, OH 43567 419-337-9266 Fax: 419-337-9296	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 16 Wright Street Covington, OH 45318 937-473-5642 or 800-836-4364 Fax: 937-473-5642 	<p><u>First Call For Help 211 Call Center</u> 600 Freedom Drive Napoleon, OH 43545 419-599-1660 or 800-658-4357 or 211 Fax: 419-592-8336</p> <p><u>United Way of Fulton County</u> 604 S Shoop Ave, Ste 122 Wauseon, OH 43567 419-337-9606 Fax: 419-337-9696</p> <p><u>Northwestern Ohio Community Action Commission</u> 1933 E Second Street Defiance, OH 43512 419-784-5136 Fax: 419-782-5648</p> <p><u>Fulton County DJFS</u> 604 S Shoop Ave, Ste 200 Wauseon, OH 43567 419-337-0010 or 800-344-3575 Fax: 419-337-0061 or 419-335-0337 or 419-337-1914</p>	<p><u>Fulton MHA</u> 210 South Fulton Court House, Ste B-10 Wauseon, OH 43567 419-337-9214 Fax: 419-337-9297</p>
Gallia	1102 Jackson Pike Spring Valley Plaza Gallipolis, OH 45631 740-446-2005 Fax: 740-446-3915	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Gallia County</u> 25 Court Street P.O. Box 771 Gallipolis, OH 45631 740-446-2442 Fax: 740-446-0322</p>	<p><u>Gallia MHA</u> 381 Buck Ridge Road, Apt. 14 Bidwell, OH 45614 740-446-0251 Fax: 740-446-6728</p>

		<p>Corporation for Ohio Appalachian Development 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p>Meigs & Gallia Community Action Agency 8010 State Route 7 N Cheshire, OH 45620 740-367-7341</p> <p>Ohio District 7 Area Agency on Aging (60 or older) F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p>Gallia County DJFS 848 Third Ave Gallipolis, OH 45631 740-446-3222 x229 Fax: 740-446-8942</p>	
Geauga	<p>470 Center Street, Bldg 8 Chardon, OH 44024 440-279-1860 x6406 Fax: 440-285-4489</p>	<p><u>Geauga County Community Economic Development</u> 470 Center Street, Bldg. 1-A Chardon, OH 44024 440-279-1790 Fax: 440-285-7761</p> <p><u>CCCS</u> 800-388-2227</p> <p><u>Fair Housing Resource Center</u> 54 South State Street, Ste 303 Painesville, OH 44077 440-392-0147 or 866-411-3472 Fax: 440-392-0148</p>	<p><u>United Way of Greater Cleveland</u> 1331 Euclid Ave Cleveland, OH 44115 216-436-2100 Fax: 216-436-2109</p> <p><u>United Way of Geauga County/2-1-1 First Call for Help</u> 209 Center Street Chardon, OH 44024 440-285-3194 or 888-386-3194 Fax: 440-286-3442</p> <p><u>Geauga County DJFS/Geauga Community Action</u> 12480 Ravenwood Drive P.O. Box 309 Chardon, OH 44024</p>	<p><u>Geauga MHA</u> 385 Center Street Chardon, OH 44024 440-286-7413 Fax: 440-286-7496</p>

		<p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>440-285-9141 Fax: 440-286-6654</p> <p><u>Ashtabula County Community Housing Development Organization/Ashtabula County Community Action Agency</u> 2009 W Prospect Road Ashtabula, OH 44005 440-998-4996 x13 Fax: 440-998-1925</p>	
Greene	<p>541 Ledbetter Road Xenia, OH 45385 937-562-6020 Fax: 937-562-6021</p>	<p><u>St. Mary Development Corporation</u> 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601</p> <p><u>CCCS of the Miami Valley/Graceworks Lutheran Services</u> 3131 S. Dixie, Ste 300 Dayton, OH 45439 937-534-7900 or 800-377-2432 Fax: 937-643-9970</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of the Greater Dayton Area</u> 1855 Bellbrook Ave., Ste F Xenia, OH 45385 937-376-5555 Fax: 937-372-0560</p> <p><u>Community Action Partnership of Dayton</u> 1855 Bellbrook Ave. Suite D Xenia, Ohio 45385 1-866-504-7379</p> <p><u>Greene County DJFS</u> 541 Ledbetter Road Xenia, OH 45385 937-562-6000 Fax: 937-562-6177 or 937-562-6475</p>	<p><u>Greene MHA</u> 538 N Detroit Street Xenia, OH 45385 937-376-2908 Fax: 937-376-2487</p>

		<p>Community Action Partnership of the Greater Dayton Area 719 South Main Street Dayton, OH 45402-2709 937-341-5000 x124 Fax: 937-341-5002</p>		
Guernsey	<p>627 Wheeling Ave., Suite 102 Cambridge, OH 43725 740-432-9295 or 740-432-9294 Fax: 740-432-6086</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400-248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Guernsey & Noble Counties</u> 918 Wheeling Ave., Ste One Cambridge, OH 43725 740-439-2667 Fax: 740-439-6689</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>G.M.N. Tri-County Community Action Agency</u> 615 North Street Caldwell, OH 43724 740-732-2388 or 740-432-3969 Fax: 740-732-2389</p> <p><u>Guernsey County DJFS</u> 324 Highland Ave Cambridge, OH 43725 740-432-2381 Fax: 740-432-1952</p>	<p><u>Cambridge MHA</u> 1100 Maple Court Cambridge, OH 43725 740-439-6651 Fax: 740-439-2953</p>

<p>Hamilton</p>	<p>230 E. Ninth Street, Room 1100 Cincinnati, OH 45202 513-946-3300 Fax: 513-946-3320</p>	<p><u>William Still Foundation Step by Step Counseling Program</u> 1821 Summit Road #116 Cincinnati, OH 45237 513-225-6798 Fax: 513-242-4665</p> <p><u>Home Ownership Center of Greater Cincinnati</u> 2820 Vernon Place Cincinnati, OH 45219 513-961-2800 x16 Fax: 513-961-8222</p> <p><u>NID-HCA Rutland</u> 3400 Woodburn Avenue Cincinnati, OH 45207 513-221-5221 Fax: 513-281-8183</p> <p><u>Smartmoney Community Services</u> 19 W. Elder Street Cincinnati, OH 45202 513-241-7266 x107 Fax: 513-361-4783</p> <p><u>Working in Neighborhoods</u> 1814 Dreman Avenue Cincinnati, OH 45223 513-541-4109 Fax: 513-853-3944</p> <p><u>CCCS</u></p> <ul style="list-style-type: none"> 9545 Kenwood Road, Ste 204 Cincinnati, OH 45242 	<p><u>United Way of Greater Cincinnati</u> 2400 Reading Road Cincinnati, OH 45202 513-762-7202 Fax: 513-762-7146</p> <p><u>Cincinnati-Hamilton County Community Action Agency</u> 1740 Langdon Farm Road Cincinnati, OH 45237 513-569-1840</p> <p><u>Hamilton County DJFS</u> 222 E Central Parkway Cincinnati, OH 45202 513-946-1000 Fax: 513-946-2248</p>	<p><u>Cincinnati MHA</u> 16 W Central Parkway Cincinnati, OH 45202 513-721-4580 Fax: 513-977-5615</p>
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Hancock	Midtown Center 209 W. Main Cross St., Ste 102 Findlay, OH 45840 419-424-7036 Fax: 419-424-7440	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767</p>	<p><u>United Way of Hancock County</u> 245 Stanford Parkway Findlay, OH 45840 419-423-1432 Fax: 419-423-4918</p> <p><u>United Way of Fostoria, Ohio</u> 202 S Main Street P.O. Box 186 Fostoria, OH 44830 419-435-4484 Fax: 419-435-4863</p> <p><u>United Way of Bluffton, Beaverdam & Richland Twp.</u> 215 S. Lawn Ave Bluffton, OH 45817 419-358-3000</p>	<p><u>Hancock MHA</u> 1800 N. Blanchard St., Ste 114 The Family Center Findlay, OH 45840 419-424-7848 Fax: 419-424-7831</p>

		<p>Fax: 419-334-8919</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>Fax: 419-358-3074</p> <p><u>HHWP Community Action Commission</u> P.O. Box 179 Findlay, OH 45839 419-423-3755 Fax: 419-423-4115</p> <p><u>Hancock County DJFS</u> 7814 County Road 140 P.O. Box 270 Findlay, OH 45839 419-422-0182 Fax: 419-422-1081</p>	
Hardin	<p>One Court House Square, Ste 120 Kenton, OH 43326 419-674-2219 Fax: 419-673-8406</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Hardin County</u> 225 S Detroit Street Kenton, OH 43326 419-675-1860 Fax: 419-674-4876</p> <p><u>HHWP Community Action Commission</u> P.O. Box 179 Findlay, OH 45839 419-423-3755 Fax: 419-423-4115</p> <p><u>Hardin County DJFS</u> 175 W Franklin Street, Ste 150 Kenton, OH 43326 419-675-1130 Fax: 419-675-1100</p>	

<p>Harrison</p>	<p>100 W. Market Street Cadiz, OH 43907 740-942-8441 Fax: 740-942-8415</p>	<p>CCCS 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravena, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Jefferson County</u> 501 Washington Street P.O. Box 1463 Stuebenville, OH 43952 740-284-9000 Fax: 740-283-2103</p> <p><u>Community Services of Stark County, Inc.</u> 625 Cleveland Ave NW Canton, OH 44702 330-455-0374 Fax: 330-455-2101</p> <p><u>HARCATUS Tri-County Community Action Agency</u> 220-224 Grant Street Dennison, OH 44621 740-922-0933 or 800-299-0933 Fax: 740-922-4128</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>Harrison County DJFS</u> 520 N Main Street P.O. Box 239 Cadiz, OH 43907 740-942-2171 Fax: 740-942-2370</p>	<p><u>Harrison MHA</u> 82450 Cadiz Jewett Road Cadiz, OH 43907 740-942-8372 Fax: 740-942-8337</p>
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Henry	1855 Oakwood Avenue Napoleon, OH 43545 419-592-0956 Fax: 419-592-4016	<p><u>CCCS</u> 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 2-453 Co. Road V Liberty Center, OH 43532 419-875-6795 or 800-825-6080 Fax: 419-875-5277 <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>First Call For Help 211 Call Center</u> 600 Freedom Drive Napoleon, OH 43545 419-599-1660 or 800-658-4357 or 211 Fax: 419-592-8336</p> <p><u>United Way of Henry County</u> 611 N Perry Street Napoleon, OH 43545 419-599-8176 Fax: 419-592-4945</p> <p><u>Northwestern Ohio Community Action Commission</u> 1933 E Second Street Defiance, OH 43512 419-784-5136 Fax: 419-782-5648</p> <p><u>Henry County DJFS</u> 104 E Washington Street Hahn Center P.O. Box 527 Napoleon, OH 43545 419-592-4942 Fax: 419-599-9058</p>	<p><u>Henry MHA</u> 1044 Chelsea Ave Napoleon, OH 43545 419-592-5788 Fax: 419-592-1759</p>
Highland	135 N. High St., Rm. 116 Hillsboro, OH 45133 937-393-8686 Fax: 937-393-8738	<p><u>CCCS</u> 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718</p>	<p><u>Highland County Community Action Organization</u> 937-393-3458 Fax: 937-393-7707</p>	<p><u>Highland MHA</u> 121 E. East Street Washington Court House, OH 43160 740-335-7525 Fax: 740-335-6644</p>

		<p>Fax: 216-361-0920</p> <p><u>Corporation for Ohio Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p>Ohio District 7 Area Agency on Aging (60 or older) F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p><u>Highland County DJFS</u> 1575 N High Street, Ste 100 Hillsboro, OH 45133 937-393-4278 Fax: 937-393-4461</p>	
Hocking	<p>Court House, First Floor 1 East Main Street Logan, OH 43138 740-385-7507 Fax: 740-380-2351</p>	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p>Corporation for Ohio Appalachian Development 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way of Hocking County</u> 66 E Hunter Street P.O. Box 567 Logan, OH 43138 740-385-1389 Fax: 740-385-1389</p> <p><u>Hocking-Athens-Perry Community Action Agency</u> P.O. Box 340 Athens, OH 45701 740-592-6601 Fax: 740-592-4237</p> <p><u>Hocking County DJFS</u> 350 State Route 664 North P.O. Box 548 Logan, OH 43138 740-385-5663 or 800-599-6935 Fax: 740-385-1911</p>	<p><u>Hocking MHA</u> 50 S High Street Logan, OH 43138 740-385-3883 Fax: 740-385-0230</p>

Holmes	10 S. Clay Street, Ste 104 Millersburg, OH 44654 330-674-4806 Fax: 330-674-5459	<u>CCCS</u> 800-388-2227 <u>NCS of Barberton Inc.</u> 470 W Park Ave Barberton, OH 44203 330-753-8500 or 877-753-4673 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>United Way of Wayne & Holmes Counties</u> 215 S Walnut Street P.O. Box 548 Wooster, OH 44691 330-264-5576 Fax: 330-264-5607 <u>Kno-Ho-Co Ashland Community Action Commission</u> 120 N 4 th Street Coshocton, OH 43812 740-622-9801 Fax: 740-622-0165 <u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060 <u>Holmes County DJFS</u> 85 N Grant Street P.O. Box 72 Millersburg, OH 44654 330-674-1111 Fax: 330-674-0770	<u>Knox MHA</u> 236 S Main Street, Ste 201 Mt. Vernon, OH 43050 740-397-8787 Fax: 740-397-8226
Huron	130 Shady Lane Drive Norwalk, OH 44857 419-668-4150 Fax: 419-663-6215	<u>CCCS</u> 800-388-2227 <u>Neighborhood Housing Services of Greater Cleveland</u> 5700 Broadway Avenue Cleveland, OH 44127 216-458-4663-12 Fax: 216-458-4672	<u>Norwalk Area United Fund</u> 10 W Main Street, Ste #3 P.O. Box 134 Norwalk, OH 44857 419-668-0269 Fax: 419-663-6173 <u>Erie-Huron Counties Community Action Commission</u>	<u>Huron MHA</u> P.O. Box 1029 Mansfield, OH 44901 419-526-1622 Fax: 419-524-1487

		<p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>908 S Depot Street P.O. Box 2500 Sandusky, OH 44870 419-626-4320 Fax: 419-626-0964</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Huron County DIFS</u> 185 Shady Lane Drive Norwalk, OH 44857 419-668-8126 or 800-668-5175 Fax: 419-668-4738</p>	
Jackson	<p>157 Broadway St. Jackson, OH 45640 740-286-3004 Fax: 740-288-0105</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Corporation for Ohio Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way of Gallia County</u> 25 Court Street P.O. Box 771 Gallipolis, OH 45631 740-446-2442 Fax: 740-446-0322</p> <p><u>Ohio District 7 Area Agency on Aging (60 or older)</u> F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p><u>Jackson County DIFS</u> 25 E South Street Jackson, OH 45640 740-286-4181 Fax: 740-286-4775</p>	<p><u>Jackson County MHA</u> 249 W 13th Street Wellston, OH 45692 740-384-5627 Fax: 740-384-3886</p>

Jefferson	423 North Street Steubenville, OH 43952 740-283-8571 Fax: 740-283-8668	Jefferson County Community Action Council 114 N. Fourth Street P.O. Box 130 Steubenville, OH 43952 740-282-0971 x133 Fax: 740-282-8361 CCCS Steubenville Office 346 S Hollywood Blvd Steubenville, OH 43952 740-264-2692 or 800-388-2227 <u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	Jefferson County Save Our Homes 740-283-8572 <u>United Way of Jefferson County</u> 501 Washington Street P.O. Box 1463 Steubenville, OH 43952 740-284-9000 Fax: 740-283-2103 <u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060 <u>Jefferson County DIFS</u> 125 S Fifth Street Steubenville, OH 43952 740-282-0961 Fax: 740-282-7425	Jefferson MHA 815 N 6 th Street Steubenville, OH 43952 740-282-0994 Fax: 740-283-7955
Knox	117 E. High St., Ste. 257 Mt. Vernon, OH 43050 740-393-6742 Fax: 740-397-2672	CCCS 800-388-2227 <u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591	<u>United Way of Knox County</u> 110 E High Street Mt. Vernon, OH 43050 740-397-5721 Fax: 740-397-5762	Knox MHA 236 S Main Street, Ste 201 Mt. Vernon, OH 43050 740-397-8787 Fax: 740-397-8226

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Kno-Ho-Co Ashland Community Action Commission</u> 120 N 4th Street Coshocton, OH 43812 740-622-9801 Fax: 740-622-0165</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Knox County DJFS</u> 117 E High Street, 4th Fl. Mt. Vernon, OH 43050 740-397-7177 Fax: 740-392-8882 or 740-392-1249</p>	
Lake	<p>Lake County Admin. Bldg. 105 Main Street, Box 490 Painesville, OH 44077-0490 440-350-2567 or 800-899-5253 Fax: 440-350-5980</p>	<p><u>Fair Housing Resource Center</u> 54 South State Street, Ste 303 Painesville, OH 44077 440-392-0147 or 866-411-3472 Fax: 440-392-0148</p> <p><u>CCCS Lake County – Willoughby Branch</u> 35104 Euclid Ave., Ste 220 Willoughby, OH 44094 216-231-5322 or 800-355-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266</p>	<p><u>United Way of Lake County</u> 9285 Progress Parkway Mentor, OH 44060 440-352-3166 Fax: 440-975-1220</p> <p><u>Ashtabula County Community Housing Development Organization/Ashtabula County Community Action Agency</u> 2009 W Prospect Road Ashtabula, OH 44005 440-998-4996 x13 Fax: 440-998-1925</p>	<p><u>Lake MHA</u> 189 1st Street Painesville, OH 44077 440-354-3347 Fax: 440-354-5008</p>

		<p>330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>Lake County DJFS 177 Main Street Painesville, OH 44077 440-350-4000 Fax: 440-350-4399</p>		
Lawrence	<p>Court House 111 S 4th Street Ironton, OH 45638 740-533-4327-4328 Fax: 740-533-4345</p>	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Corporation for Ohio Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way of the River Cities</u> 820 Madison Ave Huntington, WV 25701 304-523-8929 Fax: 304523-9811</p> <p><u>Ironton-Lawrence County Community Action Organization</u> 305 N 5th Street Ironton, OH 45638 Phone number: 740-532-3534</p> <p><u>Ohio District 7 Area Agency on Aging</u> (60 or older) F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p>	<p><u>Lawrence County DJFS</u> 1100 S Seventh Street P.O. Box 539 Ironton, OH 45638 740-532-3324 Fax: 740-532-9490</p>	<p>Ironton MHA 720 Washington Street Ironton, OH 45638 740-532-8658 Fax: 740-532-6990</p>

Licking	75 E. Main Street Newark, OH 43055 740-670-5430 Fax: 740-670-5434	<p>CCCS 23 S Park Place, Ste 210 Newark, OH 43058 740-322-5755 or 800-388-2227</p> <p><u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Licking County</u> 68 W Church Street, Ste 203 P.O. Box 4490 Newark, OH 43055 740-345-6685 Fax: 740-345-7712</p> <p><u>LEADS</u> 159 Wilson Street Newark, Ohio 43055 740-349-8606</p> <p><u>Licking County DJFS</u> 74 S Second Street P.O. Box 5030 Newark, OH 43058 740-670-8999 Fax: 740-670-8992</p>	<p><u>Licking MHA</u> 144 W Main Street Newark, OH 43055 740-349-8069 Fax: 740-349-7132</p>
Logan	121 S. Opera St., Memorial Hall Bellefontaine, OH 43311 937-599-4221 Fax: 937-592-1998	<p>CCCS 800-388-2227</p> <p><u>NHP of Greater Springfield</u> 20 S Limestone Street Springfield, OH 45502 937-322-4623</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Logan County</u> 122 N Main Street Bellefontaine, OH 43311 937-592-2886 Fax: 937-592-6871</p> <p><u>Tri-County Community Action Commission (Champaign, Logan & Shelby)</u></p> <ul style="list-style-type: none"> • 3023 County Road 91 Bellefontaine, OH 43311 937-593-0034 Fax: 937-593-0084 • 230 E Court Street Sidney, OH 45265 937-492-8118 Fax: 937-492-6695 	<p><u>Logan County MHA</u> 116 N Everett Street Bellefontaine, OH 43311 937-599-1845 Fax: 937-592-7064</p>

			<ul style="list-style-type: none"> 308 Miami Street Urbana, OH 43078 937-652-2246 Fax: 937-653-6922 	
Lorain	42495 N. Ridge Rd. Elyria, OH 44035 440-284-4623 or 440-284-4624 or 440-284-4625 Fax: 440-284-4696	<p><u>Lorain County Urban League</u> 401 Broad Street, Ste B Elyria, OH 44035 440-323-3364 x22 or 800-662-3247 Fax: 440-323-5299</p> <p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Greater Cleveland</u> 5700 Broadway Avenue Cleveland, OH 44127 216-458-4663-12 Fax: 216-458-4672</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Lorain County Save Our Homes</u> Phone number: 440-329-5297</p> <p><u>United Way of Greater Lorain County</u> 1875 N Ridge Road E, Ste H Lorain, OH 44055 440-277-6530 Fax: 440-277-7409</p> <p><u>Lorain County Community Action Inc.</u> P.O. Box 245 Lorain, OH 44052 440-245-2009 Fax: 440-244-0447</p> <p><u>Lorain County DJFS</u> 42485 N Ridge Road P.O. Box 4004 Elyria, OH 44035 440-323-5726 Fax: 440-323-6229</p>	<p><u>Lorain MHA</u> 1600 Kansas Avenue Lorain, OH 44052 440-288-1600 Fax: 440-288-1636</p>

<p>Lucas</p>	<p>1301 Monroe St., Ste. 200 Toledo, OH 43624 419-213-6090 Fax: 419-213-6099</p>	<p>CCCS Toledo Office 457 S. Reynolds Road Toledo, OH 43615 419-531-2227 or 800-355-2227 Fax: 614-552-4800</p> <p><u>Friendship New Vision, Inc.</u> 5301 Nebraska Ave. Toledo, OH 43615 419-534-5437 Fax: 419-531-5795</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>Northwest Ohio Development Agency</u> 432 N. Superior Street Toledo, OH 43604 419-243-3734 x40 Fax: 419-243-3924</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>Lucas County Foreclosure Prevention and Intervention Task Force 800-650-4357 or 888-995-4673 or 211</p> <p><u>United Way of Greater Toledo</u> One Strabanhan Square, Ste 114 Toledo, OH 43604 419-248-2424 Fax: 419-246-4614</p> <p>Lucas County DJFS 3210 Monroe Street Toledo, OH 43699 419-213-8999 Fax: 419-213-8820</p>	<p>Lucas MHA 435 Nebraska Avenue Toledo, OH 43604 419-259-9400 Fax: 419-259-9494</p>
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Madison	Court House, Room 011 London, OH 43140 740-852-0676 Fax: 740-852-5597	<p>CCCS 800-388-2227</p> <p><u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Clark, Champaign & Madison Counties</u> 102 1/2 S. Main Street P.O. Box 229 London, OH 43140 740-852-0287 Fax: 740-852-4127</p> <p><u>Community Action Organization of Delaware/Madison/Union Counties Inc.</u> 169 Grove Street Marysville, OH 43040 937-642-4986 or 800-858-4452</p> <p><u>Madison County DJFS</u> 200 Midway Street London, OH 43140 740-852-4770 or 800-852-0243 Fax: 740-852-4756</p>	<p><u>London MHA</u> 179 S Main Street London, OH 43140 740-852-1888 Fax: 740-852-1888</p>
Mahoning	County Annex, Rm. #213 2801 Market Street Youngstown, OH 44507 330-740-2450 or 330-740-2451 or 330-740-2452 Fax: 330-788-3501	<p>CCCS Boardman 8261 Market Street, Ste K Boardman, OH 44512 330-394-2227 or 800-355-2227 Fax: 614-552-4800</p> <p><u>Catholic Charities Regional Agency</u> 2401 Belmont Ave. Youngstown, OH 44505 330-744-3320 Fax: 330-744-3677</p>	<p><u>Youngstown/Mahoning Valley United Way</u> 255 Wat Street Youngstown, OH 44505 330-746-8494 Fax: 330-746-4525</p> <p><u>Youngstown Area Community Action Council</u> 101 Federal Plaza East, Ste 200 Youngstown, OH 44503 330-747-7921</p>	<p><u>Youngstown MHA</u> 131 West Boardmen Street Youngstown, OH 44503 330-744-2161 Fax: 330-742-4826</p>

		<p><u>Children's & Family Service Agency</u> 330-782-5664 x138 Fax: 330-782-1614 535 Marrison Avenue Youngstown, OH 44502-2323</p> <p><u>Youngstown MHA</u> 131 West Boardmen Street Youngstown, OH 44503 330-744-2161 Fax: 330-742-4826</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400-248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Mahoning County DJFS</u> P.O. Box 600 Youngstown, OH 44501 330-740-2600 or 800-548-7175 Fax: 330-740-2523</p>	
<p>Marion</p>	<p>Vets. Memorial Coliseum 220 E. Fairground St., Ste 101 Marion, OH 43302 740-387-0100 Fax: 740-387-1670</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125</p>	<p><u>Marion County Save Our Homes</u> 740-383-3108</p> <p><u>United Way of Marion County</u> 125 Executive Drive, Ste 100 P.O. Box 473 Marion, OH 43301</p>	<p><u>Marion MHA</u> P.O. Box 1029 Mansfield, OH 44901 419-526-1622 Fax: 419-524-1487</p>

		<p>Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>740-383-3108 Fax: 740-382-4357</p> <p><u>Ohio Heartland Community Action – Marion County Office</u> 183 Bellefontaine Ave Marion, Ohio 43302 740-383-2154 Fax: 740-387-3407</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Marion County DJFS</u> 363 W Fairground Street P.O. Box 1817 Marion, OH 43301 740-387-8560 Fax: 740-387-2175</p>	
Medina	<p>210 Northland Drive Medina, OH 44256 330-722-9368 Fax: 330-722-9378</p>	<p>CCCS Medina 445 W Liberty Street, Ste 230 Medina, OH 44256 330-722-2542 or 800-355-2227</p> <p><u>NCS of Barberton Inc.</u> 470 W Park Ave Barberton, OH 44203 330-753-8500 or 877-753-4673</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S</p>	<p><u>Medina County Save Our Homes</u> 330-725-9754</p> <p><u>United Way of Medina County</u> 704 N Court Street Medina, OH 44256 330-725-3926 Fax: 330-725-3000</p> <p><u>United Way of Summit County</u> 90 N Prospect Street P.O. Box 1260 Akron, OH 44309</p>	<p><u>Medina MHA</u> 860 Walter Road Medina, OH 44256 330-725-7531 Fax: 330-723-6546</p>

		Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	330-762-7601 Fax: 330-762-0317 <u>Community Action Wayne/Medina</u> 820B Lafayette Road Medina, OH 44256 330-723-2229 Fax: 330-723-5418 <u>Medina County DJFS</u> 232 Northland Drive Medina, OH 44256 330-722-9283 Fax: 330-722-3383	
Meigs	117 Memorial Drive Pomeroy, OH 45769 740-992-2820 Fax: 740-992-1398	<u>CCCS</u> 800-388-2227 <u>East Side Organizing Project</u> <u>(ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920 <u>Corporation for Ohio</u> <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994	<u>United Way of Gallia County</u> 25 Court Street P.O. Box 771 Gallipolis, OH 45631 740-446-2442 Fax: 740-446-0322 <u>Meigs & Gallia Community</u> <u>Action Agency</u> 8010 State Route 7 N Cheshire, OH 45620 740-367-7341 <u>Meigs County DJFS</u> 175 Race Street P.O. Box 191 Middleport, OH 45760 740-992-2117 x304 Fax: 740-992-7500	<u>Meigs MHA</u> 117 East Memorial Drive, Ste 7 Pomeroy, OH 45769 740-992-2733 Fax: 740-992-7908

<p>Mercer</p>	<p>220 West Livingston, 2nd Floor Celina, OH 45822 419-586-3542 Fax: 419-586-7702</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 16 Wright Street Covington, OH 45318 937-473-5642 or 800-836-4364 Fax: 937-473-5642 <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Our Home Family Resource Center</u> 100 N Ash Street Celina, OH 45822 419-586-4663 Fax: 419-586-5210</p> <p><u>SOURCES</u> 500 W Wayne Street Celina, OH 45822 419-584-1550 or 419-584-1570 Fax: 419-584-1575</p> <p><u>Mercer County DJFS</u> 220 W Livingston Street, Ste 10 Celina, OH 45822 419-586-5106 Fax: 419-586-5643</p>	<p><u>Miami MHA</u> 1695 Troy Sidney Road Troy, OH 45373 937-339-2111 Fax: 937-339-8905</p>
<p>Miami</p>	<p>510 W. Water St., Suite 140 Troy, OH 45373-2986 937-440-8126 Fax: 937-440-8128</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>St. Mary Development Corporation</u> 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Piqua Area United Way</u> 326 N Main Street P.O. Box 631 Piqua, OH 45356 937-773-6786 Fax: 937-773-8553</p> <p><u>Tipp City Area United Way</u> 12 S Third Street P.O. Box 95 Tipp City, OH 45371 937-669-3863 Fax: 937-667-8862</p>	<p><u>Miami MHA</u> 1695 Troy Sidney Road Troy, OH 45373 937-339-2111 Fax: 937-339-8905</p>

			<p><u>United Way of Troy</u> 233 S Market Street P.O. Box 36 Troy, OH 45373 937-335-8410 Fax: 937-335-7942</p> <p><u>Miami County Community Action Council</u> 1695 Troy-Sidney Road Troy, OH 45373 937-335-7921 or 937-335-9370 or 937-335-9371 or 937-335-9372 Fax: 937-339-8905</p> <p><u>Miami County DJFS</u> 2040 N County Road 25-A Troy, OH 45373 937-440-3471 Fax: 937-335-2225</p>	
Monroe	<p>118 Home Ave., Box 542 Woodsville, OH 43793 740-472-0743 Fax: 740-472-2534</p>	<p><u>Lifespan</u> 1954 Monroe Lebanon, OH 45036 513-934-1330 or 888-597-2751 Fax: 513-868-3249</p> <p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravena, OH 44266 330-297-6400-248 Fax: 330-297-5303</p>	<p><u>United Way of the Upper Ohio Valley</u> 51 11th Street Wheeling, WV 26003 304-232-4625 Fax: 304-232-3370</p> <p><u>G.M.N. Tri-County Community Action Agency</u> 615 North Street Caldwell, OH 43724 740-732-2388 or 740-432-3969 Fax: 740-732-2389</p>	<p><u>Monroe MHA</u> P.O. Box 1388 1100 Maple Court Cambridge, OH 43725 740-439-6651 Fax: 740-439-2953</p>

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Montgomery County Save Our Homes</u> 937-496-7752 or 937-225-4912 <u>United Way of the Greater Dayton Area</u> 184 Salem Ave Dayton, OH 45406 937-225-3001 Fax: 937-225-3074</p>	<p><u>Dayton MHA</u> 400 Wayne Ave Dayton, OH 45401 937-910-7500 Fax: 937-222-3990</p>
<p>Montgomery</p>	<p>627 Edwin C. Moses Blvd., 4th Fl, Dayton, OH 45408 937-225-4801 Fax: 937-225-4854</p>	<p><u>CCCS of the Miami Valley/Graceworks Lutheran Services</u> 3131 S. Dixie, Ste 300 Dayton, OH 45439 937-534-7900 or 800-377-2432 Fax: 937-643-9970</p> <p><u>Community Action Partnership of the Greater Dayton Area</u> 719 South Main Street Dayton, OH 45402-2709 937-341-5000-124 Fax: 937-341-5002</p> <p><u>Dayton Urban Ministry Center</u> 3665 Otterbein Avenue Dayton, OH 45406 937-278-1167 Fax: 937-278-9231</p> <p><u>Helping Hands Community Outreach Center</u> 5499 West Third Street Dayton, OH 45427 937-268-6066 Fax: 937-263-7867</p> <p><u>St. Mary Development Corporation</u> 371 West Second Street</p>	<p><u>Montgomery County DJFS</u> 1111 S. Edwin C. Moses Blvd., Dayton, OH 45422 937-496-6720 Fax: 937-225-6203</p>	

		<p>Dayton, OH 45402 937-853-1600 Fax: 937-853-1601</p> <p><u>Holt Street Miracle Center</u> 420 Holt Street Dayton, OH 45402 937-222-7420</p> <p><u>Wesley Community Center</u> 3730 Delphos Ave Dayton, OH 45417 937-263-3556 Fax: 937-263-9582</p>		
Morgan	<p>55 S. Kennebec St. McConnelsville, OH 43756 740-962-4181 Fax: 740-962-4361</p>	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Corporation for Ohio Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way of Muskingum, Perry & Morgan Counties</u> 526 Putnam Ave Zanesville, OH 43701 740-454-6872 Fax: 740-454-6875</p> <p><u>Washington-Morgan Community Action Agency</u> P.O. Box 144 Marietta, OH 45750 740-373-3745 Fax: 740-373-6775</p>	<p><u>Morgan MHA</u> 4580 N State Route 376 NW McConnelsville, OH 43756 740-962-4930 Fax: 740-962-2140</p>

			<p><u>Morgan County DJFS</u> 155 E Main Street, Rm 009 McConnelsville, OH 43756 740-962-4614 or 888-257-9159 Fax: 740-962-5344</p>	
Morrow	619 West Marion Rd., Ste. 107 Mt. Gilead, OH 43338 419-946-1914 Fax: 419-946-1175	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900-28 Fax: 419-691-2980</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Morrow County Save Our Homes</u> 419-864-2500</p> <p><u>United Way of Morrow County</u> 17 1/2 W. High Street P.O. Box 84 Mt. Gilead, OH 43338 419-946-2821 Fax: 419-946-3861</p> <p><u>Ohio Heartland Community Action – Morrow County Office</u> 619 West Marion Rd. Mount Gilead, Ohio 43338 419-946-8480 Fax: 419-946-5181</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Morrow County DJFS</u> 619 W Marion Road Mt. Gilead, OH 43338 419-947-9111 or 800-668-6458</p>	<p><u>Morrow MHA</u> P.O. Box 1029 Mansfield, OH 44901 419-946-5789 Fax: 419-946-1387</p>

Muskingum	145 Sunrise Center Road Zanesville, OH 43701 740-455-7149 Fax: 740-455-7106	<p>CCCS 503 Main Street Zanesville, OH 43701 740-453-3313 or 800-355-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p>Corporation for Ohio <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p><u>United Way of Muskingum, Perry & Morgan Counties</u> 526 Putnam Ave Zanesville, OH 43701 740-454-6872 Fax: 740-454-6875</p> <p><u>Muskingum Economic Opportunity Action Group Inc.</u> 421 Putnam Ave Zanesville, OH 43701 614-453-5703 Fax: 614-454-3717</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>Muskingum County DJFS</u> 445 Woodlawn Ave P.O. Box 100 Zanesville, OH 43702 740-454-0161 Fax: 740-454-0067</p>	<p>Zanesville MHA 407 Pershing Road Zanesville, OH 43701 740-454-8566 Fax: 740-455-8799</p>
Noble	140 Courthouse Caldwell, OH 43724 740-732-5567 Fax: 740-732-4748	<p>CCCS 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravena, OH 44266 330-297-6400 x248</p>	<p><u>United Way of Guernsey & Noble Counties</u> 918 Wheeling Ave., Ste One Cambridge, OH 43725 740-439-2667 Fax: 740-439-6689</p>	<p><u>Noble MHA</u> 1100 Maple Court Cambridge, OH 43725 740-439-6651 Fax: 740-439-2953</p>

		<p>Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>G.M.N. Tri-County Community Action Agency</u> 615 North Street Caldwell, OH 43724 740-732-2388 or 740-432-3969 Fax: 740-732-2389</p> <p><u>Noble County DJFS</u> 18065 SR 78 P.O. Box 250 Caldwell, OH 43724 740-732-2392 or 800-905-2732 Fax: 740-732-4108</p>	
Ottawa	<p>8444 W. State Rt. 163, Ste 102 Oak Harbor, OH 43449 800-610-8872 Fax: 419-898-3067</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Ottawa County Save Our Homes</u> 419-734-6736</p> <p><u>United Way of Greater Toledo – Ottawa County Office</u> 1854 E Perry Street Port Clinton, OH 43452 419-734-6645 Fax: 419-734-4841</p> <p><u>WSOS Community Action Commission</u> P.O. Box 590 Fremont, OH 43420 800-775-9767 Fax: 419-334-8919</p> <p><u>Ottawa County DJFS</u> 8043 W State Route 163, Ste 200 Oak Harbor, OH 43449 419-898-3688 Fax: 419-898-2436</p>	

<p>Paulding</p>	<p>810 E. Perry St., P.O. Box 215 Paulding, OH 45879 419-399-8285 Fax: 419-399-5571</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 2-453 Co. Road V Liberty Center, OH 43532 419-875-6795 or 800-825-6080 Fax: 419-875-5277 <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Paulding County</u> 220 N Main Street P.O. Box 357 Paulding, OH 45879 419-399-5300 Fax: 419-399-2047</p> <p><u>First Call For Help 211 Call Center</u> 600 Freedom Drive Napoleon, OH 43545 419-599-1660 or 800-658-4357 or 211 Fax: 419-592-8336</p> <p><u>Northwestern Ohio Community Action Commission</u> 1933 E Second Street Defiance, OH 43512 419-784-5136 Fax: 419-782-5648</p> <p><u>Paulding County DEJS</u> 303 W Harrison Street Paulding, OH 45879 419-399-3756 Fax: 419-399-4674</p>	<p><u>Perry County MHA</u> 26 Brown Circle Drive Crooksville, OH 43731 740-982-5991 Fax: 740-982-1274</p>
<p>Perry</p>	<p>120 West Brown Street New Lexington, OH 43764 740-342-2536 Fax: 740-342-3984</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Muskingum, Perry & Morgan Counties</u> 526 Putnam Ave Zanesville, OH 43701 740-454-6872 Fax: 740-454-6875</p>	<p><u>Perry County MHA</u> 26 Brown Circle Drive Crooksville, OH 43731 740-982-5991 Fax: 740-982-1274</p>

		<p>Corporation for Ohio Appalachian Development 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p>Hocking-Athens-Perry Community Action Agency P.O. Box 340 Athens, OH 45701 740-592-6601 Fax: 740-592-4237</p>	
		<p><u>Perry County DJFS</u> 212 S Main Street P.O. Box 311 New Lexington, OH 43764 740-342-3551 or 800-551-3551 Fax: 740-342-5491</p>		
Pickaway	<p>141 W. Main Street, Suite 300 Circleville, OH 43113 740-474-3650 or 888-330-3522 Fax: 740-474-4646</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Pickaway County</u> 114 E Main Street P.O. Box 292 Circleville, OH 43113 740-477-8171 Fax: 740-477-8058</p> <p><u>Pickaway County Community Action</u> P.O. Box 67 Circleville, OH 43113 740-477-1655 Fax: 740-474-9277</p> <p><u>Pickaway County DJFS</u> 110 Island Road P.O. Box 610 Circleville, OH 43113 740-474-7588 Fax: 740-477-1023</p>	<p><u>Pickaway MHA</u> 176 Rustic Drive Circleville, OH 43113 740-477-2514 Fax: 740-477-7456</p>

Pike	116 S. Market St., Ste. 100 Waverly, OH 45690 740-947-2766 Fax: 740-947-9561	<p>CCCS 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p>Corporation for Ohio <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994</p>	<p>Community Action Committee of <u>Pike County</u> 941 Market Street, Box 799 Pikeeton, OH 45661 740-289-2371 or 866-820-1185 Fax: 740-289-4291</p> <p><u>Ohio District 7 Area Agency on Aging (60 or older)</u> F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p><u>Pike County DJFS</u> 230 Waverly Plaza, Ste 700 Waverly, OH 45690 740-947-2171 Fax: 740-947-7628</p>	<p><u>Pike MHA</u> 2626 Shyville Road Pikeeton, OH 45661 740-289-4534 Fax: 740-289-3043</p>
Portage	Portage Co. Admin. Bldg. 449 South Meridian Ravenna, OH 44266 330-297-3545 Fax: 330-297-3544	<p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>CCCS Kent Office</u> 9205 State Route 43, Ste 104 Streethoro, OH 44241 330-626-3611 or 800-388-2227</p> <p><u>East Alliance Neighborhood Development Corp.</u> 120 South Union Avenue Alliance, OH 44601 330-821-0378 x22</p>	<p><u>United Way of Portage County</u> 218 W Main Street P.O. Box 845 Ravenna, OH 44266 330-297-1424 Fax: 330-296-3813</p> <p><u>Ohio District 10B Area Agency on Aging (60 or older)</u> 1550 Corporate Woods Parkway, Ste 100 Uniontown, OH 44685 330-896-9172 Fax: 330-896-6647</p>	<p><u>Portage MHA</u> 2832 State Route 59 Ravenna, OH 44266 330-297-1489 Fax: 330-297-6295</p>

		<p>Fax: 330-821-6655</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Community Action Council of Portage County</u> P.O. Box 917 1036 W Main Street Ravenna, OH 44266 330-297-1456 Fax: 330-297-1463</p> <p><u>Portage County DJFS</u> 449 S Meridian Street Ravenna, OH 44266 330-297-3750 Fax: 330-298-1107</p>	
Preble	<p>108 North Barron Street Eaton, OH 45320 937-456-6111 Fax: 937-456-1019</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>St. Mary Development Corporation</u> 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Community Action Partnership of the Greater Dayton Area</u> 719 South Main Street Dayton, OH 45402-2709 937-341-5000 x124 Fax: 937-341-5002</p>	<p><u>United Way of the Greater Dayton Area—Preble County Branch</u> 1751 North Barron Street Eaton, OH 45320 937-456-7174 Fax: 937-456-3914</p> <p><u>Preble County DJFS</u> 1500 Park Ave Eaton, OH 45320 937-456-6205 x103 Fax: 937-456-5591</p>	<p><u>Preble MHA</u> 2080 State Route 127N Eaton, OH 45320 937-456-2800 Fax: 937-456-3164</p>

Putnam	245 E. Main St., Ste 105 Ottawa, OH 45875 419-523-4478 Fax: 419-523-4805	<p><u>CCCS</u> 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 2-453 Co. Road V Liberty Center, OH 43532 419-875-6795 or 800-825-6080 Fax: 419-875-5277 <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Putnam County</u> 118 N Hickory Street P.O. Box 472 Ottawa, OH 45875 419-523-4505</p> <p><u>First Call For Help 211 Call Center</u> 600 Freedom Drive Napoleon, OH 43545 419-599-1660 or 800-658-4357 or 211 Fax: 419-592-8336</p> <p><u>HHWP Community Action Commission</u> P.O. Box 179 Findlay, OH 45839 419-423-3755 Fax: 419-423-4115</p> <p><u>Putnam County DJFS</u> 1225 E Third Street Ottawa, OH 45875 419-523-4580 or 800-998-5332 Fax: 419-523-6130</p>	<p><u>United Way of Putnam County</u> 118 N Hickory Street P.O. Box 472 Ottawa, OH 45875 419-523-4505</p> <p><u>First Call For Help 211 Call Center</u> 600 Freedom Drive Napoleon, OH 43545 419-599-1660 or 800-658-4357 or 211 Fax: 419-592-8336</p> <p><u>HHWP Community Action Commission</u> P.O. Box 179 Findlay, OH 45839 419-423-3755 Fax: 419-423-4115</p> <p><u>Putnam County DJFS</u> 1225 E Third Street Ottawa, OH 45875 419-523-4580 or 800-998-5332 Fax: 419-523-6130</p>
Richland	597 Park Ave. East Mansfield, OH 44905 419-774-5822 Fax: 419-774-5831	<p><u>CCCS Mansfield Office</u> One Marion Avenue, Ste 307 Mansfield, OH 44903-7907 419-524-2962 or 800-355-2227 Fax: 614-552-4800</p> <p><u>NCS of Barberton Inc.</u> 470 W Park Ave Barberton, OH 44203 330-753-8500 or 877-753-4673</p>	<p><u>Richland County Save Our Homes</u> Phone number: 419-774-5695</p> <p><u>United Way of Richland County</u> 35 N Park Street Mansfield, OH 44902 419-525-2816 Fax: 419-524-3467</p>	<p><u>Mansfield MHA</u> P.O. Box 1029 Mansfield, OH 44901 419-524-0029 Fax: 419-524-1487</p>

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Ohio Heartland Community Action – Richland County Office</u> 597 Park Avenue East Mansfield, Ohio 44905 419-522-0576 Fax: 419-522-1752</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Richland County DJFS</u> 171 Park Ave East P.O. Box 188 Mansfield, OH 44901 419-774-5400 Fax: 419-526-4802</p>	
Ross	<p>The Ross County Service Center 475 Western Ave., Suite #C Chillicothe, OH 45601 740-772-1600 Fax: 740-772-1614</p>	<p><u>Frontier Community Services</u> 12125 Pleasant Valley Road Chillicothe, OH 45601 740-772-1396 x109 or 877-376-6837 Fax: 740-772-1394</p> <p><u>CCCS</u> 800-388-2227</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Ross County</u> 53 E Second Street Chillicothe, OH 45601 740-773-3280 Fax: 740-773-3281</p> <p><u>Ross County Community Action Commission Inc.</u> 603 Central Center Chillicothe, OH 45601 740-702-7222 Fax: 740-702-7220</p>	<p><u>Chillicothe MHA</u> 178 W 4th Street Chillicothe, OH 45601 740-775-7881 Fax: 740-775-7896</p>

			<p>Ohio District 7 Area Agency on Aging (60 or older) F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979</p> <p><u>Ross County DJFS</u> 475 Western Ave, Ste B P.O. Box 469 Chillicothe, OH 45601 740-773-2651 or 800-413-3140 Fax: 740-772-7514</p>	
Sandusky	2511 Countryside Dr., Suite B Fremont, OH 43420 419-334-4421 Fax: 419-334-3434	<p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919</p> <p>CCCS 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S</p>	<p><u>United Way of Sandusky County</u> 103 S Front Street Fremont, OH 43420 419-334-8938 Fax: 419-334-8930</p> <p><u>Erie-Huron Counties Community Action Commission</u> 908 S Depot Street P.O. Box 2500 Sandusky, OH 44870 419-626-4320 Fax: 419-626-0964</p> <p><u>Sandusky County DJFS</u> 2511 Countryside Drive Fremont, OH 43420 419-334-3891 Fax: 419-332-2156</p>	<p><u>Sandusky MHA</u> 1358 Mosser Drive Fremont, OH 43420 419-334-4426 Fax: 419-334-6933</p>

		Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920		
Scioto	612 6th St., Ste E Portsmouth, OH 45662 740-353-1477 Fax: 740-354-4946	<u>CCCS</u> 800-388-2227 <u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920 <u>Corporation for Ohio Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994	<u>United Way of Scioto County</u> 2919 Walnut Street Portsmouth, OH 45662 740-353-5121 Fax: 740-353-9014 <u>Community Action Organization of Scioto County</u> P.O. Box 1525 Portsmouth, OH 45662 740-354-7541 Fax: 740-354-3933 <u>Ohio District 7 Area Agency on Aging (60 or older)</u> F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979 <u>Scioto County DJFS</u> 710 Court Street P.O. Box 1347 Portsmouth, OH 45662 740-354-6661 Fax: 740-353-2576	<u>Portsmouth MHA</u> 410 Court Street Portsmouth, OH 45662 740-354-4547 Fax: 740-353-3677
Seneca	920 East County Road 20 Tiffin, OH 44883 419-447-2885 or 800-820-0189 Fax: 419-448-5104	<u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767	<u>The Tiffin-Seneca United Way</u> 174 Jefferson Street P.O. Box 368 Tiffin, OH 44883 419-448-0355 Fax: 419-448-0709	<u>Seneca MHA</u> P.O. Box 1029 Mansfield, OH 44901 419-526-1622 Fax: 419-524-1487

		<p>Fax: 419-334-8919</p> <p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Fostoria, Ohio</u> 202 S Main Street P.O. Box 186 Fostoria, OH 44830 419-435-4484 Fax: 419-435-4863</p> <p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Seneca County DJFS</u> 3362 S Township Road 151 Tiffin, OH 44883 419-447-5011 or 800-825-5011 Fax: 419-447-5345</p>	
Shelby	<p>133 S. Ohio Avenue Sidney, OH 45365 937-498-7282 Fax: 937-498-7483</p>	<p><u>CCCS of the Miami Valley/Graceworks Lutheran Services</u> 113 N. Ohio Street, Ste 202 Sidney, OH 45365 800-377-2432 Fax: 937-643-9970</p>	<p><u>Shelby County United Way</u> 121 E North Street P.O. Box 751 Sidney, OH 45365 937-492-2101 Fax: 937-492-1552</p>	<p><u>Shelby MHA</u> 706 North Wagner Ave Sidney, OH 45365 937-498-9898 Fax: 937-498-4946</p>

		<p>St. Mary Development Corporation 371 West Second Street Dayton, OH 45402 937-853-1600 Fax: 937-853-1601</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>Tri-County Community Action Commission (Champaign, Logan & Shelby)</p> <ul style="list-style-type: none"> • 3023 County Road 91 Bellefontaine, OH 43311 937-593-0034 Fax: 937-593-0084 • 308 Miami Street Urbana, OH 43078 937-652-2246 Fax: 937-653-6922 <p>Shelby County DJFS 227 S Ohio Ave Sidney, OH 45365 937-498-4981 Fax: 937-498-7396</p>	
Stark	<p>110 Central Plaza South, Ste 424 Canton, OH 44702 330-451-7457 Fax: 330-451-7469</p>	<p><u>East Alliance Neighborhood Development Corp.</u> 120 South Union Avenue Alliance, OH 44601 330-821-0378 x22 Fax: 330-821-6655</p> <p>ABCD Inc. 1225 Gross Avenue, N.E. Canton, OH 44705-1605 330-455-6385 Fax: 330-456-3913</p> <p><u>Catholic Charities of Stark County</u> 3112 Cleveland Ave; NW Canton, OH 44709 330-491-0896 Fax: 330-491-1298</p>	<p><u>United Way of Greater Stark County</u> 4825 Higbee Ste 101 Canton, OH 44718 330-491-0445 Fax: 330-491-0477</p> <p>Stark County Community Action Agency 201 5th Street NW Canton, OH 44702 330-454-1850 Fax: 330-742-6447</p> <p><u>Ohio District 10B Area Agency on Aging (60 or older)</u> 1550 Corporate Woods Parkway, Ste 100 Uniontown, OH 44685</p>	<p><u>Stark MHA</u> 400 Tuscarawas Street E Canton, OH 44702 330-454-8051 Fax: 330-454-8065</p>

		<p><u>Stark MHA</u> 400 E. Tuscarawas Street Canton, OH 44702 330-454-8051 x348 Fax: 330-580-9000</p> <p><u>CCCS</u></p> <ul style="list-style-type: none"> • 1085 W State Street Alliance, OH 44601 330-823-1185 or 800-355-2227 • 2800 Market Ave North, Ste 18 Canton, OH 44741 330-452-3115 or 800-355-2227 <p><u>East Akron Neighborhood Development Corp.</u> 550 S. Arlington Street Akron, OH 44306 330-773-6838 Fax: 330-773-0345</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p>330-896-9172 Fax: 330-896-6647</p> <p><u>Stark County DFES</u> 221 3rd Street, S.E. Canton, OH 44702 330-452-4661 Fax: 330-451-8846</p>	
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Summit			
148 Park Street Akron, OH 44308 330-643-2830 Fax: 330/643-8779	<p>CCCS Akron 2569 Romig Road Akron, OH 44220 330-861-0980 or 800-355-2227 Fax: 614-552-4800</p> <p><u>East Akron Neighborhood Development Corp.</u> 550 S. Arlington Street Akron, OH 44306 330-773-6838 Fax: 330-773-0345</p> <p><u>Fair Housing Contact Service</u> 441 Wolf Ledges Pkwy., Ste. 200 Akron, OH 44311 330-376-6191 or 877-376-6191 Fax: 330-376-8391</p> <p><u>Mustard Seed Development Center</u> 1357 Home Avenue Akron, OH 44310 330-631-0350 Fax: 330-631-0355</p> <p><u>NID-HCA Butler-McCray</u> 2950 W. Market Street, Ste M Akron, OH 44333 330-761-2294 Fax: 330-864-1983</p> <p><u>NCS of Barberton Inc.</u> 470 W Park Ave Barberton, OH 44203 330-753-8500 or 877-753-4673</p>	<p><u>Summit County Foreclosure Prevention Partnership Program</u> 330-643-2879</p> <p><u>United Way of Summit County</u> 90 N Prospect Street P.O. Box 1260 Akron, OH 44309 330-762-7601 Fax: 330-762-0317</p> <p><u>Akron Summit Community Action Inc.</u> 55 E Mill Street P.O. Box 2000 Akron, OH 44309 330-376-7730</p> <p><u>Ohio District 10B Area Agency on Aging (60 or older)</u> 1550 Corporate Woods Parkway, Ste 100 Uniontown, OH 44685 330-896-9172 Fax: 330-896-6647</p> <p><u>Summit County DIFS</u> 47 N Main Street Akron, OH 44308 330-643-8200 Fax: 330-643-7351</p>	<p>Akron MHA 100 W Cedar Street Akron, OH 44307 330-762-9631 Fax: 330-376-6821</p>

		<p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>		
Trumbull	<p>280 N Park Avenue, NE, Ste 201 Warren, OH 44481 330-675-2585 Fax: 330-675-2484</p>	<p><u>CCCS Warren</u> 554 N. Park Avenue NE Warren, OH 44481 330-394-2227 or 800-355-2227 Fax: 614-552-4800</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p> <p><u>Catholic Charities Diocese of Youngstown</u> 144 W Wood Street Youngstown, OH 44503 330-744-3320 or 330-3934254</p>	<p><u>Trumbull 2-1-1</u> 330-393-1565 or 211</p> <p><u>United Way of Trumbull County</u> 3601 Youngstown Road, S.E. Warren, OH 44484 330-369-1000 Fax: 330-369-5555</p> <p><u>Youngstown/Mahoning Valley United Way</u> 255 Watt Street Youngstown, OH 44505 330-746-8494 Fax: 330-746-4525</p> <p><u>Trumbull Community Action Program</u> 1230 Palmyra Road Warren, OH 44485 330-393-2507 Fax: 330-393-4197</p> <p><u>Ohio District 6 Area Agency on Aging (60 or older)</u> 25 E Boardman Street Youngstown, OH 44503 330-746-2938 Fax: 330-746-6700</p>	<p><u>Trumbull MHA</u> 4076 Youngstown Rd SE, Ste 101 Warren, OH 44484 330-369-1533 Fax: 330-369-6731</p>

			<p>Trumbull County DJFS 280 N Park Ave., Ste 1 Warren, OH 44481 330-675-2001 Fax: 330-399-7824</p>	
Tuscarawas	<p>393 16th St. S.W. P.O. Box 807 New Philadelphia, OH 44663 330-339-1163 Fax: 330-339-1855</p>	<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Development Services, Inc.</u> 120 East Main Street Ravenna, OH 44266 330-297-6400 x248 Fax: 330-297-5303</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Tuscarawas County Save Our Homes</u> 330-365-3260</p> <p><u>The United Way of Tuscarawas County</u> 1458 5th Street, N.W. P.O. Box 525 New Philadelphia, OH 44663 330-343-7772 Fax: 330-343-8163</p> <p><u>Ohio District 9 Area Agency on Aging (60 or older)</u> 60788 Southgate Road Byesville, OH 43723 740-439-4478 or 800-945-4250 Fax: 740-432-1060</p> <p><u>HARCATUS Tri-County Community Action Agency</u> 220-224 Grant Street Dennison, OH 44621 740-922-0933 or 800-299-0933 Fax: 740-922-4128</p> <p><u>Tuscarawas County DJFS</u> 389 16th Street, SW New Philadelphia, OH 44663 330-339-7791 or 800-431-2347 Fax: 330-339-6388</p>	<p><u>Tuscarawas MHA</u> 134 Second Street SW New Philadelphia, OH 44663 330-308-8099 Fax: 330-339-0115</p>

Union	238 West 6th Street Marysville, OH 43040 937-642-7956 or 800-686-2308 Fax: 937-642-9282	<p><u>CCCS</u> 800-388-2227</p> <p><u>Columbus Housing Partnership, Inc.</u> 562 East Main Street Columbus, OH 43215-5312 614-221-8889 x126 Fax: 614-221-8591</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>United Way of Union County</u> 232 N Main Street, Ste UW P.O. Box 145 Marysville, OH 43040 937-644-8381 Fax: 937-303-4168</p> <p><u>Community Action Organization of Delaware/Madison/Union Counties Inc.</u> 169 Grove Street Marysville, OH 43040 937-642-4986 or 800-858-4452</p> <p><u>Union County DJFS</u> 940 London Ave., Ste 1800 P.O. Box 389 Marysville, OH 43040 937-644-1010 or 800-248-2347 Fax: 937-644-8700</p>	
Van Wert	121 E. Main St., Rm. 101 Van Wert, OH 45891 419-238-9592 Fax: 419-238-2819	<p><u>CCCS</u> 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> • 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 • 2-453 Co. Road V Liberty Center, OH 43532 419-875-6795 or 800-825-6080 Fax: 419-875-5277 <p><u>East Side Organizing Project (ESOP)</u></p>	<p><u>United Way of Van Wert County</u> 109 W Main Street Van Wert, OH 45891 419-238-6689 Fax: 419-238-3668</p> <p><u>Van Wert Community Action Commission</u> 114 E Main Street, Ste 1 Van Wert, OH 46891 419-238-4544 Fax: 419-238-4162</p> <p><u>Van Wert County DJFS</u> 114 E Main Street P.O. Box 595 Van Wert, OH 45891</p>	

		3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	419-238-5430 Fax: 419-238-6045	
Vinton	Court House, P.O. Box 63 McArthur, OH 45651 740-596-4571 x224 Fax: 740-596-4879	<u>CCCS</u> 800-388-2227 <u>East Side Organizing Project</u> (ESOP) 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920 <u>Corporation for Ohio</u> <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994	<u>United Way of Vinton County</u> P.O. Box 541 McArthur, OH 45651 740-596-3529 <u>Jackson/Vinton Comm. Action,</u> Inc. 14333 S.R. 327 North Wellston, Ohio 45692 740-384-6421 ext.20 <u>Ohio District 7 Area Agency on</u> <u>Aging (60 or older)</u> F32-URG, P.O. Box 500 Rio Grande, OH 45674 800-592-7277 Fax: 740-245-5979 Vinton County DJFS 30975 Industry Park Drive McArthur, OH 45651 740-596-2581 or 740-596-4310 or 800-482-2920 Fax: 740-596-4562	<u>Vinton MHA</u> 310 W High Street McArthur, OH 45651 740-596-5963 Fax: 740-596-5963
Warren	312 E. Silver Street Lebanon, OH 45036 513-695-1363 Fax: 513-695-2975	<u>CCCS Mason Office</u> 7577 Central Park Blvd, Ste 226C Mason, OH 45040 513-366-4500 or 800-388-2227	<u>Warren County United Way</u> 645 Oak Street Lebanon, OH 45036 513-932-3987 Fax: 513-932-4496	<u>Warren MHA</u> 990 E Ridge Drive Lebanon, OH 45036 513-695-1226 Fax: 513-695-1638

		<p><u>Lifespan</u> 1900 Fairgrove Avenue Hamilton, OH 45011 513-868-9220 or 888-597-2751 Fax: 513-868-3249</p> <p><u>Working in Neighborhoods</u> 1814 Dreman Avenue Cincinnati, OH 45223 513-541-4109 Fax: 513-853-3944</p> <p><u>Smartmoney Community Services</u> 19 W. Elder Street Cincinnati, OH 45202 513-241-7266 x107 Fax: 513-361-4783</p> <p><u>Neighborhood Housing Services of Hamilton, Inc.</u> 100 S. Martin Luther King, Jr. Blvd. Hamilton, OH 45011 513-737-9301 or 800-525-5420 Fax: 513-737-9304</p> <p><u>Community Action Partnership of the Greater Dayton Area</u> 719 South Main Street Dayton, OH 45402-2709 937-341-5000 x124 Fax: 937-341-5002</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S</p>	<p><u>United Way of Greater Cincinnati - Middletown Area Office</u> 1131 Manchester Ave Middletown, OH 45042 513-705-1160 Fax: 513-705-1177</p> <p><u>Warren County Community Services</u> 570 N State Route 741 Lebanon, OH 45036 513-695-2299 Fax: 513-695-2077</p> <p><u>Warren County DJFS</u> 416 S East Street Lebanon, OH 45036 513-695-1429 Fax: 513-695-2940</p>	
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		Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920		
Washington	706 Pike St., Suite 1 Marietta, OH 45750 740-568-9009 Fax: 740-568-9019	<u>CCCS</u> 800-388-2227 <u>East Side Organizing Project</u> <u>(ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>Greater Marietta United Way</u> 307 LL Putnam Street Marietta, OH 45750 740-373-3333 Fax: 740-373-3626 <u>Washington-Morgan Community</u> <u>Action Agency</u> P.O. Box 144 Marietta, OH 45750 740-373-3745 Fax: 740-373-6775	<u>City of Marietta</u> 218 Putnam Street Marietta, OH 45750 740-373-3745 Fax: 740-373-6775
		<u>Corporation for Ohio</u> <u>Appalachian Development</u> 1 Pinchot Lane Athens, OH 45701 740-594-8499 or 800-807-9781 Fax: 740-592-5994	<u>Washington County DJFS</u> 1115 Gilman Ave P.O. Box 2005 Marietta, OH 45750 740-373-5513 Fax: 740-374-7692	
Wayne	356 W. North St., Lower Level Wooster, OH 44691 330-345-6638 or 800-335-6638 Fax: 330-345-6945	<u>CCCS</u> 800-388-2227 <u>NCS of Barberton Inc.</u> 470 W Park Ave Barberton, OH 44203 330-753-8500 or 877-753-4673 <u>East Side Organizing Project</u> <u>(ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718	<u>United Way of Wayne & Holmes</u> <u>Counties</u> 215 S Walnut Street P.O. Box 548 Wooster, OH 44691 330-264-5576 Fax: 330-264-5607 <u>Orville Area United Way</u> 1801 Smucker Road P.O. Box 214 Orville, OH 44667 330-683-8181	<u>Wayne MHA</u> 345 N Market Street Wooster, OH 44691 330-264-2727 Fax: 330-263-1521

		Fax: 216-361-0920	<p>Community Action Wayne/Medina 2375B Benden Drive Wooster, OH 44691 330-264-8677 Fax: 330-264-5170</p> <p><u>Ohio District 10B Area Agency on Aging (60 or older)</u> 1550 Corporate Woods Parkway, Ste 100 Uniontown, OH 44685 330-896-9172 Fax: 330-896-6647</p> <p><u>Wayne County DJFS</u> 356 W North Street P.O. Box 76 Wooster, OH 44691 330-287-5800 Fax: 330-287-5899</p>	
Williams	228 S. Main Street Bryan, OH 43506 419-636-8812 Fax: 419-636-7306	<p>CCCS 800-388-2227</p> <p><u>Rural Opportunities Inc. Ohio</u></p> <ul style="list-style-type: none"> 320 W Gypsy Lane Road Bowling Green, OH 43402 419-354-3548 or 800-733-6436 Fax: 419-354-0244 2-453 Co. Road V Liberty Center, OH 43532 419-875-6795 or 800-825-6080 Fax: 419-875-5277 <p><u>East Side Organizing Project</u></p>	<p><u>United Way of Greater Toledo – Wood County Office</u> 1616 E Wooster Street, #25 Bowling Green, OH 43402 419-352-2390 Fax: 419-353-0608</p> <p><u>N-western Ohio Community Action Comm. Inc.</u> 1933 E. Second Street Defiance, Ohio 43512 419-782-6962</p> <p><u>Williams County DJFS</u> 117 W Butler Street Bryan, OH 43506</p>	<p><u>Williams MHA</u> 1044 Chelsea Ave Napoleon, OH 43545 419-592-5788 Fax: 419-592-1759</p>

		(ESOP) 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	419-636-6725 Fax: 419-636-8843	
Wood	1616 East Wooster St. Unit R - Ste 2A-2 Bowling Green, OH 43402 419-354-9147 Fax: 419-354-9148	<u>CCCS</u> 800-388-2227 <u>Neighborhood Housing Services</u> of Toledo, Inc. 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980 <u>WSOS Community Action</u> <u>Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919 <u>East Side Organizing Project</u> <u>(ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920	<u>United Way in Wood County</u> 1616 E Wooster Street Bowling Green, OH 43402 419-352-2390 Fax: 419-353-0608 <u>United Way of Fostoria, Ohio</u> 202 S Main Street P.O. Box 186 Fostoria, OH 44830 419-435-4484 Fax: 419-435-4863 <u>United Way of Greater Toledo</u> One Stranahan Square, Ste 114 Toledo, OH 43604 419-248-2424 Fax: 419-246-4614 <u>WSOS Community Action</u> <u>Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919	<u>Bowling Green HA</u> 1044 Chelsea Ave Napoleon, OH 43545 419-592-5788 Fax: 419-592-1759

		<p><u>CCCS</u> 800-388-2227</p> <p><u>Neighborhood Housing Services of Toledo, Inc.</u> 704 Second Street P.O. Box 8125 Toledo, OH 43605-0125 419-691-2900 x28 Fax: 419-691-2980</p> <p><u>WSOS Community Action Commission, Inc.</u> 109 S. Front Street P.O. Box 590 Fremont, OH 43420 419-334-8911 x6015 or 800-775-9767 Fax: 419-334-8919</p> <p><u>East Side Organizing Project (ESOP)</u> 3631 Perkins Ave., Ste 4C-S Cleveland, OH 44114 216-361-0718 Fax: 216-361-0920</p>	<p><u>Wood County DJFS</u> 1928 E Gypsy Lane Road P.O. Box 679 Bowling Green, OH 43402 419-352-7566 Fax: 419-353-6091</p> <p><u>United Way of Upper Sandusky & Pitt Township</u> P.O. Box 152 Upper Sandusky, OH 43351 419-294-2131</p> <p><u>HHWP Community Action Commission</u> P.O. Box 179 Findlay, OH 45839 419-423-3755 Fax: 419-423-4115</p> <p><u>Ohio District 5 Area Agency on Aging (60 or older)</u> P.O. Box 1987 Mansfield, OH 44901 419-524-4144 Fax: 419-522-9482</p> <p><u>Wyandot County DJFS</u> 120 E Johnson Street Upper Sandusky, OH 43351 419-294-4977 Fax: 419-294-3501</p>	
<p>Wyandot</p>	<p>129 S. Sandusky Ave. Upper Sandusky, OH 43351 419-294-2045 Fax: 419-294-6416</p>			

b.

Legal Aid
Contact Information

Section IX
Resources

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LEGAL AID OF WESTERN OHIO (LAWO)		
FLAG contacts and e-mail: flagohio@ablelaw.org Deb Jennings 1-888-534-1432 Web site: http://www.lawolaw.org Regular Client Intake <ul style="list-style-type: none"> • Online: http://www.lawolaw.org (click on "Apply for Help" under "GET HELP") • Legal Aid Line: 1-888-534-1432 <ul style="list-style-type: none"> ◦ Lucas ONLY: (419) 724-0460 • Visit Local Office (available ONLY in Lima & Springfield) 	Local Offices	Counties
	<u>LAWO Lima</u> 545 West Market Street, Ste 301 Lima, OH 45801	Allen Auglaize Hardin Mercer
	<u>LAWO Mansfield</u> 35 North Park Street Mansfield, OH 44902	Ashland Crawford Richland
	<u>LAWO Springfield</u> 22 S. Limestone Street, Ste 220 Springfield, OH 45502	Champaign Clark Logan Miami Shelby
	<u>LAWO Dayton</u> 333 West First Plaza, Ste 500A Dayton, OH 45402	Darke Greene Montgomery Preble
	<u>LAWO Defiance</u> 118 Clinton Street, Ste 101 Defiance, OH 43512	Defiance Fulton Henry Paulding Putnam Van Wert Williams
	<u>LAWO Sandusky</u> 109 W. Water Street Sandusky, OH 44870	Erie Huron Ottawa
	<u>LAWO Fremont</u> 121 North Arch Street Fremont, OH 43420	Hancock Sandusky Seneca Wyandot
	<u>LAWO Toledo</u> 520 Madison Ave., Ste 640 Toledo, OH 43604	Lucas Wood

COMMUNITY LEGAL AID SERVICES	
FLAG contacts and e-mail: flagohio@communitylegalaid.org Ereka Langford 1-866-584-2350 Ext 2570 or 330-983-2570 Web site: http://www.communitylegalaid.org Client Intake <ul style="list-style-type: none"> • Legal Aid Line: (800) 998-9454 	Counties
	Columbiana
	Mahoning
	Medina
	Portage
	Stark
	Summit
	Trumbull
Wayne	

SOUTHEASTERN OHIO LEGAL SERVICES (SEOLS)

FLAG contacts and e-mail:	Local Offices	Counties
<p>flagohio@oslsa.org</p> <p>Brenda Sherrill 1-800-589-5888 ext. 201</p> <p>Web site: http://www.seols.org</p> <p>Client Intake</p> <ul style="list-style-type: none"> • Call Local Office • Visit Local Office (NOT available in Portsmouth) 	<p><u>SEOLS Portsmouth</u> 800 Gallia Street, Ste 700 Portsmouth, OH 45662 (740) 354-7563 or (800) 837-2508</p>	<p>Adams</p> <p>Lawrence</p> <p>Scioto</p>
	<p><u>SEOLS Athens</u> 1005 East State Street, Ste 10 Athens, OH 45701 (740) 594-3558 or (800) 686-3669</p>	<p>Athens</p> <p>Gallia</p> <p>Meigs</p> <p>Vinton</p>
	<p><u>SEOLS Steubenville</u> 100 North Third Street Steubenville, OH 43952 (740) 283-4781 or (800) 837-4781</p>	<p>Belmont</p> <p>Harrison</p> <p>Jefferson</p>
	<p><u>SEOLS New Philadelphia</u> 332 West High Ave. New Philadelphia, OH 44663 (330) 339-3998 or (800) 686-3670</p>	<p>Carroll</p> <p>Coshocton</p> <p>Holmes</p> <p>Tuscarawas</p>
	<p><u>SEOLS Lancaster</u> 123 South Broad Street, Ste 233 Lancaster, OH 43130 (740) 653-7705 or (888) 835-5902</p>	<p>Fairfield</p> <p>Hocking</p>
	<p><u>SEOLS Chillicothe</u> 11 East Second Street Chillicothe, OH 45601 (740) 773-0012 or (800) 686-3668</p>	<p>Fayette</p> <p>Jackson</p> <p>Pickaway</p> <p>Pike</p> <p>Ross</p>
	<p><u>SEOLS Zanesville</u> 27 North Sixth Street, Suite B Zanesville, OH 43701 (740) 454-1223 or (800) 686-3671</p>	<p>Guernsey</p> <p>Muskingum</p> <p>Perry</p>
	<p><u>SEOLS Newark</u> 12 West Locust Street Newark, OH 43055 (740) 345-0850 or (888) 831-9412</p>	<p>Knox</p> <p>Licking</p>
	<p><u>SEOLS Marietta</u> 427 Second Street Marietta, OH 45750 (740) 374-2629 or (800) 837-2630</p>	<p>Monroe</p> <p>Morgan</p> <p>Noble</p> <p>Washington</p>

THE LEGAL AID SOCIETY OF COLUMBUS		
FLAG contacts and e-mail: flagohio@columbuslegalaid.org Rosalind McGary 614-737-0128 Web site: http://www.columbuslegalaid.org Client Intake <ul style="list-style-type: none"> • Online: https://www.columbuslegalaid.org/questionnaire.php • Call Local Office • Visit Local Office 	Local Offices	Counties
	Marion Office 142 West Center Street Marion, OH 43302 (740) 383-2162 or (888) 301-2411	Delaware
		Marion
		Morrow
		Union
Columbus Office 1108 City Park Ave. Columbus, OH 43206 (614) 224-8374 or (877) 224-8374	Franklin	
	Madison	

THE LEGAL AID SOCIETY OF CLEVELAND			
FLAG contacts and e-mail: flagohio@laslev.org Contact: Tom Mlakar 1-888-817-3777 or 216-687-1900 for Cuyahoga County Web site: http://www.laslev.org Client Intake <ul style="list-style-type: none"> • Call Local Office (preferred) • Visit Local Office 	Local Offices	Counties	
	Jefferson Office 121 East Walnut Street Jefferson, OH 44047 (440) 576-8120 or (866) 873-9665	Ashtabula	
		Headquarters 1223 West Sixth Street Cleveland, OH 44113 (216) 687-1900 or (888) 817-3777	Cuyahoga
		Painesville Office 8 North State Street, Room 300 Painesville, OH 44077 (440) 352-6200 or (888) 808-2800	Geauga
			Lake
Elyria Office 538 West Broad Street, Ste 300 Elyria, OH 44035 (440) 323-8240 or (800) 444-7348	Lorain		

THE LEGAL AID SOCIETY OF GREATER CINCINNATI	
FLAG contacts and e-mail: flagohio@lascinti.org Angela Rouden 513-362-2828 Web site: http://www.lascinti.org Client Intake <ul style="list-style-type: none"> • Legal Aid Line: (513) 241-9400 or (800) 582-2682 	Counties
	Brown
	Butler
	Clermont
	Clinton
	Hamilton
	Highland
Warren	

LEGAL AID OF WESTERN OHIO (LAWO)		
FLAG contacts and e-mail: flagohio@ablelaw.org Deb Jennings 1-888-534-1432 Web site: http://www.lawolaw.org Regular Client Intake <ul style="list-style-type: none"> • Online: http://www.lawolaw.org (click on "Apply for Help" under "GET HELP") • Legal Aid Line: 1-888-534-1432 <ul style="list-style-type: none"> ◦ Lucas ONLY: (419) 724-0460 • Visit Local Office (available ONLY in Lima & Springfield) 	Local Offices	Counties
	<u>LAWO Lima</u> 545 West Market Street, Ste 301 Lima, OH 45801	Allen Auglaize Hardin Mercer
	<u>LAWO Mansfield</u> 35 North Park Street Mansfield, OH 44902	Ashland Crawford Richland
	<u>LAWO Springfield</u> 22 S. Limestone Street, Ste 220 Springfield, OH 45502	Champaign Clark Logan Miami Shelby
	<u>LAWO Dayton</u> 333 West First Plaza, Ste 500A Dayton, OH 45402	Darke Greene Montgomery Preble
	<u>LAWO Defiance</u> 118 Clinton Street, Ste 101 Defiance, OH 43512	Defiance Fulton Henry Paulding Putnam Van Wert Williams
	<u>LAWO Sandusky</u> 109 W. Water Street Sandusky, OH 44870	Erie Huron Ottawa
	<u>LAWO Fremont</u> 121 North Arch Street Fremont, OH 43420	Hancock Sandusky Seneca Wyandot
	<u>LAWO Toledo</u> 520 Madison Ave., Ste 640 Toledo, OH 43604	Lucas Wood

COMMUNITY LEGAL AID SERVICES	
FLAG contacts and e-mail: flagohio@communitylegalaid.org Ereka Langford 1-866-584-2350 Ext 2570 or 330-983-2570 Web site: http://www.communitylegalaid.org Client Intake <ul style="list-style-type: none"> • Legal Aid Line: (800) 998-9454 	Counties
	Columbiana
	Mahoning
	Medina
	Portage
	Stark
	Summit
	Trumbull
Wayne	

SOUTHEASTERN OHIO LEGAL SERVICES (SEOLS)

FLAG contacts and e-mail:	Local Offices	Counties
<p>flagohio@oslsa.org</p> <p>Brenda Sherrill 1-800-589-5888 ext. 201</p> <p>Web site: http://www.seols.org</p> <p>Client Intake</p> <ul style="list-style-type: none"> • Call Local Office • Visit Local Office (NOT available in Portsmouth) 	<p><u>SEOLS Portsmouth</u> 800 Gallia Street, Ste 700 Portsmouth, OH 45662 (740) 354-7563 or (800) 837-2508</p>	<p>Adams</p> <p>Lawrence</p> <p>Scioto</p>
	<p><u>SEOLS Athens</u> 1005 East State Street, Ste 10 Athens, OH 45701 (740) 594-3558 or (800) 686-3669</p>	<p>Athens</p> <p>Gallia</p> <p>Meigs</p> <p>Vinton</p>
	<p><u>SEOLS Steubenville</u> 100 North Third Street Steubenville, OH 43952 (740) 283-4781 or (800) 837-4781</p>	<p>Belmont</p> <p>Harrison</p> <p>Jefferson</p>
	<p><u>SEOLS New Philadelphia</u> 332 West High Ave. New Philadelphia, OH 44663 (330) 339-3998 or (800) 686-3670</p>	<p>Carroll</p> <p>Coshocton</p> <p>Holmes</p> <p>Tuscarawas</p>
	<p><u>SEOLS Lancaster</u> 123 South Broad Street, Ste 233 Lancaster, OH 43130 (740) 653-7705 or (888) 835-5902</p>	<p>Fairfield</p> <p>Hocking</p>
	<p><u>SEOLS Chillicothe</u> 11 East Second Street Chillicothe, OH 45601 (740) 773-0012 or (800) 686-3668</p>	<p>Fayette</p> <p>Jackson</p> <p>Pickaway</p> <p>Pike</p> <p>Ross</p>
	<p><u>SEOLS Zanesville</u> 27 North Sixth Street, Suite B Zanesville, OH 43701 (740) 454-1223 or (800) 686-3671</p>	<p>Guernsey</p> <p>Muskingum</p> <p>Perry</p>
	<p><u>SEOLS Newark</u> 12 West Locust Street Newark, OH 43055 (740) 345-0850 or (888) 831-9412</p>	<p>Knox</p> <p>Licking</p>
	<p><u>SEOLS Marietta</u> 427 Second Street Marietta, OH 45750 (740) 374-2629 or (800) 837-2630</p>	<p>Monroe</p> <p>Morgan</p> <p>Noble</p> <p>Washington</p>

THE LEGAL AID SOCIETY OF COLUMBUS			
FLAG contacts and e-mail: flagohio@columbuslegalaid.org Rosalind McGary 614-737-0128 Web site: http://www.columbuslegalaid.org Client Intake <ul style="list-style-type: none"> • Online: https://www.columbuslegalaid.org/questionnaire.php • Call Local Office • Visit Local Office 	Local Offices	Counties	
		<u>Marion Office</u> 142 West Center Street Marion, OH 43302 (740) 383-2162 or (888) 301-2411	Delaware
			Marion
			Morrow
			Union
		<u>Columbus Office</u> 1108 City Park Ave. Columbus, OH 43206 (614) 224-8374 or (877) 224-8374	Franklin
	Madison		

THE LEGAL AID SOCIETY OF CLEVELAND			
FLAG contacts and e-mail: flagohio@laslev.org Contact: Tom Mlakar 1-888-817-3777 or 216-687-1900 for Cuyahoga County Web site: http://www.laslev.org Client Intake <ul style="list-style-type: none"> • Call Local Office (preferred) • Visit Local Office 	Local Offices	Counties	
		<u>Jefferson Office</u> 121 East Walnut Street Jefferson, OH 44047 (440) 576-8120 or (866) 873-9665	Ashtabula
		<u>Headquarters</u> 1223 West Sixth Street Cleveland, OH 44113 (216) 687-1900 or (888) 817-3777	Cuyahoga
		<u>Painesville Office</u> 8 North State Street, Room 300 Painesville, OH 44077 (440) 352-6200 or (888) 808-2800	Geauga
			Lake
<u>Elyria Office</u> 538 West Broad Street, Ste 300 Elyria, OH 44035 (440) 323-8240 or (800) 444-7348	Lorain		

THE LEGAL AID SOCIETY OF GREATER CINCINNATI		
FLAG contacts and e-mail: flagohio@lascinti.org Angela Rouden 513-362-2828 Web site: http://www.lascinti.org Client Intake <ul style="list-style-type: none"> • Legal Aid Line: (513) 241-9400 or (800) 582-2682 	Counties	
		Brown
		Butler
		Clermont
		Clinton
		Hamilton
		Highland
		Warren

c.
ESOP Partnership
Agreements &
Relationships

Section IX
Resources

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ESOP Partnership Agreements & Relationships

Lender/Servicer Common Name	Partnership Agreement/Relationship Entity	Agreement (A) or Relationship (R)	Agreement stops foreclosure when HSC is submitted	In practice, foreclosure stops when HSC is submitted
AMC Servicing	Citi Residential (as of 8/07)	A	n	y
America's Servicing Corporation	Wells Fargo	R	n	n
Ameriquest	ACC Capital Holdings	A	n	y
Argent	Citi Residential (as of 8/07)	A	n	y
Bank One	JP Morgan Chase Bank	A	n	sometimes
Charter One Bank	Charter One Bank	A	n	n
Chase	JP Morgan Chase Bank	A	n	sometimes
Chase Manhattan Mortgage Corp.	JP Morgan Chase Bank	A	n	sometimes
Ciifinancial	Citi	A	y	y
Citibank	Citi	A	y	y
Citicorp	Citi	A	y	y
Citifinancial Mortgage Corporation	Citi	A	y	y
Citigroup	Citi	A	n	y
Citizen's Financial	Charter One Bank	A	n	n
Countrywide	Countrywide	R	n	sometimes
Equicredit (99% of the time)	Select Portfolio Servicing	A	y	y
Fairbanks Capital	Select Portfolio Servicing	A	y	y
Full Spectrum Mortgage	Countrywide	R	n	sometimes
GMAC	Homecomings	R	n	sometimes
Home Loan Servicing	Merrill Lynch	R	n	sometimes
Homecomings	Homecomings	R	n	sometimes
JP Morgan Chase Bank	JP Morgan Chase Bank	A	n	sometimes
Litton Loan Servicing	Litton Loan Servicing	A	y	y
Long Beach Mortgage	ACC Capital Holdings	A	n	y
Ocwen Federal Bank	Ocwen Financial	A	n	y
Ocwen Financial	Ocwen Financial	A	n	y
Option One	Option One	R	n	n
Royal Bank of Scotland (RBS)	Charter One Bank	A	n	n
Select Portfolio Servicing (SPS)	Select Portfolio Servicing	A	y	y
Third Federal Savings & Loan	Third Federal Savings & Loan	A	n	n
Town & Country Mortgage	ACC Capital Holdings	A	n	y
Wells Fargo	Wells Fargo	R	n	n
Wilshire Credit Corp.	Wilshire Credit Corp.	R	n	y

Please call 216-361-0718 for an appointment. Orientation is every Tuesday at 1:30 and 5:30, and Wednesday at 9:30 and 1:30. You can also send an email to: foreclosurehelp@esop-cleveland.org to arrange an appointment. ESOP's fax number is 216-361-0920.

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THE SUPREME COURT *of* OHIO

65 South Front Street, Columbus, Ohio 43215-3431