IN THE COURT OF APPEALS

ELEVENTH APPELLATE DISTRICT

LAKE COUNTY, OHIO

DENNIS J. DOMINISH, : OPINION

Plaintiff-Appellant, :

CASE NO. 2009-L-116

- VS -

NATIONWIDE INSURANCE COMPANY, :

Defendant-Appellee. :

Civil Appeal from the Court of Common Pleas, Case No. 08 CV 002372.

Judgment: Reversed and remanded.

David A. McGee, Svete, McGee & Carrabine Co., L.P.A., 100 Parker Court, Chardon, OH 44024 (For Plaintiff-Appellant).

Ralph F. Dublikar and Andrea K. Ziarko, Baker, Dublikar, Beck, Wiley & Mathews, 400 South Main Street, North Canton, OH 44720 (For Defendant-Appellee).

TIMOTHY P. CANNON, J.

- {¶1} Appellant, Dennis J. Dominish, appeals the judgment entered by the Lake County Court of Common Pleas. The trial court granted a motion for summary judgment filed by appellee, Nationwide Insurance Company ("Nationwide").
- {¶2} On July 27, 2006, a thunderstorm moved through Lake County, causing a tree to fall onto Dominish's home in Perry, Ohio. According to Dominish, the tree caused damage to the roof, attic, and interior of the residence.

- {¶3} At the time of the storm damage, Dominish carried a policy of homeowner's insurance through Nationwide. Among other items, the policy contained a one-year limitation of action provision, which provided that "any action" against Nationwide needed to be "started" within one year of the date of the loss.
- {¶4} Dominish contacted Nationwide and reported the incident by filing a claim for property damage. Michael Rahe of Nationwide was assigned to handle Dominish's claim. On September 6, 2006, Rahe sent Dominish a letter, which stated (1) Nationwide was not covering the roof damage, damage to personal property, or resultant mold damage; (2) Nationwide would cover the interior damage in the amount of \$6,741.96; and (3) Dominish may be entitled to \$2,201.82 for depreciation if he completes certain interior work and permits Nationwide to conduct another inspection within 180 days. Nationwide sent Dominish a check for \$6,741.96; however, Dominish did not cash this check.
- {¶5} Also on September 6, 2006, Rahe sent Dominish a "partial denial of coverage" letter. This letter reiterated that certain damages to Dominish's home were not covered by his homeowner's policy. The letter stated that Nationwide sent a roofing contractor to Dominish's home to inspect the roof and the inspector concluded that the damage to the roof was caused by deterioration, not storm-related damage. In addition, this letter stated that if Dominish wished to file a lawsuit as a result of the claim, it must be filed within one year and quoted the one-year limitation of action provision from the insurance contract.
- {¶6} On April 5, 2007, Rahe sent Dominish another letter. This letter indicated that Nationwide had been unable to schedule an inspection of the property by an

engineer due to Dominish's failure to accommodate the offered dates. It asked Dominish to provide acceptable dates to accomplish the inspection. In addition, the letter stated that a nonwaiver agreement was enclosed and asked Dominish to sign the nonwaiver agreement and return it to Nationwide. Also, the letter indicated a reservation of rights letter was included.

- {¶7} The nonwaiver agreement provided that any action Nationwide took in investigation of the claim would not waive any rights Nationwide had under the policy. Dominish never signed this document.
- {¶8} On June 6, 2007, Rahe sent Dominish another letter. This letter referenced Dominish's failure to sign the nonwaiver agreement and his failure to accommodate Nationwide by offering potential dates for the inspection by Nationwide's engineer. The letter stated a check was enclosed for the originally-determined covered damage. The letter stated that Nationwide concluded its handling of the claim; however, it instructed Dominish to contact Nationwide if he wished to pursue the claim further.
- {¶9} Dominish wrote on the June 6, 2007 letter and returned it to Rahe. Dominish stated:
- {¶10} "I have two times previously sent you contractors['] true repair costs which you have not responded too (enclosed again within) also enclosed is the inspection of an engineer, structural; showing the double rafter roof showing that the problem was not ongoing but was done by the fallen tree. Please find the completely unrealistic check voided back to you."

- {¶11} On August 16, 2007, Rahe sent another letter to Dominish. In this letter, Rahe acknowledged receiving the report from Dominish's engineer, Eric Satler. Also, Rahe asked Dominish to contact him to set up another inspection in which Satler, another engineering firm, and Nationwide representatives would attend, as well as any other individuals that Dominish requested on his behalf. In addition, the letter provided:
- {¶12} "The cause of loss needs to be better defined, as do the damages caused by the covered cause of loss. Another estimate applying the proper unit cost to the covered damages, may then need to be written.
- {¶13} "The enclosed Non-Waiver form should be read, signed, dated and returned to me via the enclosed envelope. This form acknowledges and preserves your rights under the homeowner's policy, as well as the rights of Nationwide, and indicate[s] Nationwide's wish and willingness to investigate the claim further, in an effort to handle to a proper conclusion." (Emphasis added.)
- {¶14} On July 25, 2008, Dominish filed a complaint, commencing the instant action against Nationwide. In his complaint, Dominish advanced claims for breach of contract, negligence, breach of fiduciary duty, and bad faith. In addition, he sought declaratory judgment that the policy covered his losses.
- {¶15} Nationwide filed an answer to Dominish's complaint. In that same pleading, Nationwide also advanced a counterclaim for declaratory judgment. Dominish filed an answer to Nationwide's counterclaim.
- {¶16} Nationwide filed a motion to bifurcate the claims for bad faith, negligence, and breach of fiduciary duty from the claims for breach of contract and declaratory

judgment. Dominish filed a brief in opposition to Nationwide's motion to bifurcate. Upon consideration, the trial court granted Nationwide's motion to bifurcate.

- {¶17} Nationwide filed a motion for summary judgment and attached a copy of the homeowner's policy that was issued to Dominish to its motion. Dominish filed a brief in opposition to Nationwide's motion for summary judgment and attached his affidavit and a copy of the August 16, 2007 letter from Rahe. Nationwide filed a reply brief in support of its motion for summary judgment and attached an affidavit from Jennifer Short, a Special Claims Representative at Nationwide. In addition, there are several documents attached to Short's affidavit, including: a copy of the September 6, 2006 letter from Nationwide to Dominish; a copy of a portion of the September 6, 2006 "denial of benefits" letter; a copy of the April 5, 2007 letter from Nationwide to Dominish; a copy of the "nonwaiver agreement"; a copy of the June 6, 2007 letter from Nationwide to Dominish; a copy of Dominish's handwritten response to the June 6, 2007 letter; and a copy of the August 16, 2007 letter from Nationwide to Dominish.
- {¶18} The trial court granted Nationwide's motion for summary judgment. The trial court found the one-year limitation of action provision in the policy was not ambiguous, was enforceable, and was not waived by Nationwide.
 - {¶19} Dominish raises the following assignment of error:
- {¶20} "The trial court erred in holding that Mr. Dominish failed to demonstrate a genuine issue of material fact which established Nationwide's waiver of their one (1) year contractual limitation of action against Nationwide and, thus, erred in granting Nationwide's motion for summary judgment."

- $\{\P 21\}$ In order for a motion for summary judgment to be granted, the moving party must demonstrate:
- {¶22} "(1) [N]o genuine issue as to any material fact remains to be litigated, (2) the moving party is entitled to judgment as a matter of law, and (3) it appears from the evidence that reasonable minds can come to but one conclusion, and viewing such evidence most strongly in favor of the nonmoving party, that conclusion is adverse to the party against whom the motion for summary judgment is made." *Mootispaw v. Eckstein* (1996), 76 Ohio St.3d 383, 385. (Citation omitted.)
- {¶23} Summary judgment will be granted if "the pleadings, depositions, answers to interrogatories, written admissions, affidavits, transcripts of evidence, and written stipulations of facts, if any, *** show that there is no genuine issue as to any material fact ***." Civ.R. 56(C). Material facts are those that might affect the outcome of the suit under the governing law of the case. *Turner v. Turner* (1993), 67 Ohio St.3d 337, 340, quoting *Anderson v. Liberty Lobby, Inc.* (1986), 477 U.S. 242, 248.
- {¶24} If the moving party meets this burden, the nonmoving party must then provide evidence illustrating a genuine issue of material fact, pursuant to Civ.R. 56(E). Dresher v. Burt (1996), 75 Ohio St.3d 280, 293. Civ.R. 56(E) provides:
- {¶25} "When a motion for summary judgment is made and supported as provided in this rule, an adverse party may not rest upon the mere allegations or denials of the party's pleadings, but the party's response, by affidavit or as otherwise provided in this rule, must set forth specific facts showing that there is a genuine issue for trial. If the party does not so respond, summary judgment, if appropriate, shall be entered against the party."

- {¶26} Summary judgment is appropriate pursuant to Civ.R. 56(E) if the nonmoving party does not meet this burden.
- {¶27} Appellate courts review a trial court's entry of summary judgment de novo. *Brown v. Scioto Cty. Bd. of Commrs.* (1993), 87 Ohio App.3d 704, 711. "*De novo* review means that this court uses the same standard that the trial court should have used, and we examine the evidence to determine whether as a matter of law no genuine issues exist for trial." *Brewer v. Cleveland Bd. of Edn.* (1997), 122 Ohio App.3d 378, 383, citing *Dupler v. Mansfield Journal* (1980), 64 Ohio St.2d 116, 119-120.
- {¶28} Generally, a cause of action for breach of a written contract must be brought within 15 years. R.C. 2305.06. However, the parties to a contract may limit the time in which a lawsuit must be filed, provided the limitation is "reasonable." *Sarmiento v. Grange Mut. Cas. Co.*, 106 Ohio St.3d 403, 2005-Ohio-5410, at ¶11. (Citations omitted.)
 - $\{\P29\}$ In this matter, the policy language in question provides:
- {¶30} "Suit against us. No action can be brought against us unless there has been full compliance with the policy provisions. Any action must be started within one year after the date of loss or damage."
- {¶31} To be enforceable, the limitation of action provision in the contract must be "clear and unambiguous to the policy holder." *Sarmiento v. Grange Mut. Cas. Co.*, at ¶11, citing *Colvin v. Globe Am. Cas. Ins. Co.* (1982), 69 Ohio St.2d 293, 296. At the trial court level, Dominish argued the limitation of action provision in the instant contract is ambiguous. On appeal, Dominish does not raise this argument. However, under our de novo standard of review, we briefly address this issue.

{¶32} In *Thomas v. Allstate Ins. Co.*, the Sixth Circuit concluded that a limitation of action provision was not ambiguous. *Thomas v. Allstate Ins. Co.* (C.A.6, 1992), 974 F.2d 706, 710. In that case, the limitation of action provision provided, in part: "[a]ny suit or action must be brought within one year after the date of loss." In this matter, the last sentence of the provision provides "[a]ny *action* must be *started* within one year after the date of loss or damage." (Emphasis added.) This language is ambiguous, in that a policy holder could interpret it to mean that the initial claim must be presented within one year, thus "starting" the adverse action against Nationwide. A policy holder may likely believe he or she is "starting" a claim when it is submitted to the insurance company. It appears Nationwide may have intended this language to preclude the filing of lawsuits after one year. However, Nationwide, as the drafter of the policy, could have clearly stated that any *lawsuit* must be *filed* within one year if this is, in fact, what it intended. It could also have defined "action" to include lawsuit, but "action" is undefined in the policy.

{¶33} In its analysis of this issue, the trial court concluded that Nationwide specifically informed Dominish that a lawsuit needed to be filed within one year. There is a copy of a letter in the record, which purports to inform Dominish that any suit needs to be filed within one year. The language of this letter is, "[f]inally, I wish to point out that the policy states on page E2 that any suit you wish to file against Nationwide as a result of this claim must be done so within one year of the date of loss or damage." This language is merely Rahe's interpretation of the policy language. "An insurance policy is a contract." Westfield Ins. Co. v. Galatis, 100 Ohio St.3d 216, 2003-Ohio-5849, at ¶9.

Accordingly, the actual language of the policy controls, regardless of any interpretation by a Nationwide claims representative made after the contract was executed.

- {¶34} Further, in his affidavit, Dominish states that Nationwide never informed him that he only had one year to file a lawsuit. This matter is at the summary judgment level and there is a factual dispute on this issue, which must be resolved in favor of Dominish as the nonmoving party. Thus, Nationwide's assertion that it informed Dominish of the one-year requirement in the September 2006 letter is not determinative of this issue.
- {¶35} We conclude that the policy language in question is ambiguous. In addition, even if the language was unambiguous, for the following reasons, we conclude that Nationwide waived the limitation of action clause.
 - **{¶36}** The Supreme Court of Ohio has held:
- {¶37} "An insurance company may be held to have waived a limitation of action clause in a fire insurance policy by acts or declarations which evidence a recognition of liability, or acts or declarations which hold out a reasonable hope of adjustment and which acts or declarations occasion the delay by the insured in filing an action on the insurance contract until after the period of limitation has expired." *Hounshell v. Am. States Ins. Co.* (1981), 67 Ohio St.2d 427, syllabus.
- {¶38} In this matter, Nationwide initially admitted partial liability by sending Dominish a check for \$6,741.96. In addition, Nationwide initially denied the claim, in part, concluding that the damage to the roof was not caused by the tree. However, after Dominish submitted a report from an engineer, Nationwide sent Dominish a letter indicating that it wanted to perform another inspection of the house by an engineer.

This letter indicated that the cause of loss would be further investigated, that damages would be reviewed, and that "another estimate *** may then need to be written." The fact that Nationwide sought another inspection by an engineer reveals that it intended to investigate the structural components of the house. This, together with the remaining language of the letter, suggests that Nationwide was willing to reconsider its initial determination that the roof damage was not covered under the policy.

- {¶39} Accordingly, at this point, Nationwide was engaged in active negotiations with Dominish regarding the settlement of his claim. Nationwide sent Dominish a check, which Dominish did not accept and indicated was "unreasonable." Thereafter, Nationwide agreed to reconsider its settlement offer by agreeing to conduct another inspection with engineers and other parties in light of the submission of the expert report from Dominish's hired engineer.
- {¶40} Moreover, it is important to note that this letter was sent to Dominish *after* the expiration of the limitation of action provision. If Nationwide did not intend to waive the limitation of action provision, it could have merely denied the claim, closed its case, and not anticipated further action.
- {¶41} By sending the letter after the expiration of the limitation of action provision and indicating in that letter that it would further consider the merits of Dominish's claim, Nationwide waived the limitation of action provision.
- {¶42} In *Vogias v. Farmers Ins. Co.*, this court concluded that a nonwaiver agreement between the insured and an insurance company precludes a waiver claim regarding a limitation of action provision. *Vogias v. Farmers Ins. Co.*, 177 Ohio App.3d 391, 2008-Ohio-3605, at ¶33. Nationwide argues that there were two nonwaiver

agreements sent to Dominish. However, the undisputed evidence in the record indicates that neither of these "agreements" was signed by Dominish. Thus, since these "agreements" were not ratified by Dominish, they are of no legal effect.

- {¶43} Nationwide claims the mere fact that it continued to investigate the claim does not mean it waived the limitation of action provision. The Sixth Circuit has held that "[t]he process of investigation in determination of liability by an insurer does not constitute a waiver by that insurer." *Thomas v. Allstate Ins. Co.*, 974 F.2d at 710, citing *Broadview Savings & Loan Co. v. Buckeye Union Ins. Co.* (1982), 70 Ohio St.2d 47, 51.
- It had made a settlement offer to Dominish by tendering two checks to him. When Dominish indicated that the settlement offers were too low, Nationwide agreed to reinvestigate the damage to Dominish's home for the purpose of determining if he was entitled to a higher settlement offer. Nationwide had already determined that it was partially liable for the damage to Dominish's home. In August 2007, the inquiry shifted to the extent of Nationwide's liability.
- {¶45} In *Vogias v. Farmers Ins. Co.*, the insurance company investigated the claim after the one-year limitation of action provision expired. *Vogias v. Farmers Ins. Co.*, 2008-Ohio-3605, at ¶31. However, it is important to note in that case that the claim itself was presented after the expiration of the one-year limitation of action period. Id. at ¶30.
- {¶46} Nationwide argues that it did not waive the limitation of action provision because it specifically denied coverage in the September 2006 letter. However, subsequent to that letter, Nationwide took action, in the form of the August 2007 letter,

which could only be construed as a willingness to reconsider its previous denial of coverage.

- {¶47} Nationwide contends that Dominish caused some of the delay in this matter by failing to accommodate Nationwide's inspections. While some of the letters suggest that Dominish was not cooperating with Nationwide for the purpose of setting up a home inspection, Dominish stated in his affidavit that he "repeatedly offered Nationwide free and continuing access to the home for any inspection they wanted."
- {¶48} Through its actions, Nationwide waived the requirement that a lawsuit be filed within one year as its actions permitted Dominish to hold out a reasonable hope that Nationwide would ultimately settle the claim.
- {¶49} Due to our conclusion that Nationwide waived the requirement that a lawsuit be filed within one year, we do not address whether the limitation of action provision is reasonable.
- {¶50} In this matter, the policy language containing the limitation of action provision is ambiguous. The ambiguity must be construed in favor of Dominish. Further, Nationwide waived the requirement that a lawsuit be filed within one year by the actions it took in this matter. Accordingly, Nationwide is not entitled to judgment as a matter of law, and the trial court erred in granting its motion for summary judgment.
 - **{¶51}** Dominish's assignment of error has merit.
- {¶52} The judgment of the Lake County Court of Common Pleas is reversed. This matter is remanded to the trial court for further proceedings consistent with this opinion.

MARY JANE TRAPP, P.J., concurs,

DIANE V. GRENDELL, J., dissents with a Dissenting Opinion.

DIANE V. GRENDELL, J., dissents with a Dissenting Opinion.

- {¶53} The majority holds that the one-year limitation-of-action provision in defendant-appellee, Nationwide Insurance Company's, insurance policy is ambiguous or, in the alternative, that Nationwide has waived enforcement of the limitation. The majority's decision is contrary to both logic and precedent. Accordingly, I respectfully dissent.
- {¶54} As an initial matter, plaintiff-appellant, Dennis J. Dominish, did not raise the issue of the provision's ambiguity as an assignment of error and, therefore, the issue was neither briefed nor argued before this court.
 - {¶55} At issue is the following provision:
- $\{\P56\}$ 7. **Suit Against Us.** No action can be brought against **us** unless there has been full compliance with the policy provisions. Any action must be started within one year after the date of loss or damage. [Emphasis sic.]
- {¶57} The majority finds this language ambiguous, "in that a policy holder could interpret it to mean that the initial claim must be presented within one year." I disagree. No reasonable interpretation of this provision would lead anyone to conclude that the word "action" entails the filing of an insurance claim. The basic meaning of the word "action" broadly refers to any process of acting or doing. Construed in isolation, the word may signify such diverse meanings as a legal proceeding, a military engagement, or human endeavor. When construing the language used in a policy, however, words

are not to be construed in isolation but in context and with regard for the intent of the parties.

{¶58} "In interpreting a provision in a written contract, the words used should be read in context and given their usual and ordinary meaning." *Carroll Weir Funeral Home v. Miller* (1965), 2 Ohio St.2d 189, 192, citing *Morgan v. Boyer* (1883), 39 Ohio St. 324, at paragraph three of the syllabus. In the context of a limitation-of-action provision prefaced by the caption **Suit Against Us**, the "usual and ordinary" meaning of the word action is a legal proceeding. *Giles v Nationwide Mut. Fire Ins. Co.* (Ga.App.1999), 405 S.E.2d 112, 114. The majority's construal of "action" as possibly meaning the filing of an insurance claim is forced and unnatural. Not only is such a construction contrary to the caption of the provision, it is also contrary to the parties' intent as evidenced by other provisions of the policy requiring the insured to provide "immediate notice" in case of loss.

{¶59} The majority argues, in the alternative, that Nationwide has waived the enforcement of the limitation-of-action clause by indicating a "willing[ness] to reconsider its initial determination that the roof damage was not covered under the policy."

{¶60} "An insurance company may be held to have waived a limitation of action clause in a fire insurance policy by acts or declarations which evidence a recognition of liability, or acts or declarations which hold out a reasonable hope of adjustment and

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^{1. &}quot;Applying the rule that '[a]n insurance policy, like any other contract, must be interpreted according to its plain language and express terms [cit.],' ***, we find that in the clause at issue the word 'action' must be read together with the clause heading, '[s]uit against us.' The Random House Dictionary of the English Language (unabr. 2d ed.) defines 'suit' as, inter alia, 'the act, the process, or an instance of suing in a court of law; legal prosecution; lawsuit.' Id. at 1902. 'Action' is defined in part as 'Law[:] a proceeding instituted by one party against another[;] the right of bringing it.' Id. at 20. Thus, when these terms are given their ordinary meaning and viewed from the perspective of a lay person, *** the clear and unambiguous meaning of the clause is that lawsuits brought against appellee must be filed within one year of the date of loss or damage." Giles, 405 S.E.2d at 114 (citations omitted).

which acts or declarations occasion the delay by the insured in filing an action on the insurance contract until after the period of limitation has expired." *Hounshell v. Am. States Ins. Co.* (1981), 67 Ohio St.2d 427, at syllabus.

{¶61} The Ohio Supreme Court explained that "not *** all offers of settlement made by insurance companies to the insured are to be construed as waivers of the time limitation." Id. at 432-433. In particular, "[w]here there is a specific denial of liability upon the policy, either totally or in part, there would generally be no waiver occasioned by an offer of settlement." Id. at 433; *Thomas v. Allstate Ins. Co.* (C.A.6 1992), 974, F.2d 706, 710, citing *Broadview S. & L. Co. v. Buckeye Union Ins. Co.* (1982), 70 Ohio St.2d 47, 51 ("[t]he process of investigation in determining liability by an insurer does not constitute a waiver by that insurer").

{¶62} In the present case, Nationwide specifically denied liability in part in its letter of September 6, 2006, which is captioned PARTIAL DENIAL OF COVERAGE. This letter states that "there is no coverage for certain aspects of your storm related claim under the Nationwide Homeowner policy," in particular, "there is no coverage available for your roof or any damage to contents of your home *** as a result of your loss." This letter further advised Dominish that "any suit you wish to file against Nationwide as a result of this claim must be done so within one year."

{¶63} In subsequent correspondence, Nationwide indicated its willing to reinspect the claimed loss. However, it also indicated that "any action taken by the insurance company *** in investigating the cause of loss, or investigating and ascertaining the amount of loss and damage which occurred on 07-28-2006, shall not

waive or invalidate any of the terms or conditions of any policy ***, and shall not waive or invalidate any rights whatever of the parties to this agreement."

{¶64} The majority determines the language of Nationwide's non-waiver agreements to be "of no legal effect" because Dominish did not sign them. The legal effect of the agreements does not depend on Dominish's signature or acquiescence. The legal effect of these documents is to put Dominish on notice that, although Nationwide was willing to conduct further investigation into his claim, it was not waiving any of its rights under the policy, including the limitation-of-action provision. Waiver of a contract term is essentially a form of estoppel which requires detrimental reliance on behalf of the party asserting the waiver. Id. at 432 ("where there has been activity by the insurance company which evidences an admission of liability upon the policy, and resulting reliance by the insured thereon and failure to file within the time limitation of the contract, the company is deemed to have waived the limitation") (emphasis added). In light of Nationwide's unambiguous intent to preserve its rights under the policy, Dominish cannot claim to have relied on the purported waiver of those rights.

{¶65} Finally, on June 6, 2007, Nationwide sent Dominish a letter, advising him that it was "at this time closing the claim" and tendering payment for a second time. Dominish responded by disputing the extent of Nationwide's liability under the policy, claiming that damage to the "double rafter roof *** was not ongoing but was done by the fallen tree." Even at this point, it was over a year before Dominish filed suit against Nationwide, and almost two years from the date of loss.

{¶66} Construing this evidence in Dominish's favor, there is no genuine issue of material fact as to whether Nationwide intended to waive its limitation-of-action provision

or whether Dominish reasonably relied on Nationwide's willingness to further consider his claim to his detriment.

 $\{\P67\}$ For the foregoing reasons, I respectfully dissent.