On-Demand MAT

On-Demand MAT is available when patients need care, when courts need an assessment, when an emergency room needs to refer a patient, or when a parent or spouse needs help.
Comprehensive Services

Every patient is assigned a physician, a therapist, a dietitian, a case manager, a care navigator, and a wellness coach. AND, some patients may have multiple physicians or therapists.
Addiction is not JUST ADDICTION.
Addiction is addiction + ...

Physical Health

Pain Management

Co-Occurring

Activities of Daily Living
Harm Reduction

Harm reduction is meeting patients where they are at and working with them at their pace.

37.9%

6-week postrelease mortality rates, opioid Overdoses ranked highest
Superior Outcomes

Over 90% of patients are retained at 30 Days in Treatment, significantly above all major published studies.

Reduction in Substance Use

97% of patients are negative for opioids in 90 days, while more than 85% are negative for opioids, stimulants, and sedatives.
On-Demand Assessments

Assessments completed at the courthouse reducing time to recommendation to <24hrs
Mansfield Court could experience 15-30 days to get an assessment. Offenders had many excuses, providers may not always be reliable, and Judges wanted more consistency.

**On-Demand Assessments**
Assessments completed at the courthouse reducing time to recommendation to <24hrs

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**Process Flow**

1. Offender identified needing assessment
2. Court Faxes Collateral to 415-458-2691
3. Individual connects to Bright Heart using computer with Video capabilities & headset for privacy
4. Recommendation sent to Courthouse
5. Progress Report sent to Courthouse (weekly)
6. Access Virtual Clinic
7. BHH conducts Assessment
8. BHH treats individual
Requirements

Individuals in custody or at the courthouse
Need access to computer/tablet with video & audio
Recommend headphones for privacy (use alcohol swabs to clean)
Need wifi internet access

Individuals not in custody
Require individual to use own device (computer, tablet, phone) to connect to BHH, or use computer at courthouse
On-Demand Assessments
Assessments completed at the courthouse reducing time to recommendation to <24hrs

Evidence-Based Recommendations
Patients evaluated using evidence-based tools for SUD, mental health, psychiatric, and physical health needs.
Standard of care varies across providers and settings. In a digital environment, using well-validated psychometrics, assessments, and symptomatology ensures offenders and the court know individuals are assessed consistently and to the highest standard.

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Comprehensive Treatment

Patients are assigned a multi-disciplinary team for MAT, Pain Mgmt, CBT, DBT, CM, MI, EMDR, Case Mgmt, Care Navigation, Wellness Coaching.
Addiction treatment is marred by bad actors, pill mills, unqualified professionals, or profit seekers. OUD patients fail tx ~6 times before positive change, and poor treatment only worsens the problem.

Burt Dhira, CEO of central Ohio’s Phoenix Recovery Center, said the cash practice represents “the worst concern I have right now. It’s ruining patient care more than anybody knows. The only person who benefits is the owner.”

The Columbus Dispatch

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**Automated Progress Reports**
Patient Progress Reports are sent automatically, and include care progress metrics and longitudinal analysis.
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What affects care? What would influence the decision? What happens when a report is not available? How do you know where and how an individual is struggling?
Quantitative longitudinal measures provide additional insight into patient care, areas of struggle, areas of strength and areas of progress. Arming courts with simple information that helps focus on key aspects of recovery -- substance use, co-occurring issues, social determinants, and activities of daily living -- helps individuals. Treatment providers and the court become a team, focused on the same care goals.
Reduced Time

High Quality Experience

Better Outcomes